

Migrate IPIVR 10



[Shuangji Gao](#) 17 posts since Jun 23, 2011

Migrate IPIVR 10 May 19, 2014 8:04 PM

Hi Guys ,

If IPIVR Script Editor 10 is compatible with the old version IPIVR script, such as version 8. If any changed needed to be done in the script.

Best Regards,
Shuangji Gao



[gcheria](#) 836 posts since Feb 20, 2009

Re: Migrate IPIVR 10 May 22, 2014 2:22 AM

Hi Shuangji,

From the following url you can see that

<https://supportforums.cisco.com/discussion/12060861/ask-expert-cisco-unified-contact-center-express-uccx-version-100-upgrade>

for the Question

Is there any API architecture change in UCCX 10 from previous releases ?

Answer: I can answer this more of an overview. The only enhancement in the API side is the introduction of REST API step in the script editor. You can now make REST calls from the script and this ofcourse opens up a whole new world of possibilities.

That being said with reference to url -

<https://cisco-marketing.hosted.jivesoftware.com/docs/DOC-48427>

it is mentioned that

The IPIVR Editor Steps are designed to be backward compatible ie You can use 7.0 Script in 9.0 IPIVR without any changes to the script.

Thanks and Regards,

Geevarghese