

Tidal Enterprise Orchestrator: Windows Script Execution Does Not Work Properly in x64 Environments

Document ID: 112178

Contents

Introduction

Prerequisites

 Components Used

 Conventions

Problem

Solution

Related Information

Introduction

Running Windows scripts in x64 environments continuously can cause them to become very delayed or stop working in general.

Prerequisites

Components Used

The information in this document is based on these software and hardware versions:

- Tidal Enterprise Orchestrator 2.1 or later
- Windows x64

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Problem

Running Windows scripts in x64 environments can result in the scripts taking extremely long or not working at all. The problem is due to a memory leak in LSASS.exe and is confirmed by this Microsoft article .

Solution

Go to this Microsoft article , and download and install the hotfix. This will help alleviate some of the memory leakage coming from LSASS.exe.

Related Information

- **Technical Support & Documentation – Cisco Systems**
-

[Contacts & Feedback](#) | [Help](#) | [Site Map](#)

© 2010 – 2011 Cisco Systems, Inc. All rights reserved. [Terms & Conditions](#) | [Privacy Statement](#) | [Cookie Policy](#) | [Trademarks of Cisco Systems, Inc.](#)

Updated: Mar 01, 2011

Document ID: 112178
