

# Enable CTI server

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[Alex Lin](#) 17 posts since Jan 30, 2014

**Enable CTI server** Apr 25, 2018 4:17 PM

Hi all,

I am having trouble connecting to a customer's UCCX CTI server, so I figured the CTI server is not enabled. Is there a document on how to enable the CTI server?

Secondly, by default, does the CTI server listen on port 42027?

Thank you



[FarlonRene](#) 10 posts since Sep 27, 2010

**Re: Enable CTI server** Apr 26, 2018 6:41 AM

Hi,

UCCX CTI listens on port 12028.

Kind regards


René Bechmann

Farlon



[Alex Lin](#) 17 posts since Jan 30, 2014

**Re: Enable CTI server** Apr 27, 2018 12:54 PM

 in response to [FarlonRene](#)

Port 12028 is correct. I was connecting to the wrong port number.

Thank you