



# **User Guide for Cisco Common Services Platform Collector**

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Backup and Restore

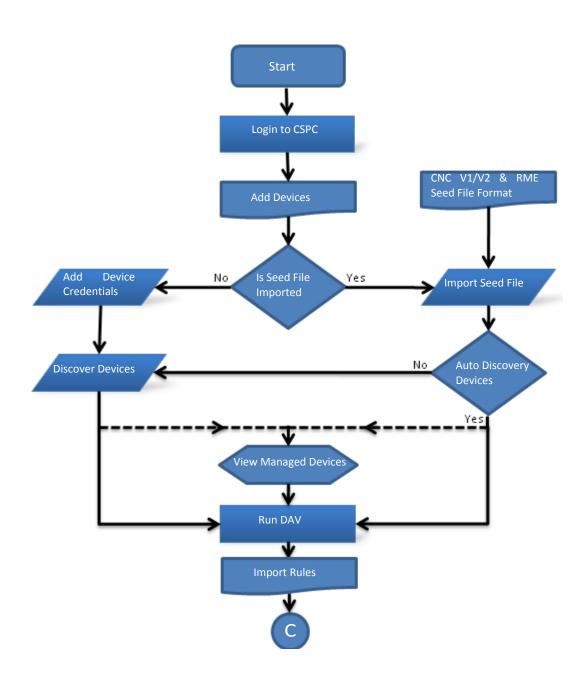
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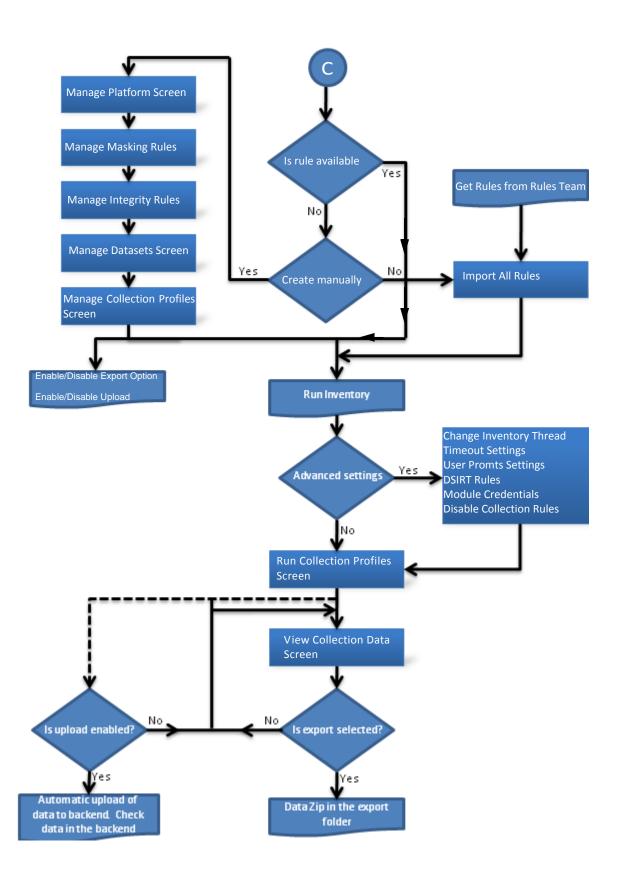
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## **CSPC Flow Chart**







## Introduction

## **Introduction to Common Services Platform Collector**

Cisco System's Common Services Platform Collector (referred to as CSPC) provides an extensive collection mechanism to collect various aspects of customer network information. CSPC connects to the discovered devices providing delivery of network information to network administrators and network engineers. Data collected by CSPC is used by the network management applications to provide detailed reports and analytics for both the hardware and software, such as inventory reports.

This User Guide explains how to use CSPC software version 2.5. Please refer to **CSPC Release Notes** for program updates, important notes, image location and other information.

### Who Should Use This Guide?

This guide is written for Network and Security Administrators and Cisco Network Engineers who want to collect information on heterogeneous networks comprised of network devices such as routers, switches, firewalls, wireless devices, intrusion prevention systems, and so forth.

You should be familiar with network fundamentals, connectivity, network device configuration and administrative tasks you want to perform over your network.

### **About this Guide**

The CSPC User Guide covers all available functionality in CSPC user interface.

## **Accessing the CSPC Collector**

CSPC 2.5 is a web based application and can be accessed by using a URL.



The recommended browsers are Microsoft Internet Explorer 8.0, 9.0 and Mozilla Firefox 18.x and above

Follow the steps given below to access the CSPC application:

**Step 1** In a web browser, open the URL:

https://<cspc-server-ip>:8001/cspcgxt



- cspc-server-ip in the above URL is the IP address of the machine on which CSPC is installed.
- Certificate Error showing the website's security certificate message is displayed when you access the above URL. Click Continue to this website link to proceed for login.

CSPC Collector Login screen as shown in Figure 2-1 is displayed.

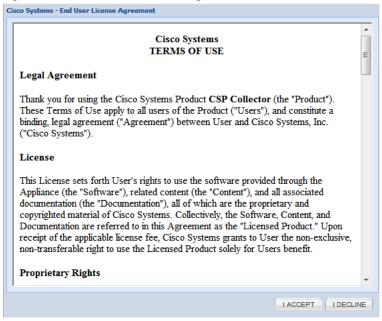
Figure 2-1 CSPC Login Screen



Step 2 Enter the username and password, and click Login button

If you are logging in the first time, an End User License Agreement screen as shown in Figure 2-2 is displayed.

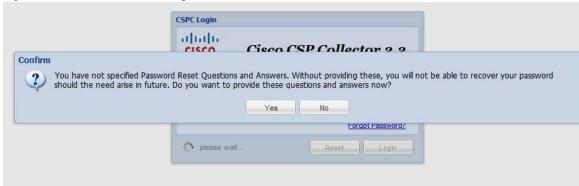
Figure 2-2 End User License Agreement



#### Step 3 Click Accept button to accept the terms of use.

Also, for the first time or until you setup the password reset questions, a message asking you to setup the password reset questions and answers as shown in Figure 2-3 is displayed.

Figure 2-3 Password Reset Questions



Click **Yes** button, Password Reset screen as shown below is displayed with a set of some predefined questions.



Click No button, to continue logging to CSPC without setting the password reset questions.

Figure 2-4 Password Reset Questions



Answer the questions and click **OK** button to save the password reset questions.

After logging in to the CSPC Collector, Dashboard screen is displayed



If the session is idle for 15 minutes or more, the user is logged out of the application.

Go back to CSPC Flow Chart

## **Resetting Password**

If you forget password, click **Forgot Password?** link on the login screen. A dialog box as shown below is displayed with a set of questions. Answer the set of questions and enter a new password in the **New Password** text box.

Click **OK** button and the password is reset.

Figure 2-5 Password Reset **Password Reset** X **Password Reset Questions** Question 1: First vehicle I drove? v Answer 1: Question 2: v Favorite game or sport to play? Answer 2: Question 3: What is your favorite or lucky number? v Answer 3: Please specify new password New Password: Cancel

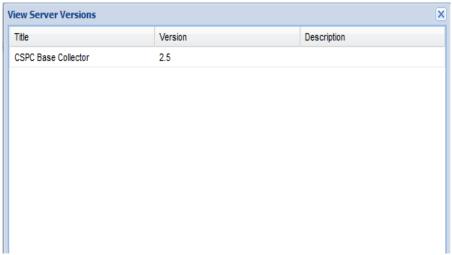
## **Server And Package Versions**

You can view the version of CSPC base collector, add-ons and other optional packages installed on CSPC on View Server Versions screen.

Once you are logged into CSPC, click **Help** menu > **About > View Versions**.

A screen showing the version information as shown in Figure 2-6 is displayed.

Figure 2-6 View Server Version





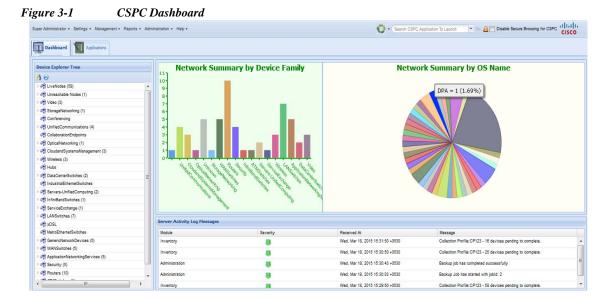
## **CSPC** Dashboard

### **Dashboard**

The dashboard is the primary screen of the CSP Collector. This screen is completely customizable for each user. After the layout is specified, it can be saved, and the next time you log in, you can see the customized layout.

Use the Dashboard to access menu options, Device Explorer Tree, Server Activity Log Messages and the graphs. The dashboard consists of a menu bar (*User*, *Settings*, *Management*, *Reports*, *Administration*, and *Help*), two tabs (Dashboard and Applications). A search option is provide for easy navigation to CSPC Application. CSPC Notification communicator on the right corner detects various types of events such as, Job Completion that includes discovery, collection, DAV, upload, and so on. Once the event is detected CSPC sends an event completion notification to UI and one or more email recipients as configured. Each event can have its own set of recipients. History of events is not maintained. Also you can view the Server Activity Log Messages. **Disable Secure Browsing for CSPC** disable the Encryption of Communication between browser and server only if require as this might make the application vulnerable to security issues.

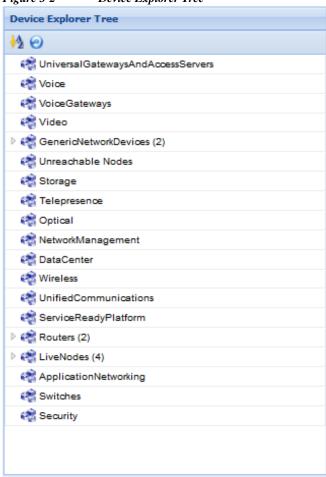
The node explorer on the left side of the screen displays all the managed devices by CSPC. Right clicking on any device opens a popup menu displaying selected device properties. Server Activity Log Messages window displays the status messages on both discovery and data collection.



## **Device Explorer**

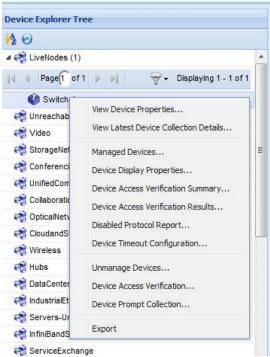
The *Device Explorer Tree* displays the list of the network devices, for which data collection is being performed by CSPC. Click on the arrow key next to the device name to expand the list. In the Device Explorer Tree at a given time, only upto 50 devices are shown under each network device in the list. Click next button icon in the pagination bar to see more devices.

Figure 3-2 Device Explorer Tree



If you right click on any device, a menu as shown in Figure 3-3 is displayed.

Figure 3-3 Device Explorer Menu



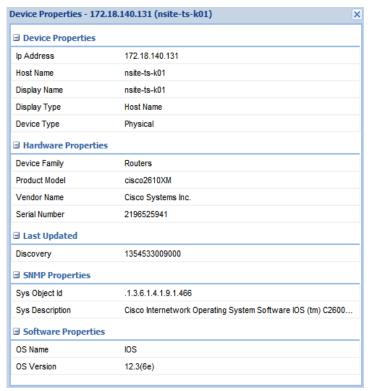
Menu option shows the following options:

- View Device Properties
- View Latest Collection Details
- · Managed Devices
- Device Display Properties
- Device Access Verification Summary
- Device Access Verification Results
- · Disabled Protocol Report
- Device Timeout Configuration
- Unmanage Devices
- Device Access Verification
- Device Prompt Collection
- Export

### **View Device Properties**

To view the Device Properties, double-click any device or right click and select View Device Properties option. Device Properties screen as shown in Figure 3-4 is displayed.

Figure 3-4 Device Properties



### **View Latest Collection Details**

To view the Latest Collection details right click any collection and select Latest Collection Details option. Latest Collection Details screen as shown in Figure 3-5 is displayed. You have select Dataset name from the drop down to view the details such as Command, Dataset Type, Command Status, Collection Profile, Last Collected, and Error Message. UI Commands have both UI and XML tabs and CLI commands have only CLI tab at the bottom of the page. You can also use search to open the dataset details.

View Latest Collection Details(172.26.158.118) 12 0 Q -△ 🦓 LiveNodes (1) Dataset Details Select Dataset 12. ciscoImageString ftp9-spwifi-n7k ciscolmageString Unreachable Nodes Command Status Successful Dataset Type SNMP **₹** Video Collection Profile NOS\_Default\_CP Fri Oct 31 01:03:30 PDT 2014 StorageNetworking Error Message Conferencing **UnifiedCommunications** Instance Id ciscolmageString CollaborationEndpoints SuccessfulDevGrp CW\_KICKSTART\_IMAGE\$n7000-s2-kickstart.6.1.1.bin\$ OpticalNetworking CW\_IMAGE\$n7000-s2-dk9.6.1.1.bin\$ **CloudandSystemsManagement** CW BEGINSS **Wireless** CW\_END\$\$ Hubs .8 CW\_HOTSWITCHABILITY\$true\$ DataCenterSwitches (1) .7 CW MEDIASRAMS IndustrialEthernetSwitches CW\_INTERIM\_VERSION\$6.1(1)\$ Servers-UnifiedComputing of1 ▶ ▶| 14 Displaying 1 - 9 of 9 Page 1 all InfiniBandSwitches UI

Figure 3-5 Latest Collection Details

### **Export**

To download the Managed Devices DAV Results file, right click on the folder or the device as shown in Figure 3-3 and select Export option. ManagedDevicesCredentials.csv file is downloaded to your system. You can view this file in Microsoft Excel or any similar application.

Dashboard



## **CSPC** Workflow

This is a powerful features that helps you to add, discovery, verify, collect, upload, and merge device in single click. You can start, stop, re-open and resume the work flow from the stage you stop. Quick help tells you the steps in brief. There are two types of wokflows as shown below:

- · Import seed file
- Enter IP Address

To start the workflow follow the steps below:

### Step 1 Select Create Workflow from the dropdown

Figure 4-1 Workflow Menu



Step 2 Enter the **Name** and select **Service Name** from dropdown. Click **OK** Welcome page with all the details appears as show in Figure 4-3.

Figure 4-2 Create Workflow



Got H

Workflow Help Welcome to Workflow The following flow depicts how a workflow gets processed, refer to below sections on what you can do further. Create Devices Discovery Access Verification Collection Upload Merge Workflow Flow of Default workflow (create devices or import seed file to kick start the workflow) Flow of Manual workflow, you can stop at any phase and go back to any of the previous phase and start again. User Input Required User Input Optional Workflow Phases Reports CSPC Change the Quick help Section Settings for this phase Workflow Workflow Legend ✓ Completed · Yet to Run O Stopping O Cancelled

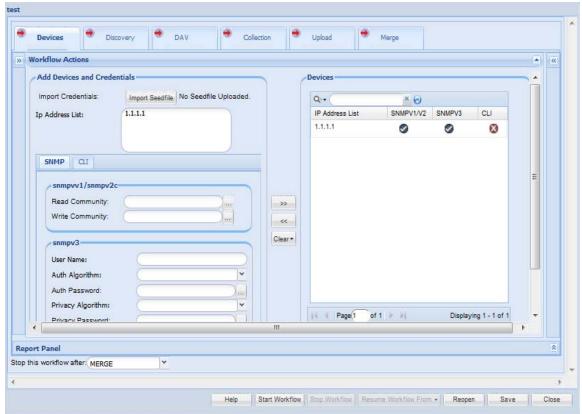
Figure 4-3 Help

Step 3 Click **Import Seedfile** and browse to the location of Seed File goto Step 19 OR

Dont show help when I create workflow

Step 4 Enter the **IP Address(s)** 

Figure 4-4 Device Tab



- Step 5 Select SNMP tab
- Step 6 Click button next to **Read Community** and enter **Community String** and **Confirm Community String**. To see the characters check **Display Characters** and enter the **password**.
- Step 7 Click button next to Write Community and enter Community String and Confirm Community String. To see the characters check Display Characters and enter the password.
- Step 8 Enter User Name.
- Step 9 Select Auth Algorithm from dropdown.
- Step 10 Click button next to **Auth Password** and enter **Auth Password** and **Confirm Auth Password**. To see the characters check **Display Character** and enter the **password**.
- Step 11 Select Privacy Algorithm
- Step 12 Click button next to Privacy Password and enter Privacy Password and Confirm Privacy Password.

  To see the characters check Display Character and enter the password
- Step 13 Select CLI tab and enter User Name
- Step 14 Click button next to **Password** and enter **Privacy Password** and **Confirm Privacy Password**. To see the characters check **Display Character** and enter the **password**.
- Step 15 Enter Enable User Name
- Step 16 Click button next to Enable Password enter Privacy Password and Confirm Privacy Password. To see the characters check Display Character and enter the password.
- Step 17 Click button next to Pass Phrase enter Privacy Password and Confirm Privacy Password. To see the characters check Display Character and enter the password.

- Step 18 Use forward button to add the device and backward botton to move the IP address (s) and other fields back
- Step 19 You can assign a stage after which the workflow should stop using **Stop this workflow after** or you can also stop the workflow using stop Workflow and resume back when required.
- Step 20 Click Discovery tab and enter Timeout and select Protocol.



Step 21 Click DAV tab and select the Protocol Order.

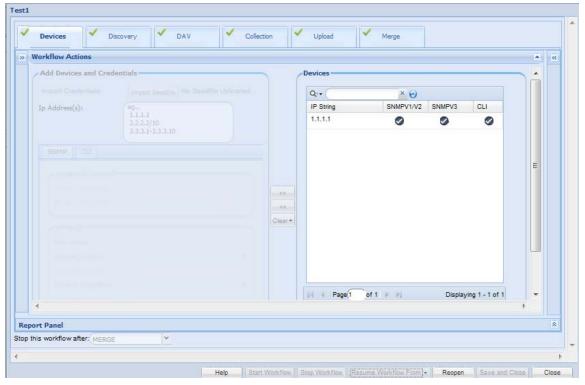


Step 22 Select Collection tab and choose Services from the dropdown and select the Protocol Order



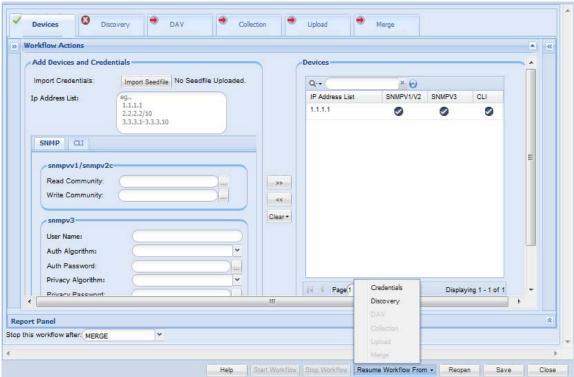
Step 23 Click Start Workflow. After the workflow finishes a stage it notifies you with green tick on the tab(s).

Figure 4-8 Completed Workflow



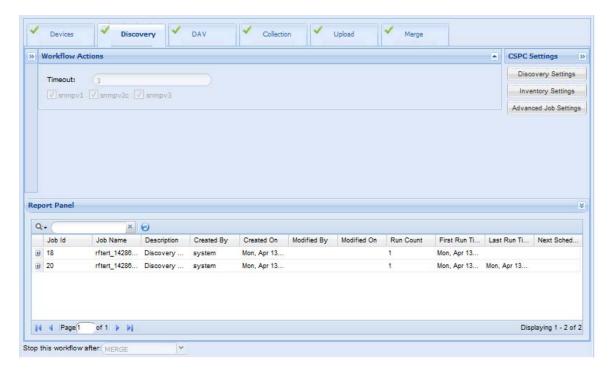
You can stop and resume the work flow when it is required as shown in figure below.

Figure 4-9 Resume workflow



Reports Panel displays the reports after completion of jobs separately for each tab. To see the reports expand the reports section and click on the required tab

Figure 4-10 Reports Panel





## **Applications**

## **Device Management**

You can use the Device Management tab to access tools with which you can specify, collect and store software and hardware information about the network devices.

Figure 5-1 Device Management



This section describes the Device Management tools in the following topics:

- Settings
- Device Discovery and Management
- Data Collection
- Data Collection Settings
- · Manage Groups
- Job Management

## **Settings**

Use the Settings sub tab of the Device Management tab to set up device or module credentials and settings to assist in the discovery and data collection process.

This section describes the Settings options in the following topics:

- Device Credentials
- Module Credentials
- Manage Seed File
- Changing Credential Import
- Credential Lock Settings
- Import DSIRT Files
- Inventory Settings
- Discovery Settings
- Application Settings
- SMTP Settings
- Advanced Job Settings
- Do Not Manage Device List

### **Device Credentials**

In order to discover network devices and collect the data from the devices, you need to enter the credentials first. Device credentials set up in the CSPC is used for two purposes. The SNMP credentials are used only for initial discovery of the devices.

The remaining credentials like Telnet, SSH, HTTP, HTTPS, WMI, TL1 and SNMP are used for data collection from the discovered devices.

Use the Device Credentials Configuration wizard to add the credentials. Follow the wizard to choose your parameters for the credentials.

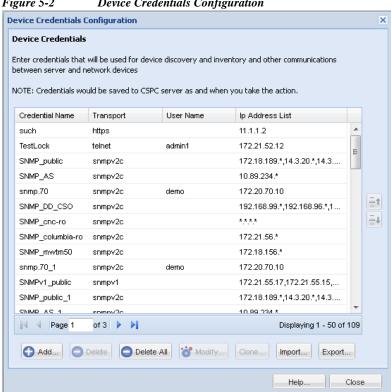


Figure 5-2 **Device Credentials Configuration** 

You can add, modify, delete or clone an existing credential. To remove all the credentials from CSPC server, click Delete All button.

You can import credentials from applications like:

- Cisco Works DCR XML File (.xml)
- Pari Networks Credential Repository (.xml)
- Cisco Works DCR CSV File (.csv)
- CNC CSV File (.csv)
- Simplified CSV File (.csv)

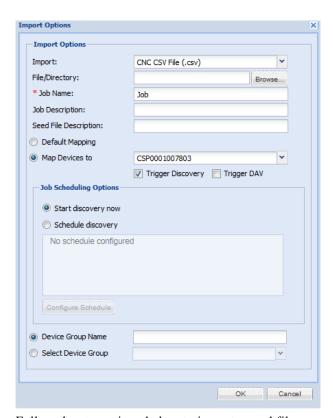
#### **Importing a Seed File**

Seed file can be imported as a job. Any error or information messages for each device entry from the seed file being imported are captured as part of job log details. You can view the job log to check these messages.

When importing a seed file, save the original seed file by providing it a name. This helps users to get these files from database when required.

Create a new device group or select an existing device group to get the discovered devices added to them, as part of import seed file discovery process. You can map the devices to default entitlement or to the entitlements in the drop down. Discovery and DAV are optional and are only applicable for DCR CSV and CNC CSV formats. DAV can be triggered only when Discovery option is checked.

Figure 5-3 Import Option



Follow the steps given below to import a seed file:

- Step 1 In the Device Credentials Configuration window, click Import button
- **Step 2** From the Import drop down box, select any of the following files:
  - Cisco Works DCR XML File (.xml)
  - Pari Networks Credential Repository (.xml)
  - Cisco Works DCR CSV File (.csv)
  - CNC CSV File (.csv)
  - Simplified CSV File (.csv)

- Step 3 Click Browse button and select the seed file that you want to import
- **Step 4** Enter the job name, job description and seed file description in the respective fields
- Step 5 Choose **Default Mapping** or **Map Devices To**. If **Map Devices To** is selected, then select the entitlement from drop down



Job Name is a mandatory field.

**Step 6** Click **OK** button. Seed file is imported.

#### **Export**

Export option is provided to export the existing credentials.

Figure 5-4 Export Options



Follow the steps given below to export the contents:

- **Step 1** In the Device Credentials Configuration window, click **Export** button
- **Step 2** You are prompted to verify the password.
- Step 3 Enter the password that you used to login to CSPC
- **Step 4** From the Export Format drop down box, select any of the following formats:
  - Pari Networks Credential Repository (.xml)
  - CNC CSV File (.csv)
- Step 5 Press OK button
- **Step 6** Save the file on your system



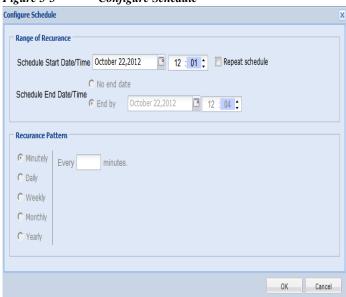
- All device in seed file imported by the you are consider as managed devices even if the devices are unreachable at the time of CSPC discovery.
- You can export seed file with Unreachable devices and the status of unreachable devices is shown as *Valid\_Unreachable:Status* in this seed file *ManageDevicesCredentials.cvs*

#### **Trigger Discovery And DAV Jobs**

While importing the seed file you can also trigger the Discovery and DAV jobs. To do so, follow the steps given below:

- Step 1 Enter the details for importing seed file as given above
- Step 2 From the Import drop down box, select any of the following two options:
  - Cisco Works DCR CSV File (.csv)
  - CNC CSV File (.csv)
- Step 3 Check Trigger Discovery and/or Trigger DAV check boxes
- **Step 4** You can start Discovery now or to Schedule Discovery at a later time, select **Schedule Discovery** option and then click **Configure Schedule** button.
- Step 5 You can schedule Start and End Date/Time or select the Recurrence pattern as Minutley, Daily, Weekly, Monthly, or Yearly as shown in Figure 5-5.

Figure 5-5 Configure Schedule



- Step 6 Enter the device group name in Device Group Name field
- Step 7 Or click Select Device Group Name radio button and select the device group name from the drop down box
- Step 8 Click OK button

Go back to CSPC Flow Chart

#### **Adding Credentials**

To add credentials, click **Add** from the Device Credentials screen.

Device Credentials Credential Identification Include Ip Address Ranges/List (For Discovery and Data Collection) In Address List \* Name telnet Port Exclude Ip Address Ranges/List (For Data Collection only) Authentication Exclude Ip List User Name Password Enable User Name Enable Password Pass Phrase Certificate SNMP V1/V2 Community Strings Read Community Write Community SNMP V3 Authentication Details \* User Name Engine Id Auth Algorithm Auth Password Privacy Algorithm Privacy Password OK

Figure 5-6 Add Credentials

Follow the steps given below to add the credentials:

#### **Step 1** Enter the following information for creating a new Credential:

- Name of the credential (user selected name to identify the credential)
- Transport protocol (CSPC supports various protocols for data collection that includes Telnet, SSHv1,SSHv2, HTTP, HTTPS, SNMPv1, SNMPv2c, SNMPv3, WMI and TL1)
- Authentication (depending on the protocol selected use the following authentication mechanisms:
  - Provide User Name, Password, Enable User Name and Enable Password for Telnet, SSH, HTTP or HTTPS protocols
  - Provide User Name and Certificate (With/Without Pass Phrase) for SSH protocol certificate based authentication
  - Provide User Name, Password for WMI protocol
  - For SNMP V1 and V2, provide the READ and WRITE community strings
  - For SNMP V3 provide information on User Name, Engine ID, Authentication Algorithm to use and Authentication Password along with Privacy Algorithm and Privacy Password
  - Provide User Name, Password for TL1 protocol
- Include IP Address Range and Exclude IP Address Range.

The Include IP Address Range option allows you to enter either a set of IP Addresses or a wildcard IP Addresses like 10.\*.\*.\*, notifying any IP Address starting with 10. The Exclude IP Address Range works only for data collection.

You can enter IP addresses by clicking IP Address List Editor, and give multiple IP addresses with comma separated in IP Address List field.

#### Step 2 Click OK.

You can also edit an existing credential by clicking **Modify**. Click **Delete** to delete a selected credential. Click **Clone** to create a copy of the selected credential for modification.

Go back to CSPC Flow Chart

### **Module Credentials**

In order to collect the data from the modules you need to enter the credentials first. Module credentials are used to collect data from modules or sub modules that require additional authentication.

Use the Module Credentials wizard to add credentials. Follow the wizard to choose your parameters for credentials.

Module

Enter module credentials that will be used for modules and other sub modules that require authentication.

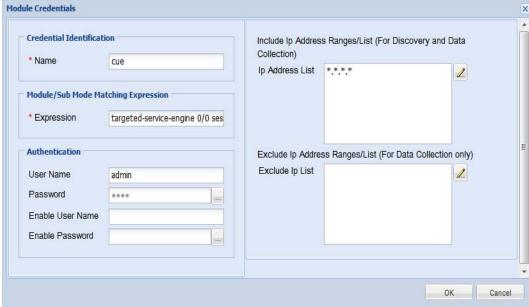
Credential Name User Name IP Address List mod1 10.1.1.1

Figure 5-7 Module Credentials Main Window

You can add, modify, or delete an existing credential. Vertical scroll bars are provided to move to either the previous or the next credential set in the table.

To add credentials, click Add from the Module Credentials screen as shown in Figure 5-8.

Figure 5-8 Module Credentials



Follow the steps given below to add the module credentials:

- **Step 1** Enter the following information for creating a new Credential:
  - Name of the credential (user selected name to identify the credential)
  - Module/Sub Mode Matching expression (expression used to match whether to use this credential on the module or not)
  - Authentication (depending on the protocol selected use the following authentication mechanisms:
    - Provide User Name, Password, Enable User Name and Enable Password to access the module
  - Include IP Address Range and Exclude IP Address Range.

The Include IP Address Range option allows you to enter either a set of IP Addresses or a wildcard IP Addresses like 10.\*.\*.\*, notifying any IP Address starting with 10. The Exclude IP Address Range works only for data collection.

You can enter IP addresses by clicking IP Address List Editor.

#### Step 2 Click OK.

You can also edit an existing credential by clicking **Modify**. Click **Delete** to delete a credential.

Go back to CSPC Flow Chart

## **Changing Credential Import**

In Schedule Changing Credential Import window, you can specify a credential file and schedule it to run every n minutes to check the frequently changing credential import. For a credential file on sever you can configure a schedule to run at a specific time.

Follow the steps given below to schedule the Changing Credential Import:

#### **Step 1** Enter the following information:

- In the Filename field, enter the credential filename with full server path with following format:
  - IPADDRESS, PROTOCOL, PORT, USERNAME, PASSWORD, ENABLE\_USERNAME, ENABLE\_PASSWORD, SNMP\_RO, SNMP\_RW, SNMP\_V3\_USERNAME, SNMP\_V#\_AUTH\_PASSWORD, V3\_ENGINE, SNMP\_V3\_AUTH\_ALGORITHM, SNMP\_V3\_PRIVILEGE\_PROTOCOL, SNMP\_V3\_PRIVILEGE\_PASSWORD,
  - Where SNMP\_V3\_AUTH\_ALGORITHM can be MD5 or SHA
  - SNMP\_V3\_PRIVILEGE\_PROTOCOL can be DES, 3DES, AES-128, AES-192 or AES-256
  - USERNAME is Telnet/SSH or HTTP/HTTPS username
  - PASSWORD is Telnet/SSH or HTTP/HTTPS password
  - PROTOCOL can be Telnet, SNMPvSNMPv2C, SNMPv1, SNMPv3, SSHV1, SSHV2, HTTP, HTTPS
- Select the checkbox for Schedule Frequently Changing Credential Import
- Enter the description of the job in Job Description text box
- Click Configure Schedule button
- Enter date and time in Schedule Start Date/Time and Schedule End Date/Time fields
- To repeat the schedule select *Repeat Schedule* check box and enter the minutes, the schedule should be repeated in *Repeat Every minutes* field.

#### Step 2 Click OK

Schedule Changing Credential Import **Specify Credential File** \* File Name: **Schedule Frequently Changing Credential Import** Schedule Frequently Changing Credential Import \* Job Name: Job Description: No schedule configured Configure Schedule

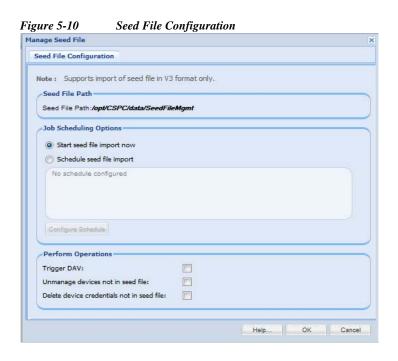
Figure 5-9 **Changing Credential Import** 

# **Manage Seed File**

You can import the seed file with the latest credentials and devices by placing the seed file manually in the default path. It determines what devices will be removed, updated, or added then perform the necessary actions. Devices not present in the seed file and are in CSPC will be deleted.

OK

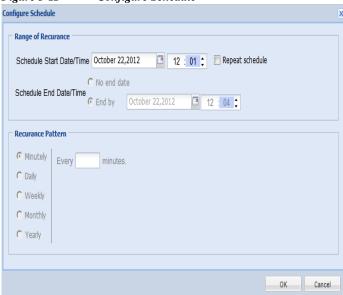
Cancel



To import the seed file perform the steps:

- Step 1 Place the CNC V3 format seed file in the default location as shown on the screen. It is mandatory to place the seed file in the location as shown on the screen and read persmission should be allowed to the file for CSPC users.
- Step 2 You can start Seed File Import now or to Schedule Seed File Import at a later time, select Schedule Seed File Import option and then click Configure Schedule button.
- Step 3 You can schedule Start and End Date/Time or select the Recurrence pattern as Minutley, Daily, Weekly, Monthly, or Yearly as shown in Figure 5-11.

Figure 5-11 Configure Schedule



Step 4 Check the required operation. click **OK** 

Figure 5-12 Operations

Options	Description
Trigger DAV	This Triggers Device Access Verification
Unmanage devices not in seed file	This Unmanages the devices not in the seed file
Delete device credentials not in seed file	This removes only the device credentials which are not in seed file

# **Credential Lock Settings**

Credential Lock Settings allows you to set the maximum number of failed attempts for any given credential. You can also specify a lock period for a credential. If a lock period is present that credential will be unlocked once the lock period expires.

There is also an option for the user to manually unlock the credential. This helps in continuation of the discovery/inventory processes even after a device fails to respond to a specific credential.

Figure 5-13 Credential Lock Settings



You can also remove the previously added lock settings by using Remove Settings button.

# **Import DSIRT Files**

In *Import DSIRT Files*, you can select a DSIRT (Device Software Issues Reporting Tool) file and import it in the tool.

Figure 5-14 Import DSIRT Files



Go back to CSPC Flow Chart

# **Inventory Settings**

Inventory Settings allows you to set some advanced collection settings.

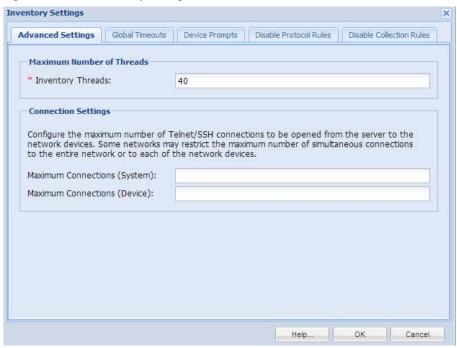
These include setting up inventory threads, device connectivity options, time out options, device prompts, disable protocol rules and disable collection rules.

#### **Advanced Settings:**

The Advanced Settings tab of Inventory Settings screen provides the following options:

- Inventory Threads: To set up the maximum number of inventory threads you would like the collector to use. By default the value for Microsoft Windows is 40 and for Linux it varies from 40 100 based on the hardware configuration. Maximum value that can be set is for both Microsoft Windows and Linux is 200.
- Connection Settings: To set up the maximum number of connections a device can have, or the maximum number of connections per the whole collector. These settings apply only for Telnet or SSH credentials. In some networks, authentication servers provide a limit on the number of connections of either an application or a device, so this needs to be set. By default there is only one connection per device, and no connection limit for the whole collector.

Figure 5-15 Inventory Settings



Go back to CSPC Flow Chart

#### **Global Timeouts:**

The *Global Timeouts* tab allows you to select the time out options for a given IP address or a range of IP addresses. This is where you can specify a time out option for any given protocol like Telnet, SSH, SNMP or HTTP and so on.

Vertical scroll bars are provided to move to either the previous or the next timeout option on the window.

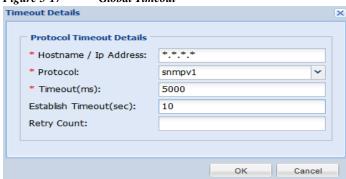
Figure 5-16 Global Timeouts



You can enter these timeouts by clicking **Add** button. On Timeout Details screen, you can enter the following details:

- Hostname / IP Address: You can select the IP Address Expression like 10.\*.\*.\* (to represent all IP Addresses that start with a 10)
- Protocol: Select the protocol (Telnet, SSHv1 or SSHv2, HTTP, HTTPS, TL1, SNMPv1, SNMPv2 or SNMPv3 or WMI)
- Timeout (ms): Type timeout in milliseconds (ranging from 1000 milliseconds (1 second) to 600000 milliseconds (10 minutes))
- Establish Timeout (sec): Time taken to establish a connection for a device. By default it is 10 seconds.
- Retry Count: You can select the "retry" count as well

Figure 5-17 Global Timeout



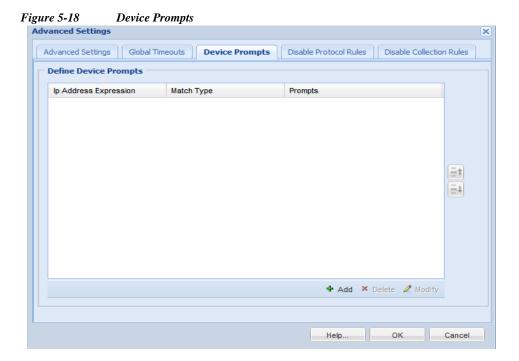
Use the *Modify* button to modify the global time out value. Use the *Delete* button to delete a time out value.

Go back to CSPC Flow Chart

#### **Device Prompts:**

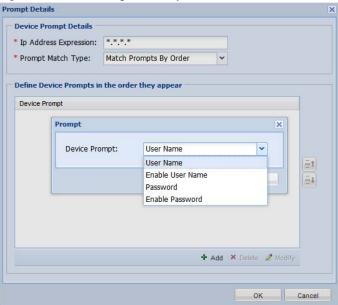
The *Device Prompts* tab allows you to select specific prompt options for any given device or device group. Device prompts are used when the data collection is done on a device or device group where the prompts are changed (through an authentication server for security reasons). When the device prompts change, the collector must be able to process those prompts in order to perform data collection successfully.

There are two ways of setting up these options; the first one is based on matching prompts by order and the second one on matching a specific string/regular expression.



Both Order and Regular Expression are explained below.

Figure 5-19 Prompt Details by Order



In the first method the device or a device group is expecting the collector to send the credential information in a particular order. For example, if the device expects to see the Password and Enable User Name and Enable Password in that order, you can change those as shown in Figure 5-19.

Similarly, if the prompts are to be matched by prompting a string, you can select that as shown in Figure 5-20.



In this example for the device with IP Address 1.1.1.1 the User Name must have an expression of *user*: as the device prompt.

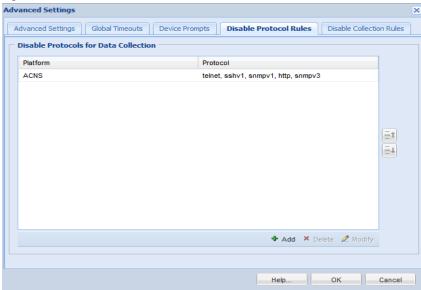
Use the *Modify* button to modify any prompts value. Use the *Delete* button to delete any prompts.

Go back to CSPC Flow Chart

#### **Disable Protocol Rules:**

The *Disable Protocol Rules* tab allows you to configure the protocols that need to be disabled for a specific platform. Inventory and Device Access Verification will not run for the disabled protocol for the specified platform. This helps in enabling/disabling protocols without modifying the datasets.

Figure 5-21 Device Protocol Rules



You can add, modify or delete an existing disable protocol rule. Vertical scroll bars are provided to move to either the previous or the next rule in the table. To add disable protocol rule, click **Add** in the Disable Protocol Rules screen.

**Disable Collection Rule Details** × Specify criteria for disabling a Protocol \* Select Platform: ACNS \* Select Protocol: ▼ telnet √ sshv1 √ sshv2 ▼ snmpv2c ✓ snmpv3 http √ https Select All Unselect All Cancel

Figure 5-22 Disable Protocol Rule Details

Follow the steps given below to create a new disable protocol rule:

#### **Step 1** Enter the following information:

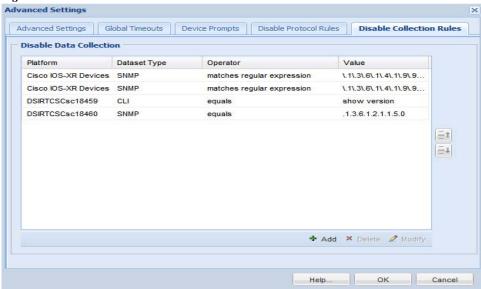
- **Select Platform**: Select a platform for which protocol needs to be disabled from the combo list. All the configured platforms, both system and custom defined are displayed here
- Select Protocols: Select the protocol that has to be disabled for the above selected platform. All the supported protocols (Telnet, SSHv1, SSHv2, SNMPv1, SNMPv2, SNMPv3, HTTP, HTTPS, TL1, WMI) will be displayed here
- Step 2 You can also select or unselect all the protocols using Select All/Unselect All buttons
- Step 3 Click **OK** to add the configured rule to CSPC

#### **Disable Collection Rules:**

The *Disable Collection Rules* tab will allow you to disable specific commands/OIDs on a specific platform. Inventory will not run for the disabled command/OIDs.

If in a given dataset, there are multiple OIDs then inventory will run for dataset and results will be displayed for OIDs which are not disabled, but collection will not happen for disabled OID.

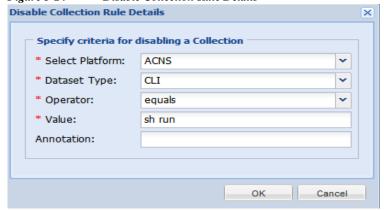
Figure 5-23 Disable Collection Rules



You can add, modify, or delete an existing disable collection rule. Vertical scroll bars are provided to move to either the previous or the next rule in the table.

To add disable collection rule, click Add on the Disable Collection Rules screen.

Figure 5-24 Disable Collection Rule Details



Follow the steps given below to create a new disable collection rule:

## **Step 1** Enter the following information:

- **Select Platform**: Select a platform for which protocol needs to be disabled from the combo list. All the configured platforms, both system and custom defined will be displayed here
- Select Dataset Type: Supported Dataset types are CLI or SNMP
- Operator: Operator can be any of equals, does not equals, matches regular expression, does not match regular expression
- Value: The exact CLI command or OID to be disabled
- Annotation: You can add a note here
- Step 2 Click **OK** to add the configured rule to CSPC

Go back to CSPC Flow Chart

## **Discovery Settings**

In Discovery Settings you can set preferences of device discovery. You can set values for Discovery timeout, Include platform and Exclude platform.

In Preference tab, enter the values as shown in Table 5-1.

Figure 5-25 Discovery Settings

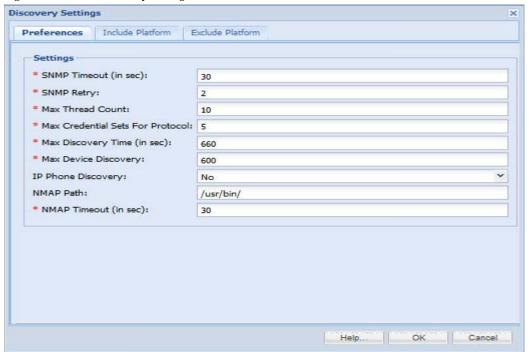


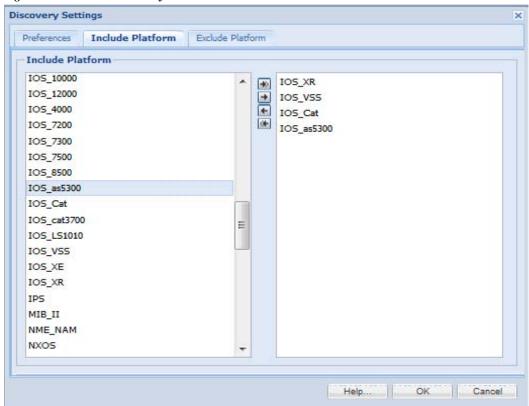
Table 5-1 Discovery Timeout

Field Name	Description
SNMP Timeout (in sec)	SNMP connection timeout value in seconds. Default value is 3 seconds
SNMP Retry	SNMP connection retry count. Default value is 1
Max Thread Count	Thread pool size for each discovery job. Default value is 100.
Max Credential Sets For Protocol	Maximum number of Credential Sets to use for each protocol. Default value is 50.
Max Discovery Time (in sec)	Maximum discovery time in seconds for each discovery job.  Default value is 600 seconds. Valid values 0 or >= 60. Zero no window time will be enforced. If value is set between 0 and 60, default value 600 will be used.
Max Device Discovery	Maximum discovery time in seconds for a single device. Default value is 180 seconds. Valid values: 5 seconds and above. If value is < 5, then 5 is enforced.
IP Phone Discovery	Option to enable/disable IP Phone discovery.
NMAP Path	Nmap application Installed path (used in case Nmap option is enabled in discovery job)
NMAP Timeout (in sec)	Timeout value in seconds to discovery device using Nmap application. Default value is 30 seconds. Valid values $> 0$ . If value is $< 0$ , then default is enforced.

## **Include Platform (optional):**

Any platform that is specified in include platform list, only those specific platform devices will be discovered and all other devices will be discarded.

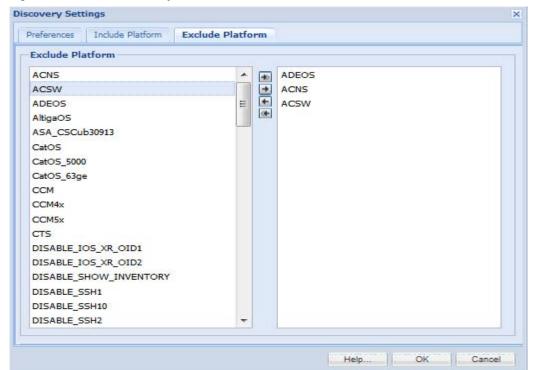
Figure 5-26 Include Platform



## **Exclude Platform (optional):**

Any platform is specified in exclude platform list, all devices belonging to that platform will be ignored.

Figure 5-27 Exclude Platform



# **Application Settings**

Application settings is used to set device inventory data collection preferences like Device prompt, Submode and Data export settings.

### **General Settings:**

IP Host Mask Settings: If device IP Address and Hostname data privacy is enabled, customer device IP address and Hostname that is sent back to Cisco will be replaced by a set of user defined IP address and Hostname.

In *IP Address Mask* field you can define the *IP* address range that is used to replace the real *IP* address of the customer, and define a prefix in *Hostname Mask* field that is used to replace the real customer hostname.

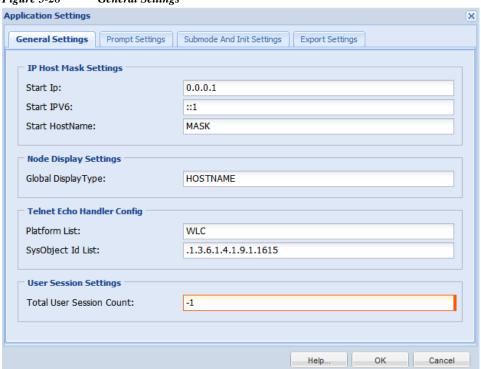


Figure 5-28 General Settings

Table 5-2 General Settings

Field Name	Description
Start IP	IP to be used as start value while masking IPv4 data. IP will be incremented from this value for each of the IP's to be masked
Start IPv6	IP to be used as start value while masking IPv6 data. IP will be incremented from this value for each of the IP's to be masked
Start Hostname	Prefix used for masking hostnames
Global Display Type	Device attribute to be shown for distinct devices
Platform List	List of platforms for Telnet echo is enabled.
SysObject ID List	SystemObject ID for the Telnet echo enabled devices
Total User Session Count	Maximum number of unique CSPC user sessions

## **Prompt Settings:**

Figure 5-29 Prompt Settings

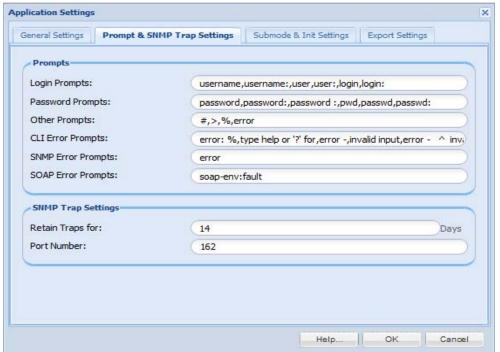


Table 5-3 Prompt Settings

Field Name	Description
Prompts	
Login Prompts	Used for extra Login prompts that needs to be handled by CSPC
Password Prompts	Used for extra Password prompts that needs to be handled by CSPC
Other Prompts	Used for other prompts that needs to be handled by CSPC
CLI Error Prompts	Used for extra CLI error prompts that needs to be handled by CSPC
SNMP Error Prompts	Used for extra SNMP error prompts that needs to be handled by CSPC
SOAP Error Prompts	Used for extra SOPA error prompts that needs to be handled by CSPC
SNMP Trap Settings	
Retain Traps for	Mention the number of days to retain traps.
Port Number	Configure the port to receive the SNMP trap messages. Default port is 162.
	Note If you configure a new in-bound port to listen the SNMP Trap messages, then you need to manually update the corresponding IP table rules and NAT router settings.

## **Submode and Init Settings:**

Figure 5-30 Submode And Init Settings

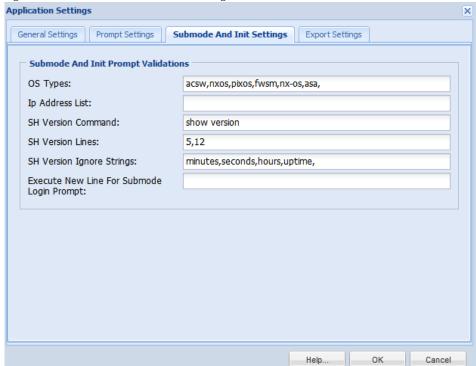


Table 5-4 Submode and Init Settings

Field Name	Description
OS Type	Type of OS
IP Address List	List of IP addresses
SH Version Command	If show version needs to be executed while in submode
SH Version Lines	Number of lines in show version that needs to taken
SH Version Ignore Strings	Whether to consider or ignore show version settings
Execute New Line for Submode Login Prompt	Whether new line has to be executed at the end of submode login prompt

## **Export Settings:**

Application Settings

General Settings

Prompt Settings

Submode And Init Settings

Export Settings

Collection Profile Boundary

Collection Profile Export Boundary: 1000

Job Log Export Boundary: 2003

Tailend Reponse Counter: 1300

Tailend SendFile Counter: 1300

Upload Via: Transport Gateway

Figure 5-31 Export Settings

Table 5-5 Export Settings

Field Name	Description
Collection Profile Export Boundary	VSEM export boundary settings
Job Log Export boundary	Job log export boundary
TailEnd Response Counter	Response counter for TailEnd
TailEnd SeedFile Counter	Seed file counter for TailEnd
Upload Via	Set the Upload via option to either of these:
	Transport Gateway
	• Connectivity
	• Disabled

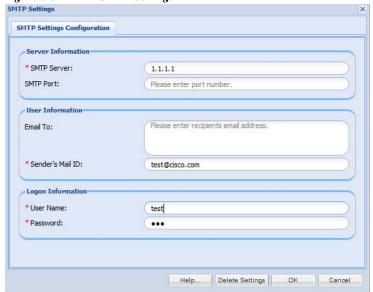
Help.

Cancel

# **SMTP Settings**

This setting provides you with an option to configure a SMTP server for mail exchange.

Figure 5-32 SMTP Settings



Enter all the Mandatory fields and click **OK** 

Table 5-6 SMTP Server Parameters

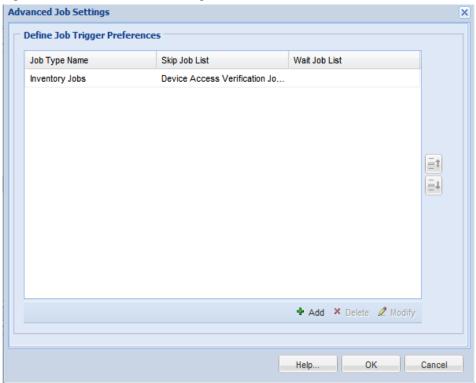
Field Name	Descriptions
SMTP Server	Server name or identity of the server
SMTP Port	Port number used for the server
Email To	Receiver mail address
Sender's Mail ID	Sender mail address
User Name	Login name
Password	Login password

To reset the SMTP Settings to default value click **Default Settings**.

# **Advanced Job Settings**

This setting provides with an option to configure various jobs. You can define preferences for triggering a job, as well as define what jobs can be skipped and what jobs needs to wait based on a trigger preference. You can add a new job trigger preferences by selecting *Add* button in the Advanced Job Settings window.

Figure 5-33 Advanced Job Settings

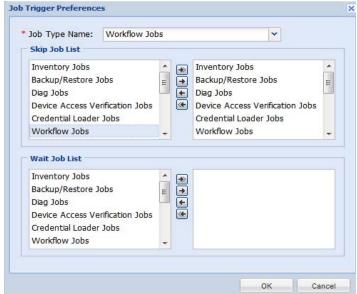


You can add jobs to Wait Job List and Skip Job List:

Wait Job List: Any job specified in Job Type Name will start only after the job specified in Wait Job list completes.

**Skip Job List**: Any job specified in Job Type Name will not start if any job specified in Skip Job is running.

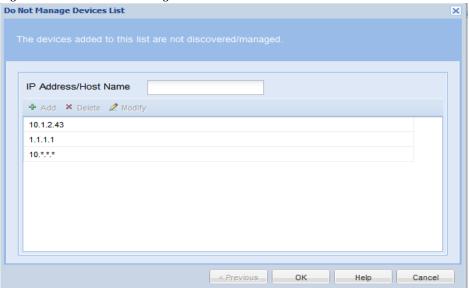
Figure 5-34 Add a Job Trigger Preferences



# **Do Not Manage Device List**

This setting provides you with an option to select a set of devices that should not be managed by the collector. If a device is added to Do Not Manage Device List then that device will not be discovered and will not be added to CSPC.

Figure 5-35 Do Not Manage Devices List



As specified in the above screen, these three devices with IP Addresses 10.\*.\*.\*, 1.1.1.1, and 10.1.2.43 are not inventoried even though they are all discovered devices.

# **Device Discovery and Management**

Use the Device Discovery and Management sub tab of the Device Management tab to set up device discovery and data collection process.

This section describes the Device Discovery and Management options in the following topics:

- Discover and Manage Devices
- Unmanage Devices
- Device Access Verification
- Device Prompt Collection

## **Discover and Manage Devices**

The Discover and Manage feature allows you to discover devices and manage them. When you double-click *Discover and Manage*, a new wizard called *Discover and Manage Network Devices* appear. It allows you to select the Discovery method and the devices to be discovered by entering either the IP address or host name of the device.

There are multiple ways to discover a device:

- Known Device List
- Protocol based discovery (CDP, OSPF, ARP, BGP, etc.). Not supported in UC Discovery.
- IP Address Range Scanning
- Rediscover the currently managed devices



A message box "Please select at least one discovery method" is displayed when you click **Next** button without selecting any Discovery method.

Discover and Manage Network Devices

Select Discovery Methods

Select at least one of the following network device discovery methods.

Discover devices with known IP addresses
Discover devices with protocols such as CDP, OSPF and ARP
Discover devices by scanning/pinging range of IP Addresses
Rediscover the currently managed devices

Rediscover the currently managed devices

Figure 5-36 Discover and Manage Network Devices

You could also import the device list from either a CiscoWorks DCR file or a Pari Discovery Options XML file.

For Known Device List discovery, enter the IP addresses or hostnames as shown in Figure 5-37.

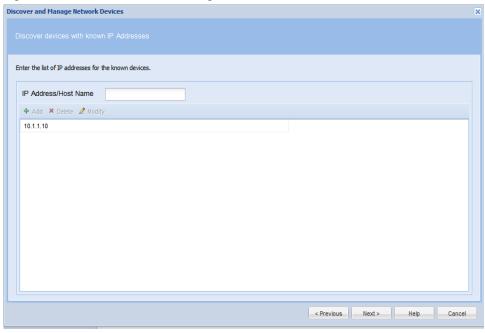


Figure 5-37 Discover Devices using Known IP Addresses

CSPC uses Nmap (Network Mapper) based discovery when device is not reachable through SNMP protocol because of incorrect SNMP credentials or device does not support SNMP protocol. Nmap uses raw IP packets in novel ways to determine what hosts are available on the network, what services those hosts are offering, what operating systems (and OS versions) they are running and many other characteristics.

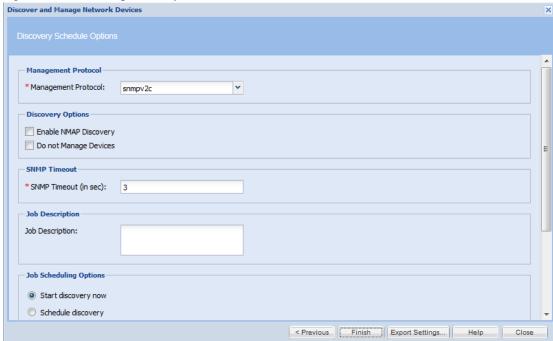
Nmap Discovery can be enabled when you are scheduling discovery to discover devices using one of the discovery options like CDP, OSPF, ARP or using IP address range(s). When you select Nmap check box in Discovery Schedule Options screen, NMAP discovery is performed on each of the IP address discovered using the specified discovery protocol or on each of the IP address within the specified address range.

Select **Enable NMAP discovery** option, in case you want to discover any Non-SNMP devices (devices on which SNMP agent is not running). Any Non-SNMP devices discovered can be viewed under "**Non-SNMP devices**" report.

If you Select **Do not Manage Devices** option, then the devices are not be managed but discovered. These devices can be exported as a zip file which contains .csv files for Discovered Devices and Un-Reachable Devices. Discovered Devices csv file is of CNC CSV format. This export option is available under Discovery Jobs.

If required provide job specific SNMP timeout value in SNMP Timeout (in sec) field.

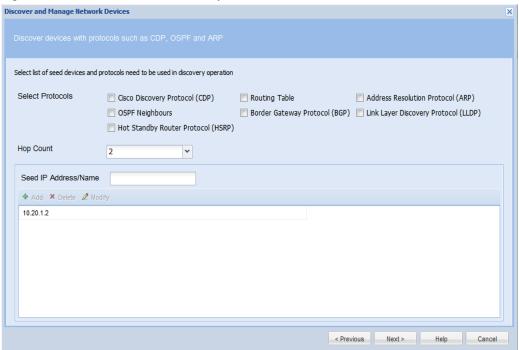
Figure 5-38 Nmap Discovery



For protocol based discovery, enter the following information:

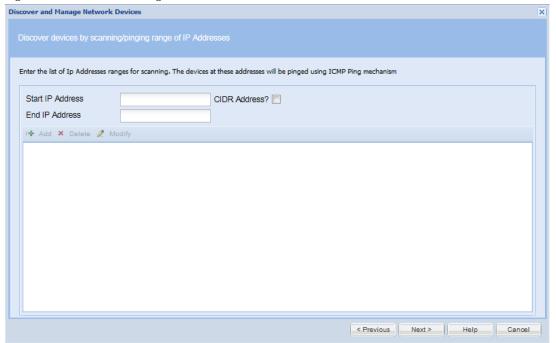
- Protocol (CDP, Routing Table, ARP, OSPF Neighbors, BGP, HSRP, LLDP, etc.)
- Hop count (number of hops the discovery process should traverse)
- Seed IP Address(s) (Initial seed device or devices)

Figure 5-39 Protocol Based Discovery



For IP Range Scanning based discovery, provide the Start IP address and the End IP address. You can also provide the Start IP in CIDR format as show here *IP Address/subnet mask* (*x.x.x.x/x*) and the End IP will be auto populated. You have select CIDR Address before providing Start IP Address.

Figure 5-40 IP Scanning

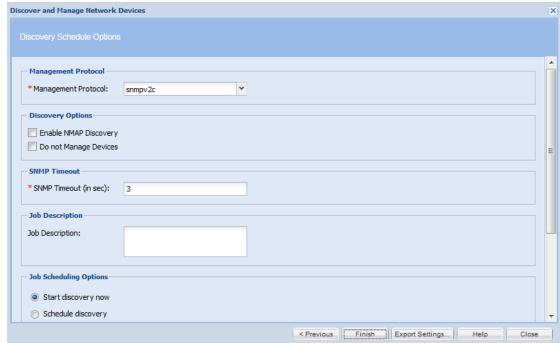


You can select the option "Rediscovering Currently Managed Devices" and discovery process will rediscover all the devices that are currently managed.

Select the management protocol used for the discovery process. The current options are SNMPv1, SNMPv2 or SNMPv3.

Once the type of discovery is specified, you are ready to discover the devices. You can schedule the discovery process either right away or at a later time.

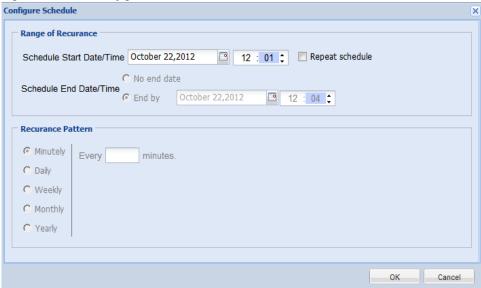
Figure 5-41 Discovery Schedule Options



To Schedule Discovery at a later time, select Schedule Discovery option and then click **Configure Schedule** button.

You can schedule Start and End Date/Time or select the Recurrence pattern as Minutley, Daily, Weekly, Monthly, or Yearly as shown in Figure 5-42.

Figure 5-42 Configure Schedule

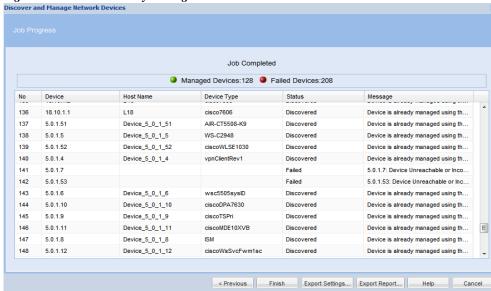


After the *Discover and Manage* operation is finished, you see the results which include the IP Address (of the selected device), Host Name, Device Type, Status (which indicates whether or not the device is managed), and Message. Discovery operation can be closed and run in the background. You can check the *Job Log Reports->Discovery Jobs* to view the results of the background operation.

You can also Clone an older discovery job to use as a new discovery job to speed up discovery. Refer to *Job Log Reports ->Discovery Jobs* for more information on cloning a discovery operation.

In the discovery jobs report, you can create a new discovery job by right clicking on any discovered job and selecting 'Create new discovery by cloning this job'.

Figure 5-43 Discovery in Progress



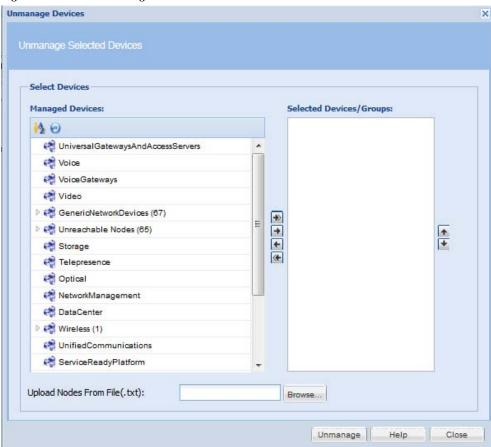
You can export the Discovery Settings to an XML file, as well export the discovered devices report.

Go back to CSPC Flow Chart

## **Unmanage Devices**

Double-clicking *Unmanage Devices* opens a new window. It shows the list of devices that are already managed, and allows you to select the devices that you want to Unmanage. After selecting the devices or groups, the selected devices or groups appear on right side of the window. Then, click *Unmanage* to remove the selected devices or groups, as shown below. You can also browse to upload list of nodes from *.txt* file.

Figure 5-44 Unmanage Devices



Once this operation is completed, CSPC removes the unmanaged devices along with all the corresponding data (collection profile data and so on) from its database.

## **Device Access Verification**

Use Device Access Verification when you want to check whether a given device is accessible through a specific credential, as shown below.

Follow the steps given below to perform device access verification:

- Step 1 Select the devices for which data access needs to be verified. You can also browse to upload list of nodes from .txt file.
- Select the protocols to be used for verification. If all the protocol fails, then you have an option to use Step 2 ICMP for reachability of device.
- Start the verification process now or schedule it at a later time Step 3

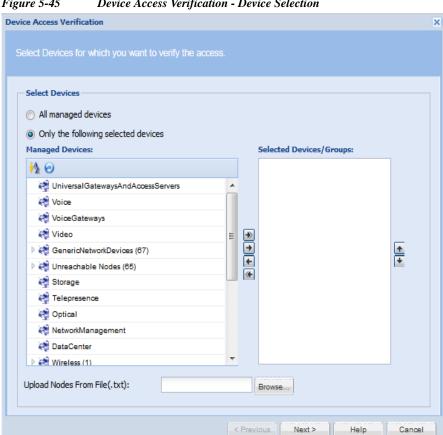


Figure 5-45 Device Access Verification - Device Selection

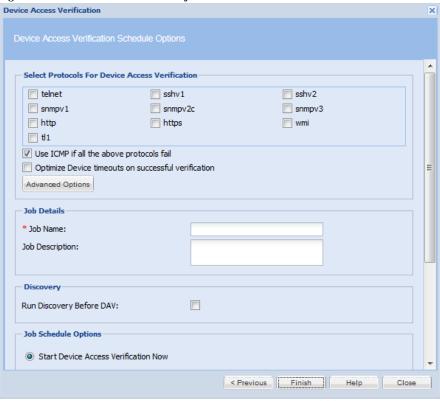
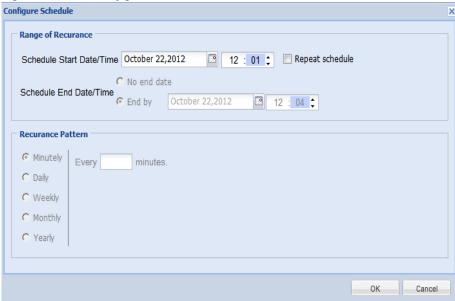


Figure 5-46 Device Access Verification - Protocol Selection

Use the Run Discovery before DAV option to rediscover the devices before running DAV.

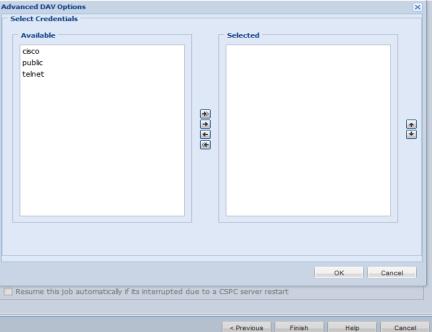
To Schedule Device Access Verification at a later time, select Schedule Device Access Verification option and then click Configure Schedule button. You can schedule Start and End Date/Time or select the Recurrence pattern as Minutley, Daily, Weekly, Monthly, or Yearly as shown in Figure 5-47.

Figure 5-47 Configure Schedule



You can click on **Advanced Options** button and select the credentials to run DAV on as shown in Figure 5-48.

Figure 5-48 DAV Advanced Options



Once the job is started you can view the successful and failed credentials/protocols for a given device as shown below.

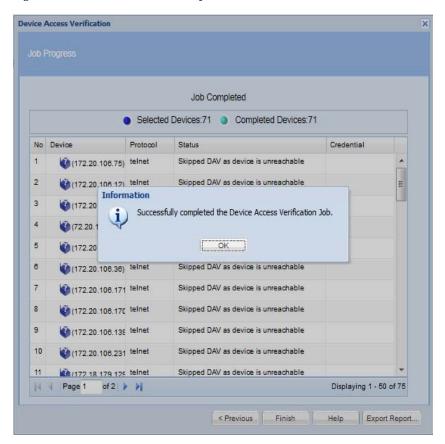
There is also an option to Optimize device timeouts on successful verification. This is applicable only for SNMP. The option once enabled will automatically calculate the timeout for a specific device and add it to the Global Timeouts under the advanced settings.

When a device access verification job is scheduled to run at a later time, 'Resume this job automatically if it is interrupted due to a CSPC Server restart' option will be available. If the CSPC restarts for any reason while device access verification job is running, CSPC will resume the job upon restart.

By default CSPC pings a device to check if it is responding Additional ping.

If all the selected protocols have failed for DAV, by default an Additional Ping feature is triggered to check if the devices are responding.

Figure 5-49 Device Access Verification - Results



Go back to CSPC Flow Chart

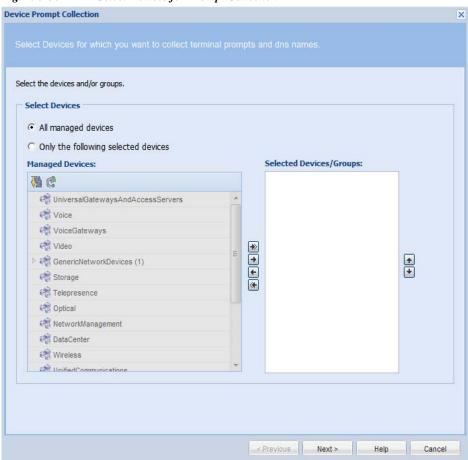
# **Device Prompt Collection**

You can use Device Prompt Collection option to collect the Device Prompt and DNS Names for the devices that are selected.

Follow the steps given below to perform device prompt collection:

- **Step 1** Select the devices for which device prompts needs to be collected
- Step 2 Create a job for collection
- Step 3 Start the job now or schedule it at a later time

Figure 5-50 Select Devices for Prompt Collection



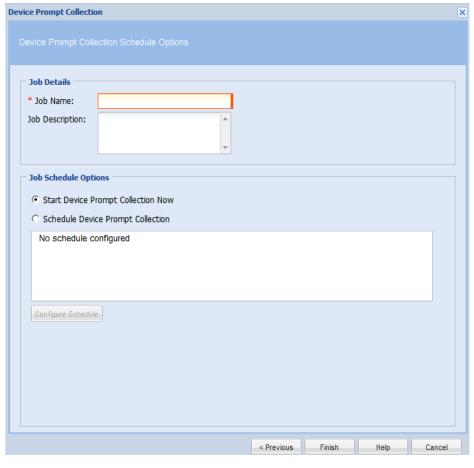
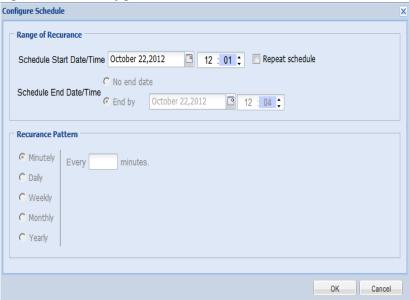


Figure 5-51 Create a job for prompt collection

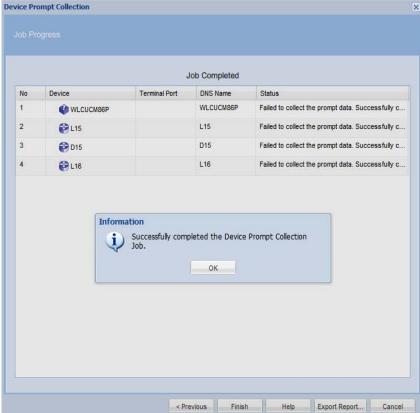
To Schedule Device Prompt Collection at a later time, select Schedule Device Prompt Collection option and then click Configure Schedule button. You can schedule Start and End Date/Time or select the Recurrence pattern as Minutley, Daily, Weekly, Monthly, or Yearly as shown in Figure 5-52.

Figure 5-52 Configure Schedule



Once the job is started you can view the successful and failed collection for a given device as shown in Figure 5-53.





## **Data Collection**

You can use the Data Collection sub tab of the Device Management tab to execute a selected collection profile. Collection Profiles are described in the *Data Collection Settings* chapter.

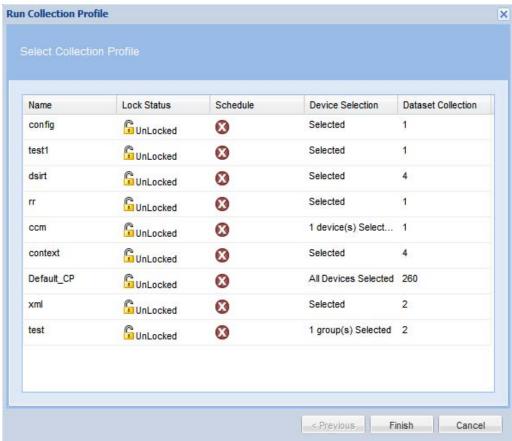
This section describes the Data Collection options in the following topics:

- Run Collection Profile
- Run Application Profile
- Run Upload Profile

## **Run Collection Profile**

You can select any collection profile from the list of collection profiles defined and run it as needed. Select the profile and click **Finish** button to run the profile.

Figure 5-54 Select the Collection Profile



Once you start the job, the results are displayed including device name, IP address, and success or failure, as shown below.

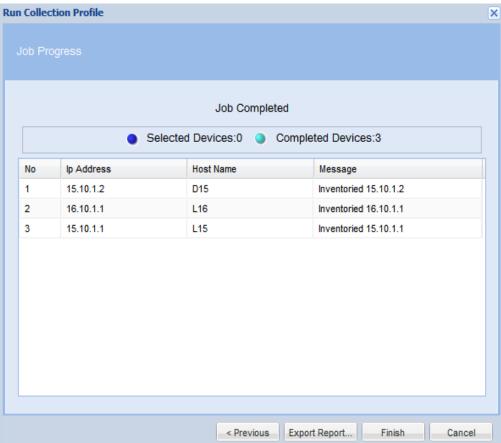
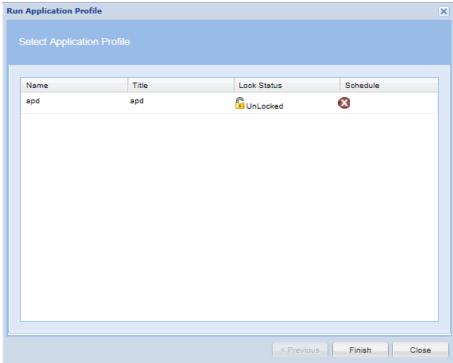


Figure 5-55 Executed Data Collection Profile Results

## **Run Application Profile**

Run Application Profile shows the list of application profiles. You can select any application profile from the list of application profiles defined and run it as needed. Select the profile and click **Finish** button to run the profile.

Figure 5-56 Run Application Profile



Once you start the job, the results are displayed including IP address, Host Name and success or failure, as shown in Figure 5-57.

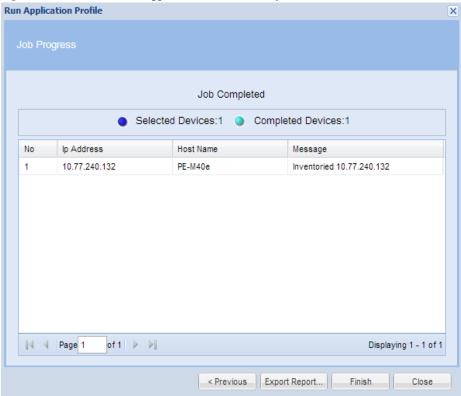
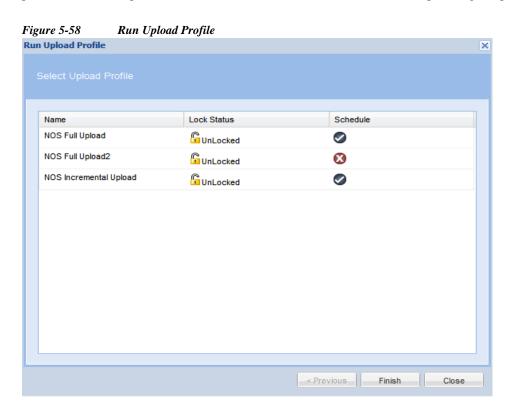


Figure 5-57 Executed Application Collection Profile Results

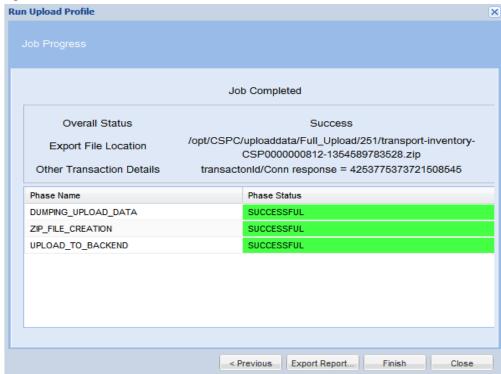
## **Run Upload Profile**

Run Upload Profile screen lists all the profiles created using Manage Upload Profiles. You can select a profile from Run Upload Profile screen and click Finish button to start uploading the profile.



Job Progress screen showing the status of the uploaded profile is displayed as shown in Figure 5-59.

Figure 5-59 Job Results



The status is shown in orange color if the upload is running, in green if the upload is successful and in red color if the upload failed.

If any of the phase status is failure, you have to re-run the upload profile.

Go back to CSPC Flow Chart

# **Data Collection Settings**

You can use the Data Collection Settings sub tab of the Device Management tab to set up data collection profiles, create new datasets and manage data integrity and masking rules.

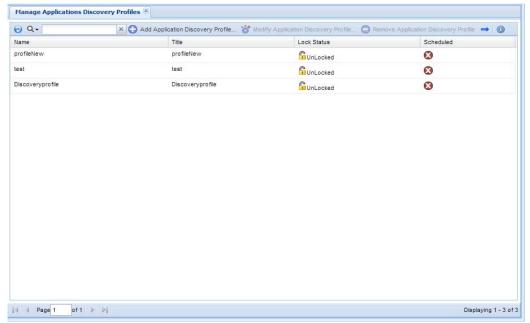
This section describes the Data Collection Settings options in the following topics:

- Manage Application Discovery Profiles
- Manage SNMP Trap Profiles
- Manage Jump Server
- Manage Data Collection Profiles
- Create Adhoc Data Collection Profiles
- Manage Datasets
- Manage Platform Definitions
- Manage Data Integrity Rules
- Manage Data Masking Rules
- Import All Rules
- Manage Syslog Source Files
- Manage Upload Profiles

## **Manage Application Discovery Profiles**

In Manage Application Discovery profiles you can add or edit a application discovery profile, define the devices that collect data and how often the data needs to be collected. Application discovery detects what applications are installed/running on devices (typically compute server) by collecting information from devices.

Figure 5-60 Manage Application Discovery Profiles



New application discovery profiles can be created by clicking Add Application Discovery Profile icon from Manage Application Discovery Profiles window.

To add a new application discovery profile, follow the steps given below:

- Select the Devices Step 1
- Step 2 Select Profile details
- Step 3 Click OK.

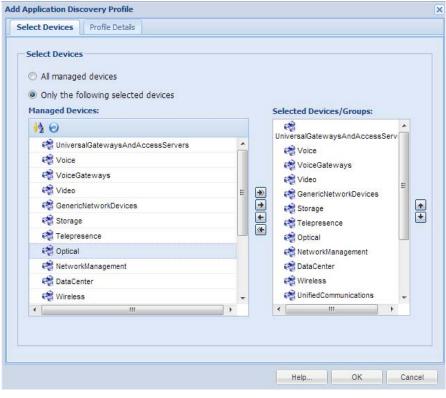
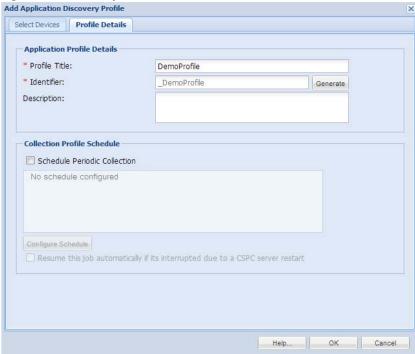


Figure 5-61 Select Devices for a Application Discovery Profile

To start the collection, select a device or a set of devices from which the data is to be collected as shown in Figure 5-61. Once you select the devices, select the profile options that define how often you want to collect the data, as shown in Figure 5-62.

Figure 5-62 Profile Details



If you schedule a job for periodic collection, the job can be resumed even if the CSPC server is restarted by selecting the option "Resume this job automatically if it is interrupted due to a CSPC server restart".

## **Manage SNMP Trap Profiles**

This helps you to add the new SNMP Trap profiles and store them depending on the filter you configure. One trap can be applied to multiple filters. You get a notification when a trap is received.

Figure 5-63 Manage SNMP Trap Profiles



To create new SNMP Trap Profile click *Add SNMP Trap Configuration* icon from Manage SNMP Trap Profiles window.

To add a new SNMP Trap Profile, follow the steps given below:

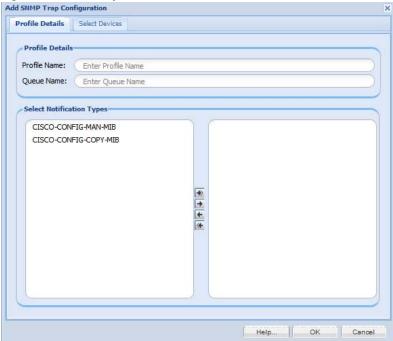
### **Step 1** Select **Profile Details**

- a. Enter the **Profile** and **Queue** name is JMF queue where add-on process should subscriber to the given JMF Queue
- **b.** Click arrows to select the **Notification Types.** By default ,there are only two notification types if required you can add as many as notifications through xml request. *Refer to "XML APIs"*

### Step 2 Select the **Devices**

#### Step 3 Click OK.

Figure 5-64 Profile Details



Select Devices tab as shown in Figure 5-68 allows you to map the devices to the specific Trap Profiles. There are two options to map the devices to Taps Profiles:

- All managed devices It maps all the devices to the specified Taps Profile
- Only the following selected devices It maps only the selected devices to the specified Taps Profile.

*Figure 5-65* 

Add SNMP Trap Configuration Profile Details Select Devices Select Device All managed devices Only the following selected devices Managed Devices: Selected Devices/Groups: ₩ \varTheta R LiveNodes (5) Unreachable Nodes (8) ₩ Video ≪ StorageNetworking **Conferencing** UnifiedCommunications CollaborationEndpoints 💸 SuccessfulDevGrp (1) OpticalNetworking **Wireless** 🕮 Hubs

Select Devices

## **Manage Jump Server**

The Jump server support allows CSPC to connect to any device CLI via a Jump Server where direct access to the device CLI is prevented. The Jump Server configuration allows you to configure the Jump Server feature. In Manage Jump Server you can add or edit a Jump server. It manages the device and the type of connection and test the connection.



To create new Jump Server click Add Jump Server icon from Manage Jump Server window.

To add a new jump server, follow the steps given below:

- Step 1 Select Profile details
- Step 2 Select the Devices
- Step 3 Click OK.

Add Jump Server **Profile Details** Select Devices Jump Server Details \* Hostname / Ip Address: 10.1.1.10 \* User Name: Test \* Password: •••• \* Number of Connections: sshv2 telnet Description: sshv1 sshv2 Test Connection

Figure 5-67 Profile Details

Table 5-7 Jump Server Parameters

Field Name	Description
Host name	Name defined to server
User Name	Login username
Password	Login Password
Number of Connections	No of connections to jump server.
Protocol	Select the protocol to be used
Description	Description of the server
Test Connection	To check the jump server credentials

OK Cancel

Select Devices tab as shown in Figure 5-68 allows you to map the devices to the specific Jump Server.

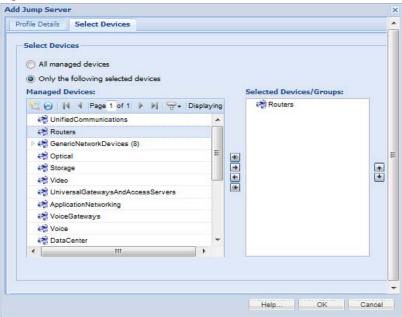
There are two options to map the devices to Jump Server:

- All managed devices It maps all the devices to the Jump Server
- Only the following selected devices It maps only the selected devices to the specified Jump Server.

If you select "All managed devices" option, it maps all the devices to the specified Jump Server. If you want to map all devices to specified jump server you have to make sure that no other devices are mapped to any other Jump Server.

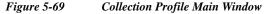
If you select "**Only the following selected devices**" option, it maps only the selected devices to the specified Jump Server. If some of the devices which you are trying to map to the specified Jump Server are already mapped to any other Jump Server, then while creating the Jump Server these already mapped device will be excluded from the mapping and unique devices will be mapped.

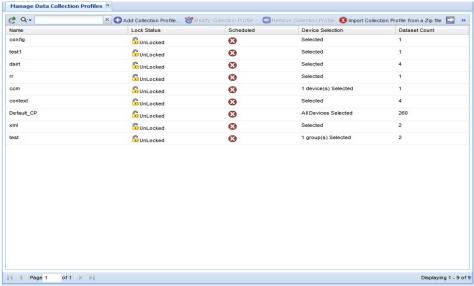
Figure 5-68 Select Devices



## **Manage Data Collection Profiles**

Collection profile defines what data to collect, from what devices that data needs to be collected and how often the data needs to be collected.





If there are no collection profiles created, CSPC does not collect any data from any device.

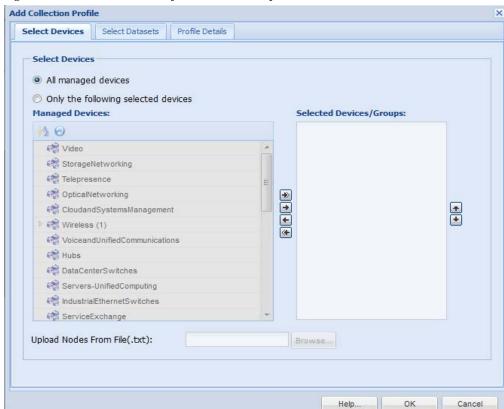
New data collection profiles can be created by clicking *Add Collection Profile* from Manage Data Collection Profiles window.

You can also import collection profiles from a zip file stored locally on your system. To do so, click *Import Collection Profile from Zip File* button and select the zip file with collection profiles.

To add a new data collection profile, follow the steps given below:

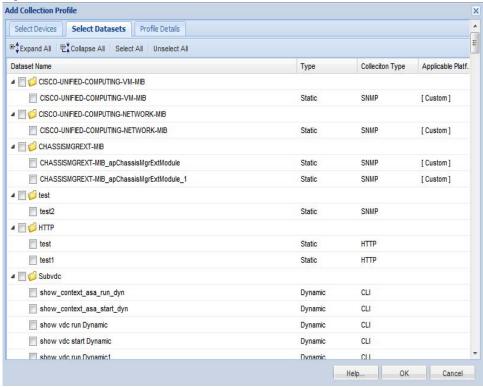
- **Step 1** Select the Devices
- Step 2 Select Datasets
- Step 3 Select Profile details
- Step 4 Click OK

Figure 5-70 Select Devices for a Collection Profile



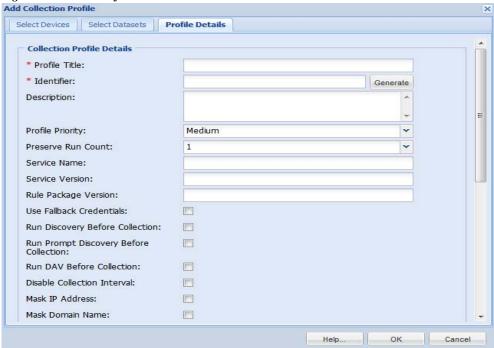
To start the collection, select a device or a set of devices or improt the .txt file which has IP address of devices and each IP should be enter in the consecutive line, from which the data is to be collected as shown in the above figure. Once you select the devices, the second step in creating a profile is to select some datasets. A dataset in CSPC is an output of a command (CLI), a SNMP request, a SOAP/XML request or a File. *Datasets* are explained in the *Manage Datasets* chapter.

Figure 5-71 Select Datasets



Once the required Datasets are selected, select the profile options that define how often you want to collect the data, as shown below.

Figure 5-72 Profile Details



This provides an options to select the priority of the profile itself, and how many versions of this profile run data need to be preserved and finally how often the profile is executed to collect data. You need to provide a title that identifies this profile as well as an identifier (which is used by the XML APIs to uniquely identify this profile). If no identifier is provided, the system generates an automatic identifier for this profile.

Each profile is set up with a specific priority. Higher priority profiles always take precedence when there is a contention for resources.

You can specify the *Service Name* and *Service Version* for the profile created. Service version is for the specific service program that collects and uploads the data.

Specify the Rule package version.

The *Use Fallback Credentials* option is provided in case the credential that is being used for data collection fails (typically if you are using the Discovery Credentials for the data collection as well, it might not work on all the devices). CSPC picks up the next credential that passed Device Access Verification as a fall back credential to collect the data.

Use the Run Discovery before Collection option to rediscover the devices before running the inventory.

The Run Prompt Discovery before Collection option is used to collect the prompts before running the inventory.

Use the Run DAV before Collection option to verify the credentials before running the inventory.

Use the *Mask IP Address* option to mask the IP addresses collected from the customer before uploading them to Cisco.

Use the *Mask Domain Name* option to mask the domain names collected from the customer before uploading them to Cisco.

Mask IP Address and Mask Domain Name options are for data privacy and their usage depends on customer needs. You can specify the mask settings in Advanced Settings option under Settings menu.

Use the *Export Seed File* option, if you want to upload all the original seed files saved in the system along with the Collection profile. You can also export Unreachable devices. This option is disabled if masking/DPA is enabled.

Use *Export Options* if you would like to export the collection profile data after the successful execution of the collection profile. You can export the data to the following format:

Cisco VSEM(.zip)

Check the Upload to Remote Server checkbox, if you would like to upload the collection profile details to the remote server. If the Upload to Remote Server box is left unchecked the collection profile data is not uploaded to remote server.

Once these steps are finished, click **OK** and the Data Collection Profile is created and ready for use.

When a Collection Profile is scheduled to run at later time, 'Resume this job automatically if it's interrupted due to a CSPC Server restart' option will be available. If the CSPC restarts for any reason while Collection Profile is running, CSPC will resume the job upon restart.

When you click Advanced Options in Profile Details window, following windows is displayed.

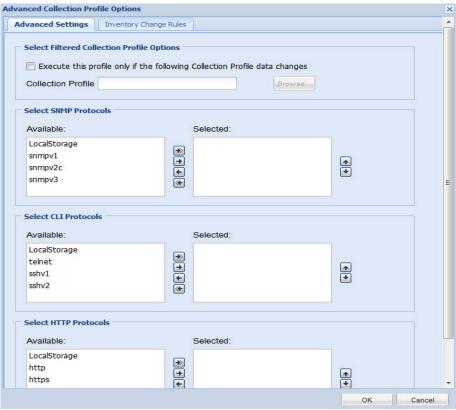


Figure 5-73 Advanced Collection Profile Options

Advanced Collection Profile Options window shows the available, SNMP, CLI and HTTP protocols. You can selected the desired protocol from the list and add it by clicking arrow or select all by clicking on the double arrow .

You can move the protocol up or down by using the arrow keys next to the selected box. The protocol on top in the selected box takes precedence and is run first as compared to the ones below it.

If you select *LocalStorage*, then whenever you execute for a particular device or dataset it will first check if it exists in the local database, if it is not found then based on the protocol order selected it will go to the next one.

You can also set a filter to execute the profile only if a certain collection profile changes. To set the filter, select the check box next to *Execute this profile only if the following collection profile data changes*, click **Browse** button and select the collection profile.

Click Inventory Change Rules to add of modify the Rule. Select Dataset and enter Ignore Regular Expression and click OK

Advanced Collection Profile Options

Advanced Settings Inventory Change Rules

Inventory Change Detection Rules

Over the part of the profile Options Inventory Change Detection Rules

Inventory Change Rule Details

Select Inventory Change Details

Select Dataset:

Ignore Regular Expression:

OK Cancel

Figure 5-74 Inventory Change Rule Details

Click **OK** button to save the selection.

Go back to CSPC Flow Chart

### **Create Adhoc Data Collection Profiles**

You can create adhoc collection profile if you want some devices to be configured to collect data based on the datasets.

In general a collection profile will be associated with a set of devices. This means when you run collection profile, collection will be performed on devices associated with this collection profile definition.

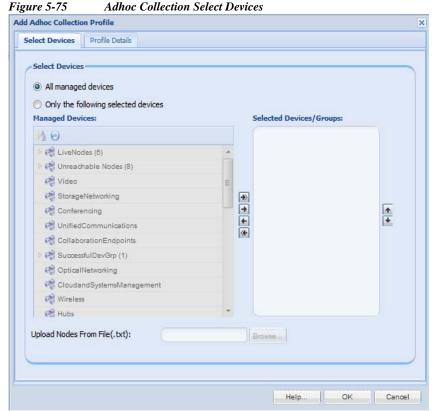
If you wants to run a collection profile for a different set of devices other than what is present in the profile definition. An Adhoc collection profile serves this purpose.

When you create adhoc collection profile, select:

- A base collection profile
- · Device details
- · Scheduling information

Adhoc collection profiles inherit collection details (like data sets) from a given base collection profile. It inherits all the details except device details and scheduling information.

On clicking "Create Adhoc Data Collection Profiles", screen as shown in Figure 5-75 is displayed.

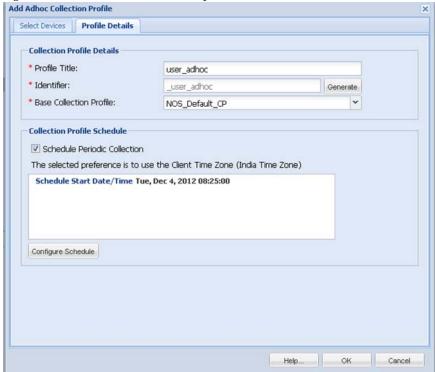


Enter the mandatory details under the following two sections:

- · Select Devices
- Profile Details

In Select Devices you can select all managed devices or only few devices. You can also browse to upload list of nodes from .txt file. Profile Details you can add the mandatory details as shown in Figure 5-76.

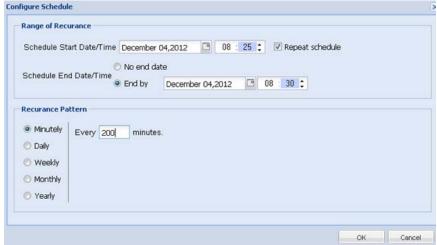
Figure 5-76 Adhoc Collection Profile Details



The drop down box beside "Base Collection Profile" lists all the collection profiles present in the CSPC. You needs to select a collection profile as a base collection profile. It is mandatory to select a base collection profile.

Configure schedule can be used to schedule adhoc collection at a specified time and can be repeated at certain intervals by giving the required details.

Figure 5-77 Configure Schedule



Click **OK** to save the Profile and device details to the adhoc collection profile. On successful completion, you will receive a message as shown in Figure 5-78.

User Editor

The Adhoc collection profile( JobId = 19 ) was scheduled successfully.

The adhoc collection profile created will appear in the Manage Data Collection Profiles tab.

## **Manage Datasets**

Manage Datasets is used for creating a new data collection point. Datasets are the building blocks of CSPC Collection Profile. Datasets contain the platform definitions, data/masking rules. You can either Add, Modify or Delete a dataset.

A Data Set in CSPC is an output of a command (CLI), SNMP request (SNMP) or XML output (SOAP/XML).

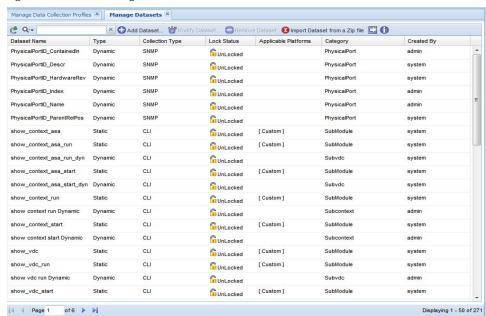


Figure 5-79 Manage Datasets

Select *Add* Dataset option when you are ready to create a new data set. You can create Static and Dynamic datasets.

You can also import datasets from a zip file. To do so, click "Import Dataset from a zip file" button on the Manage Datasets window and select to the zip file to import.

#### **Static Dataset**

Collection mechanism specified in the static dataset is defined as a command or SNMP request Follow the steps given below to add a new static data set:

- **Step 1** Provide data set details
- **Step 2** Provide data set platforms
- Step 3 Click OK

Select *Create static dataset* option and then click **OK** button to create a static dataset as shown in the figure below.

Figure 5-80 Add Dataset



Add/Modify Dataset is used for creating/modifying a Dataset. Dataset can be added either as locked or unlocked.

The following are the steps to add a dataset.

#### **Step 1** Provide the following dataset details:

Title: Name of the Dataset. This is a mandatory field

Identifier: This can be user defined. If this is not defined by user, this will be generated by System

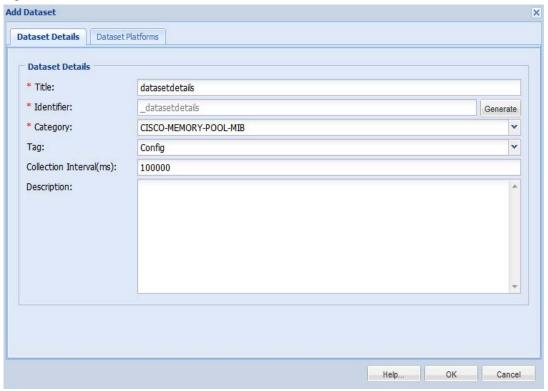
**Category**: This is a mandatory field. This is custom defined by user. If you enter a category that does not exist, a new category is created

Collection Interval: You can specify the collection intervals in milliseconds

Tag: Select the tag from the drop down list

**Description**: Description for the Dataset

Figure 5-81 Provide Dataset Details



Step 2 Once this information is provided, you can now select the applicable platforms for this dataset and the collection method using the following options:

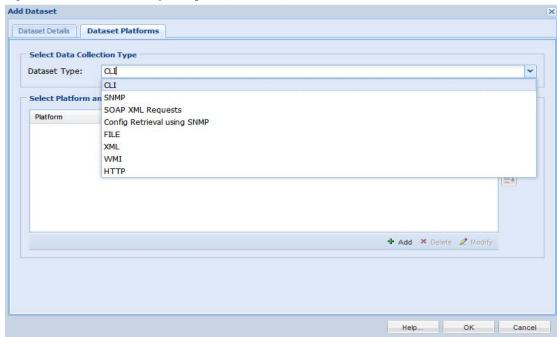
### **Dataset Type:**

- CLI
- SNMP
- SOAP XML Requests
- Config Retrieval using SNMP
- FILE
- XML
- WMI
- HTTP
- TL1

#### CLI:

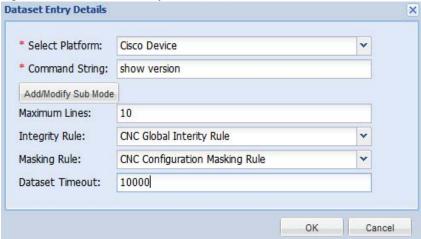
CLI is selected in this example. CLIs are the datasets which contains commands to execute on the device.

Figure 5-82 Dataset Platform Options (select CLI)



Select a specific platform for which this dataset is applicable. The list of platforms is pretty extensive, and you can select a platform based on a matching operating system, matching device group or any other format. You can also create your own platform definitions as explained in the *Manage Platform Definitions* chapter.

Figure 5-83 Dataset Entry Details (CLI)



Once the platform is selected, enter a command string (as you are creating a dataset based on CLI) for NATed Appliances you need to use this format as explained in Optional Parameter for NATed Appliances, page E-1, and enter other details such as:

- The Sub Mode option for configuration (applicable only to the IOS-XR platform for executing commands in admin mode)
- Maximum Lines (some command outputs might run in to thousands of lines, using this option provides a way to curtail that information to the selected number of lines)
- Integrity Rule (helps to determine if the command output returned from the device is a proper output on successful execution of the command or the output returned is an error message. You can define your own integrity rules. Integrity Rules are discussed further in *Applications->Device Management->Data Collection Settings* tab),
- Masking Rule (what specific fields in the command output needs to be masked)
- Dataset time out (how much time collector should wait for the data output).

#### **SNMP:**

Select SNMP option from Dataset Type and click **Add** button.

Add Dataset

Dataset Platforms

Select Data Collection Type

Dataset Type: SNMP

Select Platform and Collection Parameters

Platform Request Type No. Of OIDs Timeout

ACNS Column 1 1000

The following screen shots show adding an SNMP data set. Once you select *SNMP* in the Dataset Platform Options, add the MIB variables as shown in Figure 5-85. All the MIBs that are preloaded are shown, and you can pick which MIB and which variables you would like to add to your dataset.

SNMP Object Details

(\* Known SNMP Object Id

\* Object Id: t1234

Title: Cisco SNMP Test

\* Request Type: Scalar

(\* Browse SNMP MIBs to select Object Id(s)

\* Select a MIB:

Name

OD Number

Data Type

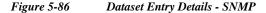
OK

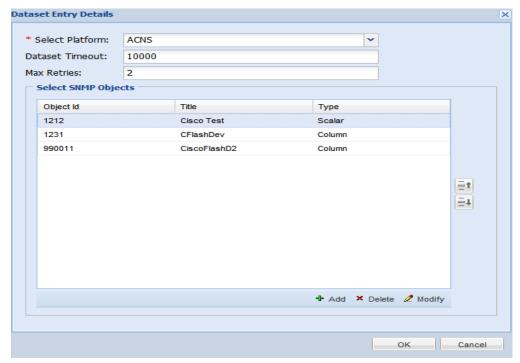
Cancel

Figure 5-85 Dataset Entry Details (SNMP - Select the MIB Variables)

Once the selection is finished, click OK.

SNMP variables are added to your new data set as shown below.

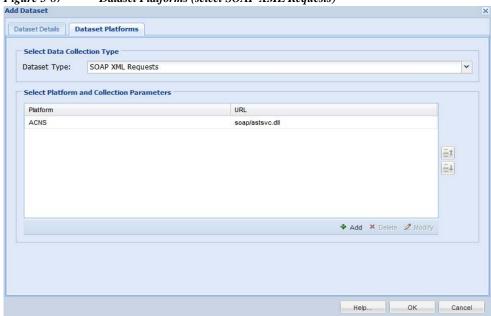




## **SOAP XML Request:**

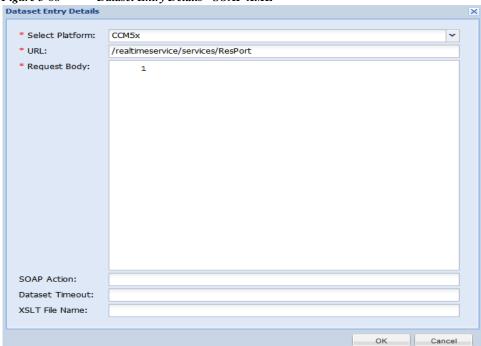
Select SOAP XML Request option from Dataset Type and click Add button.

Figure 5-87 Dataset Platforms (select SOAP XML Requests)



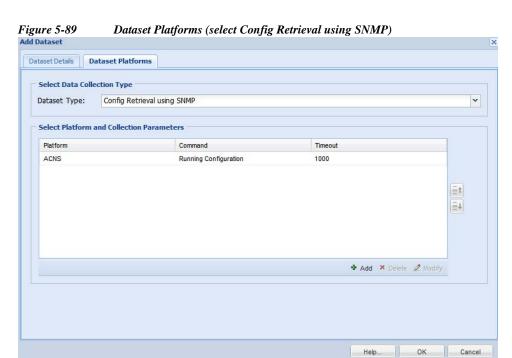
Enter the details for *SOAP XML* as defined below. Once all the data is entered you are ready to add a new SOAP *XML* dataset.

Figure 5-88 Dataset Entry Details - SOAP XML



### Config Retrieval using SNMP:

Once you select Config Retrieval option, and click **Add** button you can start collecting the configuration (either running or startup) using SNMP. Once you select the type of data set you would like to create based on the protocol selected, click **Add** button to enter the details for the data set.



Enter the details for SNMP *ConfigRetrieval*. Once all the data is entered you are ready to add a new *ConfigRetrieval* using SNMP.

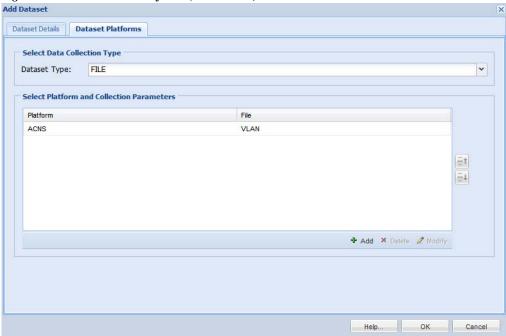




#### FILE:

When you select FILE option, and click **Add** button, you can start collecting the data based on either a *predefined file* or *user defined file*.

Figure 5-91 Dataset Platforms (Select FILE)



Enter the details for File selection (Predefined file or User Defined file). Once all the data is entered you are ready to add a new FILE dataset.

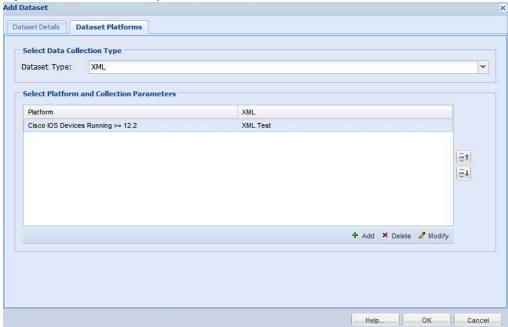
Figure 5-92 Dataset Entry Details - FILE



#### XML:

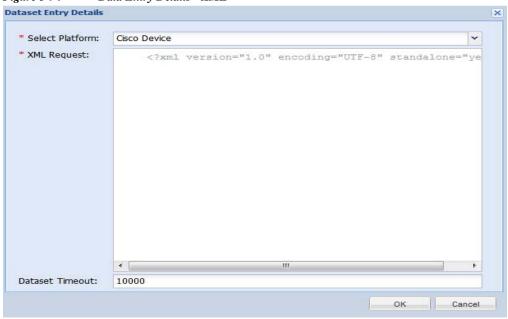
Once you select XML Dataset option and click **Add** button, you can start collecting data in XML format for supported platforms. Once you select the type of data set you would like to create based on the protocol selected, click **Add** button to enter the details for the data set.

Figure 5-93 Dataset Platforms (Select XML)



Enter the details for XML selection. Once all the data is entered you are ready to add a new XML dataset.

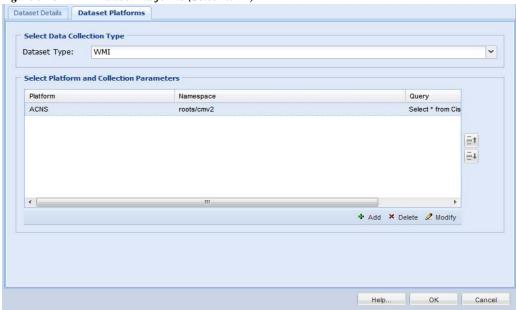
Figure 5-94 Data Entry Details - XML



#### WMI:

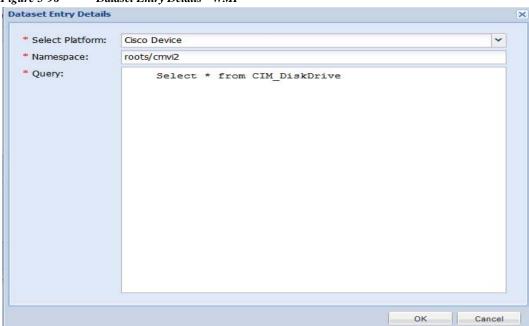
Once you select WMI Dataset option and click **Add** button, you can start collecting WMI data for supported platforms. Once you select the type of data set you would like to create based on the protocol selected, click **Add** button to enter the details for the dataset.

Figure 5-95 Dataset Platforms (Select WMI)



Enter the details for WMI selection. Once all the data is entered you are ready to add a new WMI dataset.

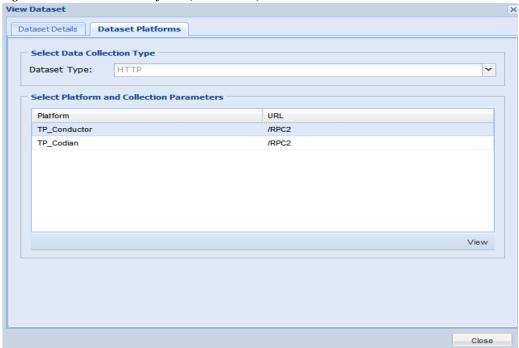
Figure 5-96 Dataset Entry Details - WMI



### HTTP:

Once you select HTTP option and click **Add** button, Select the platform and specify the URL. These are mandatory fields. Once done you can start collecting the data.

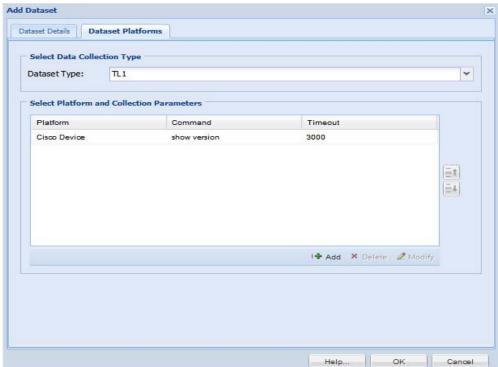
Figure 5-97 Dataset Platforms (Select HTTP)



### TL1:

Once you select TL1 option and click **Add** button, Select the platform and the Command string. These are mandatory fields. You can also enter Maximum Lines, Integrity Rule, Masking Rule, Dataset Timeout. Click **OK** button to add the data.

Figure 5-98 Dataset Platforms (Select TL1)



Go back to CSPC Flow Chart

×

Cancel

### **Dynamic Dataset**

Dynamic datasets allow the collection of data based on the output of another command or set of commands.

To create a dynamic dataset, follow the steps given below:

Step 1 In Device Management, click Manage Datasets

Add Dataset

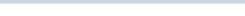
Click Add Dataset button Step 2

Figure 5-99 Add Dataset Create a static dataset. The collection mechanism speicfied in the static dataset is defined as a command or SNMP request.

C Create a static dataset

Create a dynamic dataset. The dynamic datasets allow collection of data based on the output another command or set of commands.

Create a dynamic dataset



Help.

OK

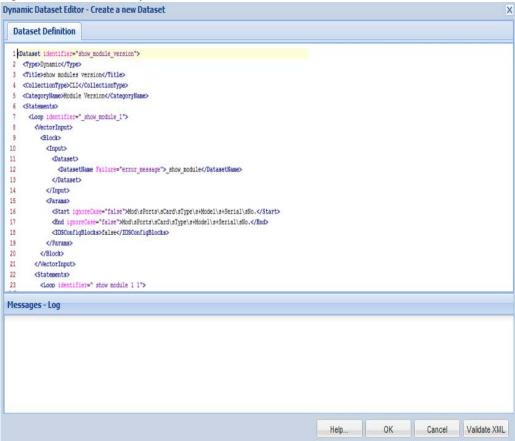
- Step 3 Select Create Dynamic Dataset and click OK
- Step 4 In Dataset Definition box, specify the dynamic dataset XML

XML file uses the Pari API XML Schema

#### Step 5 Click OK

Dynamic Dataset is created and added to Manage Datasets.

Figure 5-100 Create Dynamic Datasets

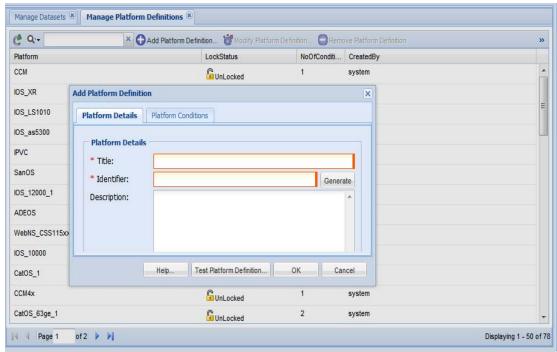


# **Manage Platform Definitions**

Manage Platform Definitions lets you select a group of devices that match a specific condition. You can select what data is to be collected from this group of devices using *Manage Datasets*. When a new device is discovered that matches this specific condition, it automatically becomes part of this platform. Hence, the same data that is collected for other devices in this platform definition is collected from the new device.

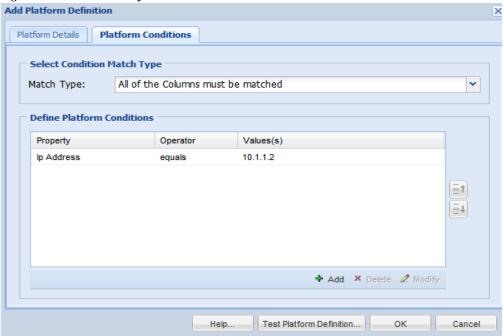
Creating new platform definitions is shown below:

Figure 5-101 Create Platform Definitions



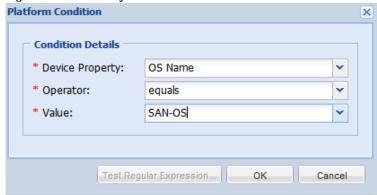
- Step 1 Click Add Platform Definition button
- Step 2 As shown in Figure 5-101, enter the Title, Identifier and Description for the new platform definition
- Step 3 Once the base data is entered, enter the conditions that make up this platform definition as shown below

Figure 5-102 Add Platform Conditions



- Step 4 Select whether all the conditions that you are defining need to match in order for a device to be part of this platform definition or some of the condition matching is sufficient.
- **Step 5** Click **Add** to start adding the conditions.

Figure 5-103 Platform Conditions



- **Step 6** When entering the conditions, you have the following options:
  - You can select OS Name, OS Version, Product Model or SNMP Sys Object ID., and SNMP Sys Description
  - Depending on the Device Property the *Value* field is changed (either OS Name selected from the list, or values provided for version, model or sys object id) an *Operator* can be used to match these two
  - The operator provides 6 different options: equals, does not equal, in the list, not in the list, does not match regular expression and matches regular expression.

Go back to CSPC Flow Chart

Step 7 Once the platform definition is created, use *Test Platform Definition* to check if any platforms match this definition, as shown below.

Figure 5-104 Test Platform Definitions

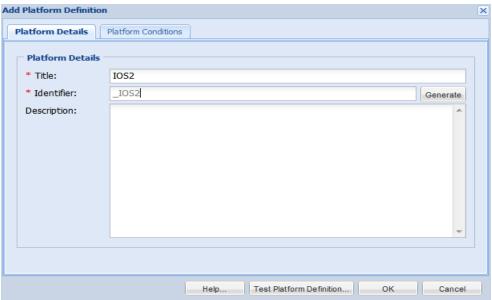


Figure 5-105 Test Customer Platform Definition

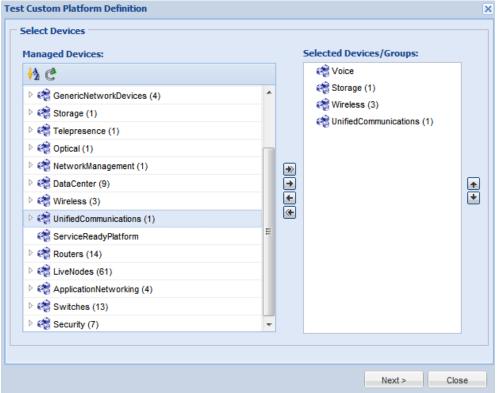
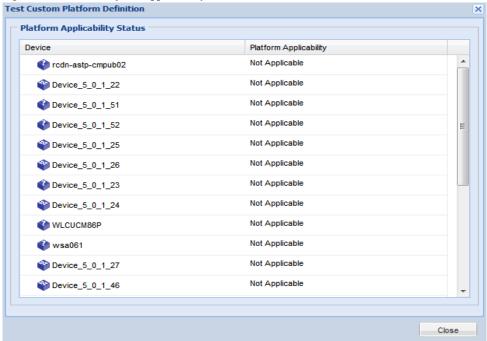


Figure 5-106 Platform Applicability Status



You can also import platform definition from a zip file stored locally on your system. To do so, right-click in the Manage Platform Definitions window and select "Import Platform Definition from Zip File" option, browse to the zip file with platform definition on your system as shown in Figure 5-107 and click **Submit**.

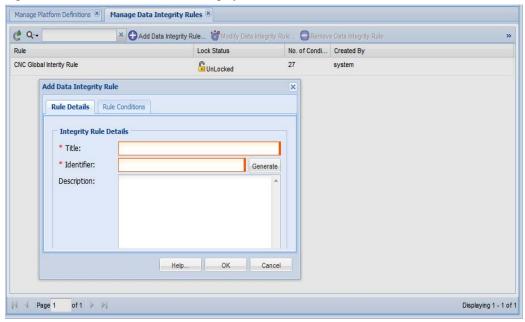
Figure 5-107 Import from zip file



# **Manage Data Integrity Rules**

Data Integrity Rules are defined to identify whether a command execution returned a correct response or an error message. You can create new data integrity rules as shown below:

Figure 5-108 Create a New Data Integrity Rule

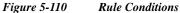


- Step 1 Click Add Data Integrity Rules button
- Step 2 Enter the Title, Identifier and Description for the new data integrity rule
- Step 3 Once the base data is entered, enter the rule conditions that make up this rule as shown below

**Add Data Integrity Rule** Rule Details **Rule Conditions** Select Rule Match Type Rule Match Type: All of the Rules must be matched ¥ **Define Integrity Rule Conditions** Expression matches the expression Ξŧ Ē↓ ◆ Add X Delete Modify Help. oĸ Cancel

Figure 5-109 Rule Conditions for Data Integrity Rules

- Step 4 Select whether all the conditions that you are defining need to match in order for a device to be part of this integrity rules or if some of the condition matching is sufficient.
- **Step 5** Click **Add** to start adding the conditions.





Step 6 When entering the conditions, select the operator (*matches the expression* or *does not match the expression*), the regular expression value and what error message to display.

You can also import platform definition from a zip file stored locally on your system. To do so, right-click in the Manage Data Integrity Rules window and select "Import Data Integrity Rules from a Zip File" option, browse to the zip file with Integrity rules on your system and click **Submit**.

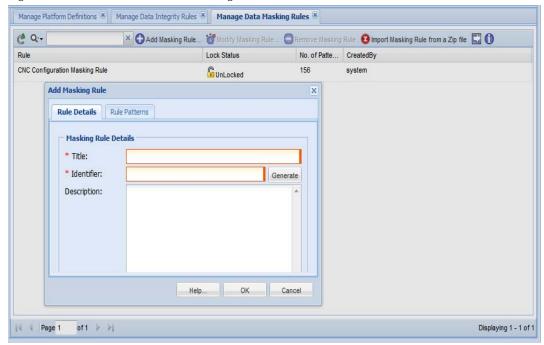
Go back to CSPC Flow Chart

# **Manage Data Masking Rules**

Masking options are provided to mask certain sensitive information such as User Names/Passwords in the configuration files before exporting them to higher level applications. You can create data masking rules that tell the collector what data to mask before exporting it.

Create a new masking rules as shown below:

Figure 5-111 Create New Data Masking Rule

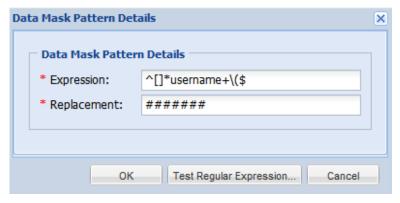


- Step 1 Click Add Masking Rules button
- Step 2 In the Add Masking Rules window, enter Title, Identifier and Description for the new masking rule
- Step 3 Once the base data is entered, enter the rule patterns that make up this rule as shown below

Figure 5-112 Rule Patterns for Data Masking Rules

**Step 4** Click **Add** to start adding the conditions.

Figure 5-113 Rule Pattern Conditions



Step 5 As defined here whenever there is a Username followed by Password in the configuration files they are replaced by the string *xxxxxxx*.

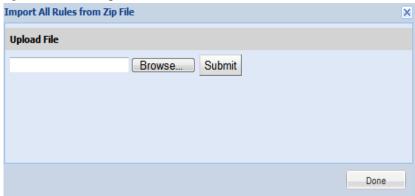
You can also import masking rules from a zip file stored locally on your system. To do so, right-click in the Manage Data Masking Rules window and select "Import Masking Rules from Zip File" option, browse to the zip file with masking rules on your system and click **Submit** button.

Go back to CSPC Flow Chart

# **Import All Rules**

You can import all rules by clicking on Import All Rules option under Data Collection Settings. In the dialog box that is displayed click Browse button, select the rules file in zip format and click  $\mathbf{OK}$  to start importing all rules.

Figure 5-114 Import All Rules



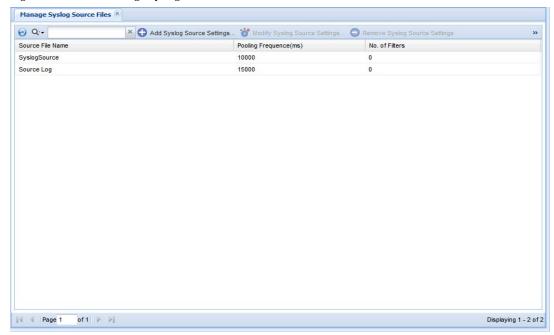
Go back to CSPC Flow Chart

## **Manage Syslog Source Files**

Syslog Source Files options are provided to define the syslog collection from devices. You can add new settings for syslog sources.

For supported syslog formats and examples, see Appendix C, "Supported Syslog Formats".

Figure 5-115 Manage Syslog Source Files



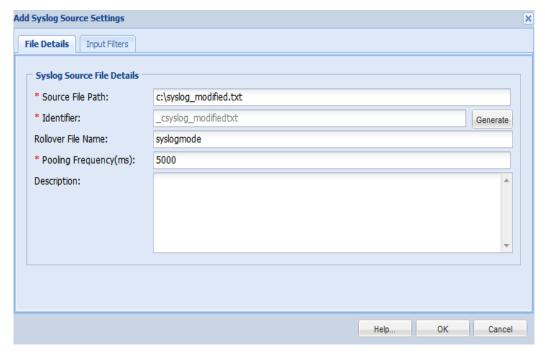
Create new syslog source file by selecting the **Add** button.

**Add Syslog Source** option is provided to add a new Syslog source. There are two tabs in adding the syslog sources.

First tab is **File Details** as shown in Figure 5-116. You need to provide the following information on this screen:

- Source File Path: The path where the Syslog source is located.
- **Identifier**: It can be either user defined or system generated.
- **Roll Over File Name**: This is the name of the file that needs to be spooled in case the primary filed rolled over.
- **Polling Frequency**: This is the polling frequency to poll the Syslog messages. The value will be in between 5000 to 3600000 milliseconds.
- **Description**: Description of the file.

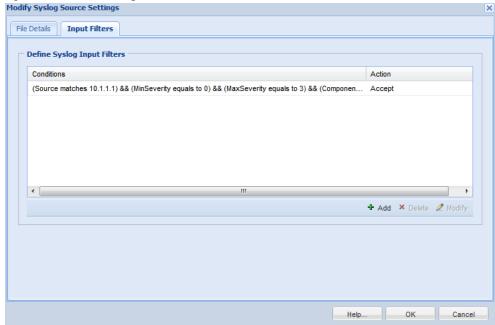
Figure 5-116 Add Syslog Source



Second tab is **Input Filters**; when you select the Add button, Input Filter Details window will pop up. You need to provide the following information for this screen:

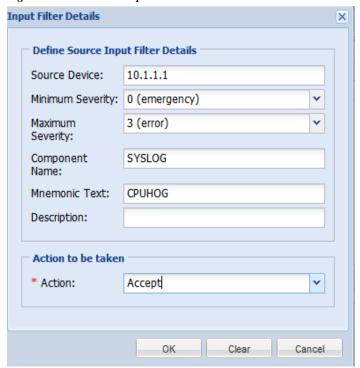
- Source Device: Device from which messages to be spooled.
- Minimum Severity: Minimum Severity that needs to be displayed.
- Maximum Severity: Maximum Severity that needs to be displayed.
- Component Name: Name of the component in the message.
- **Mnemonic Text**: Mnemonic text in the message.
- **Description**: Description in the message.
- Action to be taken: It can either be Accept or Drop the syslog.

Figure 5-117 Add Input Filter



Click **Add** button, a screen as shown in Figure 5-54 is displayed. Enter the details as shown below.

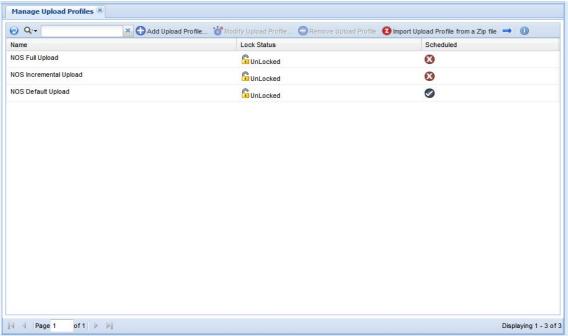
Figure 5-118 Add Input Filter Details



# **Manage Upload Profiles**

In Manage Upload Profiles, you can specify the type of data which includes syslogs, inventory, and DAV that needs to be uploaded locally or to the backend.

Figure 5-119 Manage Upload Profile



You can import an upload profile from zip file stored on your system. To do so, click **Upload Profile from a Zip file** icon on Manage Upload Profiles screen. In Upload File dialog box, browse to the file and click **Submit** button to start uploading the file.

Add Upload Profile **Upload Profile Details** \* Profile Title \* Identifier Generate Description Default Upload Upload Devices to Select Service/Collection Profile Query Service Specific Data ▼ ○ Query Collection Profile Data Select Module For Upload ▼ Upload Inventory Select Devices Upload All Device Data Upload Syslogs Upload Inventory Updated Device Data Time Interval From Last Successful Upload Upload DAV Data Time Interval minutes Upload Profile Schedule Schedule Periodic Upload No schedule configured Configure Schedule **Export Options**  Export To Remote Server Export To Local Server File Name Prefix:

Figure 5-120 Add Upload Profile

You can upload devices to the default entitlement using **Default Upload** or to an entitlement from drop down using **Upload devices to**.

You can specify the module for upload by selecting available services or by querying the collection profile data. You can upload all device data or upload inventory updated device data by specifying the time interval in minutes or choosing an option "From Last Successful Upload".

To upload DAV data or Syslogs, select the Upload DAV Data checkbox or select the Upload Syslog checkbox. For Syslogs specify the time intervals in minutes.

You can also schedule periodic uploads of the data using Configure Schedule option. This data can be exported to remote server or to a server locally.

# **Manage Groups**

Use the Manage Groups sub tab of the Device Management tab to create and manage device groups.

## **Device Groups**

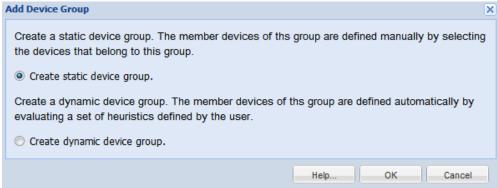
Device Groups option is used for Adding, Modifying or Deleting device groups. There are certain default system generated groups in CSPC. In addition, if you want to create device groups, then you can use these settings. Device groups can be Static or Dynamic. In static device groups you have to manually select the devices that are part of a given group. In dynamic group you will define a criteria and all devices that match the criteria (either currently managed or not) will automatically appear in this group.

Device Groups @ Q.-X Add Device Group... " Modify Device Gr **→ (1)** Group Name Category Membership Member Count Description Туре Device Group2 Device Group Dynamic Group Device Group Device Device Group User Defined Dynamic TestGrp Device Group User Defined Static Static Device Group

*Figure 5-121* Device Groups Main Window

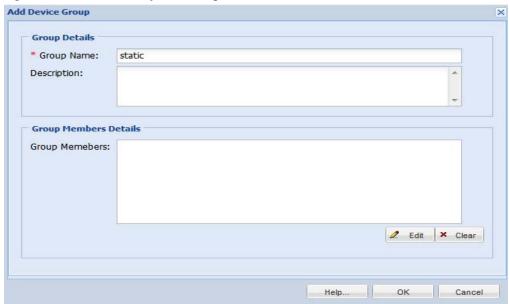
When you select Add Device Group you chose whether to create a static group or dynamic group.





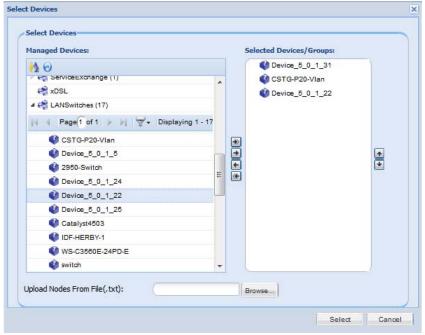
Creation of static group is defined below.

Figure 5-123 Creation of Static Groups



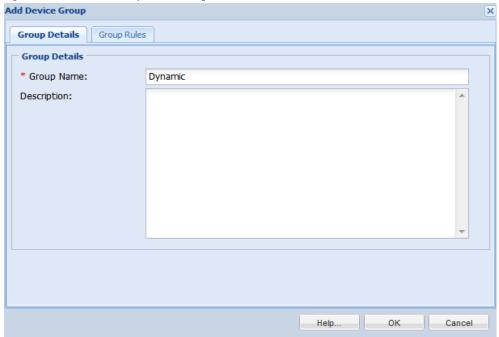
Enter the group name and description, and select group members by clicking **Edit** in the window. Once the devices are selected or click browse to upload .txt file containg the devices, click **OK** to create the static device group.

Figure 5-124 Managed Devices



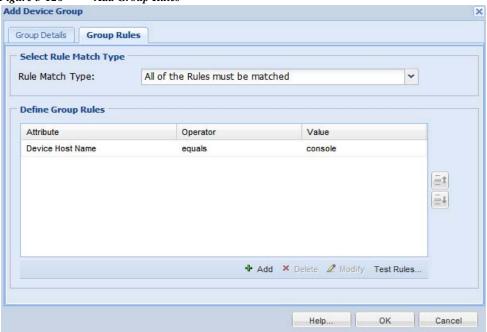
Similarly, when you select the *Dynamic Group* option while creating new device groups you can define the heuristics used to identify which devices belong to that specific group. This is shown in Figure 5-125.

Figure 5-125 Add a Dynamic Group



Once you define the group name and description you are ready to define the Group Rules, as shown below.

Figure 5-126 Add Group Rules



Define the conditions or rules that must be matched or not matched based on the attributes and values. Add these conditions by clicking **Add**.

Figure 5-127 Group Rule Details



Select any of the Attributes like Device Host Name, Device OS Version, Device Vendor Name, Device Product Module, or Device IP Address and use one of the Operator like equals, contains in the list and so on, and provide a Value. You can create any number of rules.

Newly discovered devices are matched for these conditions automatically and are added to the dynamic groups.

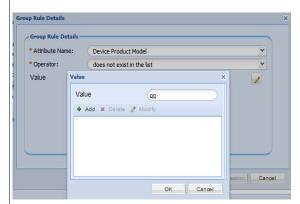
Table 5-8 Special Cases in Group Rule

Special Cases	Figures		
If you select <b>Device OS Name</b> as <b>Attribute</b>			
Name, then you need to select the value form the dropdown	Group Rule Details		×
	Group Rule Details		
	* Attribute Name:	Device OS Name	~
	* Operator:		
		equals	-
		ACNS	× ×
		ACNS ACSW	
	_	ADE-OS	
		AltigaOS	noel
		ASA	
		CatOS	
		CBOS	
		CDS-IS	
		CDS-TV	
		CMIC Firmware	
		Cisco IOS-700	
		Cisco ME1100	
		CSM	-
If you select <b>Device Ip Address</b> as <b>Attribute</b>		K.IA	
Name and Operator as does not belong to the	Group Rule Details		×
range, then you need to enter Start Ip Address and End Ip Address	Group Rule Details		
	* Attribute Name:	Device Ip Address	~
	* Operator:	does not belong to the range	~
	* Start Ip Address:		
	* End Ip Address:		
	End up Address:		
		,	
		OK Test Regular	Expression Cancel

#### **Special Cases**

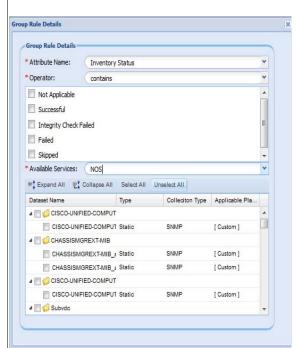
For any of the **Attribute Name** if you select **does not exist in the list** as **Operator**, then you need to add the **Value** manually using the edit icon on the screen.

#### **Figures**



If you select **Inventory Status or Config Status** as **Attribute Name** and **Operator** as **contains** or **does not contain**. Select the required status on the screen and Select the **Available Services** from the drop down. Only for **Inventory Status NOS** lists all the dataset name and you can select for the list.

Inventory status provides you granular information. It is recommended to create the rule based on inventory status if you want to create a group based on dataset specific.



# **Job Management**

Use the Job Management sub tab of the Device Management tab to retrieve Job information. The job information can also be exported to an output file. The currently supported file formats are PDF, HTML, DOC, CSV (Comma delimited), TXT (Tab delimited).

This section describes the Job Management options in the following topics:

- Manage Discovery Jobs
- Manage Device Access Verification Jobs
- Manage Workflow Jobs
- Manage Configuration Jobs
- Manage Device Prompt Collection Jobs
- Manage Health Monitor Jobs

### **Manage Discovery Jobs**

Manage Discovery Jobs provides a list of all the discovery jobs previously run, and provides you with an option to either export the job information or delete job information from the database as shown below.

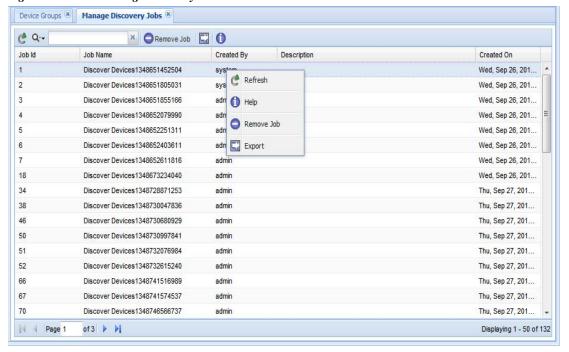
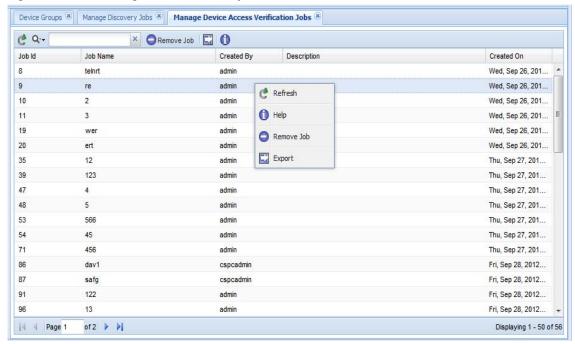


Figure 5-128 Manage Discovery Jobs

# **Manage Device Access Verification Jobs**

Manage Device Access Verification Jobs provides a list of all the device verification jobs previously run, and provides you with an option to either export the job information or delete job information from the database as shown below.

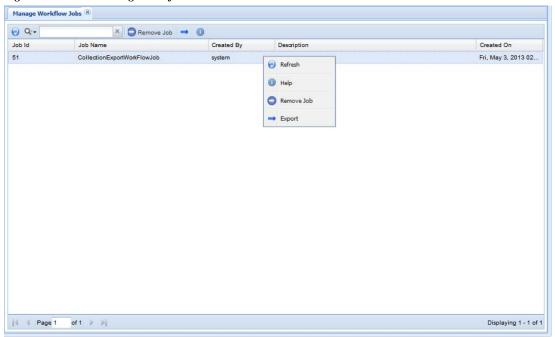
Figure 5-129 Manage Device Access Verification Jobs



# **Manage Workflow Jobs**

Manage Workflow Jobs provides a list of workflow jobs that are previously run, and provide you with an option to either export the job information or delete the job information from the database as shown below.

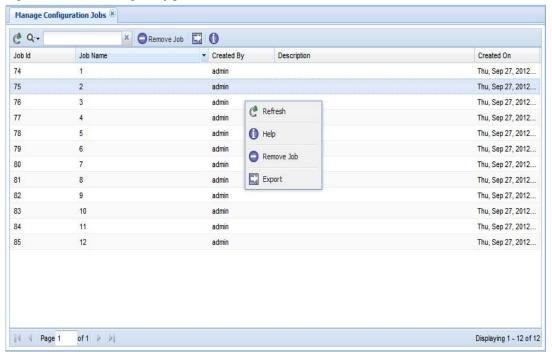
Figure 5-130 Manage Workflow Jobs



# **Manage Configuration Jobs**

Manage Configuration Jobs provides a list of all the device configuration jobs previously run, and provides you with an option to either export the job information or delete job information from the database as shown below.

Figure 5-131 Manage Configuration Jobs

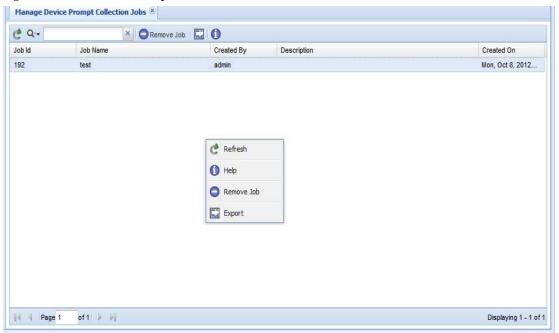


# **Manage Device Prompt Collection Jobs**

Manage Device Prompt Collection Jobs provides a list of all the device prompt collection jobs previously run, and provides you with an option to either export the job information or delete job information from the database as shown in Figure 5-132.

The jobs info can also be exported to an output file. The currently supported file formats are PDF, HTML, DOC, CSV (Comma delimited), TXT (Tab delimited)

Figure 5-132 Device Prompt Collection Jobs

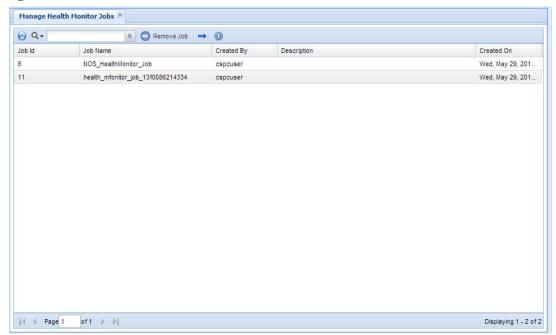


# **Manage Health Monitor Jobs**

Health Monitor Jobs provides a list of all the monitor jobs previously run, and provides you with an option to either export the job information or delete job information from the database.

Health Monitor job which comes as part of NOS configure installation. This is a daily scheduled job. A user cannot alter or create a scheduled health monitor job from GUI/CLI. The screen shot of health monitor job after installation is shown in Figure 5-133. The jobs information can also be exported to an output file. The currently supported file formats are PDF, HTML, DOC, CSV (Comma delimited), TXT (Tab delimited)

Figure 5-133 Health Monitor Jobs



Job run details can also be viewed from **Reports** -> **Job Management Reports**. From the drop down select Health Collection jobs and click **OK** as shown in Figure 5-134.

Figure 5-134 Job Report Filter

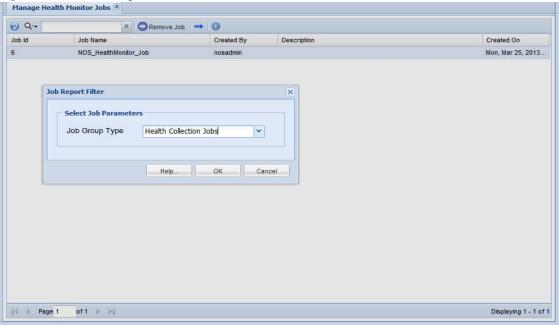
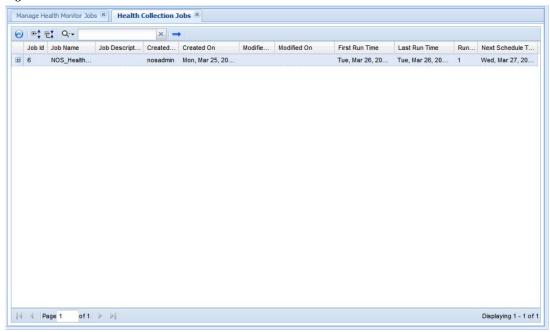


Figure 5-135 Health Collection Jobs



In Figure 5-135 you could see Job Id, Job Name, Created By, Created On, Modified By, Modified On, First Run Time, Last Run Time, Run Count, Next Scheduled Time. On the screen, there is no option from where the job could be triggered manually.

There are two CLI's using which this could be achieved. The CLIs are listed below:

- job schedule healthMonitor runnow.sh
- show\_settings\_healthMonitor\_jobparameters.sh

Using show\_settings\_healthMonitor\_jobparameters.sh you could view any health monitor job parameters and the first CLI, job\_schedule\_healthMonitor\_runnow.sh is used to create a run now job. It expects 4 parameters. Figure 5-136 shows the view health monitor job parameters from CLI.

Figure 5-136 CLI Command

```
### administrator@nozdev-229/opt/CSPC/di/components/2.2/di/bin/linux

[root@nosdev-229 linux]# pwd
/opt/CSPC/di/components/2.2/cli/bin/linux
[root@nosdev-229 linux]#
[root@nosdev-229 linux]# sh show_settings_healthMonitor_jobparameters.sh jobname NOS_HealthMonitor_Job

IncludeSystemDetails: true
IncludeCollectorLogs: true
IncludeAddOnHealth: true
UploadData: true
[root@nosdev-229 linux]# |

[root@nosdev-229 linux]# |
```

A new health monitor runnow job can be scheduled from CLI as shown in Figure 5-137.

Figure 5-137 CLI Command



# **Applications - Reports**

# **Reports**

Use the Reports tab to view the collected data and job log details for discovery, inventory, collection and backup jobs.

This section describes the Reports options in the following topics:

- Inventory Reports
- Job Reports
- Server Audit Trails

All the reports can be exported to various formats such as HTML, Microsoft Word, PDF, CSV and TXT formats, along with various graphing options. Each report is easy to navigate with filtering and report formatting options.

# **Inventory Reports**

Use the Inventory Reports sub tab to view the collected data for the selected devices. This section describes the Reports options in the following topics:

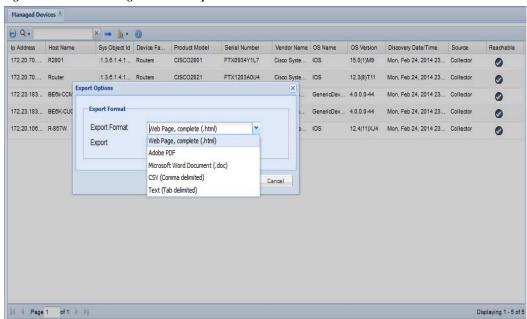
- Managed Devices
- Alerts
- Device Launch Pad
- Interface Summary (IOS, PIX, ASA, IOS-XR)
- Device Display Properties
- Device Access Verification Summary
- Device Access Verification By Dataset Type
- Device Access Verification Results
- View Locked Credentials
- View Server Activity Log Messages
- SNMP Trap Report
- Syslog Summary
- · Syslog Messages

- Collection Profile Run Summary
- Application Profile Run Summary
- Disabled Protocol Report
- Disable Command Report
- Device Timeout Configuration
- Unreachable Devices
- · Duplicate Devices
- Device Jump Server Mapping
- Application Discovery Report
- Non SNMP Devices
- Inventory Summary
- Config Collected Devices
- Config Data Per Device

### **Managed Devices**

Managed Devices report shows all the devices that have been discovered and managed, along with their respective details such as IP Address, Host Name, Sys Object Id, Device Family, Product Model, Serial Number, Vendor Name, OS Name, OS Version, Discovery date and time, Source, and Reachable. The report can be exported to various formats such as HTML, Microsoft Word, PDF, CSV and TXT formats, along with various graphing options. The report is easy to navigate with filtering and report formatting options.

Figure 6-1 Managed Devices Report

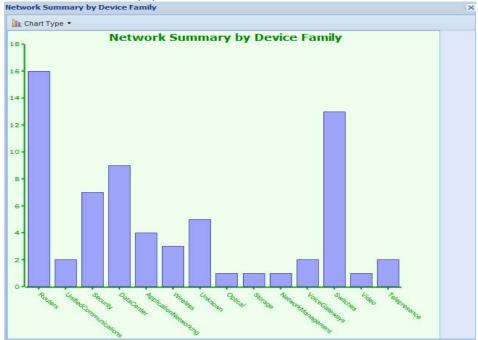


All these reports also provide various graphing options along with a device product family graph as shown in Figure 6-2.

Figure 6-2 Graphing Options

Network Summary by Device Family
Network Summary by Product Model
Network Summary by Vendor Name
Network Summary by OS Name

Figure 6-3 Network Summary by Product Model



Go back to CSPC Flow Chart

#### **Alerts**

This report provides a list of all Alerts. The report contains Event ID, Module, Time of event, severity, message, and View Details. Alerts that are older than 14 days in CSPC system are purged.

There two types of alerts UI Notification and Email alerts.

- UI Notification alerts appears on the UI when an notification is received.
- Email alerts are the alerts sent via mail to the subscribed email address

### **Device Launch Pad**

The Device Launch Pad report provides a list of all devices. You can choose what applications to launch for those devices.

Generating report is a two step process. First you select the devices, and then you select the applications. Specific application report selected will be launched against the devices selected.

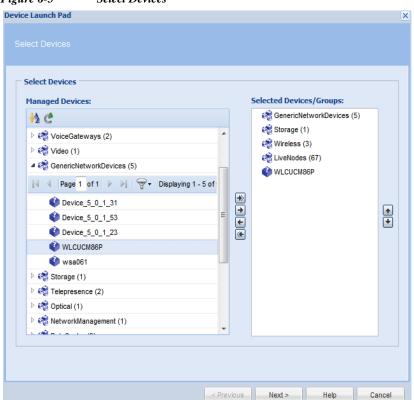
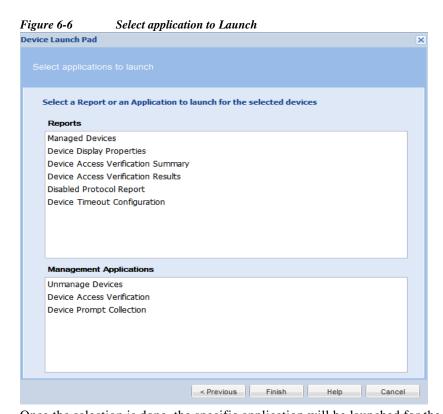


Figure 6-5 Select Devices

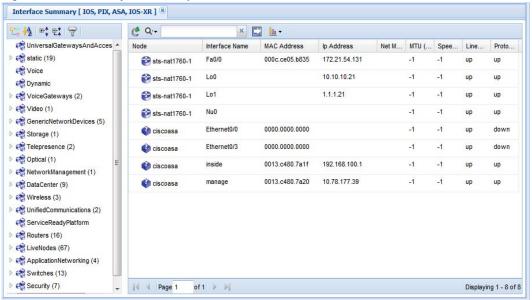


Once the selection is done, the specific application will be launched for the given devices.

# **Interface Summary (IOS, PIX, ASA, IOS-XR)**

Interface Summary report displays the list of all the interfaces available in CSPC.

Figure 6-7 Interface Summary



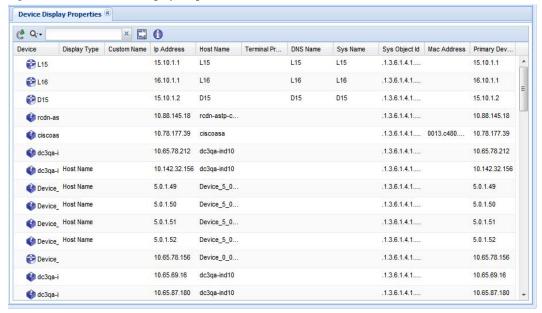
Interface Summary data can be also seen in a graphical format, clicking on graphics icon following options:

- Interface Status Summary
- · Interface IP Address Summary
- Interface Type Summary

## **Device Display Properties**

Device Display Properties report shows the display properties configured for all the devices. In addition, from this window you can configure display property for a specific device or a group of devices. You can assign a specific name for a device property such as Host Name, IP Address, DNS Name and so on.

Figure 6-8 Device Display Properties



Right click on any listed device and select *Edit Properties* option to add a custom name to the display properties of the device. The settings configured locally will override the global settings.

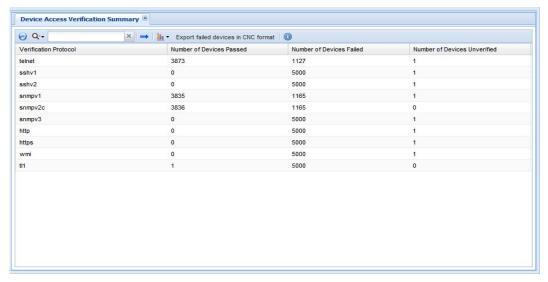
Figure 6-9 Edit Device Display Properties



## **Device Access Verification Summary**

The Device Access Verification Summary report provides summary of the access verification. This report provides high level overview of the types of protocols used, and number of devices either succeeded or not along with number of devices that are not verified. This is shown in Figure 6-10.

Figure 6-10 Device Access Verification Summary

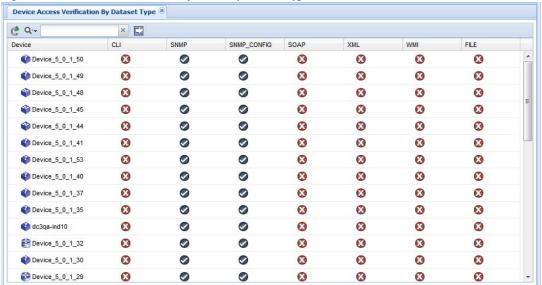


In Device Access Verification Summary, you can export the failed devices in CNC format. The data related to the selected filter type (Device, Protocol, Status and so on) and only failed credentials are exported as part of a seed file. This export option is supported for both manually added devices and devices added through seed file import.

## **Device Access Verification By Dataset Type**

The Device Access Verification by Dataset Type shows the devices and whether they are support CLI, SNMP, SNM Configuration, SOAP, XML, WMI, FILE type protocols and files.

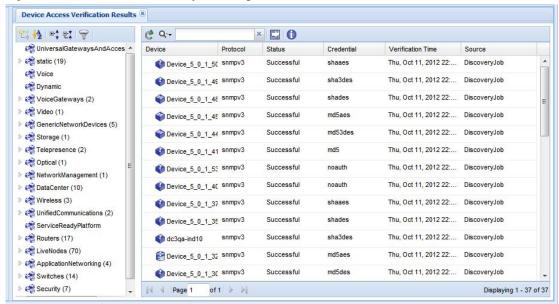
Figure 6-11 Device Access Verification By Dataset Type



#### **Device Access Verification Results**

The Device Access Verification Report shows the latest device access verification results. It provides details on verification time and source of the verification (either part of discovery or a separate verification job) and the successful/failed protocol and device combinations. This is shown in Figure 6-12.

Figure 6-12 Device Access Verification Report



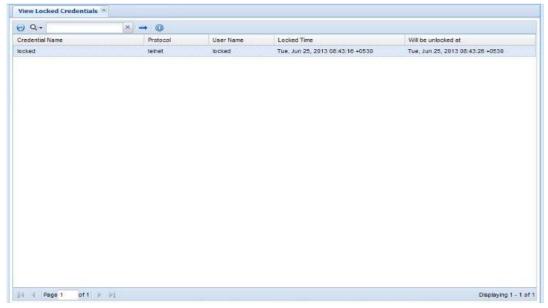
The intelligent search options are shown in this report as well. When you start typing "tel" to list only the Telnet credentials, the report only shows those entries that match the "tel" string you entered. As shown in the above screen, the search options are quite extensive, and you can search based on any field/value in the report. You can also specify wild cards, regular expressions, matching patterns, etc. This helps to pinpoint the data you are looking for in a fast and easy way.

Go back to CSPC Flow Chart

### **View Locked Credentials**

This report provides a list of all the locked credentials. The report contains Credential name, Protocol, User Name, Locked time and Will be Unlocked At (based on the configured Lock Period)

Figure 6-13 View Locked Credentials



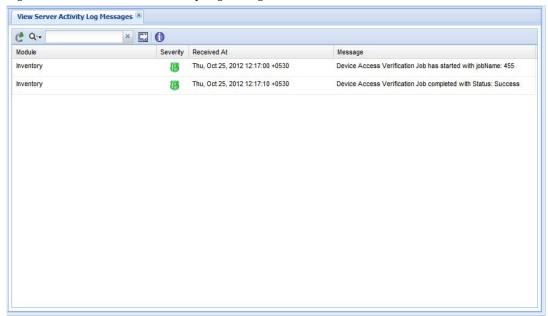
To unlock a credential, right click on the Credential you want to unlock and select *Unlock the Credential...* option.

## **View Server Activity Log Messages**

This report shows all the log messages for inventory jobs (data collection), discovery jobs, device access verification jobs, and son on.

Every action performed using the CSPC is logged, and you can see those logs in this report as shown in Figure 6-14.

Figure 6-14 View Server Activity Log Messages



## **SNMP Trap Report**

This report shows a list of traps sorted by Device, Notification types, Trap Data, and Received At. To generate the SNMP Trap Report do the following steps:

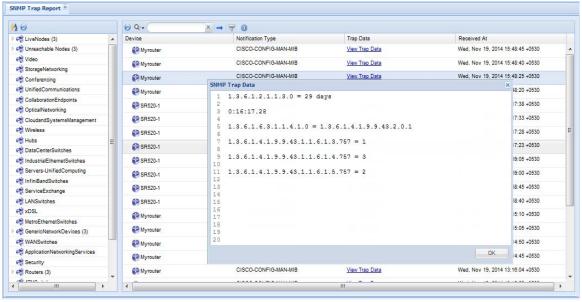
- Step 1 Select the Trap Received Time from drop down
  - If custom is selected, then enter the Start Date/Time and End Date/Time
- **Step 2** Browse to select the **Source Device**
- **Step 3** Select **Notification Types**
- Step 4 Click OK

Figure 6-15 SNMP Trap Filter



To view the Trap Data click View Trap Data.

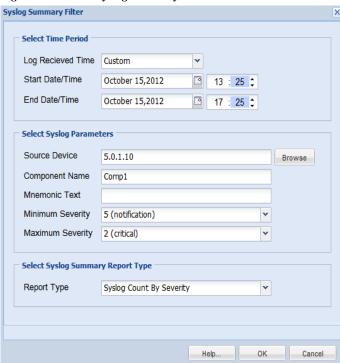
Figure 6-16 SNMP Report



## **Syslog Summary**

Syslog Summary report provides the summary of the all the syslogs collected by CSPC. You need to provide the filtering information such as when was the log(s) received, and do you want to see the summary based on severity and so on as shown in Figure 6-17.

Figure 6-17 Syslog Summary Filter



Once the filter is selected, the summary report matching that filter is provided.

Figure 6-18 Syslog Summary

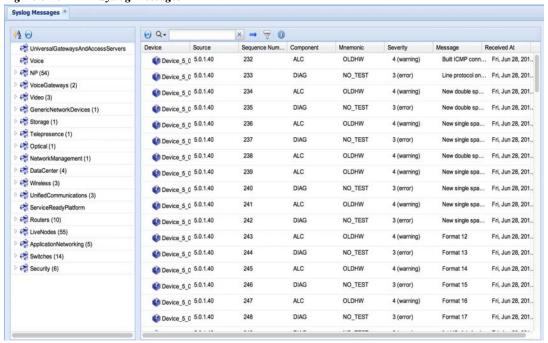


## **Syslog Messages**

Syslog messages report provides all the syslogs that are collected by CSPC. Just like the Syslog Summary report, you need to provide the filter that needs to be applied before providing the detailed syslog message report.

Figure 6-19 Syslog Filter Syslog Filter Log Recieved Time Start Date/Time November 05,2014 10 : 52 : End Date/Time 10 : 52 : Select Syslog Parameters Source Device Browse Component Name Mnemonic Text Minimum Severity Maximum Severity Select Syslog Count and Order Number of Syslogs Syslogs to be Sort messages by ascending order shown Help. OK

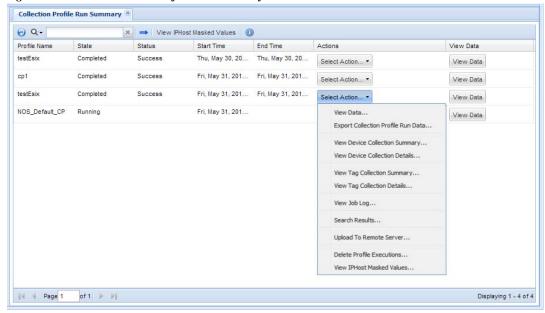
Figure 6-20 Syslog Messages



## **Collection Profile Run Summary**

This report provides a summary of the completed collection profiles and the data that is collected while completing those collection profiles. You can view a specific completed collection profile data, export data to a report, look at job log status and delete the collected data.

Figure 6-21 Collection Profile Run Summary Main Window



You can select any row in the report, right click on it to get all the options associated with that row:

- View Data
- · Export Collection Profile Run Data
- · View Device Collection Summary
- View Device Collection Details
- View Tag Collection Summary
- View Tag Collection Details
- · View Job Log
- · Search Results
- · Upload to Remote Server
- · Delete Profile Executions
- View IP Host Masked Values

When you select to *View Data* you are provided with the data collection profile run data viewer, as shown in Figure 6-22.

Collection Profile Run Summary (X) Collection Profile Run data Viewer(1/1) Q--NOS\_Default\_CP UniversalGatewaysAndAccessServers ^ **Dataset Details Voice** Select Dataset 1. PhysicalPortID\_ContainedIn Command **₹** Video Command Status Successful Dataset Type ■ GenericNetworkDevices (4) Error Message ♠ TS-D27 sjain-ts1 ♠ HP-2626 **◎** TS-016 ≪ Storage Telepresence Optical NetworkManagement @ DataCenter Wireless (1) UnifiedCommunications (2) ServiceReadyPlatform ▼ UI XML

Figure 6-22 Collection Profile Run Data Viewer

Once you select a specific dataset the output of the dataset along with whether the data collection is successful or not appears (command status). The Command Status is shown as one of these states:

- Successful
- Failed
- Not Applicable

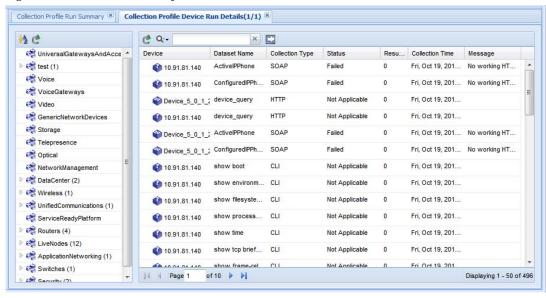
View Collection Summary and View Collection Details provide collection summary and details for the selected collection profile. This is shown in Figure 6-23.

Collection Profile Run Summary (1/8) @ Q. × Device Dataset Count Success Count Integrity Failed Count Failed Count Not Applicable Count Pevice\_5\_0\_1\_17 Device\_5\_0\_1\_18 Perice\_5\_0\_1\_15 Pevice\_5\_0\_1\_16 (5.0.1.21) Device\_5\_0\_1\_22 P Device\_5\_0\_1\_19 (5.0.1.20) Device\_5\_0\_1\_25 Device\_5\_0\_1\_26 Device\_5\_0\_1\_23 Device\_5\_0\_1\_24 Device\_5\_0\_1\_29

Figure 6-23 Collection Profile Device Run Summary

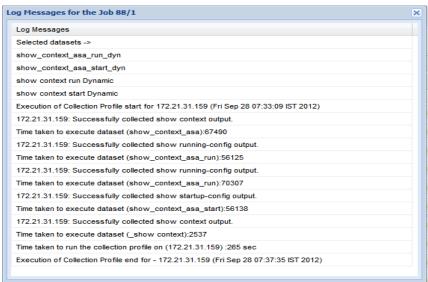
Figure 6-24 Collection Profile Run Details

Device\_5\_0\_1\_30



You can view the log messages for specific job runs, along with the status of the collection for each data set for the selected devices as shown below.

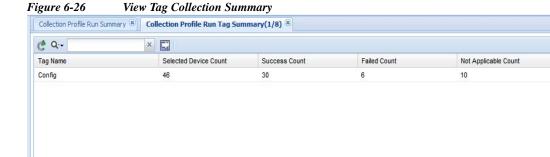
Figure 6-25 Collection Profile Run Summary Log Messages



You can also delete a specific instance of the collection profile execution by selecting *Delete Profile Executions*.

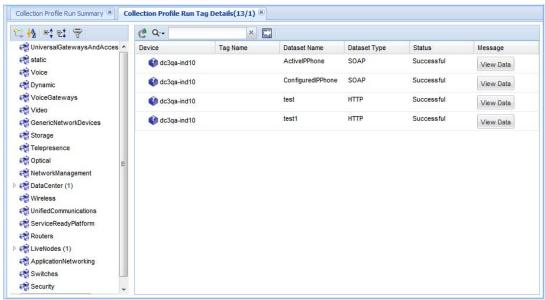
To check the differences between two selected runs, select *Show Differences between selected Runs* option as shown below.

Use the *View Tag Collection Summary* option to list the summary of the commands that have been tagged earlier. Collection tag summary screen shows the device count of the tag along with the count of success, failed and not applicable devices, as shown in Figure 6-26.



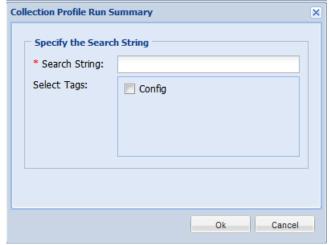
Use the *View Tag Collection Details* option to show the details of the commands that have been tagged. The screen shows the Device name, Tag name, Dataset name, Dataset type, Status and Message.

Figure 6-27 View Tag Collection Details



Use the Search Results option to search for the results. Specify the search string and select the tags to search the results, as shown in Figure 6-28.

Figure 6-28 Collection Profile Run Summary



Use the Upload to Remote Server option to upload the collection profile details to the remote server.

xml

Completed

Figure 6-29 Uploading to Remote Server Collection Profile Run Summary @ Q .-× 🖸 0 Profile Name State Status Start Time End Time Actions View Data Default\_CP Fri, Sep 28, 201... Fri, Sep 28, 201.. Select Action... • View Data Default\_CP Success Wed, Oct 3, 201... Wed, Oct 3, 201... Select Action... \* View Data Default\_CP Wed, Oct 3, 201... Please wait Select Action... • View Data red, Oct 10, 20... Default\_CP Cc Uploading to Remote Server... View Data Uploading... Cc Default\_CP fed, Oct 10, 20... Select Action... ▼ View Data context Completed Success Thu, Sep 27, 20 ... Thu, Sep 27, 20.. Select Action... \* View Data context Completed Fri, Sep 28, 201... Fri, Sep 28, 201... Success Select Action... • View Data context Fri, Sep 28, 201... -1 View Data context Completed Success Fri, Sep 28, 201... Fri, Sep 28, 201... Select Action... ▼ View Data Fri, Sep 28, 201... Fri, Sep 28, 201... context Completed Success Select Action... \* View Data Thu, Sep 27, 20... Thu, Sep 27, 20... View Data Thu, Sep 27, 20... Thu, Sep 27, 20... Select Action... ▼ View Data

A message confirming the successful upload as shown in Figure 6-30 is displayed.

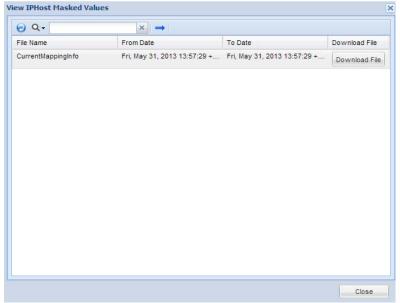
Thu, Sep 27, 20... Thu, Sep 27, 20...

Figure 6-30 Upload to Remote Server Message



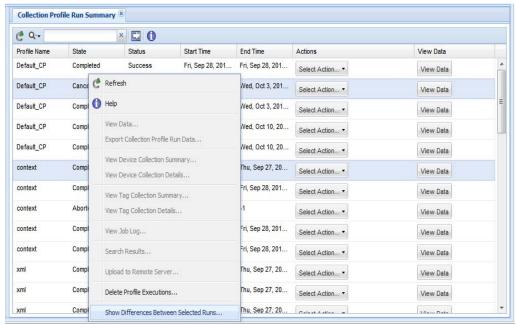
Select the View IP Host Masked Values option to view the IP hosted masked values. You can also download the file in txt format by clicking on Download button.

Figure 6-31 View IP Host Masked Values



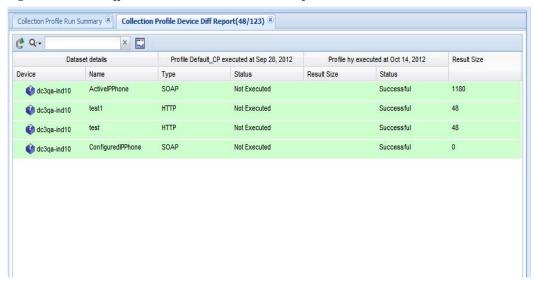
To view the difference between the selected runs chose the option Show Difference Between Selected Runs as shown in Figure 6-32.

Figure 6-32 Show Differences between Selected Runs



When you select two different runs, you can see what has changed between those runs in a Diff report where color codes (green-additions, red-deletions, and blue-changes) identify exactly what has changed.

Figure 6-33 Differences Between Two Collection Profile Runs

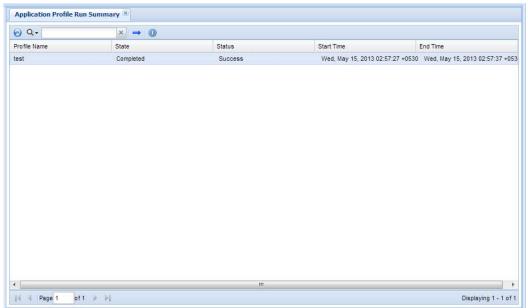


Go back to CSPC Flow Chart

## **Application Profile Run Summary**

Application profile run summary report provides a summary of the completed application profiles as shown in Figure 6-34.

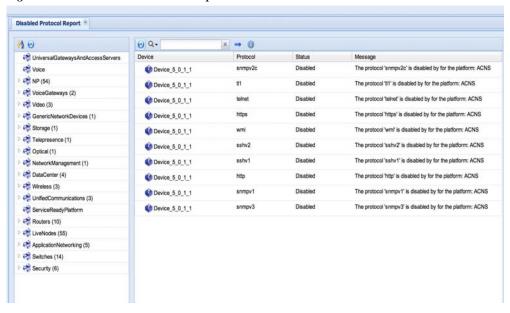
Figure 6-34 Application Profile Run Summary



## **Disabled Protocol Report**

Disabled Protocol Report shows all the protocols that are disabled for a given device/group. The report contents can be exported in one of the supported formats. The supported formats are HTML, PDF, Microsoft Word, CSV and TXT.

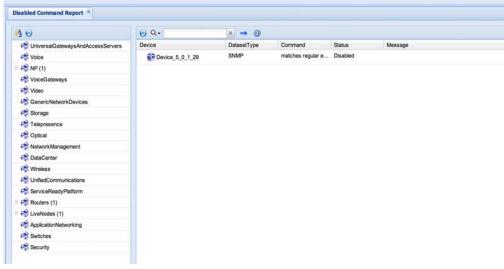
Figure 6-35 Disabled Protocol Report



## **Disable Command Report**

Disabled Command Report shows the details of commands that are disabled for a given device.

Figure 6-36 Disable Command Report



Displaying 1 - 12 of 12

## **Device Timeout Configuration**

Device Timeout Configuration report provides all the timeout configurations specified for different devices, along with retry counts. These values are populated from the timeouts configured in the Global Timeouts under Advanced Settings. This report can be exported into PDF, HTML, DOC, CSV (Comma delimited), TXT (Tab delimited) formats.

Device Timeout Configuration @ Q .. 14 0 × - 0 UniversalGatewaysAndAccessServers Protocol Timeou Voice Ø 172.21.31.13 snmpv1 5000 VoiceGateways Ø 172.21.31.13 snmpv2c 5000 Video 172.21.31.13 5000 GenericNetworkDevices (2) Storage 10000 **(**) 172.21.31.13 Telepresence Ø 172.21.31.13 sshvt 10000 Optical £ 172.21.31.13 DataCenter Ø 172.21.137.172 Wireless Q 172.21.137.172 UnifiedCom ServiceReadyPlatform **172.21.137.172** Routers 172.21.137.172 LiveNodes (2) sshvi **(1)** 172.21.137.172 172.21.137.172 10000

Figure 6-37 Device Timeout Configuration

## **Unreachable Devices**

All the devices that are unreachable and are not detected while performing discovery are shown in this report. This report provides the details like host name, IP address, reason, and discovery time for each unreachable devices.

To perform the rediscovery of the device, right click on any device and select Start Discovery Job option. You can also delete any unreachable device or all unreachable devices by clicking **Delete Unreachable Device** or **Delete All Unreachable Device** button respectively.

Figure 6-38 **Unreachable Devices** Unreachable Devices @ Q-X Delete Unreachable Devices Delete All Unreachable Devices Host Name IP Address Reason Discovery Time 172.18.140.136 172.18.140.136 Incorrect SNMP Credentials. Mon, Dec 3, 2012 16:40:09 +0530 192.168.159.226 Mon, Dec 3, 2012 16:40:28 +0530 nmtg-demo-2955t.cisco.com Incorrect SNMP Credentials nmtg-demo-2955s.cisco.com 192.168.159.227 Incorrect SNMP Credentials. Mon, Dec 3, 2012 16:40:41 +0530 10.77.212.195 10.77.212.195 Incorrect SNMP Credentials. Mon, Dec 3, 2012 16:40:54 +0530 172 18 48 151 172 18 48 151 Mon, Dec 3, 2012 16:41:07 +0530 Refresh Help Delete Unreachable Devices Delete All Unreachable Devices

## **Duplicate Devices**

All the devices that are duplicate are shown in this report as shown in Figure 6-40. This report provides the details such as device name, Managed by, and Details of the device.



## **Device Jump Server Mapping**

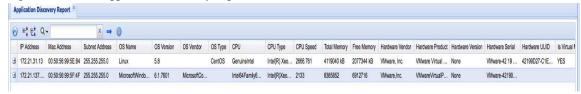
All the devices or groups that are mapped to the jump server are shown in this report as shown in Figure 6-40. This report provides the details such as device/group name or IP address of the device and the Jump server IP which it is mapped to.



# **Application Discovery Report**

Application Discovery Report shows the list of discovery applications installed on the server (see list below). For each installed application it shows the system level information like, OS type, OS version, CPU type, Total memory installed and so on as shown in Figure 6-41.

Figure 6-41 Application Discovery Report



Expanding each row shows a list of installed application and its details like Name of the application, Version, Vendor, Path where the application is installed, Installed date and its running state as shown in Figure 6-42.

#### **Installed Discovery Applications**

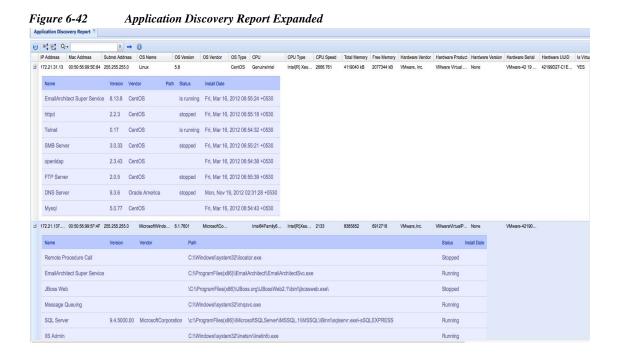
Here is the list of applications that can be discovered on Microsoft Windows and Linux platforms.

#### **Microsoft Window:**

Tomact, MySQL, ArgoSoft, DB2, SQL Server, OpenLDAP, NetBIOS Session Service, EmailArchitect Super Service, JBOSS, DNS Server, MSMQ, VMWare Workstation, WebSphere, Oracle, RPC, IIS Admin, SANSurfer.

#### Linux:

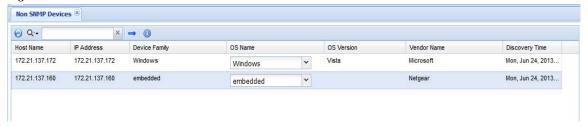
Tomcat, MySQL, httpd, OpenLDAP, FTP Server, SendMail, Telnet, DNS Server.



#### **Non SNMP Devices**

Non SNMP Devices report list devices that are discovered through "Nmap" mechanism and on these devices SNMP agent is not running. These devices can be moved to managed state. To do so, select the device and right click on it, select **Manage Devices**.

Figure 6-43 Non SNMP Devices

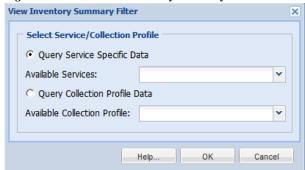


If device OS detected by Nmap is not accurate, then you can select the appropriate OS name from drop down list.

### **Inventory Summary**

Inventory Summary report provides the summary of inventory. You can view the Service Specific data or Collection Profile data. To view Service specific data, select the Query Service Specific Data option. In Available Services drop down box, select the available service and click **OK** button as shown in Figure 6-44.

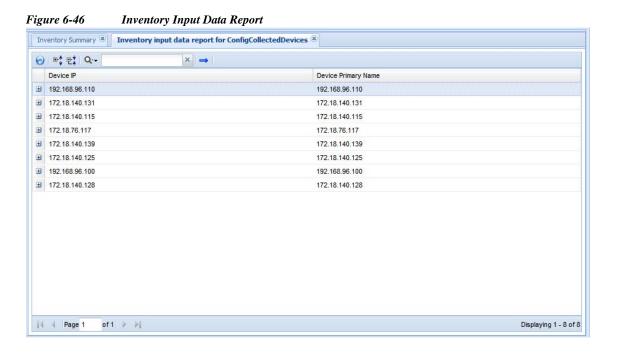
Figure 6-44 View Inventory Summary Filter



Inventory Summary Input screen is displayed. It shows the list of Device Type and Device Count as shown in Figure 6-45.

Figure 6-45 **Inventory Summary** Inventory Summary @ Q-× → | → | 0 Device Type Device Count ConfigCollectedDevices 8 ManagedDevices 22 ActiveDevices 22 UnreachableDevices 16 UnmanagedDevices 0 ConfigFailedDevices 11

By clicking on the Device Count, Inventory Input Data Report for that Device is displayed as shown in Figure 6-46.



## **Config Collected Devices**

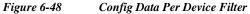
You can filter and view the Service Specific data or Collection Profile data. You can also enter the filter value in the Search String to view the config collected devices.

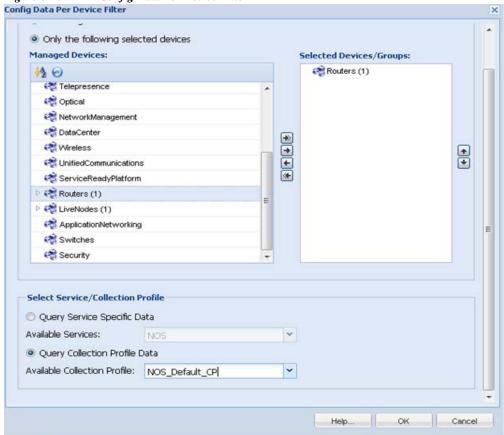
Figure 6-47 View Config Collected Devices Filter



## **Config Data Per Device**

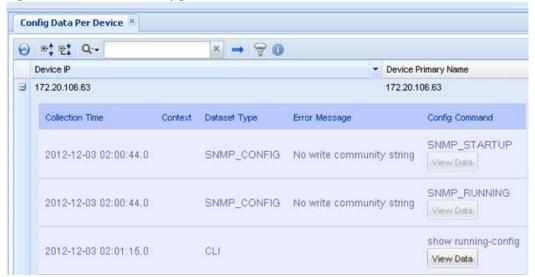
Config Data Per Devices report shows the configs collected by CSP Collector. You can select configs based on Service Name or Collection Profile. Config data per device filter can be configured by providing required inputs as shown below.





The config data will be processed for the mentioned devices as shown in Figure 6-49. On clicking View Data, collected config data is displayed for the specified device.

Figure 6-49 Collected Config Data



# **Job Reports**

Use the Job Log Reports sub tab to view the collected logs for various operations that are performed through the CSP collector.

This section describes the Reports options in the following topics:

- · Discovery Jobs
- Inventory Jobs
- Job Management Reports

## **Discovery Jobs**

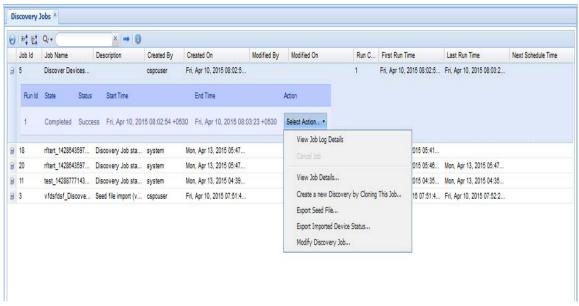
The discovery jobs report includes information on all the network device discovery jobs performed.

In addition, you can see the description of each job by clicking the + symbol next to the *Job Id*. Clicking the + sign shows the *Run Id*, *State* (Successful/Aborted), *Status* (Completed/Not Completed), *Start Time*, *End Time*, and *Job Log Details* for this particular job.

You can cancel any job by clicking the View Job Details -> Cancel Job button.

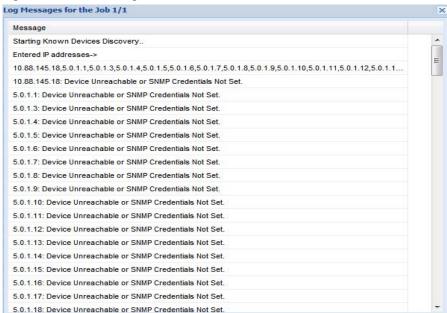
These details are common to all Job Reports.

Figure 6-50 Discovery Jobs



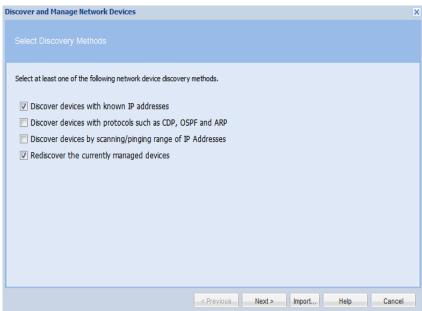
Select the *Action* button in the report to view either the Job Log details for this particular job, look at the Job itself (what options are provided for the discovery, etc.) or you can create a new job by cloning this discovery job. Figure 6-51 shows the job log details. You can also Export Seed File and Export Imported Device Status. To know the status of imported devices you can generate/export the report based on Discovery JobId and JobRunId and to export the status of imported devices into .csv file, with the name ImportedDeviceStatus\_jobid\_jobrunid.cvs click Export Imported Devices Status.

Figure 6-51 Job Log Details



When you select the **Cloning** or **Modify Discovery Job** option, you see the exact job that was completed earlier, and can modify it to create another job as shown below.

Figure 6-52 Clone This Discovery Job



To IP Address/Host Name, click Next button.

Discover and Manage Network Devices Enter the list of IP addresses for the known devices. IP Address/Host Name ♣ Add 🗶 Delete 🙎 Modify 10.1.1.10 Cancel < Previous Next > Help

Discover Devices using Known IP Addresses Figure 6-53

To schedule discovery options, click Next button.

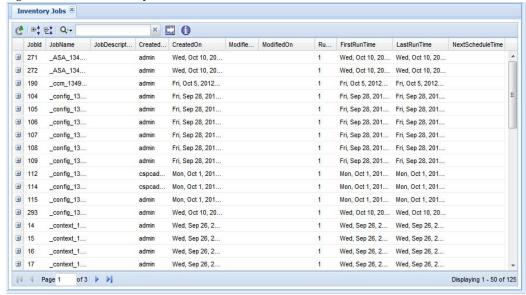
Figure 6-54 Discovery Schedule Options Discover and Manage Network Devices Management Protocol \* Management Protocol: snmpv2c Discovery Options Enable NMAP Discovery Do not Manage Devices SNMP Timeout \* SNMP Timeout (in sec): 3 Job Description Job Description: Job Scheduling Options Start discovery now Schedule discovery < Previous Finish Export Settings...

**Inventory Jobs** 

This report includes all the network device inventory jobs performed.

In addition, you can see the description of each job by clicking the + symbol next to the *Job Id*. Clicking the + sign shows the *Run Id*, *State* (Successful/Aborted), *Status* (Completed/Not Completed), *Start Time*, *End Time*, and *Job Log Details* for this particular job, as shown in the figure below.

Figure 6-55 Inventory Jobs Main Window



Select the *Action* button in the report to view either the Job Log details for this particular job, or to cancel a job while it is still running. You can pause any running job and later resume it by using the Pause Job and Resume Job options.

By selecting *Recollect Failed Datasets* option, the data from only those devices is collected that showed an error earlier, once the data is collected it is merged with the other data before it is sent to Cisco.

Figure 6-56 shows the job log details.

Figure 6-56 Job Log Details



## **Job Management Reports**

Job Management Reports option is a container from where you can select any of the supported jobs, except for discovery jobs and inventory jobs.

Job Management Reports allows to select any of the supported Job reports. You can select any job from the Job Group Type drop down list to go to the specified Job report. In addition, for all the jobs you can see the description of each job by clicking the + symbol next to the Job Id. Clicking the + sign shows the Run Id, State (Successful/Aborted), Status (Completed/Not Completed), Start Time, End Time, and Job Log Details for the particular job.

Select the Action button in the report to view either the Job Log details for this particular job, or to cancel a job while it is still running.

The currently supported jobs are:

- Device Access Verification Jobs
- Credential Loader Jobs
- Apply Config Jobs
- Backup and Restore Jobs
- · Ping Jobs
- Trace Route Jobs
- Prompt Collection Jobs
- Health Collection Jobs
- Upload Jobs
- Upload Run Now Jobs
- · Connectivity Jobs
- Import Seed File Jobs
- Miscellaneous Jobs

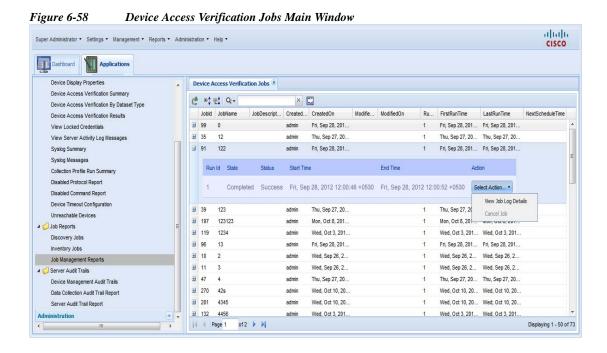
After opening the Job Management Reports window, select the Job which you want to display and click **OK** button. More details on the Jobs are given below. Jobs can be either Unscheduled or Scheduled. Jobs can be edited by right clicking on the Job and selecting Edit Job Schedule option.

Figure 6-57 Job Management Reports Job Report Filter 30 Select Job Parameters Job Group Type Device Access Verification Jobs Sub Type Device Access Verification Jobs Credential Loader Jobs Apply Config Jobs Backup/Restore Jobs ancel Ping Jobs Trace Route Jobs Prompt Collection Jobs Health Collection Jobs Upload Jobs Upload Run Now Jobs Connectivity Jobs Import Seed File Jobs Miscellaneous Jobs

#### **Device Access Verification Jobs**

The Device Access Verification Jobs report includes all the network device verification jobs performed.

In addition, you can see the description of each job by clicking the + symbol next to the *Job Id*. Clicking the + sign shows the *Run Id*, *State* (Successful/Aborted), *Status* (Completed/Not Completed), *Start Time*, *End Time*, and *Job Log Details* for this particular job, as shown in Figure 6-58.



Select the *Action* button in the report to view either the Job Log details for this particular job, or to cancel a job while it is still running.

Figure 6-59 shows the job log details.

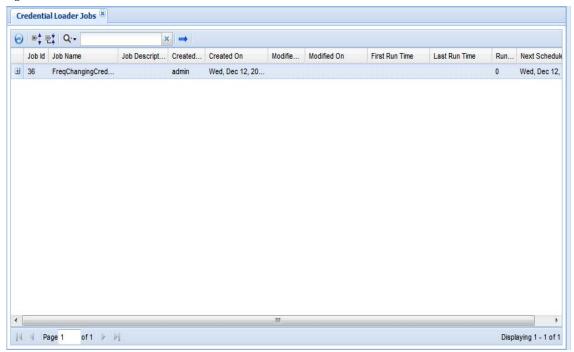
Figure 6-59 Job Log Details



#### **Credential Loader Jobs**

Credential Loader Jobs allows you to view all the jobs runs/created using Changing Credential Import.

Figure 6-60 Credential Loader Jobs



Jobs can also be Unscheduled or Schedules can be edited by right clicking on the Job name.

In addition, you can see the description of each job by clicking the + symbol next to the *Job Id*. Clicking the + sign shows the *Run Id*, *State* (Successful/Aborted), *Status* (Completed/Not Completed), *Start Time*, *End Time* for this particular job.

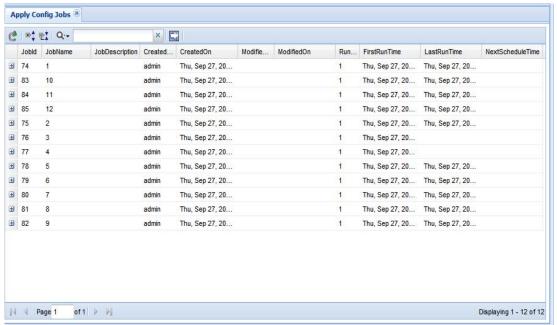
### **Apply Config Jobs**

The Apply Config Jobs report allows you to view the configuration jobs that were applied from the CSP collector. You can view all the jobs, job creator, etc.

In addition, you can see the description of each job by clicking the + symbol next to the *Job Id*. Clicking the + sign shows the *Run Id*, *State* (Successful/Aborted), *Status* (Completed/Not Completed), *Start Time*, *End Time*, and *Job Log Details* for this particular job, as shown in Figure 6-61.

Jobs can also be Scheduled or Unscheduled, and can be edited by right-clicking on the Job name.

Figure 6-61 Apply Config Jobs



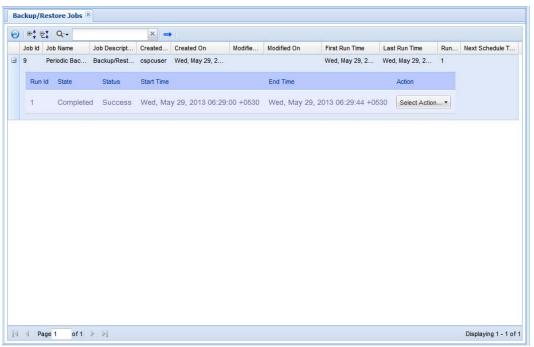
#### **Backup and Restore Jobs**

The Backup and Restore Jobs report allows you to view the backup and restore jobs that were applied on the CSP collector. You can view all the jobs, job creator, etc.

In addition, you can see the description of each job by clicking the + symbol next to the *Job Id*. Clicking the + sign shows the *Run Id*, *State* (Successful/Aborted), *Status* (Completed/Not Completed), *Start Time*, *End Time*, and *Job Log Details* for this particular job, as shown in the figure below.

Jobs can also be Scheduled or Unscheduled, and can be edited by right-clicking on the Job name.

Figure 6-62 Backup/Restore Jobs



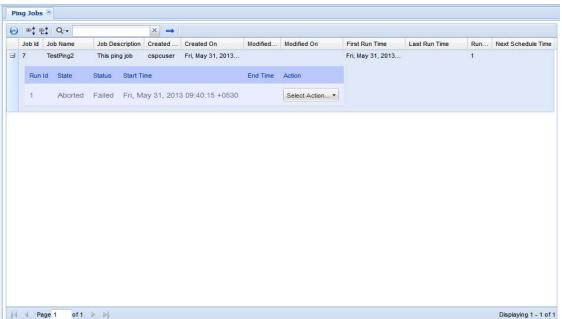
### **Ping Jobs**

Ping Jobs allows you to view the ping jobs that were applied on the CSP collector from XML API interface.

In addition, you can see the description of each job by clicking the + symbol next to the *Job Id*. Clicking the + sign shows the *Run Id*, *State* (Successful/Aborted), *Status* (Completed/Not Completed), *Start Time*, *End Time*, and *Job Log Details* for this particular job, as shown in the figure below.

Jobs can also be Scheduled or Unscheduled, and can be edited by right clicking on the Job name.

Figure 6-63 Ping Jobs



#### **Trace Route Jobs**

In Trace Route Jobs you can view all the trace route jobs that were performed on a CSP collector.

Figure 6-64 Trace Route Jobs Trace Route Jobs @ # # Q. × Created By Created On Job Id Job Name Job Description First Run Time Last Run Time Fri, Jun 28, 2013 11:. Fri, Jun 28, 2013 11:... Fri, Jun 28, 2013 11:.. Log Messages for the Job 56/1 Run ld State Start Time Q-Completed Success Fri, Jun 28, 2013 11:22 Message Timeout Value: 5 No of devices : 1 1 172.21.31.1 0.309 ms 0.307 ms 0.168 ms 2 172.25.103.5 0.506 ms 0.206 ms 0.193 ms 3 172 23 82 37 0 266 ms 0 230 ms 0 227 ms 4 172.23.1.1 0.539 ms 0.289 ms 0.269 ms 5 172.23.1.22 0.369 ms 0.292 ms 0.278 ms 6 172.24.113.154 0.550 ms 0.461 ms 0.323 ms 7 172.21.54.131 [closed] 1.082 ms 0.869 ms 0.846 ms Selected device eth0, address 172.21.31.28, port 56673 for outgoing packets Tracing the path to 172.21.54.131 on TCP port 80 (http), 30 hops max TraceRoute Job Completed

You can see the description of each job by clicking the + symbol next to the *Job Id*. Clicking the + sign shows the *Run Id*, *State* (Successful/Aborted), *Status* (Completed/Not Completed), *Start Time*, *End Time*, and *Job Log Details* for this particular job.

Jobs can also be Scheduled or Unscheduled, and can be edited by right clicking on the Job name.

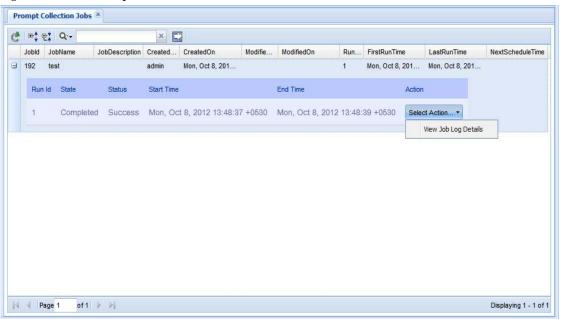
### **Prompt Collection Jobs**

The Prompt Collection Jobs report includes all the Prompt Collection jobs performed.

In addition, you can see the description of each job by clicking the + symbol next to the *Job Id*. Clicking the + sign shows the *Run Id*, *State* (Successful/Aborted), *Status* (Completed/Not Completed), *Start Time*, *End Time*, and *Job Log Details* for this particular job, as shown in the figure below.

Jobs can also be Scheduled or Unscheduled, and can be edited by right clicking on the Job name.

Figure 6-65 Prompt Collection Jobs



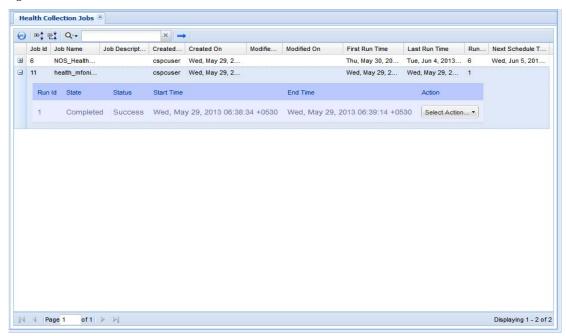
#### **Health Collection Jobs**

The Health Collection Jobs report includes all the Health Monitor jobs performed on CSPC

In addition, you can see the description of each job by clicking the + symbol next to the *Job Id*. Clicking the + sign shows the *Run Id*, *State* (Successful/Aborted), *Status* (Completed/Not Completed), *Start Time*, *End Time*, and *Job Log Details* for this particular job, as shown in Figure 6-66.

Jobs can also be Scheduled or Unscheduled, and can be edited by right clicking on the Job name.

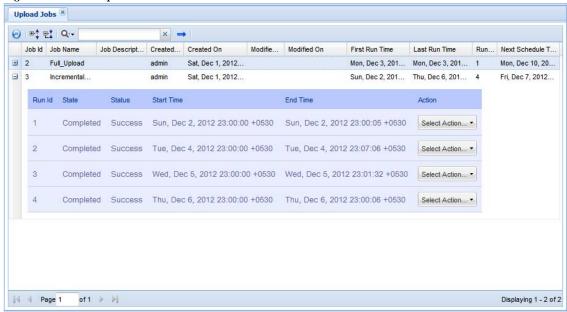
Figure 6-66 Health Collection Jobs



#### **Upload Jobs**

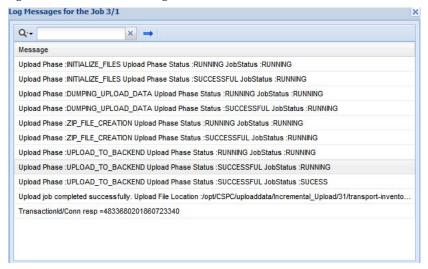
In the Upload Jobs report you can view all the scheduled jobs with Upload Profile, view the upload jobs that are user defined and created by the system. You can unschedule a job or edit an existing job schedule. You can also check the status of uploaded jobs, view job log details or cancel any running job.

Figure 6-67 Upload Jobs



To check the status of the Uploaded jobs, click the '+' button next to Job Id. Job status along with data and time is displayed as shown in the above figure. To view the log details of a job as shown in Figure 6-68, click Select Action button and then View Job Log Details.

Figure 6-68 View Job Log Details



If you do not want to run a scheduled upload, right click on the job and then click Unschedule Job button.

Figure 6-69 Unschedule Job / Edit Job Schedule



A confirmation box as shown in Figure 6-70 is displayed.

Confirm

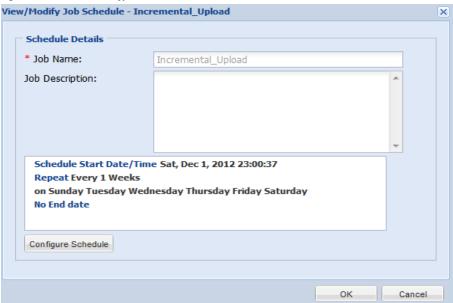
Are you sure you want to unschedule the job with id 6?

Yes No

Click **Yes** button to unschedule the job.

If you want to edit an existing upload job schedule, right click on the job and click Edit Job Schedule button. Modify Job Schedule screen as shown below is displayed.

Figure 6-71 Modify Job Schedule

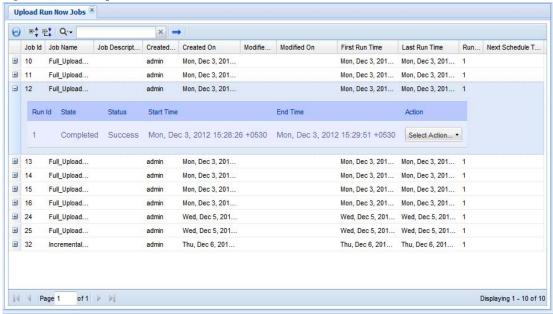


You can reconfigure the schedule by clicking the Configure Schedule button. Except the Job Name all details can be modified.

#### **Upload Run Now Jobs**

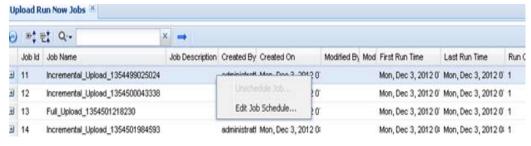
In Upload Run Now Jobs you can view all the run now jobs performed with upload Profile. Upload Run Now Jobs are System upload jobs created by system with the system generated job schedule.

Figure 6-72 Upload Run Now Jobs



For user jobs which are already completed without repeat schedule, you can only edit the job schedule. This will change the future runs of the system uploads.

Figure 6-73 Edit Job Schedule

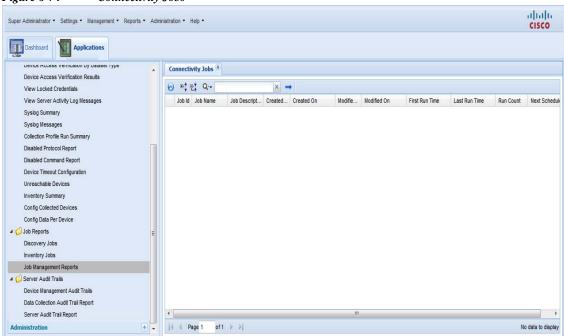


The change in schedule will be reflected in the Next Schedule Time of Upload Run Now Jobs.

#### **Connectivity Jobs**

Connectivity Jobs report shows the connectivity related information, along with run count, first and last run time.

Figure 6-74 Connectivity Jobs



For user jobs which are already completed without repeat schedule, you can only edit the job schedule. This will change the future runs of the system uploads.

Figure 6-75 Edit Job Schedule

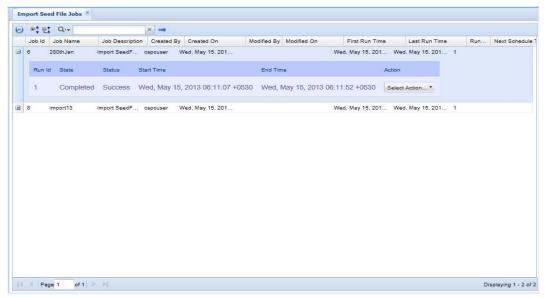


The Change in schedule will be reflected in the Next Schedule Time of Connectivity Run Now Jobs.

#### **Import Seed File Jobs**

Import seed file jobs report shows the list of imported seed file jobs. You can see the description of each job by clicking the + symbol next to the Job Id. It shows the Run Id, State (Completed/Not Completed), Status (Successful/Aborted), Start Time, End Time. Select the Action button in the report to view either the Job Log details for this particular job, or to cancel a job while it is still running.

Figure 6-76 Import Seed File Jobs



#### Miscellaneous Jobs

Miscellaneous Jobs shows a list of all the relatively small one time asynchronous jobs. Example of one such job is Collection Profile export job.

Figure 6-77 Miscellaneous Jobs



### **Server Audit Trails**

Server Audit Trails report includes all the server related logs. Use the Server Audit Trails Reports sub tab to view the audit trails of the server, data collection and device management aspects. The columns displayed are user name, module, sub module, message, log time, job log details.

The sub module includes changes made to session management, patch management, user management, groups. It will also show any unauthorized connection attempts made from other hosts. This report can be exported to PDF, HTML, DOC, CSV (Comma delimited), TXT (Tab delimited) formats.

This section describes the Reports in the following topics:

- Device Management Audit Trails
- Data Collection Audit Trail Report
- Server Audit Trail Report

### **Device Management Audit Trails**

Device Management Audit Trails report includes all device management logs. It also displays the Job Log Details for various jobs. The columns displayed include user name, module, sub module, message, log time, job log details. For some jobs, Job Log Details button is displayed. When you click on it, it displays the appropriate job log.

The sub module includes changes made to device credential, discovery subsystem, device access verification, device state change, inventory subsystem, server preferences. The contents of this report can be exported to PDF, HTML, DOC, CSV (Comma delimited), TXT (Tab delimited) formats.

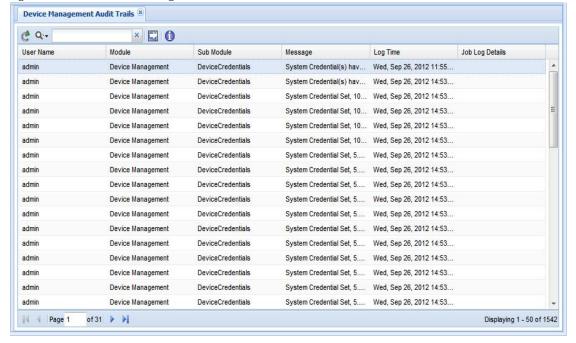


Figure 6-78 Device Management Audit Trails

### **Data Collection Audit Trail Report**

Figure 6-79

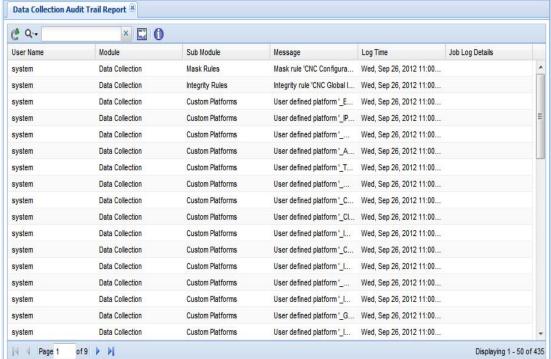
Data Collection Audit Trail report provides all the data collection profiles audit trails. The columns displayed are user name, module, sub module, message, log time, job log details.

This report includes all the changes made to data collection settings which includes collection profile, datasets, platforms, integrity rule and masking rule.

This report can be exported to PDF, HTML, DOC, CSV (Comma delimited), TXT (Tab delimited) formats.

Data Collection Audit Trail Report

Data Collection Audit Trail Report



### **Server Audit Trail Report**

Server Audit Trail report includes all the server related logs. The columns displayed are user name, module, sub module, message, log time, job log details.

The sub module includes changes made to session management, patch management, user management, groups. It will also show any unauthorized connection attempts made from other hosts.

This report can be exported to PDF, HTML, DOC, CSV (Comma delimited), TXT (Tab delimited) formats.

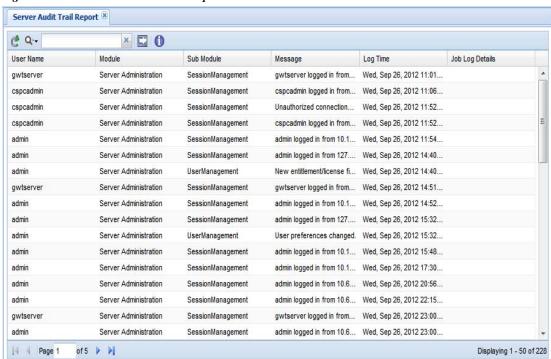


Figure 6-80 Server Audit Trail Report

Reports



# **Applications - Administration**

## **Administration**

Use the Administration tab to create users for the CSPC server, take backups of the collected data, look at the server patches, etc.

This section describes the Reports in the following topics:

- User Management
- Backup and Restore
- Server Patch Management
- Log Management
- Miscellaneous Applications

## **User Management**

The User Management sub tab is used to create users and modify user preferences for a given CSPC server.

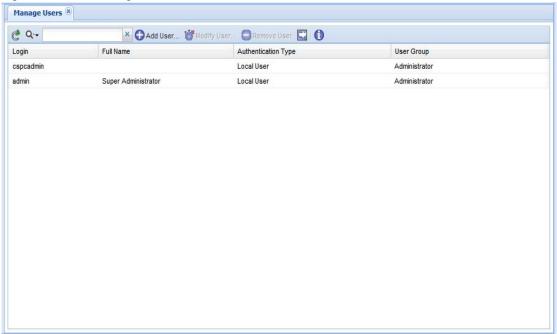
This section describes the options in the following topics:

- Manage Users
- Manage Remote Authentication Servers
- Modify User Account Settings
- User Session Report
- Modify User Preferences
- Configure Default Device Display Property

### **Manage Users**

When you double-click *Manage Users*, a new Manage Users window appears which allows you to create and manage the collector users, as shown in the following screen.

Figure 7-1 Manage Users



User Editor - Create a new User **User Identification** \* Login Id: \* Auth Type: Local User Password: Full Name: **Group Membership** \* Group Name: ¥ Administrator **Contact Information** Email Address: Phone Number: Pager: **Password Reset Questions** Question 1: Answer 1: Question 2: Answer 2: Ouestion 3: Answer 3: Help. OK Cancel

Figure 7-2 Manage Collector Users

To add a new user, click *Add User*. This window shows the following information for each defined user on the system:

- Login ID
- Authentication Type (Local, Remote User Authentication)
- · Password (masked)
- Full Name
- · Group Name
- · Email Address
- · Phone Number
- Pager

You can also setup a set of 3 password reset questions. This is useful in-case you forget your password and need to reset your password. These questions are displayed when you click *Forgot Password* link on the login screen of CSPC Collector.

Modify the details of existing user by clicking on Modify User button. Click Remove User button to delete an existing user.

### **Manage Remote Authentication Servers**

If the user authentication type is remote authentication, CSPC gets the user credentials from a remote authentication server. The remote authentication servers need to be set up for the server to contact for credentials as defined below.

Figure 7-3 Setup Remote Authentication Servers



### **Modify User Account Settings**

When you double-click *Modify User Account Settings*, a new User Account Settings window appears. It allows you to modify user information; except for the User ID (this window is primarily for you to change your personal information). You can also setup a or edit the password security questions here.

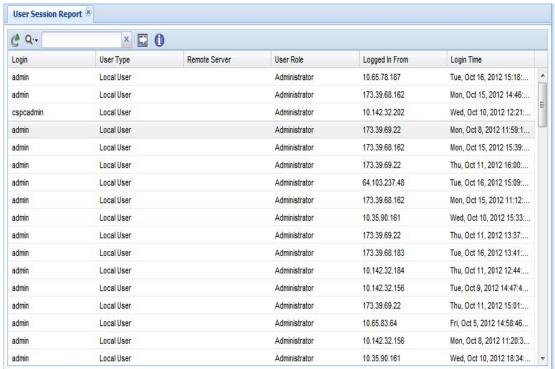
Figure 7-4 Modify User Account Settings



### **User Session Report**

The User Session Report window displays the list of users who are currently connected to the server.

Figure 7-5 User Session Report

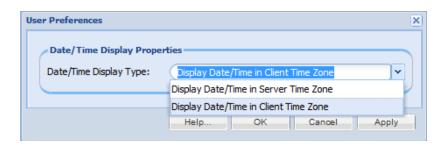


### **Modify User Preferences**

Modify User Preferences allows you to setup the data and time preferences. You can choose to display date and time in client time zone or in the server time zone as shown in Figure 7-6.

After the changes are done, the preferences are stored for the specific user account.

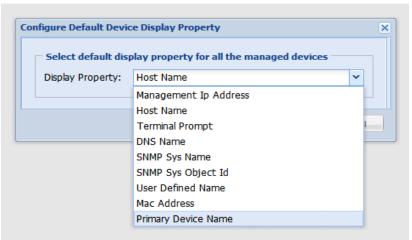
Figure 7-6 Modify User Preferences



### **Configure Default Device Display Property**

Configure Default Device Display Property allows you to select the device property that will be the default for all managed devices.

Figure 7-7 Configure Default Device Display Property

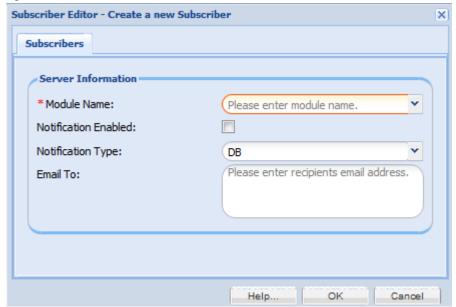


### **Manage Subscribers**

This option enables you to manage all the subscribers.

Step 1 To add a Subscribers, click Add Subscribers the below screen appears shown in Figure 7-9

Figure 7-9 Add Subscribers

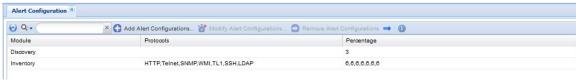


**Step 2** Enter *Module Name*, select *Notification Enabled*, and if required enter *Notification Type* and *Email To* and then click *OK*.

### **Alert Configuration**

Alert an workflow CSPC service and pushes the notifications to the user. You do not need to login every time to see what the status of the job.

Figure 7-10 Alert Configurations



Step 1 To add an alert, click Add Alert Configurations the screen appears as shown in Figure 7-11

Alert Configuration Editor - Create a new Configuration **Alert Configuration** Alert Configuration \* Module Name: (dav Discovery Success Percentage: All: All Success (n Percentage: SNMP: SNMP Success (n Percentage: TELNET: TELNET Success () Percentage: HTTP: HTTP Success () WMI: WMI Success Percentage: TL1: TL1 Success Percentage: SSH: SSH Success () Percentage: LDAP: LDAP Success 0 Percentage: Help Cancel

Figure 7-11 Add Alert Configurations

- Step 2 Select the Module Name from the drop down,
  - If Discovery is selected, then enter the Discovery success Percentage value
  - If *Inventory* or *DAV* is selected, then select the protocol(s) and the enter the success percentage value for protocol(s)

#### Step 3 Click OK



Note

You can select ALL or any protocol of your choice

## **Backup and Restore**

The Backup and Restore sub tab is used to take backups of the collector data, as well as to restore the backed up data in case of a failure.

This section describes the options in the following topics:

- Backup
- · Restore Backup

### **Backup**

The Backup option allows you to select the database backup at a given instant, or to specify options for periodic database backup.

To perform the backup job follow the below steps:

#### Step 1 Select FTP Server or Local Server

- If FTP Server selected enter the following
  - Server Name: IP Address/Host Name of the FTP server
  - User Name: FTP server user namePassword: FTP Server Password
- If Local Server is selected continue

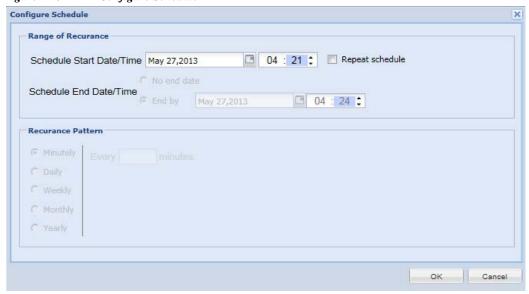
#### Step 2 Select Incremental Backup or/and Full Backup and enter the following:

- Target Directory: The directory where the backup file needs to be stored
- Backup File prefix: The tag that will be appended to the backed up file
- To start backup instantly select **Run Backup Now** or to schedule the job later select **Schedule Periodic Backup.** For Periodic backup, you can configure schedule to specify the range of recurrences, Schedule start date/time, Schedule end date/time and recurrences pattern for the data backup. This is shown in Figure 7-13.
- Job Name: Enter the job name
- Job Description: Enter the description of the job



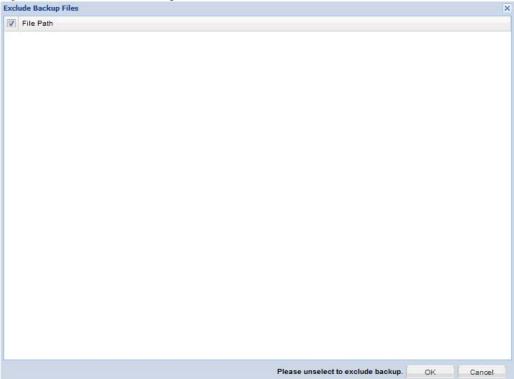
To disable incremental backup click **Disable Incremental Backup** and this will prompt for the retart of the CSPC. Similarly to enable click **Enable Incremental Backup** and it also requires restart.

Figure 7-13 Configure Schedule



Step 3 To exclude the files from **Backup** unselect the files as shown in Figure 7-14.

Figure 7-14 Exclude Backup Files



### **Restore Backup**

The Restore Backup option lets you restore a previously stored data backup. You need to provide the server information, such as where the backup file resides, and CSPC loads that backup to the system. This is shown in Figure 7-15.

To restore the backup file follow the below steps:

#### Step 1 Select FTP Server or Local Server

- If **FTP Server** selected enter the following
  - Server Name: IP Address/Host Name of the FTP server
  - User Name: FTP server user namePassword: FTP Server Password
- If Local Server is selected continue
- Step 2 Select Incremental Restore or/and Full Restore and enter the following:
  - **Directory Name**: The directory where the backup file needs to be restored
  - · Backup File: The back up file name
  - To start restore instantly select **Run Restore Now** or to schedule the job later select **Schedule Periodic Restore.** For Periodic restore, you can configure schedule to specify the range of recurrences, Schedule start date/time, Schedule end date/time and recurrences pattern for the data backup. This is shown in Figure 7-16.
  - Job Name: Enter the job name
  - **Job Description**: Enter the description of the job

ОК

Cancel

Cancel

FTP Server Details Restore From: FTP Server
 Local Server \* Server Name: \*User Name: \* Password: ▼ Incremental Restore Full Restore Incremental Backup Full Backup Directory Name: Directory Name: Get Backup Files Get Backup Files \* Backup File: \* Backup File: Run Restore Now Run Restore Now O Schedule Periodic Restore O Schedule Periodic Restore Periodic BackupRestore Periodic BackupRestore Job Description: Job Description: No schedule configured No schedule configured

Figure 7-15 Restore Server Backup

To enable slave mode click Enable Slave Mode and it requires CSPC to restart. This disables all other jobs expect Backup and Restore jobs on CSPC. Similarly to disable click Disable Slave Mode and it also requires restart.

Configure Schedule

**Configure Schedule** Range of Recurance 04 : 21 : Repeat schedule Schedule Start Date/Time May 27,2013 Schedule End Date/Time 04 : 24 ‡ Recurance Pattern

Figure 7-16 Configure Schedule

Configure Schedule

Enable Slave Mode

## **Server Patch Management**

Server Patch Management sub tab is used to manage the software patches (feature enhancements or bug fixes) on the CSPC Server.

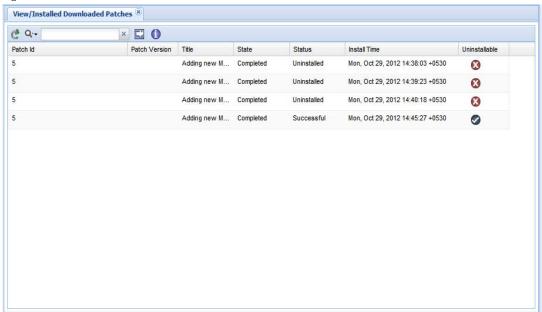
This section describes the options in the following topics:

- · View/Install Downloaded Patches
- Mange Patch Files

### **View/Install Downloaded Patches**

This option allows you to see the list of all downloaded patches available and choose a patch that you would like to install on to the server.

Figure 7-17 View/Install Downloaded Patches

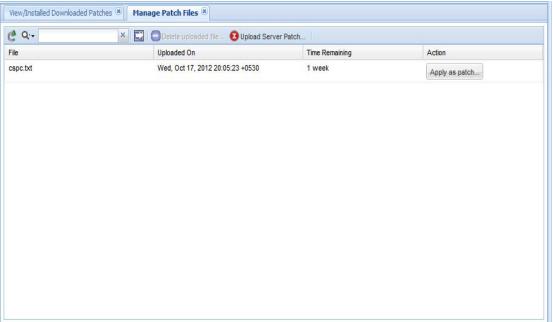


To uninstall or revert a patch, right click on the patch that you want to remove, and select **Uninstall** (**Revert**) **Patches** option. The patch is removed from the CSPC server.

### **Mange Patch Files**

This window shows the list of patch files available for install. You can upload the patch file to the sever by clicking on Upload Server Patch button. The patch files remain available on the server for one week for install from the time you upload it. You can delete the uploaded patch file by selecting the file and then clicking on Delete Uploaded File button.

Figure 7-18 Mange Patch Files



## Log Management

The Server Log Management sub tab is used to manage the server logs that are helpful in identifying and fixing any support issues.

This section describes the options in the following topics:

- Log Preferences
- · Export Log Files

### **Log Preferences**

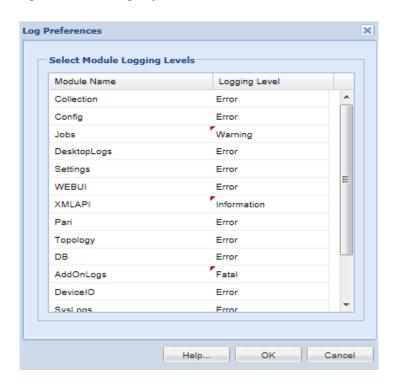
Using Log Preferences, you can select detailed logging level for each module of CSPC. Log preferences of the server as well as UI component can be changed.

Logging levels could be any one of the following:

- Fatal
- Error
- Warning
- Information
- Debug
- Trace

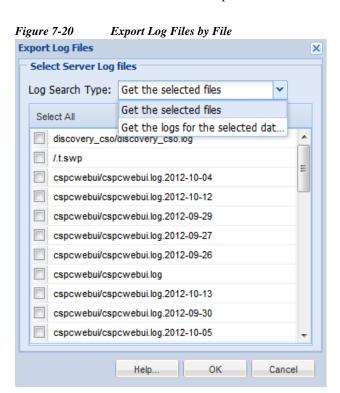
Log levels can be changed by clicking on the logging level and selecting the appropriate level. You can also select *none* and ignore the log for a specific module. This setting will be used for displaying the log messages in CSPC logs.

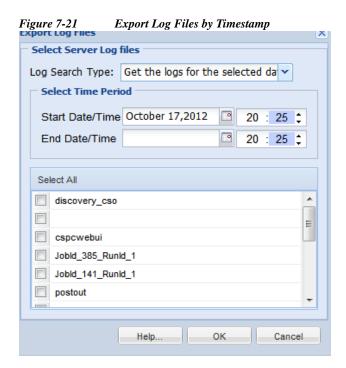
Figure 7-19 Log Preferences



### **Export Log Files**

The Export Log Files feature allows you to export all the server log files to the Cisco CSP support staff, in case there is an error and the support staff needs to access the server logs. Log Files can be exported both based on file name or time stamp. This is shown in the following screen.





## **Miscellaneous Applications**

The Miscellaneous Applications sub tab shows server information, resynchronizes the client to server and provides some diagnostic tools.

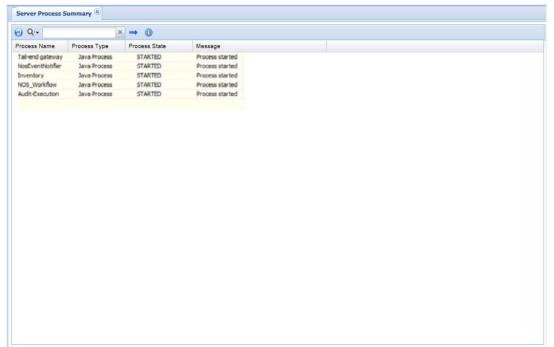
This section describes the options in the following topics:

- Server Process Summary
- Server Properties
- · Diagnostic Tools
- XML API Console
- Manage UI Add-Ons
- Seed File Viewer

### **Server Process Summary**

Server Process Summary provides details on all the Server Processes including add-on processes for CSPC. This report includes Process Name, ProcessType, Process State and a Message associated with that process as shown in Figure 7-22.

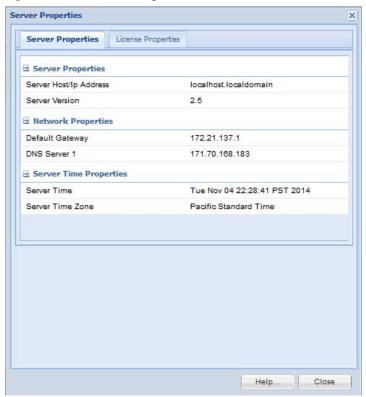
Figure 7-22 View Server Process Summary



### **Server Properties**

The View CSPC Server Properties window shows information about the server itself. The data shown in this window includes *Server Properties and License Properties*. This gives information, such, the IP address of the server, server version, default gateway, sever time zone, etc, as shown in Figure 7-23.

Figure 7-23 Server Properties



You can also find the licensing information of the server by clicking *License Properties*. You can expand each entitlement to see the license properties and click the appropriate button to browse for license file and replace/upload primary and secondary licenses as shown in Figure 7-24.

Figure 7-24 License Properties



### **Diagnostic Tools**

This option provides simple diagnostic tools like *ping* and *traceroute* to check if the device is available or connectivity is to the device is established. Pick the command you want to use and select the device on which you want the diagnostics to run, and click *Run Command*. The results appear in the *Command Result* section of the window.

Figure 7-25 Diagnostic Tools - ping utility

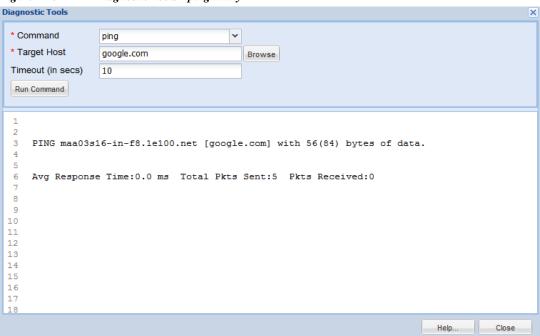
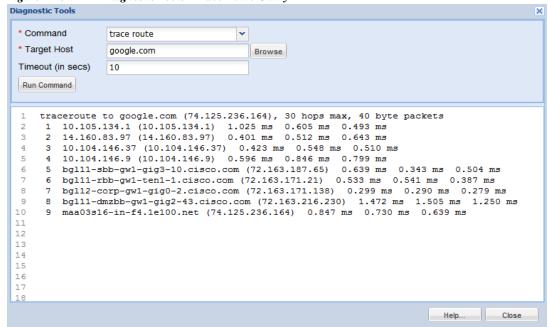


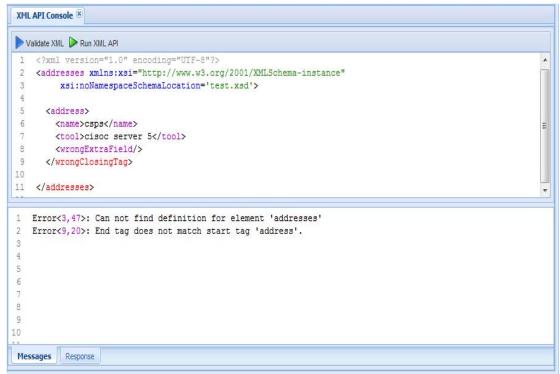
Figure 7-26 Diagnostic Tools - Trace Route Utility



### **XML API Console**

XML API Console option is provided to execute XML APIs on the CSPC server. This option is provided for third party application integration with CSPC. This is shown in Figure 7-27.

Figure 7-27 XML API Console



### Manage UI Add-Ons

Manage UI Add-Ons screen shows the list of Add-Ons, action taken on the Add-On, the user who initiated the action, time of action and next possible action.

Figure 7-28 Manage UI Add-Ons



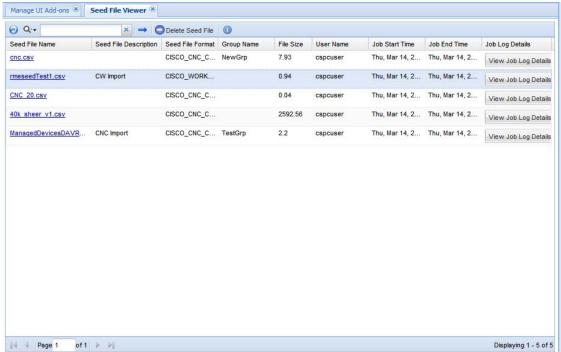
#### **Seed File Viewer**

When you import a seed file, the information is captured in the seed file viewer screen. Each row on the screen corresponds to one Import.

Seed file name field acts as a hyperlink as shown in Figure 7-29, on clicking this link you can download (or export) original seed file saved in the system. Screen captures all the details related to that import, like the file format, user info, file size and so on, along with the job log details of that import run.

You can also delete single or multiple rows from the screen.

Figure 7-29 Seed File Viewer



Administration



# **Menu Options**

## Menus

Menu options are provided as a quick way to access the applications.

Super Administrator ▼ Settings ▼ Management ▼ Reports ▼ Administration ▼ Help ▼

Dashboard

Applications

The menu options provided in CSPC are:

- User Name
- Settings
- Management
- Reports
- Administration
- Help

## **User Name**

Shows the Name/Username of the user logged into CSPC application. In the illustration shown in Figure 8-1, the Super Administrator is logged in.

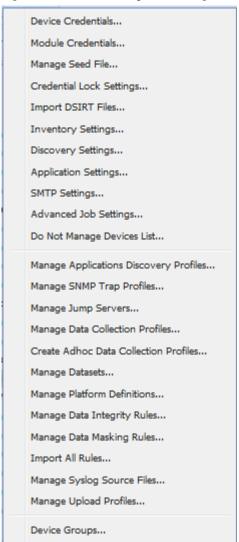
It has the following option:

• Logout: Logs out and closes the CSPC client application

## **Settings**

Settings in the menu bar provides various options for setting up device credentials and collection profiles for collecting device specific information, as displayed in the following figure. These options are described in the Applications->Device Management Tab.

Figure 8-2 Menu Option - Settings



Under Settings menu, following options are shown:

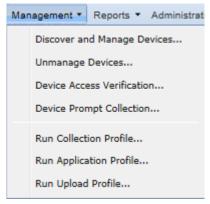
- Device Credentials
- Module Credentials
- Manage Seed File
- Credential Lock Settings
- Import DSIRT Files
- · Inventory Settings
- Discovery Settings

- Application Settings
- SMTP Settings
- Advanced Job Settings
- Do Not Manage Device List
- Manage Application Discovery Profiles
- Manage SNMP Trap Profiles
- Manage Jump Servers
- Manage Data Collection Profiles
- Create Adhoc Data Collection Profiles
- Manage Datasets
- Manage Platform Definitions
- Manage Data Integrity Rules
- Manage Data Masking Rules
- Import All Rules
- Manage Syslog Source Files
- Manage Upload Profiles
- Device Group

## Management

Management in the menu bar provides various options for discovering and managing devices and running collection profiles, as shown in the following figure. These options are described in the Applications->Device Management Tab.

Figure 8-3 Menu Option - Management



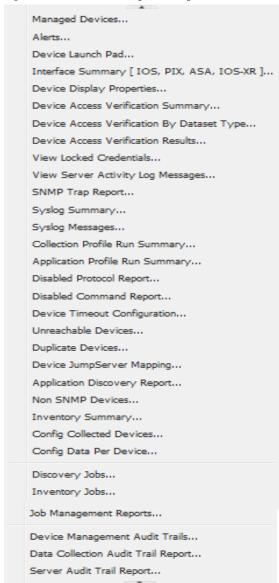
Under Management menu, following options are shown:

- Discover and Manage Devices
- Unmanage Devices
- Device Access Verification
- · Device Prompt Collection
- Run Collection Profile
- Run Application Profile
- Run Upload Profile

### **Reports**

*Reports* in the menu bar provide various reporting options for viewing collected data as shown in the following figure. These options are described in the *Applications->Reports Tab*.

Figure 8-4 Menu Option - Reports



Under Reports menu, following options are shown:

- · Managed Devices
- Alerts
- · Device Launch Pad
- Interface Summary [IOS, PIX, ASA, IOS-XR]
- Device Display Properties

- Device Access Verification Summary
- Device Access Verification By Dataset Type
- Device Access Verification Results
- · View Locked Credentials
- View Server Activity Log Messages
- SNMP Trap Report
- Syslog Summary
- · Syslog Messages
- Collection Profile Run Summary
- · Application Profile Run Summary
- Disabled Protocol Report
- · Disabled Command Report
- Device Timeout Configuration
- Unreachable Devices
- · Duplicate Devices
- Device Jump Server Mapping
- · Application Discovery Report
- Non SNMP Devices
- Inventory Summary
- Config Collected Devices
- Config Data Per Device
- · Discovery Jobs
- Inventory Jobs
- Job Management Reports
- Device Management Audit Trails
- Data Collection Audit Trail Report
- · Server Audit Trail Report

## Administration

Administration in menu the bar provides various options for administrating server, device and collection profiles, as shown in the following figure. These options are described in the Applications->Administration Tab.

Figure 8-5 Menu Option - Administration

Manage Users... Manage Remote Authentication Servers... Modify User Account Settings... User Session Report... Modify User Preferences... Configure Default Device Display Property... Manage Subscribers... Alert Configuration... Backup... Restore Backup... View/Installed Downloaded Patches... Manage Patch Files... Log Preferences... Export Log Files... Server Process Summary... Server Properties... Diagnostic Tools... XML API Console... Manage UI Add-ons... Seed File Viewer...

Under Administration menu, following options are shown:

- Manage Users
- Manage Remote Authentication Servers
- Modify User Account Settings
- · User Session Report
- Modify User Preferences
- Configure Default Device Display Property
- Manage Subscribers
- Alert Configuration
- Backup
- · Restore Backup
- View/Installed Downloaded Patches
- Manage Patch Files
- Log Preferences
- · Export Log Files

- Server Process Summary
- Server Properties
- Diagnostic Tools
- XML API Console
- Manage UI Add-Ons
- Seed File Viewer

# Help

Under Help menu, following option is shown:

• About



# **Adding Devices to CSPC**

## **Overview**

Adding devices to CSPC is a sequential, two step process. First one adds credentials for the devices. Adding credentials for a device does not add the device, however. After the credentials have been added, the additional step of managing the device is necessary. Managing the device uses the credentials to contact the device via SNMP and collect device classification data from it.

There are two ways to add credentials. Credentials can be added individually, or through an import. You can import credentials from applications like:

- Cisco Works DCR XML File (.xml)
- Pari Networks Credential Repository (.xml)
- Cisco Works DCR CSV File (.csv)
- CNC CSV File (.csv)
- Simplified CSV File (.csv)

All the methods of adding credentials are performed on the credentials screen.

In CSPC there is a one-to-many relationship between credentials and devices. Multiple devices are stored against a single credential. The multiple devices can be specified by wildcards matching IP addresses or by IP address enumeration. Wildcards matching IP addresses is the preferred approach.

On the first collection, if the first wildcard matching the device does not succeed, the second wildcard matching the device will be tried. On subsequent collections the last successful credential will be tried first.

In addition, the protocol for the dataset type will be determined by the credentials order. For example the choice between SSH and Telnet is controlled by the order of the SSH and Telnet credentials.

Thus the order of credentials is important, and can be manipulated.

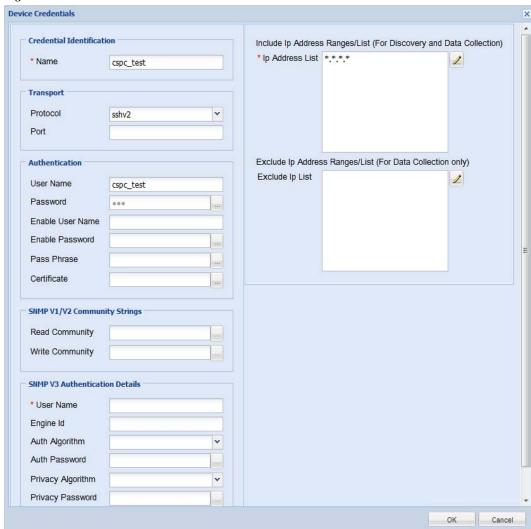
Credentials may be exported, but only in the Pari Credentials File Format.

After the credentials have been added, the devices can be managed. While credentials must be entered by wildcards matching IP addresses or the IP addresses themselves, the devices can be managed by either IP address or DNS name.

### **Examples**

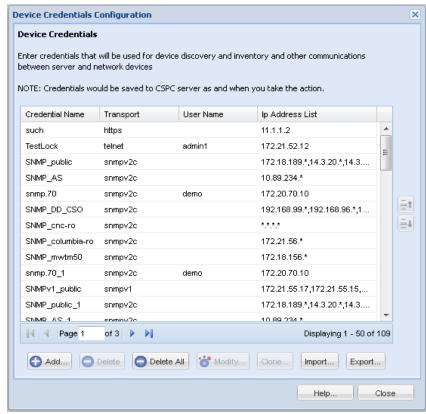
Here an SSH credential is added against a wildcard:

Figure A-1 Device Credentials



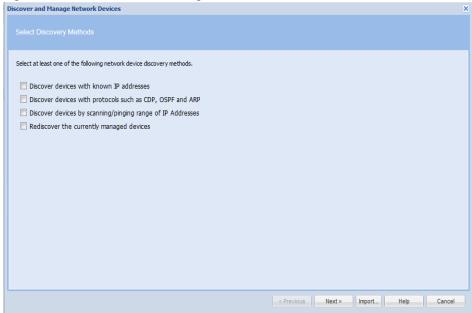
Result is shown in Figure A-2:

Figure A-2 Device Credential Configuration



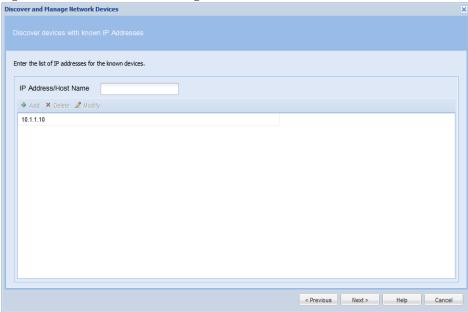
Now the devices can be managed. Devices are managed by discovery of known devices. This is a special kind of discovery that does not discover anything.

Figure A-3 Discover and Manage Network Devices



Either the IP Address or the DNS Name.

Figure A-4 Discover and Manage Network Devices





# **Seed File Formats**

CSPC supports following seed file formats:

- 1. CNC Seed File Format
- 2. Cisco Works Seed File Format
- 3. Simplified Seed File Format

CNC seed file format has following three formats:

- 1. CNC 20-field format
- 2. CNC 30-field format
- 3. CNC 36-field format

And Cisco Works has following two formats:

- 1. Cisco Works 30-field format
- 2. Cisco Works 34-field format



All the above seed file formats are of .csv type.

Simplified seed file format allows users to easily specify credentials for all devices or set of devices using wild cards.

The basic difference between Simplified Format and rest of the formats is that for the same device there are multiple entries, each entry corresponds to one protocol. In other formats same entry carries for all devices.

### **Header Information**

#### **CNC Seed File Format**

```
Header in CNC 20-field format contains the fields listed below:
    ; Col# = 1: Name (including domain or simply an IP),
    ; Col\# = 2: RO community string,
    ; Col# = 3: RW community string,
    ; Col\# = 4: Serial Number,
    ; Col\# = 5: User Field 1,
    ; Col\# = 6: User Field 2,
    ; Col\# = 7: User Field 3,
    ; Col\# = 8: User Field 4,
    ; Col# = 9; Name = Telnet password,
    ; Col# = 10; Name = Enable password,
    ; Col# = 11; Name = Enable secret,
    ; Col\# = 12; Name = Tacacs user,
    ; Col\# = 13; Name = Tacacs password,
    ; Col# = 14; Name = Tacacs enable user,
    ; Col# = 15; Name = Tacacs enable password,
    ; Col# = 16; Name = Local user,
    ; Col# = 17; Name = Local password,
    ; Col\# = 18; Name = Rcp user,
    ; Col\# = 19; Name = Rcp password,
    ; Col\# = 20; Name = Enable User,
Header in CNC 30-field format contains the fields listed below:
    ; Col# = 1: IP Address (including domain or simply an IP),
    ; Col\# = 2: Host Name,
    ; Col# = 3: Domain Name,
    ; Col# = 4: Device Identity,
    ; Col# = 5: Display Name,
    ; Col# = 6: SysObjectID,
    ; Col# = 7: DCR Device Type,
    ; Col\# = 8: MDF Type,
    ; Col\# = 9; Snmp RO
    ; Col\# = 10; Snmp RW
    ; Col# = 11; SnmpV3 User Name
```

```
; Col# = 12; Snmp V3 Auth Pass
    ; Col# = 13; Snmp V3 Engine ID
    ; Col# = 14; Snmp V3 Auth Algorithm
    ; Col# = 15; RX Boot Mode User
    ; Col# = 16; RX Boot Mode Pass
    ; Col# = 17; Primary User (Tacacs User)
    ; Col# = 18; Primary Pass (Tacacs Pass)
    ; Col# = 19; Primary Enable Pass
    ; Col\# = 20; Http User
    ; Col\# = 21; Http Pass
    ; Col\# = 22; Http Mode
    ; Col\# = 23; Http Port
    ; Col\# = 24; Https Port
    ; Col# = 25; Cert Common Name,
    ; Col# = 26; Secondary User,
    ; Col\# = 27; Secondary Pass,
    ; Col# = 28; Secondary Enable Pass,
    ; Col# = 29; Secondary Http User,
    ; Col# = 30; Secondary Http Pass,
Header in CNC 36-field format contains the fields listed below:
    ; Col# = 1: IP Address (including domain or simply an IP),
    Col# = 2: Host Name,
    ; Col\# = 3: Domain Name,
    ; Col# = 4: Device Identity,
    ; Col\# = 5: Display Name,
    ; Col# = 6: SysObjectID,
    ; Col# = 7: DCR Device Type,
    ; Col# = 8: MDF Type,
    ; Col\# = 9; Snmp RO
    ; Col# = 10; Snmp RW
    ; Col# = 11; SnmpV3 User Name
    ; Col# = 12; Snmp V3 Auth Pass
    ; Col# = 13; Snmp V3 Engine ID
    ; Col# = 14; Snmp V3 Auth Algorithm
    ; Col# = 15; RX Boot Mode User
    ; Col# = 16; RX Boot Mode Pass
    ; Col# = 17; Primary User (Tacacs User)
```

```
; Col# = 18; Primary Pass (Tacacs Pass)
; Col# = 19; Primary Enable Pass
; Col\# = 20; Http User
; Col\# = 21; Http Pass
; Col\# = 22; Http Mode
; Col\# = 23; Http Port
; Col\# = 24; Https Port
; Col# = 25; Cert Common Name,
; Col# = 26; Secondary User,
; Col# = 27; Secondary Pass,
; Col# = 28; Secondary Enable Pass,
; Col# = 29; Secondary Http User,
; Col# = 30; Secondary Http Pass,
; Col# = 31; Snmp V3 Priv Algorithm,
; Col# = 32; Snmp V3 Priv Pass,
; Col\# = 33; User Field 1,
; Col\# = 34; User Field 2,
; Col\# = 35; User Field 3,
; Col\# = 36; User Field 4,
```

#### Cisco Works Seed File Format

Header in Cisco Works 30 seed file contains these fields:

- management\_ip\_address
- host\_name
- domain\_name
- · device\_identity
- display\_name
- sysObjectID
- dcr\_device\_typemdf\_typesnmp\_v2\_ro\_comm\_string
- snmp\_v2\_rw\_comm\_string
- snmp\_v3\_user\_idsnmp\_v3\_passwordsnmp\_v3\_engine\_id
- snmp\_v3\_auth\_algorithm
- rxboot\_mode\_username
- rxboot\_mode\_password
- primary\_username
- primary\_password

- primary\_enable\_password
- http\_username
- · http\_password
- http\_mode
- http\_port
- https\_port
- cert\_common\_name
- · secondary\_username
- secondary\_password
- · secondary\_enable\_password
- secondary\_http\_username
- · secondary\_http\_password

#### Header in Cisco Works 34 seed file contains these fields:

- management\_ip\_address
- host\_name
- · domain\_name
- · device\_identity
- · display\_name
- · sysObjectID
- dcr\_device\_type
- mdf\_type
- · sysContact
- · sysLocation
- snmp\_v2\_ro\_comm\_string
- snmp\_v2\_rw\_comm\_string
- snmp\_v3\_user\_id
- snmp\_v3\_password
- snmp\_v3\_engine\_id
- snmp\_v3\_auth\_algorithm
- snmp\_v3\_priv\_password
- snmp\_v3\_priv\_algorithm
- rxboot\_mode\_username
- rxboot\_mode\_password
- primary\_username
- · primary\_password
- primary\_enable\_password
- http\_username

- · http\_password
- http\_mode
- http\_port
- https\_port
- · cert\_common\_name
- secondary\_username
- secondary\_password
- · secondary\_enable\_password
- secondary\_http\_username
- secondary\_http\_password

### **Simplified Seed File Format**

Header in Simplified Seed file contains these fields:

- IPAddress
- · protocol
- port
- username
- password
- enableusername
- · enablepassword
- SnmpRO
- SnmpRW
- SnmpV3Id
- · SnmpV3Password
- SnmpV3EngineId
- Snmpv3AuthAlogorithm
- SnmpV3PrivAlgorithm
- · SnmpVPrivPassword

### **Export File Format**

These are the contents of the file generated by the export utility of Service Appliance 1.0:

- ; Col# = 1: IP Address (including domain or simply an IP)
- ; Col# = 2: Host Name
- ; Col# = 3: Domain Name
- ; Col# = 4: Device Identity
- ; Col# = 5: Display Name
- ; Col# = 6: SysObjectID

; Col# = 7: DCR Device Type ; Col# = 8: MDF Type ; Col# = 9; Snmp RO; Col# = 10; Snmp RW ; Col# = 11; SnmpV3 User Name ; Col# = 12; Snmp V3 Auth Pass ; Col# = 13; Snmp V3 Engine ID ; Col# = 14; Snmp V3 Auth Algorithm ; Col# = 15; RX Boot Mode User ; Col# = 16; RX Boot Mode Pass ; Col# = 17; Primary User(Tacacs User) ; Col# = 18; Primary Pass(Tacacs Pass) ; Col# = 19; Primary Enable Pass ; Col# = 20; Http User ; Col# = 21; Http Pass ; Col# = 22; Http Mode ; Col# = 23; Http Port ; Col# = 24; Https Port ; Col# = 25; Cert Common Name ; Col# = 26; Secondary User ; Col# = 27; Secondary Pass ; Col# = 28; Secondary Enable Pass ; Col# = 29; Secondary Http User ; Col# = 30; Secondary Http Pass ; Col# = 31; Snmp V3 Priv Algorithm ; Col# = 32; Snmp V3 Priv Pass ; Col# = 33; User Field 1 ; Col# = 34; User Field 2 ; Col# = 35; User Field 3

; Col# = 36; User Field 4 ; Col# = 37; Status\_Msg



# **Supported Syslog Formats**

CSPC supports the following Syslog formats:

- Nov 26 17:44:42 CHNTVAAVPND.msc.vzwnet.com evlogd: [local-60sec42.542] [sessmgr 12988 unusual] [7/1/4486 <sessmgr:28> ssmgr\_gr\_sess.c:1379] [callid 082be77b] [context: PGWin, contextID: 2] [software internal system critical-info syslog] ucheck-point failed for the cmd: 43
- Nov 26 17:42:21 [10.217.186.68.150.41] evlogd: [local-60sec21.785] [sessmgr 12988 unusual] [10/0/5440 <sessmgr:246> ssmgr\_gr\_sess.c:1379] [callid 4571e772] [context: XGWin, contextID: 6] [software internal system critical-info syslog] ucheck-point failed for the cmd: 43
- 172.21.142.123 235: RP/0/RP0/CPU0:Dec 15 20:34:47.343 UTC: exec[65724]: %SECURITY-login-4-AUTHEN\_FAILED: Failed authentication attempt by user 'lab' from '172.21.31.17' on 'vty0'
- Apr 12 01:51:22 172.21.142.123 252: RP/0/RP0/CPU0:Apr 12 02:09:47.690 UTC: exec[65741]: %SECURITY-login-4-AUTHEN\_FAILED: Failed authentication attempt by user 'lab' from '10.142.36.103' on 'vty0'
- 172.23.164.86 1594: 001604: \*Jun 24 06:09:16.102 PST: %LINK-5-CHANGED: Interface Loopback123, changed state to administratively down
- 172.18.76.117 29: 22w1d: %SYS-5-CONFIG I: Configured from console by vty1 (64.103.247.104)



CSPC also supports all Syslog formats supported by CNC



## **Conditional Collection**

# **Conditional Collection Description**

The phrase "Conditional Collection" generally refers to any collection decision (whether to collect/what to collect/how many times to collect) that is made based on the result of bunch of conditions or the results of another data collection. Other terms used for this are "Complex Collection", "Dynamic Collection", "Follow-on Collection".

# What is Supported

### **Audit Use Case**

- Execute a dataset (SNMP or CLI)
- Parse the output and capture a bunch of values
- · Execute another command for each of the values captured above

## **Cisco Call Manager Use Case**

In Cisco Call Manager detection, if the SysOID is one of a configurable set of OIDs, and an additional OID returns a value, the device is considered a Cisco Call Manager, and the CCM call manager platform applies.

#### **Support Details:**

This will be supported in Conditional collection. However, "platform definitions" in CSPC depend only on the results of discovery operation and can not depend on the inventory collection results.

This means that you need to implement it in the following way:

- 1. Define a platform "Possible Call Manager" by providing the set of SysOIDs
- 2. Define a Conditional collection that is applicable only for the "Possible Call Manager" platforms
- 3. In this Conditional collection, execute the additional OIDs and based on their return value, collect the final dataset you wish to collect

### **SNMP/CLI Configuration Fallback Collection**

There are four configurations controlling config collection from the device. CLI only and SNMP only do not require follow on collections. However, CLI fallback to SNMP and SNMP fallback to CLI configurations will issue a follow on collection if the first attempted collection protocol fails.

#### **Support Details:**

This will be supported in Conditional Collection. However, while this makes sense for collecting configuration, it may not be very useful for other collections.

For example: Interface statistics would result in completely different output based on whether you collected it using SNMP or CLI.

### **Collected Value Based Follow-on Collections**

There are more examples of these in Audits than in Inventory. These are the cases of follow on collection controlled by the "Condition" block in the RBML, and so could be considered the "true" conditional collections.

#### **Support Details:**

These use cases are supported as part of Audit Use Cases above.

## **Commands Requiring Re-login**

# Commands Requiring Re-login to the Same Device multiple times with mutated community strings to access card in different slots

This is the case where the same OID is issued against the same device multiple times, each time after logging in to a different card in a different slot. Here it is not the command that is mutating but the community string. Log in with the password *public@SM\_1* to access the card in slot module 1. These are issued against WAN switches.

#### **Support Details:**

This will be supported in Conditional Collection. However, the support will be limited to changing the community string dynamically. (We do not support changing the other credentials like username/password or device IP address etc. dynamically. That needs to be handled by the add-on module if there is such a requirement).

### **Condition Collection in Detail**

Conditional Collection in CSPC is based on recursive algorithm were in the output from each processing units will be fed as input to the next processing unit, until the last processing is complete.

### Statement

Statement is the fundamental processing units in Conditional Collection. Statements mark the starting point of each processing units. Each statement is identified with an "identifier" and can optionally have a title and Input. Statement is represented by <Statement> tag

Statements are classified into two types:

- 1. Condition
- 2. Loop

The input of each statement will depend on the type of the statement. Input will be a scalar input for condition statement and vector input for loop statements.

#### **Condition Statement**

Condition Statement is represented by <Condition> tag and is identified by the statement identifier. Each condition statements input is a scalar input. In order to process the output of input the <Operation> tag is used where the user choose what to do with the output. Based on the operation performed the <Match> and <NonMatch> tags can be used to decide whether to continue with the single unit of processing or to go to the next processing.

Under the <Match> and <NonMatch> tag, user can choose to store the values in a variable which can be used for further processing. To store the values, <Assignment> tags are used under <Match> tag. Based on the operation performed the engine can be used to:

- a. Execute the next statement (Use <Goto>)
- **b.** Use the next value from the processing (Use <Continue>)
- c. Exit the process (Use <Exit>)
- **d.** On a certain Matching situation break the recursion (Use <Break>)

Use the <Output> tag if a condition statement is the last program of execution where the output of condition collection is done. Two types of output processing are currently supported in CSPC:

1. **Dataset**: Execute another dataset with the variables populated in previous steps. Make sure the datasets uses the same variable string (case sensitive) that was used for assigning.

```
Example: If the variable name is "name" and if the output dataset is to login to each slots then the command will be: session slot <name> processor 1
```

2. AddOutput: This type of output can be use to display the processed output in the format that is desired by the user.

#### **Scalar Input**

Scalar Inputs are the integral part of condition statement and can be only used with condition statements. There are five type of scalar inputs that can be used for processing in condition statements namely:

- 1. Device Property: Used for validating the device properties
- 2. Variable: Used in initializations
- 3. Datasets: Dataset names which needs to be provided if any commands needs to use issued in the device
- **4. Loop Context**: Input Datatype which communicates to the engine if the input needs to be taken from the current loop
- 5. SNMPIndex / SNMPOid/SNMPValue: Used for processing SNMP data

#### **Operation**

In order to process the output of the scalar input the <Operation> tag is used. There are two types of operations:

- 1. String Operation: Used with java regular expression. Each of the matching patterns are then compared with the java string for matches, doesnot match, contains, doesnot contain, is Empty, equals and not Equals checks
- 2. Vector Operation: Used as a normal java vector were in the output can be added to a variable and latter used for processing

#### **Assignment**

The condition statement assignment is the important place where the resultant variable are populated at the end of each operation. In order to assign values to a variable, a variable is created under <Variable>tag under assignment. The variable is populated with the results based on the following important tags:

- a. append: Denotes if the matching result needs to be appended to the resulting variable
- **b. onlyIfNotNull**: Add the result to variable only if the result is not null
- c. trim: Trims the resulting string and add to the variable
- d. vectorType: List/Set/OrderedList are the vector types in which the result will be added in the resultant list. By default the results will be added to a list. But if the order of insertion is needs to be maintained then OrderedList needs to be used. Use Set, if only unique result string are required in the variable
- **e. Operation**: add/remove. Add, adds the result to the resulting list and Remove, removes the string if present from the resulting list

### **Loop Statement**

Loop statements are like while loop where each statement is executed recursively till the exit criteria is met. Loop Statement is represented by <Loop> tag and is identified by the statement identifier. Loop statement will be the first statement in any conditional collection dataset.

Each loop statements input is a vector input. Each loop-statement must terminate with a condition statement. Data collected from the vector input will be subjected to further processing using specific matching conditions and condition statement(s).

#### **Vector Input**

There are four type of vector-inputs used in conditional collection. Each of these vector inputs have discrete significance in achieving the needs of the complex collection. Four type of vector inputs are:

- 1. Block Vector Input: Block Vector Input is used whenever a block of response from the device response needs to be processed. Each of the block input has a mandatory <Input> and <Params> fields. The input used in block can be any of the scalar inputs except SNMP. The params filed has a start and end string which marks the starting and the ending of the block. Also, the start and end strings are java pattern matched. The result of matched pattern is further processed in a condition statement or in a loop statement.
- 2. Line Vector Input: Line Vector Input is used whenever the response from device needs to be processed line by line. Each of the line input has a mandatory <Input> and <Params> fields. The input used in line can be any of the scalar inputs except SNMP. The params filed has a match <Match> tag criteria which is string and is java pattern matched against the result. The result of matched pattern is further processed in a condition statement or in a loop statement.

- **3. SNMP Table**: It is used for processing SNMP response from SNMP Table. Each of the SNMP input has a mandatory <Input> and <Rows> fields. The input used in SNMP must be any of the SNMP scalar inputs.
- **4.** Variable Vector Input: It is used like java array-list. The input list is populated and is fed for subsequent processing units for further processing.

#### **Actions**

Actions are used in conditional collection when a specific action needs to be done before, while or after processing a request. In most cases actions do assignment to variables which will be used in further processing

# **Examples**

## **CLI Complex Collection**

Collection of Show interfaces from device followed by interface status of those interface which contain the string "FastEthernet".

```
<Dataset identifier="ios_show_int_accounting_dynamic">
<Type>Dynamic</Type>
<Title>ios_show_int_accounting_dynamic</Title>
<CollectionType>CLI</CollectionType>
<CategoryName> show_int_accounting</CategoryName>
<Statements>
<Loop identifier="_show_interface_1">
<VectorInput>
<Line>
<Input>
<Dataset>
<DatasetName Failure="error_message">_show interface</DatasetName>
</Dataset>
</Input>
<Params>
<Match ignoreCase="false">FastEthernet[^A-Za-z_]*</Match>
</Params>
</Line>
</VectorInput>
<Statements>
<Condition identifier="output cond">
<Input>
```

```
<LoopContext></LoopContext>
</Input>
<Operation>
<NotEquals ignoreCase="true"></NotEquals>
</Operation>
<Match>
<Assignment>
<Variable append="false" onlyIfNotNull="true" trim="true" vectorType ="List"</pre>
operation="add">interface</Variable>
<Value></Value>
</Assignment>
<Output>
<Dataset>
<DatasetName>ios_show_interface accounting</DatasetName>
<Variables>
<Variable>interface</Variable>
</Variables>
</Dataset>
</Output>
<Continue></Continue>
</Match>
<NonMatch>
<Continue></Continue>
</NonMatch>
</Condition>
</Statements>
</Loop>
</Statements>
</Dataset>
```

## **SNMP Complex Collection**

```
<Dataset identifier="ifHCOutOctets_all_interfaces_9089">
<Type>Dynamic</Type>
<Title>ifHCOutOctets_all_interfaces For AIF: 9089 Created at Dec 20, 2011 9:48:06 PM</Title>
<CollectionType>SNMP</CollectionType>
<CategoryName>AIF_9089</CategoryName>
<Statements>
```

```
<Loop identifier="loop1">
<Title>Get SNMP Interface Types</Title>
<VectorInput>
<SNMPTable>
<Input>
<Dataset>
<DatasetName>ifType_9089_internal
</Dataset>
</Input>
<Rows>
</Rows>
</SNMPTable>
</VectorInput>
<Actions>
<Assignment>
<Variable append="false" onlyIfNotNull="false" trim="false" vectorType="Set"</p>
Operation="add">ifTypes</Variable>
<Values>
<Value>6</Value><Value>6</Value><Value>9</Value><Value><Value>6</Value><Value>9</Value><Value>
>15</Value><Value>17</Value><Value>18</Value>19</Value><Value>22</Value><Value>20</Value>
28</Value><Value>30</Value><Value>30</Value><Value>49
</Value><Value>63</Value><Value>73</Value><Value>76</Value><Value>77</Value><Value>81</
Value><Value>100</Value><Value>101</Value><Value>102</Value><Value>103</Value><Value>1
07</Value><Value>108</Value><Value>131</Value><Value>134</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><Value>166</Value><V
e>171</Value></Values>
</Assignment>
</Actions>
<Statements>
<Condition identifier="loop1_cond1">
<Title>Check to see if Interface is require type</Title>
<Input>
<SNMPValue>
<LoopContext></LoopContext>
</SNMPValue>
</Input>
<Operation>
<IsMemberOf><VariableName>ifTypes</VariableName>
/IsMemberOf>
</Operation>
<Match>
```

```
<Goto></Goto>
</Match>
<NonMatch>
<Continue></Continue>
</NonMatch>
</Condition>
<Condition identifier="loop1_cond_last">
<Title>Save the ifIndex</Title>
<Input>
<SNMPIndex>
<LoopContext></LoopContext>
</SNMPIndex>
</Input>
<Operation>
<Matches ignoreCase="false">^.*\.([0-9]+)$</Matches>
</Operation>
<Match>
<Assignment>
<Variable append="true" onlyIfNotNull="true" trim="true" vectorType="Set"</p>
Operation="add">interfaceList</Variable>
<Value><loop1_cond_last.1></Value></Assignment>
<Goto></Goto>
</Match>
<NonMatch>
<Continue></Continue>
</NonMatch>
</Condition>
</Statements>
</Loop>
<Loop identifier="loop2">
<Title>Get SNMP Interface Oper Status</Title>
<VectorInput>
<SNMPTable>
<Input>
<Dataset>
<DatasetName>ifOperStatus_9089_internal/DatasetName>
</Dataset>
</Input>
```

```
<Rows>
</Rows>
</SNMPTable>
</VectorInput>
<Statements>
<Condition identifier="loop2_cond1">
<Input>
<SNMPValue>
<LoopContext></LoopContext>
</SNMPValue>
</Input>
<Operation>
<Equals ignoreCase="false">1</Equals>
</Operation>
<Match>
<Continue></Continue>
</Match>
<NonMatch>
<Goto></Goto>
</NonMatch>
</Condition>
<Condition identifier="loop2_cond2">
<Title>Remove If Interface is not up</Title>
<Input>
<SNMPIndex>
<LoopContext></LoopContext>
</SNMPIndex>
</Input>
<Operation>
<Matches ignoreCase="false">^.*\.([0-9]+)$</Matches>
</Operation>
<Match>
<Assignment>
<Variable append="false" onlyIfNotNull="false" trim="false" vectorType="List"</pre>
Operation="add">interfaceList</Variable>
<Value><loop2_cond2.1></Value></Assignment>
<Goto></Goto>
</Match>
```

```
<NonMatch>
<Continue></Continue>
</NonMatch>
</Condition>
</Statements>
</Loop>
<Loop identifier="last">
<Title>Collect the output</Title>
<VectorInput>
<SNMPTable>
<Input>
<Dataset>
<\!DatasetName\!> if HCOutOctets\_all\_interfaces\_9089\_if HCOutOctets\!<\!/DatasetName\!>
</Dataset>
</Input>
<Rows>
</Rows>
</SNMPTable>
</VectorInput>
<Statements>
<Condition identifier="last_cond1">
<Input>
\langle SNMPIndex \rangle
<LoopContext></LoopContext>
</SNMPIndex>
</Input>
<Operation>
<Matches ignoreCase="false">^.*\.([0-9]+)$</Matches>
</Operation>
<Match>
<Assignment>
<Variable append="false" onlyIfNotNull="true" trim="true" vectorType="List"</pre>
Operation="add">oid</Variable>
<Value></Value></Assignment>
<Goto></Goto>
</Match>
<NonMatch>
<Continue></Continue>
```

```
</NonMatch>
</Condition>
<Condition identifier="last cond2">
<Title>Check to see if this is in the final List</Title>
<Input>
<Variable>last_cond1.1</Variable>
</Input>
<Operation>
<IsMemberOf><VariableName>interfaceList</VariableName>
IsMemberOf>
</Operation>
<Match>
<Goto></Goto>
</Match>
<NonMatch>
<Continue></Continue>
</NonMatch>
</Condition>
<Condition identifier="last_cond3">
<Title>Add the value to the final output</Title>
<Input>
<SNMPValue>
<LoopContext></LoopContext>
</SNMPValue>
</Input>
<Operation>
<Matches ignoreCase="false">^(.*)$</Matches>
</Operation>
<Match>
<Assignment>
<Variable append="false" onlyIfNotNull="true" trim="true" vectorType="List"</p>
Operation="add">interface</Variable>
<Value><last_cond1.1></Value></Assignment>
<Output>
<AddOutput>
<Value><SnmpDatasetResponse><SNMPRequest><RequestType>Column</RequestType><ObjectLis
t><Object></object></Object></SNMPRequest><SnmpResponse><Row><InstanceId><las
t_cond1.1></InstanceId><Column><last_cond3.1></Column></Column></Row></Snm
pResponse></SnmpDatasetResponse></Value>
```

- <Variables>
- <Variable>interface</Variable>
- </Variables>
- </AddOutput>
- </Output>
- <Goto></Goto>
- </Match>
- <NonMatch>
- <Continue></Continue>
- </NonMatch>
- </Condition>
- </Statements>
- </Loop>
- </Statements>
- </Dataset>



# **Optional Parameter for NATed Appliances**

This feature allows TFTP dataset/CLI datasets/ ApplyIPSsignature/ApplyConfig to create/execute with commands having CSPC server IP, which needs to be added dynamically while executing the TFTP dataset/CLI datasets/ApplyIPSsignature/ApplyConfig. To use this feature for CLI datasets/ ApplyIPSsignature/ApplyConfig ,a unique tag called <#SERVERIP#> has to be added to the command where CSPC server IP needs to be replaced. Updating TFTP dataset is not needed. By default, CSPC will replace it with its own IP but, in case the externally visible IP is not the same as the internal CSPC IP, then use the following XML to added/modify the IP to be used for replacing the <#SERVERIP#> tag

To add/modify a CSPC Server IP, use below xml API

<Request requestId="" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"</pre>

xsi:schemaLocation="http://www.parinetworks.com/api/schemas/1.1 pari\_api.xsd"

xmlns="http://www.parinetworks.com/api/schemas/1.1">

- <Manage>
- <Add operationId="1">
- <ServerDetails>
- <IPAddress>x.x.x.x</IPAddress>
- </ServerDetails>
- </Add>
- </Manage>
- </Request>



# **XML APIs**

## Seedfile job for runnow

```
<Request requestId="" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
          xsi:schemaLocation="http://www.parinetworks.com/api/schemas/1.1
../../../CSPC2.3Dev/pari/dash/resources/server/schema/pari_api.xsd"
          xmlns="http://www.parinetworks.com/api/schemas/1.1">
      <Job>
       <Schedule operationId="1">
        <JobSchedule runnow="true">
        </JobSchedule>
        <RegressiveSeedFileJob>
         <TriggerDav>true</TriggerDav>
         <DeleteCreds>true</DeleteCreds>
         <DeleteDevices>true</DeleteDevices>
        </RegressiveSeedFileJob>
       </Schedule>
      </Job>
    </Request>
```

## Scheduled seedfile job

### **Add Notification**

### **Delete All Notifications**

</Request>

## **Delete Single Notification**

## **Get All Notification Types**

## **Modify Notification**

```
</Modify>
</Manage>
</Request>
```

### **Add SNMP Trap Profile**

```
<Request xmlns="http://www.parinetworks.com/api/schemas/1.1" requestId="44444">
 <Manage>
  <Add operationId="1">
   <SNMPTrapProfileList>
    <SNMPTrapProfile>
     <ProfileName>profile1</ProfileName>
<QueueName>queue1</QueueName>
<NotificationList>
<Notification>
<NotificationType>config</NotificationType>
</Notification>
</NotificationList>
<DeviceSelection all="true">
     </DeviceSelection>
    </SNMPTrapProfile>
   </SNMPTrapProfileList>
  </Add>
 </Manage>
</Request>
```

## **Delete All SNMP Trap Profiles**

### **Delete Single SNMP Trap profile**

### **Get All SNMP Trap Profiles**

#### **Get Single SNMP Trap Profile**

## **Modify SNMP Trap profile**

```
<Request xmlns="http://www.parinetworks.com/api/schemas/1.1" requestId="44444">
 <Manage>
  <Modify operationId="1">
   <SNMPTrapProfileList>
    <SNMPTrapProfile>
     <ProfileName>profile1</ProfileName>
<QueueName>queue1</QueueName>
<NotificationList>
<Notification>
<NotificationType>config</NotificationType>
</Notification>
</NotificationList>
<DeviceSelection all="false">
       <DeviceList>
        <Device>
         <IPAddress>x.x.x.x</IPAddress>
        </Device>
       </DeviceList>
     </DeviceSelection>
    </SNMPTrapProfile>
   </SNMPTrapProfileList>
  </Modify>
 </Manage>
</Request>
```

## **SNMP Trap Report**

```
Custom Report XML

<Request xmlns="http://www.parinetworks.com/api/schemas/1.1 "requestId="44444">

<Report>

<Get operationId="1">

<SnmpTrapReport>

<TimePeriod>

<Custom>

<FromTime></FromTime>

<ToTime></ToTime></
```

```
</Custom>
</TimePeriod>
<Source>
</Source>
<NotificationList>
<Notification></Notification>
</NotificationList>
</SnmpTrapReport>
</Get>
</Report>
</Request>
```

#### **Report based on Time Interval**

```
<Request xmlns="http://www.parinetworks.com/api/schemas/1.1 "requestId="44444">
<Report>
<Get operationId="1">
 <SnmpTrapReport>
 <TimePeriod>
 <SinceTime>
 </SinceTime>
 </TimePeriod>
 <Source>
 </Source>
 <NotificationList>
 <NotificationType></NotificationType>
 </NotificationList>
 </SnmpTrapReport>
</Get>
</Report>
</Request>
<SinceTime><!-- /* Style Definitions */ table.MsoNormalTable
Unknown macro: {mso-style-name}
```

## **Modify SNMP trap port and Purge Settings**

```
<Request requestId="4444" xmlns="http://www.parinetworks.com/api/schemas/1.1">
<Manage>
<Modify operationId="1">
```

```
<ApplicationPreferencesSettings>
     <SnmpTrapSettings>
     <PurgeSettings>15</PurgeSettings>
          <SnmpTrapPort>162</SnmpTrapPort>
                </SnmpTrapSettings>
                </ApplicationPreferencesSettings>
                 </Modify>
                 </Manage>
                       </Request>
After these changes user has to restart CSPC to get this affect visible
```

#### **CSPC DB backup and restore XML API**

#### **Backup Job XML API**

```
<Request xmlns="http://www.parinetworks.com/api/schemas/1.1" requestId="3333">
<Job>
<Schedule operationId="123">
<JobSchedule runnow="true">
</JobSchedule>
<BackupJob jobName="Backup_Scheduled1">
<IgnoreRunningJobs>false</IgnoreRunningJobs>
<FTPServerOptions>
<ServerHost>10.126.77.129</ServerHost>
<UserName>root</UserName>
<Password>XXXXX</Password>
<Directory>resources</Directory>
<FileName>file_temp_1</FileName>
</FTPServerOptions>
<PropertiesConfigFile>resources/server/backup_resource_config.properties/PropertiesConfigFile>
</BackupJob>
</Schedule>
</Job>
</Request>
```

#### **Restore Job XML API**

```
<Request xmlns="http://www.parinetworks.com/api/schemas/1.1" requestId="3333">
 <Job>
  <Schedule operationId="123">
   <JobSchedule runnow="true" />
   <RestoreJob jobName="Backup">
    <FTPServerOptions>
     <ServerHost>10.126.77.129</ServerHost>
     <UserName>user</UserName>
     <Password>xxxx</Password>
     <Directory>resources</Directory>
     <FileName>_1391384366427.pbx</FileName>
    </FTPServerOptions>
    </RestoreJob>
  </Schedule>
 </Job>
</Request>
```

### **CLI Channel XML API**

CSPC CLI Channel dynamically supports the devices and accepts the required inputs using xml and stores these inputs in DB for future use.

#### **New Device Input XML**

```
<Operands>
<Operand><![CDATA[Star OS]]></Operand> <!-- Operand depend on attribute and operator values -->
</Operands>
 </Rule>
   </Rules>
  </ChannelTypeRules>
  <CLIRules>
   <MorePromptRules>
    <Rules>
 <MatchType>ANY</MatchType> <!-- MatchType is based on rules provided, ANY or ALL -->
 <Rule>
<a href="https://www.edu.new.com/scharge-new-com/">Attribute></a></a>
<Operator>INDEXOF</Operator>
                                   <!-- Provide operator used to match with attribute EQUALS,
INDEXOF, STARTSWITH, ENDSWITH, CONTAINS -->
<Operands>
<Operand><![CDATA[--More--]]></Operand>
                                              <!-- Provide more prompts available for the device
-->
</Operands>
 </Rule>
</Rules>
<ContinueChar><![CDATA[32]]></ContinueChar>
                                                    <!-- Provide character needs to be entered if
more prompt available -->
   </MorePromptRules>
 <OtherPromptRules>
        <Rules><!-- This OtherPromptRules are used when the device is having prompts other than
more prompts -->
         <MatchType>ANY</MatchType>
         <Rule>
          <Attribute><![CDATA[OSTYPE]]></Attribute>
          <Operator>EQUALS</Operator>
          <Operands>
           <Operand><![CDATA[AsyncOS]]></Operand>
          </Operands>
         </Rule>
         <Rule>
          <Attribute><![CDATA[OUTPUT]]></Attribute>
          <Operator>INDEXOF</Operator>
```

```
<Operands>
           <Operand><![CDATA[Do you want to mask the password]]></Operand> <!-- The prompt
appears on the device -->
          </Operands>
         </Rule>
        </Rules>
        <ContinueChar><![CDATA[Y]]></ContinueChar> <!-- ContinueChar is used if we need to
input any data/character to continue further from the prompt -->
    </OtherPromptRules>
   <EnableRules>
<EnableCommand>enable</EnableCommand> <!-- Provide command used to enter into enable mode
<EnableUserPrompts><![CDATA[Username:&login:&user:]]></EnableUserPrompts> <!-- Provide
user prompts -->
<EnablePwdPrompts><![CDATA[Password:]]></EnablePwdPrompts> <!-- Provide password prompts
</EnableRules>
   <ClearTerminalLengthDefinition>
    <Command>terminal length 0</Command> <!-- Provide commands used to set terminal length
for the device -->
    <Command>terminal width 0</Command>
   </ClearTerminalLengthDefinition>
   <AfterLoginCommand>
    <Command>clish</Command> <!-- some devices required commands after login to the device
and before entering into the enable mode, provide those commands here -->
   </AfterLoginCommand>
   <ReplaceEscChar>[j</ReplaceEscChar>
                                           <!-- Provide escape characters to be replaced -->
<ClearLineDef>3</ClearLineDef> <!-- This will clear the buffer before executing the command while
collecting the data from the device -->
 <ControlChar>\n</ControlChar>
 <Priority>100</Priority>
<UsePariPatentEndOfCommand>true</UsePariPatentEndOfCommand>
 </CLIRules>
</ChannelType>
</Add>
</Manage>
</Request>
```

#### **Modify Channel XML**

```
<?xml version="1.0"?>
<Request xmlns="http://www.parinetworks.com/api/schemas/1.1" requestId="12">
 <Manage>
  <Modify operationId="1">
  <ChannelType channelId = "ACNS"> <!-- Provide unique name for new channel -->
  <ChannleTypeRules>
   <Rules>
<MatchType>ANY</MatchType>
                                   <!-- MatchType is based on rules provided, ANY or ALL -->
 <Rule>
<Attribute><![CDATA[OSTYPE]]></Attribute> <!-- Provide the attribute which needs to be matched</p>
with device OSTYPE, SYSOBJID, VERSIONTYPE -->
<Operator>EQUALS</Operator>
                                     <!-- Provide operator used to match with attribute EQUALS,
INDEXOF, STARTSWITH, ENDSWITH, CONTAINS, GREATERTHAN, LESSTHAN -->
<Operands>
<Operand><![CDATA[Star OS]]></Operand> <!-- Operand depend on attribute and operator values -->
</Operands>
 </Rule>
   </Rules>
  </ChannleTypeRules>
  <CLIRules>
   <MorePromptRules>
 <MatchType>ANY</MatchType> <!-- MatchType is based on rules provided, ANY or ALL -->
 <Rule>
<a href="https://www.edu.new.com/scharge-new.com/">Attribute></a></a>
<Operator>INDEXOF</Operator>
                                  <!-- Provide operator used to match with attribute EQUALS,
INDEXOF, STARTSWITH, ENDSWITH, CONTAINS, GREATERTHAN, LESSTHAN -->
<Operands>
<Operand><![CDATA[--More--]]></Operand>
                                              <!-- Provide more prompts available for the device
<Operand><![CDATA[<--- More --->]]></Operand>
</Operands>
 </Rule>
```

```
</Rules>
<ContinueChar><![CDATA[32]]></ContinueChar>
                                                   <!-- Provide character needs to be entered if
more prompt available -->
   </MorePromptRules>
<OtherPromptRules>
        <Rules><!-- This OtherPromptRules are used when the device is having prompts other than
more prompts -->
         <MatchType>ANY</MatchType>
         <Rule>
          <Attribute><![CDATA[OSTYPE]]></Attribute>
          <Operator>EQUALS</Operator>
          <Operands>
           <Operand><![CDATA[AsyncOS]]></Operand>
          </Operands>
         </Rule>
         <Rule>
          <Attribute><![CDATA[OUTPUT]]></Attribute>
          <Operator>INDEXOF</Operator>
          <Operands>
           <Operand><![CDATA[Do you want to mask the password]]></Operand> <!-- The prompt
appears on the device -->
          </Operands>
         </Rule>
        </Rules>
        <ContinueChar><![CDATA[Y]]></ContinueChar> <!-- ContinueChar is used if we need to
input any data/character to continue further from the prompt -->
    </OtherPromptRules>
<EnableRules>
<EnableCommand>enable</EnableCommand> <!-- Provide command used to enter into enable mode
<EnableUserPrompts><![CDATA[Username:&Password:&login:&user:]]></EnableUserPrompts>
<!-- Provide user prompts -->
<EnablePwdPrompts> <![CDATA[Password:]]></EnablePwdPrompts> <!-- Provide password prompts
</EnableRules>
   <ClearTerminalLengthDefinition>
```

```
<Command>terminal length 0</Command> <!-- Provide commands used to set terminal length
for the device -->
     <Command>terminal width 0</Command>
   </ClearTerminalLengthDefinition>
 <AfterLoginCommand>
     <Command>Clish</Command> <!-- some devices required commands after login to the device
and before entering into the enable mode, provide those commands here -->
   </AfterLoginCommand>
   <ReplaceEscChar>[j</ReplaceEscChar>
                                             <!-- Provide escape characters to be replaced -->
 <ClearLineDef> 3</ClearLineDef> <!-- This will clear the buffer before executing the command while
collecting the data from the device -->
 <\!\!ControlChar\!\!>\!\! \backslash n<\!\!/ControlChar\!\!>
 <Priority>100</Priority>
 <UsePariPatentEndOfCommand>true</UsePariPatentEndOfCommand>
 </CLIRules>
</ChannelType>
</Modify>
</Manage>
</Request>
```

#### **CLI Channel Get Report XML**

#### **Channel Delete Channel XML**

- < Request xmlns="http://www.parinetworks.com/api/schemas/1.1" requestId="ChannelList">

#### **Get CLI Channel List Report XML**

```
Request xmlns="http://www.parinetworks.com/api/schemas/1.1" requestId="ChannelList">
        <Manage>
            <Get operationId="1">
                  <ChannelList all = "true"/> <!-- This report lists all the existing channel ids list -->
                  </Get>
            </Manage>
</Request>?
```

## **Get Imported Devices Status Report**



# **Frequently Asked Questions**

П	
Q.	Does adding credentials manage a device?
A.	No.
Q.	Can credentials be added by DNS Name?
A.	No.
О.	Can CNC seed files be imported?
	Yes.
Q.	Can Ciscoworks DCR files be imported?
A.	Yes, but only the XML Version and only if the IP Addresses were exported from Ciscoworks, not the DNS Names.
Q.	Does importing a credentials file ever manage a device?
٨	No

- **Q.** Can credentials be exported?
- A. Yes, but only in Pari credentials format.
- Q. Is it better to enumerate IP address or to use wild cards?
- **A.** It is better to use wild cards.
- **Q.** Is the order of credentials important?
- A. Yes, the order of credentials is used to choose the preferred protocol for a dataset type and also to choose between multiple matching wildcards.

- Q. Does Discovery of Known Devices discover anything?
- **A.** No, but it will filter out any devices it cannot collect device properties from using the SNMP credentials.
- Q. How come all my devices weren't added?
- **A.** Because Discovery of Known Devices filters out any devices it cannot collect device properties from using the SNMP credentials.
- Q. Are SNMP credentials necessary to manage a device?
- A. Yes.