

Integration Between ISE2.1 and Ruckus 1200 Wireless -BYOD/Posture flows using Auth VLAN

(124 Views)

by [smashash](#) on 06-19-2016 03:45 AM**Activity:** [Configuration](#), [Deploy](#), [Integration](#)**Product (Cisco):** [ISE](#)

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1 Introduction

The Cisco Identity Services Engine (ISE) is a next-generation identity and access control policy platform that enables enterprises to facilitate new business services, enhance infrastructure security, enforce compliance, and streamline service operations. Its unique architecture allows enterprises to gather real-time contextual information from networks, users, and devices to make proactive governance decisions by enforcing policy across the network infrastructure – wired, wireless, and remote.

3rd Party Device (NAD) Support - customers can now deploy ISE services such as Profiling, Posture, Guest and BYOD (on top of the already-working 802.1x) with Network Access Devices (NADs) manufactured by non-Cisco third party vendors. This includes support for standard CoA and URL Redirection with capabilities to pass the client's MAC address within the redirection.

In ISE 2.1 we have added new functionalities:

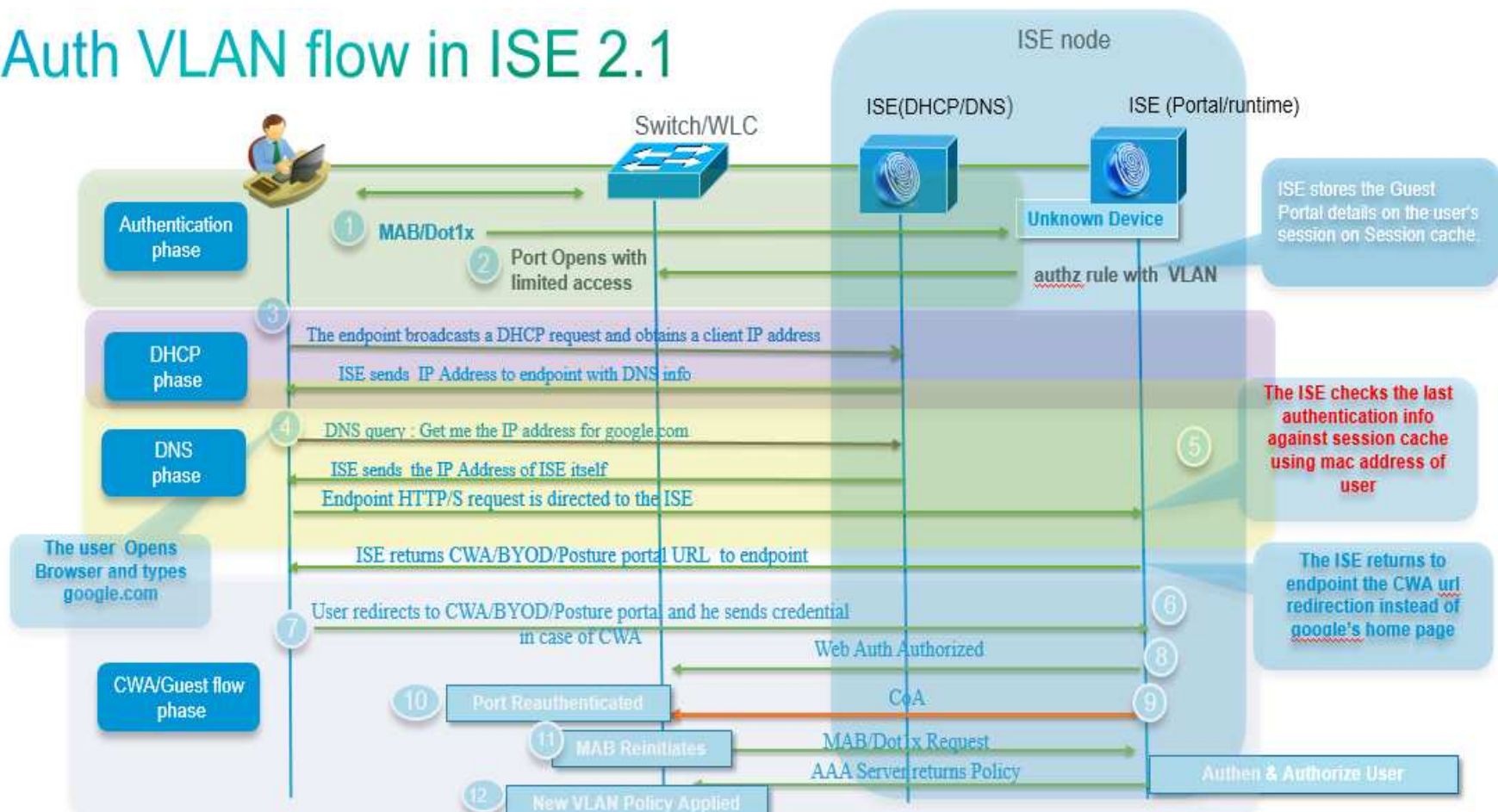
- **Auth VLAN flow** – for third party device which doesn't support URL Redirection.
- **SNMP CoA** – for third party device which doesn't support RADIUS CoA

What is Auth VLAN and how it works:

Auth VLAN is new way to do URL-Redirection for devices which not support dynamic or static URL-redirection.e.g. Ruckus WLC or Juniper EX switches.To support that we added in ISE 2.1 new DHCP/DNS functionally.

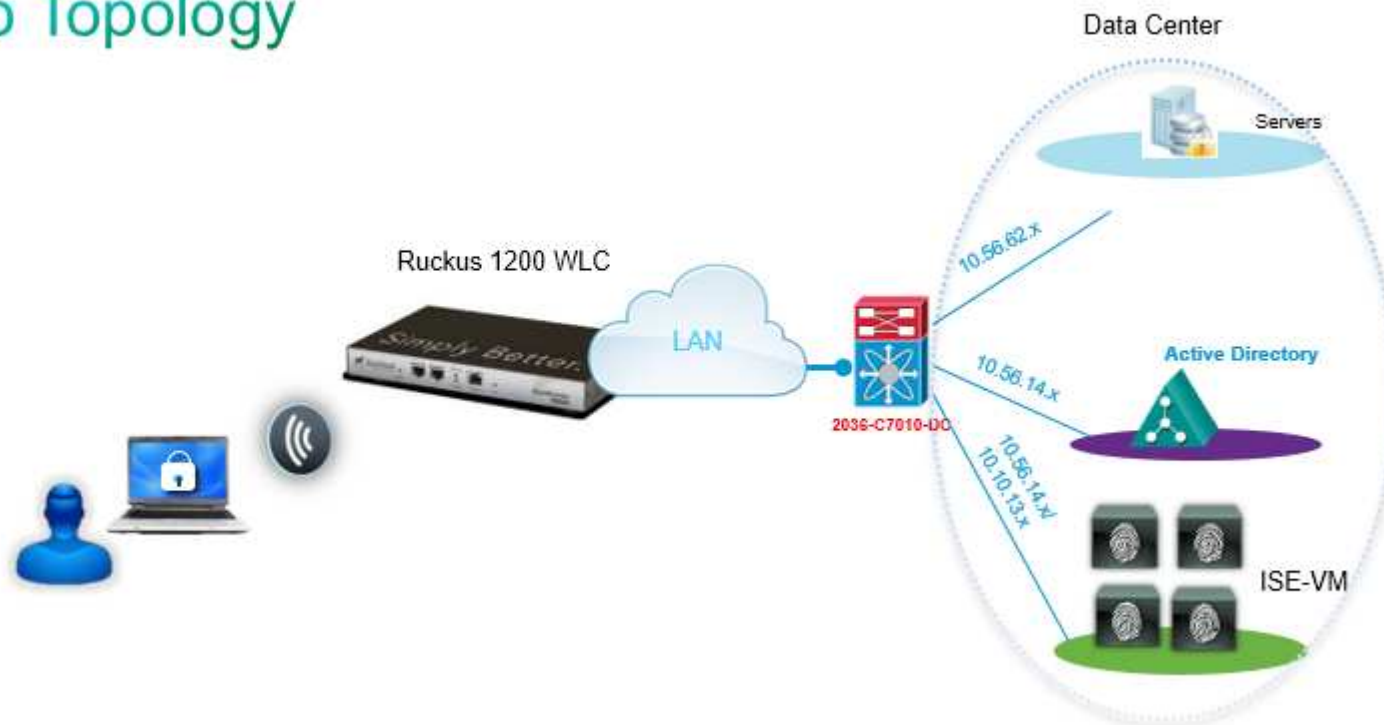
The endpoint client sends DHCP request and ISE provides ip address with ip of DNS server (which is ISE itself).

Auth VLAN flow in ISE 2.1



2 Pre-requirements to deploy the new features for ISE 2.1

Demo Topology



2.1 Configuring the 3rd party (Optional- if it already configured):

- 2.1.1 Defining trunk VLAN between 3rd party device to uplink Aggregation/ Distribution switches
- 2.1.2 Defining DHCP Snooping/IP helper-address (to get IP address from DHCP server/ISE)
- 2.1.3 Defining VLANs (Management and Access as required)
- 2.1.4 Validating the L3 connectivity cross to Data Center
- 2.1.5 Defining RADIUS configurations (Dot1X, MAB)
- 2.1.6 Getting much information about Dynamic VLAN assignments format, ACL (Access control list) format, URL-Redirection that the device is using.
- 2.1.7 Change of authorization (CoA) format (Radius or SNMP) of that device is using

3 Identity Services Engine 2.1 Configuration

3.1 Creating (Modifying) Ruckus NAD Profile in ISE (optional)

ISE has built-in Ruckus NAD profile for wired scenario. Customer may create the new NAD profile by duplicating the exist profile.

Step 1	Choose Administration > Network Resources > Network Device Profiles.
Step 2	Click Add or Duplicate (after selecting exist NAD profile).
Step 3	Modify the section requires
Step 4	Click Save.

Identity Services Engine

Home ▶ Context Visibility ▶ Operations ▶ Policy ▶ Administration ▶ Work Centers

▶ System ▶ Identity Management ▶ Network Resources ▶ Device Portal Management pxGrid Services ▶ Feed Service ▶ PassiveID ▶ Threat Centric NAC

▶ Network Devices Network Device Groups Network Device Profiles External RADIUS Servers RADIUS Server Sequences NAC Managers External MDM ▶ Location Services

Network Device Profiles

Edit
 Add
 Duplicate
 Import
 Cisco Communities Import
 Export Selected
 Delete Selected

<input type="checkbox"/>	Name	Description	Vendor	Source
<input type="checkbox"/>	AlcatelWired	Profile for Alcatel switches	Alcatel	Cisco Provided
<input type="checkbox"/>	ArubaWireless	Profile for Aruba wireless network access devices	Aruba	Cisco Provided
<input type="checkbox"/>	BrocadeWired	Profile for Brocade switches	Brocade	Cisco Provided
<input type="checkbox"/>	Cisco	Generic profile for Cisco network access devices	Cisco	Cisco Provided
<input type="checkbox"/>	HPWired	Profile for HP switches	HP	Cisco Provided
<input type="checkbox"/>	HPWired_SNMP_CoA	Profile for HP switches with no RADIUS CoA	HP	Cisco Provided
<input type="checkbox"/>	HPWireless	Profile for HP wireless network access devices	HP	Cisco Provided
<input type="checkbox"/>	HP_Auto		HP	User Defined
<input type="checkbox"/>	MotorolaWireless	Profile for Motorola wireless network access devices	Motorola	Cisco Provided
<input type="checkbox"/>	JuniperEX		Other	User Defined
<input checked="" type="checkbox"/>	RuckusWireless	Profile for Ruckus wireless network access devices	Ruckus	Cisco Provided

3.2 Adding 3rd Party Device in ISE (AAA client)

Step 1	Choose Administration > Network Resources > Network Devices .
Step 2	Click Add .
Step 3	Enter valid name (e.g. ' Ruckus-1200-WLC ')
Step 4	Enter valid IP Address
Step 5	Select under Device Profile ' RuckusWireless ' (default NAD profile is Cisco)
Step 6	Enter Shared Secret Under RADIUS Authentication Settings
Step 7	Click Submit to save your changes to the Cisco ISE system database.

Identity Services Engine Home Context Visibility Operations Policy Administration Work Centers

System Identity Management Network Resources Device Portal Management pxGrid Services Feed Service PassivID Threat Centric NAC

Network Devices Network Device Groups Network Device Profiles External RADIUS Servers RADIUS Server Sequences NAC Managers External MDM Location Services

Network Devices List > **Ruckus-1200-WLC**

Network devices

Default Device

Network Devices

* Name

Description

* IP Address: /

* Device Profile RuckusWireless

Model Name

Software Version

* Network Device Group

Device Type

Location

RADIUS Authentication Settings

Enable Authentication Settings

Protocol **RADIUS**

* Shared Secret

Enable KeyWrap

* Key Encryption Key

* Message Authenticator Code Key

3.3 Creating authorization Profiles for each flows

3.3.1 Create BYOD flow (NSP) authorization profile

Step 1	Choose Policy > Policy Elements > Results > Authorization > Authorization Profiles.
Step 2	Click Add.
Step 3	Enter valid name (e.g. ' Ruckus-BYOD ')
Step 4	Select ' ACCESS_ACCEPT ' in Access Type option
Step 5	Select under Network Device Profile ' RuckusWireless '
Step 6	Add VLAN-ID under Common tasks in VLAN option
Step 7	Enable ' Web Redirection (CWA, MDM, NSP, CPP) ' option and select ' Native Supplicant Provisioning ' and portal ' BYOD Portal (default) '
Step 8	Click Submit to save your changes to the Cisco ISE system database to create an authorization profile.

Identity Services Engine Home ▶ Context Visibility ▶ Operations ▶ Policy ▶ Administration ▶ Work Centers

Policy Sets Profiling Posture Client Provisioning ▶ Policy Elements

Dictionarys ▶ Conditions ▶ Results

Authentication

Authorization

Authorization Profiles

Downloadable ACLs

Profiling

Posture

Client Provisioning

Authorization Profiles > **Ruckus-BYOD**

Authorization Profile

* Name

Description

* Access Type

Network Device Profile

Common Tasks

VLAN Tag ID ID/Name

Web Redirection (CWA, MDM, NSP, CPP) ⓘ

Native Supplicant Provisioning Value

Advanced Attributes Settings

Select an item =

Attributes Details

Access Type = ACCESS_ACCEPT

3.3.2 Create Posture flow (CPP) authorization profile

Step 1	Choose Policy > Policy Elements > Results > Authorization > Authorization Profiles.
Step 2	Click Add.
Step 3	Enter valid name (e.g. ' Ruckus-Posture ')
Step 4	Select ' ACCESS_ACCEPT ' in Access Type option
Step 5	Select under Network Device Profile ' RuckusWireless '
Step 6	Add VLAN-ID under Common tasks in VLAN option
Step 7	Enable ' Web Redirection (CWA, MDM, NSP, CPP) ' option and select ' Client Provisioning (Posture) ' and portal ' Client Provisioning Portal (default) '
Step 8	Click Submit to save your changes to the Cisco ISE system database to create an authorization profile.

Identity Services Engine Home ▶ Context Visibility ▶ Operations ▶ Policy ▶ Administration ▶ Work Centers

Policy Sets Profiling Posture Client Provisioning ▶ Policy Elements

Dictionaries ▶ Conditions ▶ Results

Authentication

Authorization

Authorization Profiles

Downloadable ACLs

Profiling

Posture

Client Provisioning

Authorization Profiles > Ruckus-Posture

Authorization Profile

* Name

Description

* Access Type

Network Device Profile

Common Tasks

VLAN Tag ID **1** ID/Name

Web Redirection (CWA, MDM, NSP, CPP) ⓘ

Client Provisioning (Posture) Value

Advanced Attributes Settings

Select an item =

Attributes Details

3.3.3 Create FullAccess authorization profile post Guest/BYOD/Posture

Step 1	Choose Policy > Policy Elements > Results > Authorization > Authorization Profiles .
Step 2	Click Add .
Step 3	Enter valid name (e.g. ' Ruckus-FullAccess ')
Step 4	Select ' ACCESS_ACCEPT ' in Access Type option
Step 5	Select under Network Device Profile ' RuckusWireless '
Step 6	Add VLAN-ID under Common tasks in VLAN option
Step 7	Click Submit to save your changes to the Cisco ISE system database to create an authorization profile.

Identity Services Engine Home ▶ Context Visibility ▶ Operations ▶ Policy ▶ Administration ▶ Work Centers

Policy Sets Profiling Posture Client Provisioning ▶ Policy Elements

Dictionaries ▶ Conditions ▶ Results

▶ Authentication

▼ Authorization

Authorization Profiles

Downloadable ACLs

▶ Profiling

▶ Posture

▶ Client Provisioning

Authorization Profiles > **Ruckus-FullAccess**

Authorization Profile

* Name

Description

* Access Type

Network Device Profile RuckusWireless

▼ **Common Tasks**

ACL

VLAN Tag ID **1** ID/Name

▼ **Advanced Attributes Settings**

Select an item =

3.4 Identity Services Engine 2.1 Authorization policy Configuration

3.4.1 Create authorization rule in policy sets

Step 1	Choose Policy > Policy Sets .
Step 2	Click the down arrow on the far-right and select either Insert New Rule Above or Insert New Rule Below .
Step 3	Enter the rule name and select identity group, condition, attribute and permission for the authorization policy. Not all attributes you select will include the "Equals," "Not Equals," "Matches," "Starts with," or "Not Starts with" operator options. The "Matches" operator supports and uses regular expressions (REGEX) not wildcards.
Step 4	Click Done .
Step 5	Click Save to save your changes to the Cisco ISE system database and create this new authorization policy.

Identity Services Engine Home Context Visibility Operations Policy Administration Work Centers

Policy Sets Profiling Posture Client Provisioning Policy Elements

Policy Sets

Search policy names & descriptions.

Summary of Policies
A list of all your policies

Global Exceptions
Rules across entire deployment

ThirdPartyNetwork

Default
Default Policy Set

Save Order Reset Order

Define the Policy Sets by configuring rules based on conditions. Drag and drop sets on the left hand side to change the order. For Policy Export go to [Administration > System > Backup & Restore > Policy Export Page](#)

Status	Name	Description	Conditions
<input checked="" type="checkbox"/>	ThirdPartyNetwork		Wired_MAB OR Wired_802.1X OR Wireless_MAB OR Wireless_802.1X

Authentication Policy

Authorization Policy

Exceptions (0)

Standard

Status	Rule Name	Conditions (identity groups and other conditions)	Permissions
<input checked="" type="checkbox"/>	Wireless Black List Default	if Blacklist AND Wireless_Access	then Blackhole_Wireless_Access
<input checked="" type="checkbox"/>	Profiled Cisco IP Phones	if Cisco-IP-Phone	then Cisco_IP_Phones
<input checked="" type="checkbox"/>	Profiled Non Cisco IP Phones	if Non_Cisco_Profiled_Phones	then Non_Cisco_IP_Phones
<input checked="" type="checkbox"/>	MDM_Compliant	if (Network_Access_Authentication_Passed AND MDM:DeviceCompliantStatus EQUALS Compliant)	then Ruckus-FullAccess
<input checked="" type="checkbox"/>	Employee_EAP-TLS	if (Wireless_802.1X AND BYOD_is_Registered AND EAP-TLS AND MAC_in_SAN)	then MDM-Meraki
<input checked="" type="checkbox"/>	Employee_Onboarding	if (Wireless_802.1X AND EAP-MSCHAPv2)	then Ruckus-BYOD
<input checked="" type="checkbox"/>	Wi-Fi_Redirect_to_Guest_Login	if Wireless_MAB	then -ANY-CWA
<input checked="" type="checkbox"/>	Basic_Authenticated_Access	if Network_Access_Authentication_Passed	then PermitAccess
<input checked="" type="checkbox"/>	Default	if no matches, then	DenyAccess

3.5 Configuring the DHCP/DNS services in ISE for Auth VLAN flow

The Auth VLAN flow designated to third party device which doesn't support URL-redirection option.

How Auth VLAN flow works:

1. The guest endpoint connects to the network device.
2. The device sends Radius/MAB request to ISE.
3. ISE runs the MAB Authentication/Authorization policy
4. ISE stores the Guest Portal details on the user session on Session cache.
5. ISE responds with the Radius Access carrying the Guest VLAN name.
6. The guest endpoint obtains network access.
7. The endpoint broadcasts a DHCP request and obtains a client IP address and the ISE sinkhole DNS IP address from the ISE DHCP service.
8. Endpoint browser sends a DNS query and receives the ISE's IP address.
9. Endpoint HTTP/S request is directed to the ISE box.
10. ISE maps the client IP address to the MAC address using DHCP query.
11. ISE searches the user session by the MAC address, extracts the Guest portal details and builds the portal URL
12. ISE responses with HTTP 301/Moved providing the guest portal URL.
13. The endpoint browser redirects to the Guest portal page.
14. The client authenticates in Guest portal
15. ISE issues a CoA request with authorization details.
16. Endpoint obtains an access to the corporate network
17. Endpoint receives an IP address from the enterprise DHCP.

Identity Services Engine Home Context Directory Operations Policy Administration Work Centers

System Identity Management Network Resources Device Portal Management pxGrid Services Feed Service Identity Mapping SAS Services

Deployment Licensing Certificates Logging Maintenance Upgrade Backup & Restore Admin Access Settings

Client Provisioning
FIPS Mode
Alarm Settings
Posture
Profiling
Protocols
Proxy
SMTP Server
SMS Gateway
System Time
Policy Sets
ERS Settings
Telemetry Settings
Smart Call Home
DHCP & DNS Services

DHCP & DNS Services > vlan104

DHCP & DNS Services

*Scope Name

Status Enabled

Node settings

*ISE Node ⓘ

*Network Interface ⓘ

DHCP

*Domain Name ⓘ

*DHCP Address range to ⓘ

*Subnet mask ⓘ

*Network ID ⓘ

Exclusion address range to ⓘ

*Default gateway ⓘ

*DHCP lease time seconds(5-300) ⓘ

DNS

External DNS servers ⓘ

To access Google play and MDM Meraki server, please add the following domains in 'External Domans' option:

- Client Provisioning
- FIPS Mode
- Alarm Settings
- ▶ Posture
- Profiling
- ▶ Protocols
- Proxy
- SMTP Server
- SMS Gateway
- System Time
- Policy Sets
- ERS Settings
- Smart Call Home
- DHCP & DNS Services

External Domains [🔗](#)

googleusercontent.com	—
google.com	—
meraki.com	—
googleapis.com	—
ggpht.com	—
gstatic.com	—
symcb.com	—
google-analytics.com	—
android.com	—
google.co.il	—
gvt1.com	—
apple.com	—
icloud.com	—

3.6 Ruckus ZD1200 Configurations:

*The Radius CoA option is enabled by default.

*I used default configuration of ZD except the AAA Servers and SSID pages.

-

[Here you can find info how to configure the AAA Servers and SSID pages:](#)

Ruckus 1200 AAA Servers configuration:

RADIUS configuration for authentication

The screenshot shows the Ruckus ZoneDirector web interface. At the top left is the Ruckus logo. The page title is "ZoneDirector - Ruckus-NTN". The top right shows the date and time "2016/06/08 12:18:08" along with links for "Help", "Toolbox", and "Log Out (adm)". Below the title are navigation tabs: "Dashboard", "Monitor", "Configure", and "Administer". A left sidebar contains a menu with items like "System", "WLANs", "Access Points", "Access Control", "Maps", "Roles", "Users", "Guest Access", "Hotspot Services", "Hotspot 2.0 Services", "Mesh", "AAA Servers", "DHCP Relay", "Alarm Settings", "Services", "WIPS", "Certificate", and "Bonjour Gateway". The main content area is titled "Authentication/Accounting Servers" and contains a table listing servers. One server, "ISE-249", is selected and its configuration is shown in an "Editing" form. The form includes fields for Name, Type (RADIUS selected), Encryption (TLS), Auth Method (PAP selected), Backup RADIUS (Enable Backup RADIUS support), IP Address* (10.10.13.249), Port* (1812), Shared Secret*, Confirm Secret*, and Retry Policy (Request Timeout* 3 seconds, Max Number of Retries* 2 times). "OK" and "Cancel" buttons are at the bottom right of the form.

RADIUS configuration for accounting:

The screenshot shows the Ruckus ZoneDirector web interface. The top navigation bar includes the Ruckus logo, the title "ZoneDirector - Ruckus-NTN", and a timestamp "2016/06/08 12:19:58" along with links for "Help", "Toolbox", and "Log". Below the navigation bar are tabs for "Dashboard", "Monitor", "Configure", and "Administer". A left-hand sidebar contains a menu with items: System, WLANs, Access Points, Access Control, Maps, Roles, Users, Guest Access, Hotspot Services, Hotspot 2.0 Services, Mesh, AAA Servers, DHCP Relay, Alarm Settings, Services, WIPS, Certificate, and Bonjour Gateway.

The main content area is titled "Authentication/Accounting Servers". It contains a sub-header "Authentication/Accounting Servers" and a descriptive text: "This table lists all authentication mechanisms that can be used whenever authentication is needed." Below this is a table with the following data:

<input type="checkbox"/>	Name	Type	Actions
<input type="checkbox"/>	ISE-249	RADIUS	Edit Clone
<input type="checkbox"/>	ISE-249-Acc	RADIUS Accounting	Edit Clone

An "Editing (ISE-249-Acc)" modal window is open, showing the configuration for the selected server. The fields are as follows:

- Name: ISE-249-Acc
- Type: Active Directory LDAP RADIUS RADIUS Accounting TACACS+
- Encryption: TLS
- Backup RADIUS: Enable Backup RADIUS Accounting support
- IP Address*: 10.10.13.249
- Port*: 1813
- Shared Secret*: [masked]
- Confirm Secret*: [masked]
- Retry Policy:
 - Request Timeout*: 3 seconds
 - Max Number of Retries*: 2 times

At the bottom right of the modal are "OK" and "Cancel" buttons.

Guest SSID configuration:



ZoneDirector - Ruckus-NTN

2016/06/08 12:22:59 | Help | Toolbox | Log Out (adm)

Dashboard Monitor **Configure** Administer

- System
- WLANs**
- Access Points
- Access Control
- Maps
- Roles
- Users
- Guest Access
- Hotspot Services
- Hotspot 2.0 Services
- Mesh
- AAA Servers
- DHCP Relay
- Alarm Settings
- Services
- WIPS
- Certificate
- Bonjour Gateway
- Location Services

WLANs

WLANs

This table lists your current WLANs and provides basic details about them. Click Create New to add another WLAN, or click Edit to make changes to an existing WLAN.

<input type="checkbox"/>	Name	ESSID	Description	Authentication	Encryption	Actions
<input type="checkbox"/>	Ruckus-Guest	Ruckus-Guest	Ruckus-Guest	MAC Address	None	Edit Clone

Editing (Ruckus-Guest)

General Options

Name/ESSID* ESSID

Description

WLAN Usages

- Type
- Standard Usage (For most regular wireless network usages.)
 - Guest Access (Guest access policies and access control will be applied.)
 - Hotspot Service (WISPr)
 - Hotspot 2.0
 - Autonomous

Authentication Options

Method Open 802.1x EAP MAC Address 802.1x EAP + MAC Address

Encryption Options

Method WPA2 WPA-Mixed WEP-64 (40 bit) WEP-128 (104 bit) None

Options

Authentication Server
 MAC Address Format

Wireless Client Isolation

- Isolate wireless client traffic from other clients on the same AP.
 - Isolate wireless client traffic from all hosts on the same VLAN/subnet.
- (Requires whitelist for gateway and other allowed hosts.)

Zero-IT Activation™

Enable Zero-IT Activation
 (WLAN users are provided with wireless configuration installer after they log in.)

Priority

High Low

Advanced Options

Accounting Server Send Interim-Update every minutes

Notes: Guest flow will not work using this gear, the reason that is the device doesn't send 'Class' attribute as part of accounting request. CSCuz81959-Some 3rd party NADs are not sending "Class" attribute in account-request

Secure (dot1x/EAP) SSID configuration:

The screenshot shows the Ruckus ZoneDirector web interface. The top navigation bar includes the Ruckus logo, the title 'ZoneDirector - Ruckus-NTN', and a user menu with '2016/06/08 12:30:59', 'Help', 'Toolbox', and 'Log Out (admin)'. Below this is a secondary navigation bar with 'Dashboard', 'Monitor', 'Configure', and 'Administer'. A left-hand sidebar contains a menu with items like 'System', 'WLANs', 'Access Points', 'Access Control', 'Maps', 'Roles', 'Users', 'Guest Access', 'Hotspot Services', 'Hotspot 2.0 Services', 'Mesh', 'AAA Servers', 'DHCP Relay', 'Alarm Settings', 'Services', 'WIPS', 'Certificate', 'Bonjour Gateway', and 'Location Services'. The main content area is titled 'WLANs' and contains a table of existing WLANs. Below the table is a configuration form for the selected 'Ruckus-Secure' WLAN, with sections for General Options, WLAN Usages, Authentication Options, Encryption Options, and Options.

WLANs

This table lists your current WLANs and provides basic details about them. Click Create New to add another WLAN, or click Edit to make changes to an existing WLAN.

<input type="checkbox"/>	Name	ESSID	Description	Authentication	Encryption	Actions
<input type="checkbox"/>	Ruckus-Guest	Ruckus-Guest	Ruckus-Guest	MAC Address	None	Edit Close
<input type="checkbox"/>	Ruckus-Secure	Ruckus-Secure		802.1x EAP	WPA2	Edit Close

Editing (Ruckus-Secure)

General Options

Name/ESSID* ESSID

Description

WLAN Usages

Type Standard Usage (For most regular wireless network usages.)
 Guest Access (Guest access policies and access control will be applied.)
 Hotspot Service (WISPr)
 Hotspot 2.0
 Autonomous

Authentication Options

Method Open 802.1x EAP MAC Address 802.1x EAP + MAC Address

Fast BSS Transition Enable 802.11r FT Roaming
(Recommended to enable 802.11k Neighbor List Report for assistant.)

Encryption Options

Method WPA2 WPA-Mixed WEP-64 (40 bit) WEP-128 (104 bit) None

Algorithm AES Auto (TKIP+AES)

Options

Authentication Server

Wireless Client Isolation Isolate wireless client traffic from other clients on the same AP.
 Isolate wireless client traffic from all hosts on the same VLAN/subnet.

(Requires whitelist for gateway and other allowed hosts.)

Zero-IT Activation™ Enable Zero-IT Activation
(WLAN users are provided with wireless configuration installer after they log in.)

Priority High Low

Advanced Options

3.7 Verify

3.7.1 MnT report:

Misconfigured Supplicants 0

Misconfigured Network Devices 0

RADIUS Drops 4

Client Stopped Responding 29

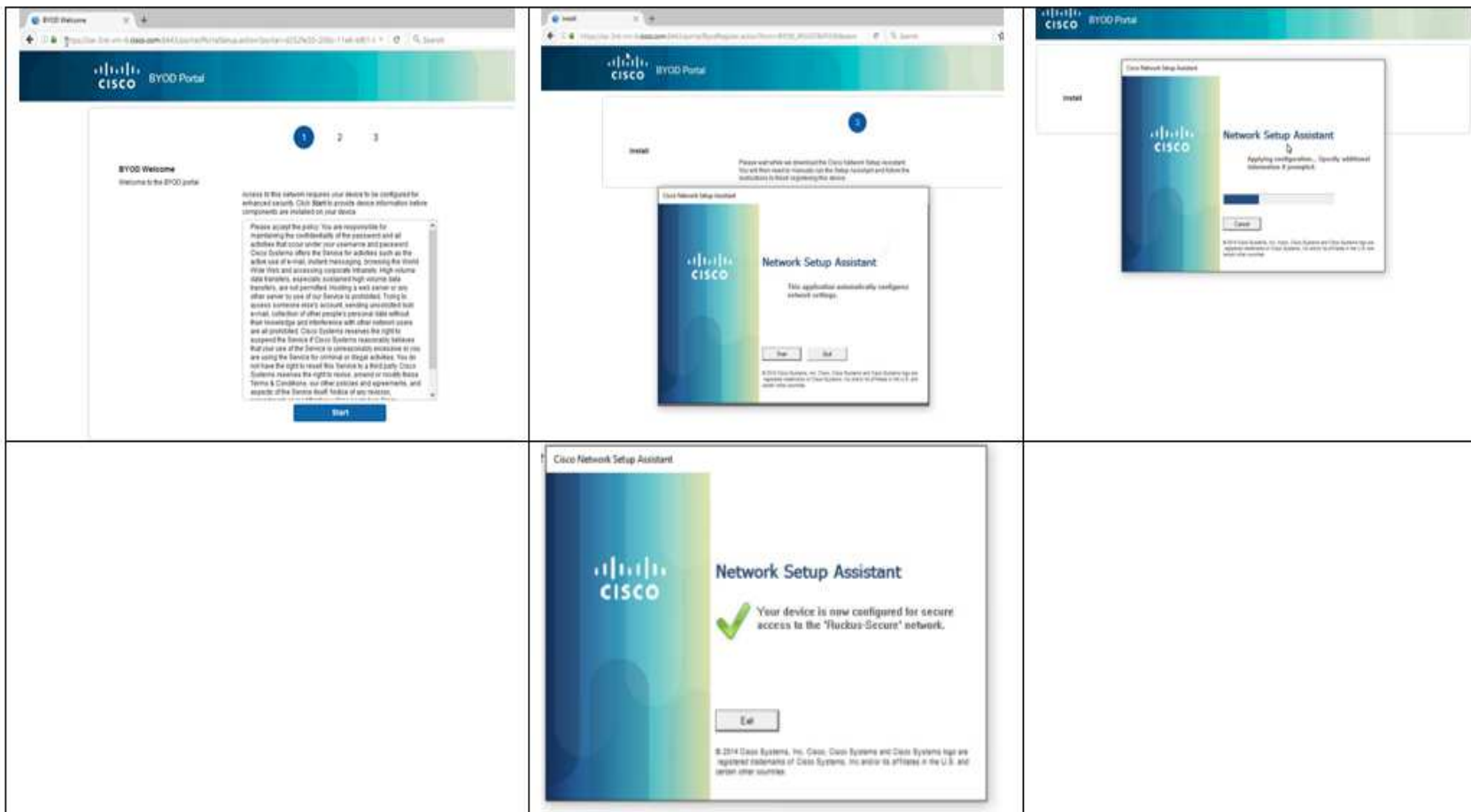
Repeat Counter 0

Refresh Every 1 minute Show Latest 100 records Within Last 24 hours

Time	Status	Details	Identity	Network Device	Endpoint ID	Endpoint P...	Authorization Policy	Authorization Pro...	IP /
Jun 14, 2016 10:04:20.951 AM	✓		BUser2	Ruckus-1200-WLC	3C:A9:F4:4C:81:F4	Windows10-...	ThirdPartyNetwork >> Employee_EAP-TLS	Ruckus-FullAccess	
Jun 14, 2016 09:59:52.031 AM	✓		BUser2	Ruckus-1200-WLC	3C:A9:F4:4C:81:F4	Windows10-...	ThirdPartyNetwork >> Employee_Onboarding	Ruckus-BYOD	

Last Updated: Tue Jun 14 2016 10:05:32 GMT+0300 (Jerusalem Standard Time)

3.7.2 BYOD flow on Windows



3.8 Troubleshoot

3.8.1 the endpoint is connected and it got the BYOD authz profile but when opening the endpoint's browser it doesn't display the BYOD portal:

Please the the prrt-management.log after changing it to debug mode if url-redirect found for session.

if you see this log, it means the url-redirect not found for this session:

```

[root@ise-3rd-vn-6 ~]# tail -f /opt/CSC0cpa/logs/prrt-management.log
2016-06-14 10:32:31.097 DEBUG [http-bio-80-exec-1627][] cisco.cpa.prvt.iapl GuestVlanConfigurator -:- Endpoint IP 10.10.104.8(168454152) found in guest VLAN vlan104
2016-06-14 10:32:31.289 INFO [http-bio-80-exec-1627][] cisco.cpa.prvt.iapl GuestVlanLeaseQuery -:- Enpoint 10.10.104.8 => MAC 3c:a9:f4:4c:81:f4
2016-06-14 10:32:31.289 DEBUG [http-bio-80-exec-1627][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Looking for session using MAC address 3C-A9-F4-4C-81-F4
2016-06-14 10:32:31.289 DEBUG [http-bio-80-exec-1627][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Found session ID: 0a3837f9GA7fjdg71JuqY6QkzJKHvh601FUR8VxtRu94hliOd7A
2016-06-14 10:32:31.289 WARN [http-bio-80-exec-1627][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- No url-redirect found for session 0a3837f9GA7fjdg71JuqY6QkzJKHvh601FUR8VxtRu94hliOd7A
2016-06-14 10:32:31.331 DEBUG [http-bio-80-exec-1579][] cisco.cpa.prvt.iapl GuestVlanConfigurator -:- Endpoint IP 10.10.104.8(168454152) found in guest VLAN vlan104
2016-06-14 10:32:31.529 INFO [http-bio-80-exec-1579][] cisco.cpa.prvt.iapl GuestVlanLeaseQuery -:- Enpoint 10.10.104.8 => MAC 3c:a9:f4:4c:81:f4
2016-06-14 10:32:31.529 DEBUG [http-bio-80-exec-1579][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Looking for session using MAC address 3C-A9-F4-4C-81-F4
2016-06-14 10:32:31.529 DEBUG [http-bio-80-exec-1579][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Found session ID: 0a3837f9GA7fjdg71JuqY6QkzJKHvh601FUR8VxtRu94hliOd7A
2016-06-14 10:32:31.529 WARN [http-bio-80-exec-1579][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- No url-redirect found for session 0a3837f9GA7fjdg71JuqY6QkzJKHvh601FUR8VxtRu94hliOd7A
2016-06-14 10:32:44.963 DEBUG [http-bio-80-exec-1627][] cisco.cpa.prvt.iapl GuestVlanConfigurator -:- Endpoint IP 10.10.104.8(168454152) found in guest VLAN vlan104
2016-06-14 10:32:45.161 INFO [http-bio-80-exec-1627][] cisco.cpa.prvt.iapl GuestVlanLeaseQuery -:- Enpoint 10.10.104.8 => MAC 3c:a9:f4:4c:81:f4
2016-06-14 10:32:45.161 DEBUG [http-bio-80-exec-1627][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Looking for session using MAC address 3C-A9-F4-4C-81-F4
2016-06-14 10:32:45.161 DEBUG [http-bio-80-exec-1627][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Found session ID: 0a3837f9GA7fjdg71JuqY6QkzJKHvh601FUR8VxtRu94hliOd7A
2016-06-14 10:32:45.161 WARN [http-bio-80-exec-1627][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- No url-redirect found for session 0a3837f9GA7fjdg71JuqY6QkzJKHvh601FUR8VxtRu94hliOd7A

```

you see this log when the url-redirection found for session:

```

2016-06-14 10:01:06.665 DEBUG [http-bio-80-exec-1593][] cisco.cpa.prvt.iapl GuestVlanConfigurator -:- Endpoint IP 10.10.104.8(168454152) found in guest VLAN vlan104
2016-06-14 10:01:06.819 INFO [http-bio-80-exec-1593][] cisco.cpa.prvt.iapl GuestVlanLeaseQuery -:- Enpoint 10.10.104.8 => MAC 3c:a9:f4:4c:81:f4
2016-06-14 10:01:06.819 DEBUG [http-bio-80-exec-1593][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Looking for session using MAC address 3C-A9-F4-4C-81-F4
2016-06-14 10:01:06.819 DEBUG [http-bio-80-exec-1593][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Found session ID: 0a3837f9UIa6Lg0hPjQBP1jt64uBorLj7CBrdLSSe1N5HCsYqWw
2016-06-14 10:01:06.819 DEBUG [http-bio-80-exec-1593][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Originating URL: http://wpad.na.local/wpad.dat
2016-06-14 10:01:06.819 DEBUG [http-bio-80-exec-1593][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Originating URL encoded: http%3A%2F%2Fwpad.na.local%2Fwpad.dat
2016-06-14 10:01:06.819 INFO [http-bio-80-exec-1593][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Endpoint 10.10.104.8/3c:a9:f4:4c:81:f4; session 0a3837f9UIa6Lg0hPjQBP1jt64uBorLj7CBrdLSSe1N5HCsYqWw: Web redirect URL: https://ise-3rd-vn-6.cisco.com:8443/portal/gateway?sessionId=0a3837f9UIa6Lg0hPjQBP1jt64uBorLj7CBrdLSSe1N5HCsYqWw&portal=d252fe30-206c-11e6-bf61-005056bf55e0&action=nsptoken=5e6dae62a5af486325af43c797e3e9fc&redirect=http%3A%2F%2Fwpad.na.local%2Fwpad.dat
2016-06-14 10:01:06.893 DEBUG [http-bio-80-exec-1626][] cisco.cpa.prvt.iapl GuestVlanConfigurator -:- Endpoint IP 10.10.104.8(168454152) found in guest VLAN vlan104
2016-06-14 10:01:07.046 INFO [http-bio-80-exec-1626][] cisco.cpa.prvt.iapl GuestVlanLeaseQuery -:- Enpoint 10.10.104.8 => MAC 3c:a9:f4:4c:81:f4
2016-06-14 10:01:07.046 DEBUG [http-bio-80-exec-1626][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Looking for session using MAC address 3C-A9-F4-4C-81-F4
2016-06-14 10:01:07.046 DEBUG [http-bio-80-exec-1626][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Found session ID: 0a3837f9UIa6Lg0hPjQBP1jt64uBorLj7CBrdLSSe1N5HCsYqWw
2016-06-14 10:01:07.046 DEBUG [http-bio-80-exec-1626][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Originating URL: http://www.msftncsi.com/ncsi.txt
2016-06-14 10:01:07.046 DEBUG [http-bio-80-exec-1626][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Originating URL encoded: http%3A%2F%2Fwww.msftncsi.com%2Fncsi.txt
2016-06-14 10:01:07.046 INFO [http-bio-80-exec-1626][] cisco.cpa.prvt.iapl GuestVlanUrlBuilder -:- Endpoint 10.10.104.8/3c:a9:f4:4c:81:f4; session 0a3837f9UIa6Lg0hPjQBP1jt64uBorLj7CBrdLSSe1N5HCsYqWw: Web redirect URL: https://ise-3rd-vn-6.cisco.com:8443/portal/gateway?sessionId=0a3837f9UIa6Lg0hPjQBP1jt64uBorLj7CBrdLSSe1N5HCsYqWw&portal=d252fe30-206c-11e6-bf61-005056bf55e0&action=nsptoken=5e6dae62a5af486325af43c797e3e9fc&redirect=http%3A%2F%2Fwww.msftncsi.com%2Fncsi.txt

```

3.8.2 issue: i can't to whitelist domains or get ip address using Auth VLAN:

1. login to ISE as root
2. enable DNS logs (named) using this cli "rndc querylog"
3. watch the logs using "tail -f /var/log/messages"

Everyone's Tags: [tz:scim:639231261](#) [View All \(1\)](#)

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