

# Process Orchestrator: Hot Fix – Oracle RAC Auditing Fields Fail

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## Introduction

This document describes Hot Fix #13 for Tidal Enterprise Orchestrator (TEO)/Cisco Process Orchestrator version 2.2.

## Prerequisites

### Components Used

The information in this document is based on TEO/Cisco Process Orchestrator) version 2.2.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

## Hot Fix #13

### Problem

When installed on an Oracle Real Application Clustering (RAC) environment, auditing fails when the audited fields are longer than 4000 characters. TAP import is the most likely scenario in order to notice the error, but it can happen in other cases as well involving database inserts or updates.

### Solution

Install Hot Fix #13 for TEO 2.2. You can obtain this hot fix by contacting Cisco Support.

**Note:** Hot Fix #11 and #12 **must** be installed before Hot Fix #13.

### Further Information

This should be a standard hot fix for all customers. Cisco Support can be contacted through standard means.

# Related Information

- **Technical Support & Documentation – Cisco Systems**
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