

Voice Platform Comparison



Platform	Cisco Unified Communications 300 Series	Cisco Unified Communications 520	Cisco Unified Communications 540	Cisco Unified Communications 560	Cisco Unified Communications Manager Express	Cisco Unified Communications Manager Business Edition 3000	Cisco Unified Communications Manager Business Edition 5000	Cisco Unified Communications Manager Business Edition 6000	Cisco Unified Communications Manager
Hardware	All-in-one appliance; desktop or wall mount. Optional rack mount	All-in-one appliance; desktop or wall mount. Optional rack mount	All-in-one appliance; desktop or wall mount. Optional rack mount	All-in-one appliance; rack mount	Modular Integrated Services Router (ISR), rack mount	Combines single server and 2 integrated T1/E1 gateway ports	Single server with ISR for PSTN gateway	Single server with ISR for PSTN gateway	Servers in cluster with ISR for PSTN gateway
Call control	Unified Communications 300 Series	Unified Communications 500 Series	Unified Communications 500 Series	Unified Communications 500 Series	Unified Communications Manager Express	Unified Communications Manager Business Edition 3000 (special build of Unified Communications Manager)	Unified Communications Manager	Unified Communications Manager	Unified Communications Manager
Supported phones	SPA300, SPA500 Series	SPA300, SPA500 Unified IP Phones 6900, 7900 Series	SPA300, SPA500, Unified IP Phones 6900, 7900 Series	SPA300, SPA500, Unified IP Phones 6900, 7900 Series	Unified IP Phones 6900, 7900, 8900, 9900 Series	Unified IP Phones 3905, 6900 Series, 7937	Unified IP Phones 3905, 6900, 7900, 8900, 9900 Series, Cisco Cius™	Unified IP Phones 3905, 6900, 7900, 8900, 9900 Series, Cisco Cius	Unified IP Phones 3905, 6900, 7900, 8900, 9900 Series, Cisco Cius
Call model	Single site	Distributed, networked	Distributed, networked	Distributed, networked	Distributed, networked	Centralized	Centralized	Centralized	Centralized
Number of sites	1	Up to 5	Up to 5	Up to 5	Unlimited	Up to 10	Up to 20	Up to 50	Unlimited
Scalability	1 to 24 seats	1 to 64 seats	8 to 32 seats	16 to 104 seats	1 to 450 seats	Up to 300 seats	Up to 500 seats	Up to 1000 seats	Up to 30,000 seats per cluster
Support	Small Business Support Service	Cisco SMARTnet® Service	Small Business Support Service	Small Business Support Service	SMARTnet, Software Application Support Plus Upgrades (SASU)	Cisco SMARTnet Service	SMARTnet, Unified Communications Software Subscription (UCSS)	SMARTnet, UCSS	SMARTnet, UCSS
Partner specialization	Small Business	Small Business	Small Business	Small Business	Express Unified Communications	Small Business	Advanced Unified Communications	Advanced Unified Communications	Advanced Unified Communications