

CCX CTI client setup



[Arian Mares](#) 3 posts since Jul 1, 2016

CCX CTI client setup Mar 16, 2017 12:28 AM

Hi,

where can I find the necessary steps to create a CTI client in CCX and obtain the clientID needed into the authentication of a custom client application with CCX ?

Thank you,

Arian



[Manish Choraria](#) 2 posts since Nov 20, 2015

Re: CCX CTI client setup Apr 2, 2017 11:16 PM

Hi Arian,

Please find below the links to CTI protocol developer guide for CCX.

[Cisco Unified Contact Center Express CTI Protocol Developer Guide Release 11.0\(1\) - Overview \[Cisco Unified Contact Cen...](#)

This guide should have all the answers you need.

Cheers,

Manish



[Arian Mares](#) 3 posts since Jul 1, 2016

Re: CCX CTI client setup Apr 2, 2017 11:25 PM

 in response to [Manish Choraria](#)

Thanks Manish!