



Cisco Enterprise Agreement End User Terms and Conditions: DocuSign Requirement

Quick Reference Guide for Customers



Note: Screens in the presentation may vary slightly from the actual tools

Terms and Conditions: DocuSign Requirement

Acknowledgement of End User Terms and Conditions



- ✓ For each Cisco Enterprise Agreement opportunity, the Customer needs to acknowledge the **End User Terms and Conditions**.
- ✓ **DocuSign** is used to gain formal approval from the Customer.
- ✓ The Customer will receive an email and they will have to review the document and then electronically sign it for approval.
- ✓ The Cisco Enterprise Agreement Quoting process will not begin until Customer signatures have been received via DocuSign.

Customer Review and Signature

DocuSign Signature Requirement

- 1 This screen shows the email sent to the Customer.

The Customer needs to review the document and then electronically sign it for approval.



The Cisco Enterprise Agreement Quoting process will not begin until full Customer signatures have been received via DocuSign.

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Your document has been completed

[REVIEW DOCUMENT](#)

Cisco ELA
ciscoone-ela-tool@cisco.com

All parties have completed Cisco ELA Legal Form - Cisco ONE - Test_Customer_Demo (ID 119) - Phase 2 - Submitted for Customer Re.

Hello,

You have received this e-mail because you are engaged with the Cisco account team on a Cisco ONE Enterprise Licensing Agreement for your organization.

Pending actions - Please click on "Review Document" link in this email and take a moment to review the ELA End User Information Form and Cisco Enterprise License Agreement Program End User Terms and Conditions and ensure:

- Confirm the information on the End User Information Form is correct.
- Read and understand the Cisco Enterprise License Agreement Program End User Terms and Conditions
- Electronically sign the Cisco ONE ELA Legal form for approval.



Version History (April 2017)

Slide #	Details	Release
All slides	Replaced ELA and Enterprise License Agreement with Cisco Enterprise Agreement (abbr. EA)	April 2017