

Tidal Transaction Analyzer: How to Delete and Recreate Database

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Introduction

In some instances, you need to reconnect to your existing database or your database connection might be corrupt. This commonly happens in instances where you change the username or password of the user that connects to the database.

Prerequisites

Components Used

Transaction Analyzer

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Problem

The database needs to be removed and reconnected.

Solution

Delete and recreate

Complete these steps:

1. Stop the Tidal Transaction Analyzer service. Open the Tidal Transaction Analyzer Configuration Console.
2. Right-click the database connection and choose **Delete**.
3. Click **Yes** in order to delete the database.
4. This removes the database from the configuration console.
5. If you want to completely remove the database, you can delete it from the actually database. **ONLY** do this step if you want to actually delete the database. If you just want to recreate the connection,

skip this step.

6. Create a database connection, use the Configuration Wizard, and choose **File > Add Transaction Analyzer Database**.
 7. Fill out the corresponding information. If you recreate the connection and did not delete the database, accept the prompt that asks you to associate orphaned SAP systems with that database.
 8. After the configuration is complete, restart the Tidal Transaction Analyzer service.
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Related Information

- **Technical Support & Documentation – Cisco Systems**
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