How to Configure A Custom Script for...



Sharjah Muncipality 1 posts since Feb 6, 2013

How to Configure A Custom Script for IVR in uCCX Feb 16, 2015 3:50 AM How to create a Custom Script in UCCX for IVR



Maxim Denisov 3 posts since Sep 27, 2011

Re: How to Configure A Custom Script for IVR in uCCX Feb 17, 2015 8:44 PM

You should download and install UCCX Editor in tools -> plugins menu on admin page. You will need these documents Cisco Unified Contact Center Express - Programming Guides - Cisco

Regards, Maxim