



Cisco Software: EA Workspace

Customers & Partners

Note: Screens in the presentation may vary slightly from the actual tools

Software Training Curriculum for Customers

[Live Training
Schedule](#)

Activity	Time	Role Description	Managing Application
Cisco Software: Capability Overview for Customers	45 minutes	<ul style="list-style-type: none">All Customer Roles	N/A
Cisco Software: Smart Account Request and Setup for Customers	1 hour	<ul style="list-style-type: none">All Customer Roles involved with Smart Accounts as Admins and Users	Cisco Software Central (CSC)
Cisco Software: Smart Account Administration for Customers	1 hour	<ul style="list-style-type: none">All Customer Roles involved with Smart Accounts as Admins and Users	Cisco Software Central (CSC)
Cisco Software: Smart Licensing Management with Smart Accounts	1 hour	<ul style="list-style-type: none">Software license and purchasing approverLicense administration and management	Smart Software Manager (SSM)
Cisco Software: Classic Licensing Management with Smart Accounts	30 minutes	<ul style="list-style-type: none">Software license and purchasing approverLicense administration and management	License Registration Portal (LRP)
Cisco Software: EA Workspace	1 hour	<ul style="list-style-type: none">EA Management	EA Workspace

Software Training Curriculum for Partners

[Live Training Schedule](#)

Activity	Time	Role Description	Managing Application
Cisco Software: Capability Overview for Partners & Distributors	45 minutes	<ul style="list-style-type: none">All Partner Roles	N/A
Cisco Software: Smart Account Request and Setup for Partners & Distributors	1 hour	<ul style="list-style-type: none">All Partner Roles involved with Smart Accounts as Admins and Users	Cisco Software Central (CSC)
Cisco Software: Smart Account Administration for Partners & Distributors	1 hour	<ul style="list-style-type: none">All Partner Roles involved with Smart Accounts as Admins and Users	Cisco Software Central (CSC)
Cisco Software: CCW Quoting and Ordering with Smart Accounts	1 hour	<ul style="list-style-type: none">Person placing ordersPerson assigning order from Holding Account to Customer Smart Account	Cisco Commerce (CCW)
Cisco Software: B2B Quoting and Ordering with Smart Accounts	1 hour	<ul style="list-style-type: none">Person placing orderPerson assigning order from Holding Account to Customer Smart Account	Cisco Commerce (CCW) and B2B systems
Cisco Software: Cisco Enterprise Agreement Quoting and Ordering	45 minutes	<ul style="list-style-type: none">Person placing orders and assigning Smart Account	Cisco Commerce (CCW)
Cisco Software: Disti Stocking and Drop-Ship Orders for Smart License Enabled Products	1 hour	<ul style="list-style-type: none">Distributors placing Smart Licensing orders in CCW	Cisco Commerce (CCW)
Cisco Software: Cloud/ SaaS Quoting	45 minutes	<ul style="list-style-type: none">Person creating quotes for Cloud/ SaaS	Cisco Commerce (CCW)
Cisco Software: Cloud/ SaaS Ordering	1 hour	<ul style="list-style-type: none">Person creating orders for Cloud/ SaaS	Cisco Commerce (CCW)
Cisco Software: Cloud/ SaaS Subscription Management	75 minutes	<ul style="list-style-type: none">Person managing subscriptions	Cisco Commerce (CCW)
Cisco Software: Cloud/ SaaS Invoicing	0.5 hours	<ul style="list-style-type: none">Person managing invoices	Cisco Commerce (CCW)
Cisco Software: Smart Licensing Management with Smart Accounts	1 hour	<ul style="list-style-type: none">Software license and purchasing approverLicense administration and management	Smart Software Manager (SSM)
Cisco Software: Classic Licensing Management with Smart Accounts	30 minutes	<ul style="list-style-type: none">Software license and purchasing approverLicense administration and management	License Registration Portal (LRP)
Cisco Software: EA Workspace	1 hour	<ul style="list-style-type: none">EA Management	EA Workspace



Learn about:

- Key capabilities and processes within the EA Workspace

Agenda

- 1 [EA Workspace Overview](#)
- 2 [How Smart Accounts work with the EA Workspace](#)
- 3 [EA Workspace Live Demo](#)
- 4 [Additional Resources](#)

EA Workspace Overview

EA Workspace is an enterprise-wide software license management and provisioning tool

The Cisco Enterprise Agreement EA Workspace:

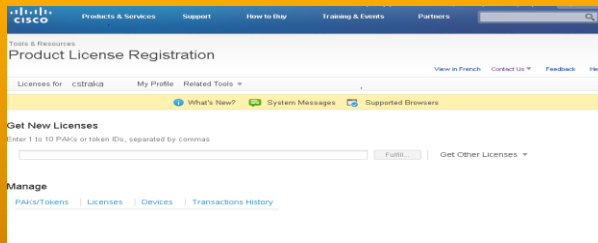
- displays Cisco Enterprise Agreement license and usage information
- enables immediate self-service license download, provisioning, entitlement management and real-time consumption reporting

Benefits

- Automated Enterprise Agreement license fulfillment; faster and easier – No PAKs required
- Consumption data at your fingertips – updated in real-time
- Flexible reporting capabilities – screen display and exportable formats
- Smart Account user management for the EA Workspace

Previously

- Generating licenses off of PAKs
- Limited visibility to EA entitlements
- Manual reports



Now

A new self-service EA Workspace that provides immediate processing of your *licensing requests*, robust consumption *reporting*, easy cloud *provisioning*, and simplified *device management*

The screenshot shows the new interface with a header 'Cisco Software Central' and 'Enterprise Agreements'. It features a table with columns for 'Subscription ID', 'Web Order Id', 'Number of Suites', 'Start Date', and 'End Date'. The table lists four active agreements: Cisco Data Center EA, Cisco DNA EA, CollaborationEA, and CiscoEA - CiscoONE. Each row includes a 'Total Purchased Entitlements' section with 'EA Type' and 'Next Term Forwarded'.

Subscription ID	Web Order Id	Number of Suites	Start Date	End Date
9454000001	0	0	16-Feb-2019	15-Feb-2022
9454000001	0	2	08-Dec-2019	07-Dec-2021
9454000001	0	2	08-Dec-2019	07-Dec-2021
9454000001	0	6	08-Dec-2019	07-Dec-2021
9454000001	0	1	17-Apr-2019	16-Apr-2021

Key Features of the EA Workspace

Self Service License Fulfillment

- View your EA product entitlements at a glance
- Generate and fulfill license requests
- Access online inventory management features and past transactions
- Provisioning per Cisco Enterprise Agreement and device capacity
- Easy re-hosting
- View historical transactions and suites

Consumption Reporting

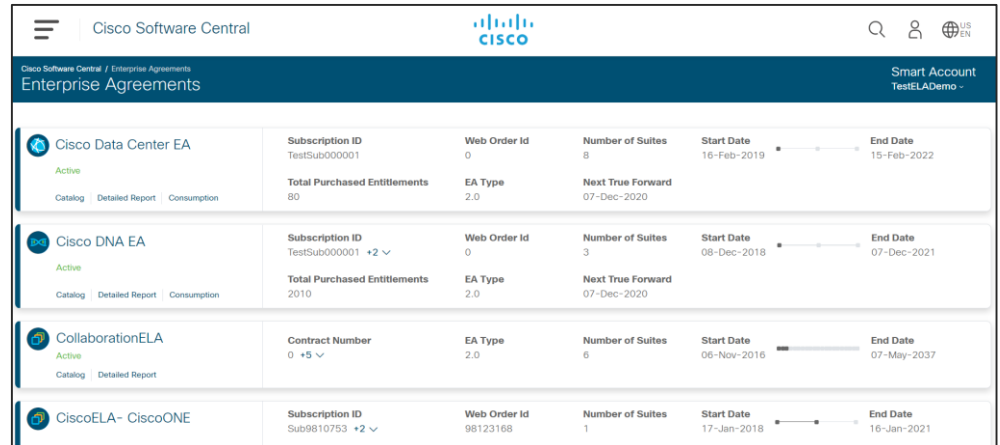
- View your license consumption by product in selectable formats
- Access programmed and customizable license consumption reports

Access Management

- Secure access
- Use Smart Accounts to manage access for other users

Device Management

- Add devices, license multiple devices at the same time, and review your device list
- Upgrade licenses



The screenshot displays the 'Enterprise Agreements' section of the Cisco Software Central interface. It features a table with four rows of active agreements, each with a status indicator and navigation links for 'Catalog', 'Detailed Report', and 'Consumption'. The table columns include Agreement Name, Subscription ID, Web Order ID, Number of Suites, Start Date, and End Date. Some rows also show 'Total Purchased Entitlements', 'EA Type', and 'Next True Forward' dates.

Agreement Name	Subscription ID	Web Order Id	Number of Suites	Start Date	End Date	Total Purchased Entitlements	EA Type	Next True Forward
Cisco Data Center EA	TestSub000001	0	8	16-Feb-2019	15-Feb-2022	80	2.0	07-Dec-2020
Cisco DNA EA	TestSub000001 +2	0	3	08-Dec-2018	07-Dec-2021	2010	2.0	07-Dec-2020
CollaborationELA	Contract Number 0 +5	EA Type 2.0	Number of Suites 6	Start Date 06-Nov-2016	End Date 07-May-2037			
CiscoELA- CiscoONE	Sub9810753 +2	Web Order Id 98123168	Number of Suites 1	Start Date 17-Jan-2018	End Date 16-Jan-2021			

Key Features of the EA Workspace

Operations enhanced by the EA Workspace features

Cisco Support

- Support for Licensing Issues/Questions
- Customer Onboarding
- EA Workspace Support

EA Workspace Features

- Self Service License Fulfillment
- Consumption Reporting
- Access Management using Smart Accounts

How Smart Accounts work with the EA Workspace

What is a Smart Account?



Customer Smart Account

- Where licenses are deposited and managed
- Can be managed by customer directly, designated VAR or authorized party through SSM or LRP
- Account Approvers – Owner of account and enters/approves agreements with Cisco
- Account Administrators – manages users access and privileges
- Administrator of account can view and make changes to licenses, review logs, track purchases, etc

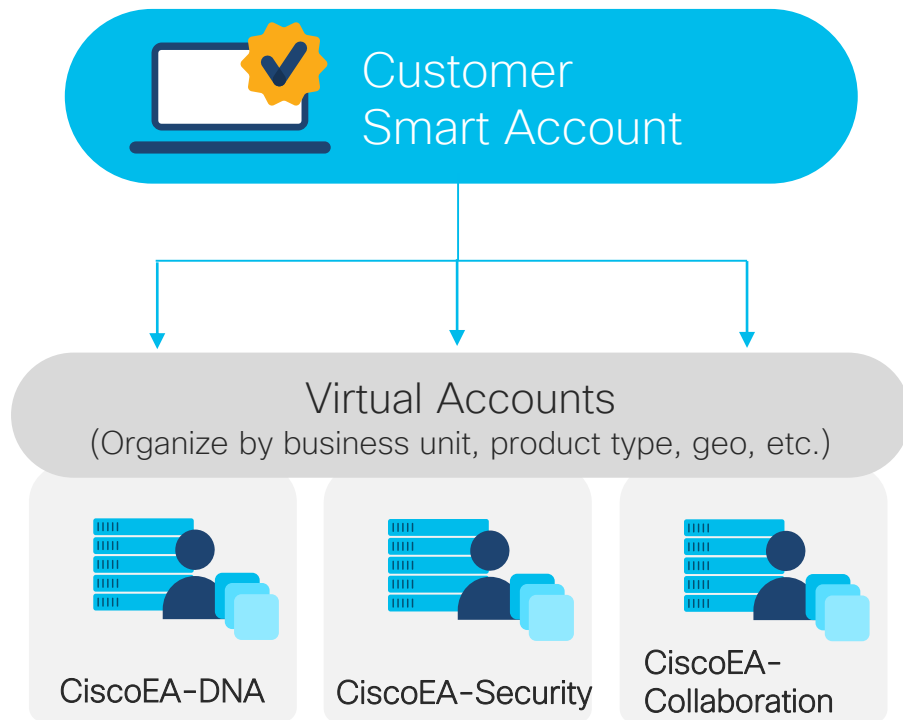
Virtual Accounts

(Organize by business unit, product type, geo, etc.)



Smart Accounts for Cisco Enterprise Agreement

EA Workspace users need to set up a Smart Account to gain access to the portal



The EA Workspace is using Smart Accounts as the access point to the Workspace.

Users have a separated view of Cisco Enterprise Agreements by product line (e.g. Collab EAs in a “**CiscoEA-Collaboration**” Virtual Account) and can use the Smart Account to manage user access to the Workspace.

Example naming conventions for Virtual Accounts:

- CiscoEA-Security Virtual Account
- CiscoEA-Collaboration Virtual Account
- CiscoEA-DNA Virtual Account

EA Workspace and Smart Accounts

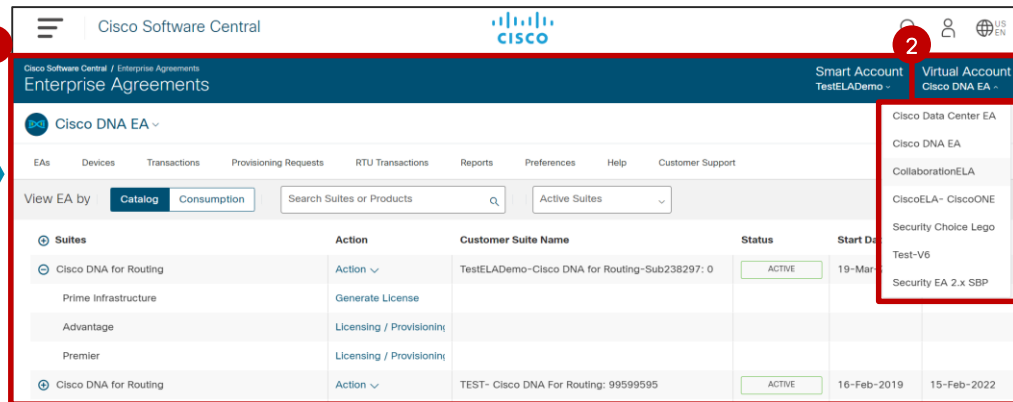
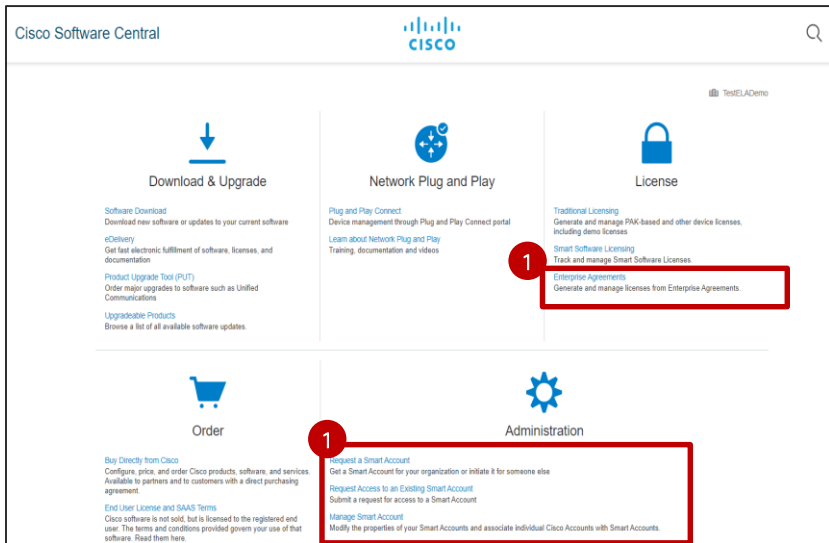
For more information on EA Workspace, check the [EA Workspace Training Guide](#)

How to access and use your Enterprise Agreements through your Smart Account

- 1 Request and manage your Smart Account in the Administration tab in CSC. For Enterprise Agreements, access EA Workspace.
- 2 You can easily switch between Virtual Accounts by clicking on the drop-down.
- 3 When using the EA Workspace, you see a single pane view of your licenses in the selected Virtual Account

1 **Cisco Software Central (CSC)**
Create and Manage Smart Accounts

2 **EA Workspace**
Manage Enterprise Agreement Licenses



Please note that if the Customer would like a Partner to manage their Cisco Enterprise Agreements, they will have to add the Partner as a User or Administrator to their Smart or Virtual Account.

EA Workspace and Smart Accounts

How a Customer can add a Partner User to their Smart Account

If the Customer would like a Partner to manage their Cisco Enterprise Agreements, they will have to add their Partner as a User or Administrator to their entire Smart Account or one specific Virtual Account.

- 1 Go to **Cisco Software Central** → **Administration** → **Manage Smart Account** → **Users**
- 2 Click on **Add Users**
- 3 You will 1) **Select User(s)** by Email or Cisco ID, 2) **Assign Accounts** and 3) **Confirm** by clicking **Add User(s)**

The Customer can assign one of these roles to a Partner User: Smart Account Administrator, Virtual Account Administrator, Smart Account User, Virtual Account User. For more details, check this QRG: [Assign a Partner to Manage your Smart Account](#)

Cisco Software Central > Manage Smart Account

Account Properties | Virtual Accounts | **Users** | Custom Tags | Requests | Account Agreements | Event Log

Users

Users | User Groups

2 Add Users... Remove Selected... Export Selected...

User	Email	Organization	Account Access	Role	User Group
test testtest test	contlo_1@hotmail.com	CISCO SYSTEMS LLC			
JOHN MURAR jmurar	test	PARTS ASSOCIATES, INC			

3 Users

Account Access

Account	Scope	Assignment Source
All Virtual Accounts		Smart Account Administrator

1 Assignment

Cancel | Back | **3** Add Users

EA Workspace Live Demo

Logging into Cisco Software Central (CSC)

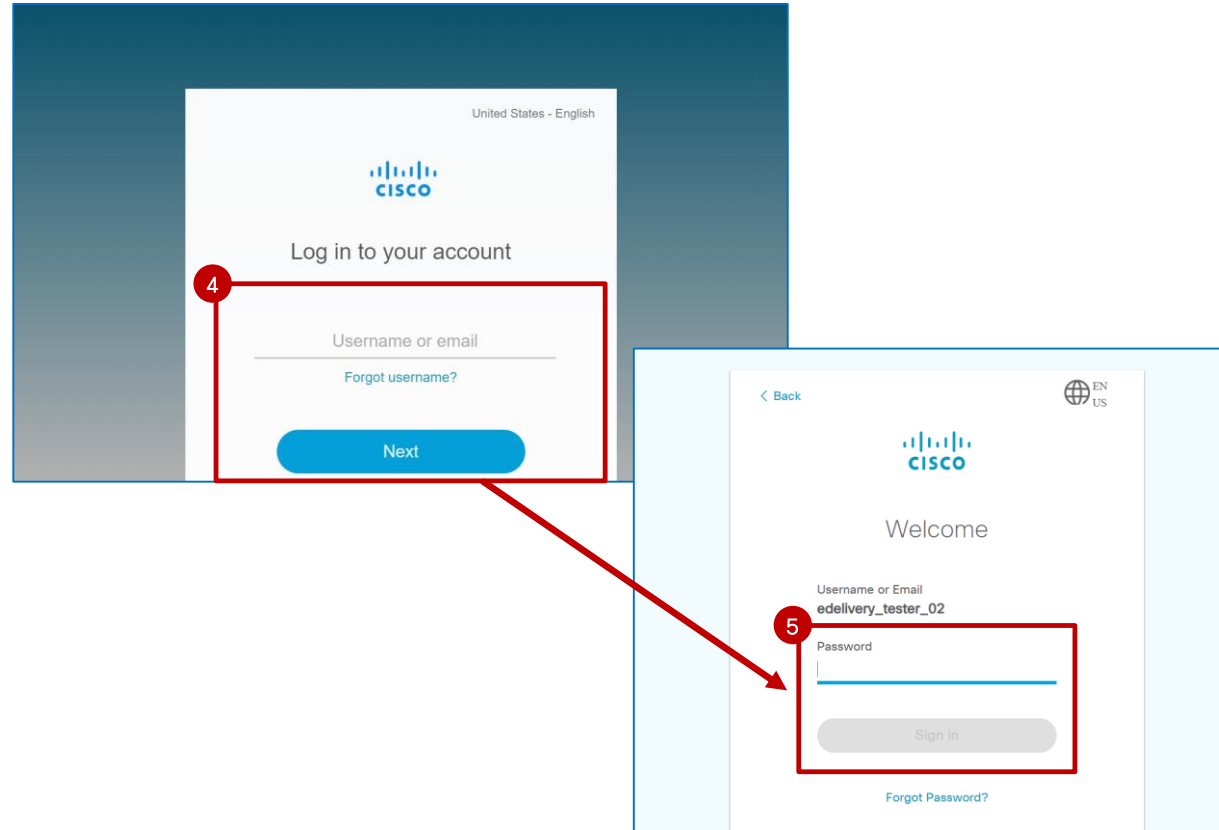
- 1 Go to the **Cisco Software Central** via software.cisco.com. Click the “person” icon at the top right.
- 2 The drop-down **Log In/Create an Account** menu appears.
- 3 If you already have a CCO ID, click **Log In**.

If you do not have a CCO ID, you may register for a Cisco Account by clicking **Create an account**.

The screenshot shows the Cisco Software Central homepage. At the top, there is a navigation bar with the Cisco logo and a search icon. A red box labeled '1' highlights the user profile icon in the top right corner. Below the navigation bar, there is a blue banner with an important notice. The main content area is divided into three columns: 'Download & Upgrade', 'Network Plug and Play', and 'Traditional Licensing'. A red box labeled '2' highlights the 'Log In' button in the user account menu. A red box labeled '3' highlights the 'Create an account' button in the same menu. The user account menu also includes options for 'Personalized content', 'Your products and support', 'Forgot your user ID and/or password?', and 'Manage account'.

Logging into Cisco Software Central (CSC)

- 4 Enter your User Name (this is also your CCO ID) and click the **Next** button to enter your password.
- 5 Enter your password and click the **Sign In** button.



Accessing the EA Workspace

- 1 Upon logging in you will see the Cisco Software Central landing page. In order to access the EA Workspace, go to the License section of the page and click on **Enterprise Agreements**.

Download & Upgrade

- [Software Download](#)
Download new software or updates to your current software
- [eDelivery](#)
Get fast electronic fulfillment of software, licenses, and documentation
- [Product Upgrade Tool \(PUT\)](#)
Order major upgrades to software such as Unified Communications
- [Upgradeable Products](#)
Browse a list of all available software updates.

Network Plug and Play

- [Plug and Play Connect](#)
Device management through Plug and Play Connect portal
- [Learn about Network Plug and Play](#)
Training, documentation and videos

License

- [Traditional Licensing](#)
Generate and manage PAK-based and other device licenses, including demo licenses
- [Smart Software Licensing](#)
Track and manage Smart Software Licenses
- Enterprise Agreements**
Generate and manage licenses from Enterprise Agreements.

Order

- [Buy Directly from Cisco](#)
Configure, price, and order Cisco products, software, and services. Available to partners and to customers with a direct purchasing agreement.
- [End User License and SAAS Terms](#)
Cisco software is not sold, but is licensed to the registered end user. The terms and conditions provided govern your use of that software. Read them here.

Administration

All Users:

- [Request a Smart Account](#)
Get a Smart Account for your organization initiate it for someone else
- [Request Access to an Existing Smart Account](#)
Submit a request for access to a Smart Account
- [Manage Smart Account](#)
Modify the properties of your Smart Accounts and associate individual Cisco Accounts with Smart Accounts.
- [Learn about Smart Accounts](#)
Access documentation and training.

EA Workspace Landing Page

- 2 You will be redirected to the **Enterprise Agreements** landing page. Here you can see a **list view of your Enterprise Agreements**, grouped by **Virtual Account**. For example, Cisco Data Center EA, Cisco DNA EA, Collaboration EA, Security EA, etc.
- 3 For each **Enterprise Agreement** you can view at-a-glance the Subscription ID (or Contract Number), Start Date, End Date, Next True Forward.
- 4 The **Smart Account** is shown in the upper-right hand corner of the page. You can switch to a different Smart Account if needed.

Cisco Software Central

Enterprise Agreements

Smart Account
TestELADemo

Cisco Data Center EA Active Catalog Detailed Report Consumption	Subscription ID TestSub000001	Web Order Id 0	Number of Suites 8	Start Date 16-Feb-2019	End Date 15-Feb-2022
	Total Purchased Entitlements 80	EA Type 2.0	Next True Forward 07-Dec-2020		
Cisco DNA EA Active Catalog Detailed Report Consumption	Subscription ID TestSub000001 +2	Web Order Id 0	Number of Suites 3	Start Date 08-Dec-2018	End Date 07-Dec-2021
	Total Purchased Entitlements 2010	EA Type 2.0	Next True Forward 07-Dec-2020		
CollaborationELA Active Catalog Detailed Report	Contract Number 0 +5	EA Type 2.0	Number of Suites 6	Start Date 06-Nov-2016	End Date 07-May-2037
CiscoELA- CiscoONE	Subscription ID Sub9810753 +2	Web Order Id 98123168	Number of Suites 1	Start Date 17-Jan-2018	End Date 16-Jan-2021

EA Workspace Landing Page

- 5 For each Enterprise Agreement enrollment, you can click on **Catalog** to view the EA Suites, generate licenses or request provisioning.
- 6 You can access the **Detailed Report** for each Enterprise Agreement.
- 7 You can **view Consumption** for subscription-based Enterprise Agreements (the Consumption Report option is applicable to Cisco ONE (subscription-based), Cisco DNA, Data Center, and Security Choice EAs).

Cisco Software Central / Enterprise Agreements

Enterprise Agreements

Smart Account
TestELADemo

Cisco Data Center EA Active	Subscription ID TestSub000001	Web Order Id 0	Number of Suites 8	Start Date 16-Feb-2019	End Date 15-Feb-2022
Catalog Detailed Report Consumption	Total Purchased Entitlements 80	EA Type 2.0	Next True Forward 07-Dec-2020		
Cisco DNA EA Use the Catalog view to request provisioning or generate additional license	Subscription ID TestSub000001 +2 ▾	Web Order Id 0	Number of Suites 3	Start Date 08-Dec-2018	End Date 07-Dec-2021
Catalog Detailed Report Consumption	Total Purchased Entitlements 2010	EA Type 2.0	Next True Forward 07-Dec-2020		
CollaborationELA Active	Contract Number 0 +5 ▾	EA Type 2.0	Number of Suites 6	Start Date 06-Nov-2016	End Date 07-May-2037
Catalog Detailed Report					

EA Workspace Landing Page

- 1 Upon clicking on one of the Enterprise Agreements (e.g. Cisco DNA EA), or upon clicking on **Catalog** for one of the EAs,
- 2 You will be redirected to the **Catalog view of your EA suites** for a specific Enterprise Agreement. From here you can view all your EA suites by product line (e.g. Cisco DNA EA), you can generate licenses or request provisioning.

The image shows two screenshots of the Cisco Software Central interface. The left screenshot shows the 'Enterprise Agreements' landing page with a list of EAs. The right screenshot shows the 'Catalog' view for a specific EA, 'Cisco DNA EA'. Red arrows and callouts indicate the navigation path.

Left Screenshot: Enterprise Agreements

EA Name	Subscription ID	Web Order Id	Number of Suites
Cisco Data Center EA	TestSub000001	0	8
Cisco DNA EA	TestSub000001 +2	0	3
CollaborationELA	Contract Number 0 +5	EA Type 2.0	Number of Suites 6

Right Screenshot: Cisco DNA EA Catalog View

View EA by: **Catalog** Consumption

Suites	Action	Customer Suite Name	Status	Start Date	End Date
Cisco DNA for Routing	Action	TestELADemo-Cisco DNA for Routing-Sub238297: 0	ACTIVE	19-Mar-2019	18-Mar-2022
Prime Infrastructure	Generate License				
Advantage	Licensing / Provisioning				
Premier	Licensing / Provisioning				
Cisco DNA for Routing	Action	TEST- Cisco DNA For Routing: 99599595	ACTIVE	16-Feb-2019	15-Feb-2022
Cisco DNA for Switching	Action	TEST- DNA Advantage for Switching-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021
Cisco DNA for Wireless	Action	TEST- DNA Advantage for Wireless-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021

View EA Catalog and EA Suites

- 1 **View EA by Catalog:** you can view all the EA suites for your Enterprise Agreement, by product line (e.g. Cisco DNA, Data Center, Security, Collaboration, etc.).
- 2 You can select a different **Smart Account** you wish to navigate to by clicking on the drop-down.
- 3 You can also **select a different Virtual Account** from the drop-down, to navigate to the EA Catalog for a different product line (e.g. Cisco Data Center EA or Security EA).

The screenshot displays the Cisco Software Central Enterprise Agreements interface. The top navigation bar shows 'Cisco Software Central / Enterprise Agreements' and 'Enterprise Agreements'. Below this, there are dropdown menus for 'Smart Account' (TestELADemo) and 'Virtual Account' (Cisco DNA EA). The main content area is titled 'Cisco DNA EA' and includes a navigation menu with options like 'EAs', 'Devices', 'Transactions', etc. The 'View EA by' section is set to 'Catalog'. A search bar and an 'Active Suites' dropdown are also present. The main table lists EA suites with columns for Suites, Action, Customer Suite Name, Status, and Start Date. A red box highlights the 'View EA by' filter, and another red box highlights the 'Smart Account' and 'Virtual Account' dropdowns.

Suites	Action	Customer Suite Name	Status	Start Date
⊖ Cisco DNA for Routing	Action ▾	TestELADemo-Cisco DNA for Routing-Sub238297: 0	ACTIVE	19-Mar-
Prime Infrastructure	Generate License			
Advantage	Licensing / Provisioning			
Premier	Licensing / Provisioning			
⊕ Cisco DNA for Routing	Action ▾	TEST- Cisco DNA For Routing: 99599595	ACTIVE	16-Feb-2019
⊕ Cisco DNA for Switching	Action ▾	TEST- DNA Advantage for Switching-Suite: 99599595	ACTIVE	08-Dec-2018
⊕ Cisco DNA for Wireless	Action ▾	TEST- DNA Advantage for Wireless-Suite: 99599595	ACTIVE	08-Dec-2018

View EA Catalog and EA Suites

- 1 If you are a Virtual Account Admin or Virtual Account User for one Virtual Account only, **CiscoEA-Security, CiscoEA-Collaboration or CiscoEA-DNA**, you will see only the Virtual Account for which you are an Administrator or User.

Please note that if you purchased a Cisco EA, you will see all the available suites and licenses included in that Enterprise Agreement (for Cisco DNA/Data Center, Security, or Collab). You can generate licenses for the products you haven't originally purchased within the Cisco EA, but this will result in an additional purchase.

The screenshot shows the Cisco Software Central Enterprise Agreements interface. At the top, there is a navigation bar with 'Cisco Software Central / Enterprise Agreements' on the left, 'Smart Account TestELADemo' in the center, and 'Virtual Account Cisco DNA EA' on the right. Below the navigation bar, there is a breadcrumb 'Cisco DNA EA' and a menu with options: EAs, Devices, Transactions, Provisioning Requests, RTU Transactions, Reports, Preferences, Help, and Customer Support. The main content area has a filter section with 'View EA by' set to 'Catalog', a search bar for 'Search Suites or Products', and a dropdown for 'Active Suites'. Below this is a table of EA Suites.

Suites	Action	Customer Suite Name	Status	Start Date	End Date
<input type="radio"/> Cisco DNA for Routing	Action ▾	TestELADemo-Cisco DNA for Routing-Sub238297: 0	ACTIVE	19-Mar-2019	18-Mar-2022
Prime Infrastructure	Generate License				
Advantage	Licensing / Provisioning				
Premier	Licensing / Provisioning				
<input type="radio"/> Cisco DNA for Routing	Action ▾	TEST- Cisco DNA For Routing: 99599595	ACTIVE	16-Feb-2019	15-Feb-2022
<input type="radio"/> Cisco DNA for Switching	Action ▾	TEST- DNA Advantage for Switching-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021
<input type="radio"/> Cisco DNA for Wireless	Action ▾	TEST- DNA Advantage for Wireless-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021

View EA Catalog and EA Suites

1 You can view all license details in the suite by clicking the (+) button.

2 You will be able to:

2a **Generate Licenses:** You will need to provide details to generate a license for the device.

2b **Request Licensing/ Provisioning:** You will need to provide details to request provisioning for a license for the device.

The screenshot shows the Cisco Software Central / Enterprise Agreements interface. The top navigation bar includes 'Smart Account TestELADemo' and 'Virtual Account Cisco DNA EA'. Below the navigation, there are tabs for 'EAs', 'Devices', 'Transactions', 'Provisioning Requests', 'RTU Transactions', 'Reports', 'Preferences', 'Help', and 'Customer Support'. A search bar and 'Active Suites' dropdown are present. The main content area displays a table of suites with columns for Suites, Action, Customer Suite Name, Status, Start Date, and End Date. A red box highlights the 'Suites' column, and another red box highlights the 'Action' column for the first suite, 'Cisco DNA for Routing - Prime Infrastructure'. A red arrow points from the 'Generate License' button in the 'Action' column to the 'Generate License for Prime Infrastructure' dialog box shown in the next screenshot.

Suites	Action	Customer Suite Name	Status	Start Date	End Date
⊕ Cisco DNA for Routing Prime Infrastructure Advantage Premier	Action ▾ Generate License	TestELADemo-Cisco DNA for Routing-Sub238297: 0	ACTIVE	19-Mar-2019	18-Mar-2022
⊕ Cisco DNA for Routing	Licensing / Provisioning	TEST- Cisco DNA For Routing: 99599595	ACTIVE	16-Feb-2019	15-Feb-2022
⊕ Cisco DNA for Switching	Action ▾	TEST- DNA Advantage for Switching-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021
⊕ Cisco DNA for Wireless	Action ▾	TEST- DNA Advantage for Wireless-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021

The screenshot shows the 'Generate License for Prime Infrastructure' dialog box. It has a progress bar with three steps: 1. Select License Quantities, 2. Verify License, and 3. Review. The 'Select License Quantities' step is active. Below the progress bar, there is a section for 'Select License Quantities' with a dropdown menu for 'Cisco DNA EA'. Below that, there is a section for 'Include' with a radio button for 'Prime Infrastructure Lifecycle & Assurance Term - Smart License'. Below that, there is a table with columns for 'Feature Description', 'Feature Name', and 'Qty'. The table contains one row: 'Prime Infrastructure Lifecycle & Assurance Term - Smart Lic' with feature name 'PI-LFAS-T' and quantity '1'. At the bottom right, there are 'Cancel' and 'Next' buttons.

Note: if you purchased a Cisco EA, you will see all the available suites and licenses included in that Enterprise Agreement (for Cisco DNA, Data Center, Security, or Collab). You can generate licenses for the products you haven't originally purchased, but which are available within the Cisco EA. Generating licenses outside of your current entitlement will result in an additional purchase.

View EA Catalog and EA Suites - Generate Licenses

2a

1 To begin, click on **Generate License**

2 Products that are enabled for both traditional and smart license will present the radio buttons and have "Traditional License" as the default option. To generate a Smart Licenses, select the "Smart License" radio button. Some licenses may be available as Smart Licenses only.

The screenshot shows the Cisco Software Central Enterprise Agreements interface. At the top, there are navigation tabs for EAs, Devices, Transactions, Provisioning Requests, RTU Transactions, Reports, Preferences, Help, and Customer Support. Below this is a search bar for 'Search Suites or Products' and a dropdown for 'Active Suites'. The main content is a table with columns: Suites, Action, Customer Suite Name, Status, Start Date, and End Date. The table lists several suites, including 'Access - Wireless', 'Identity Services Engine (ISE)', 'Mobility Services (Advanced)', 'Mobility Services (Foundation)', 'Prime Infrastructure', 'Wireless Controller (Foundation)', and 'Customer Collaboration'. The 'Action' column for the 'Wireless Controller (Foundation)' suite has a 'Generate License' button highlighted with a red box and a red '1' callout.

Suites	Action	Customer Suite Name	Status	Start Date	End Date
Access - Wireless	Edit Suite	TESTELA-C1wireless_test_1_11: 0	ACTIVE	15-Oct-2016	20-May-2021
Identity Services Engine (ISE)	Generate License				
Mobility Services (Advanced)	Generate License				
Mobility Services (Foundation)	Generate License				
Prime Infrastructure	Generate License				
Wireless Controller (Foundation)	Generate License				
Customer Collaboration	Action	CUSTOMER: 652138743	ACTIVE	12-Feb-2020	31-Dec-2024

The screenshot shows a dialog box titled 'Generate License for Wireless Controller (Foundation)'. It has a progress bar with five steps: 1. Select License Type, 2. Add Devices, 3. Select Features, 4. Verify License, and 5. Review. The first step, 'Select License Type', is active. Below the progress bar, there is a section for 'Select License Type' with a radio button selected for 'Smart License'. A dropdown menu is open, showing 'CiscoELA - CiscoONE' as the selected target Virtual Account. There is also an unselected radio button for 'Traditional License'. At the bottom of the dialog, there are 'Cancel' and 'Select Features' buttons.

View EA Catalog and EA Suites - Generate Licenses

2a

- 1 Users will receive a warning message once they reach 90-99% of their entitled quantity limit.
- 2 Additionally a user will receive one of the following messages requiring acknowledgement if they:
 - Order more licenses than they are entitled to
 - Generate a license in a suite outside of their ownership
 - Add a device with pre-installed licenses to notify that these pre-installed licenses will count towards their consumption cap and may result in an increase in the growth metric beyond their consumption cap
- 3 Users will need to accept the message that they may be charged for the license on the True-Forward cycle.

Generate License for Wireless Controller (Foundation)

Progress: 1. Select License Type (✓), 2. Add Devices, 3. Select Features (✓), 4. Verify License, 5. Review

License Level Name	Entitled	Fulfilled	Requested	Shortage	Out of Purchase
LIC-CT8540-1A	300	200	200	0	NA
LIC-CT5520-1A	300	352	200	0	NA
L-LIC-CTVM-1A	300	202	200	0	NA
LIC-CT3504-1A	300	200	200	0	NA

As part of the True-Forward process as defined in your Cisco Enterprise Agreement (EA) terms and conditions, generating licenses that exceed your Growth Allowance through the EA Workspace may result in an additional purchase.

By taking this action, I acknowledge that additional charges may apply and I am authorized to take this action.

Note: The fulfilled column includes active Pre-EA consumption as well as licenses fulfilled in the EA Workspace.

View EA Catalog and EA Suites - Generate Licenses

2a

1 Scenario #1 - Generate License within Growth Allowance

- The license is requested and generated within the Customer's Growth Allowance.
- The Customer can see the number of licenses they are entitled to and how many licenses have already been fulfilled.

2

2 Scenario #2 - Generate License at 90-99% of Growth Allowance

- The license requested and generated at 90-99% of the Growth Allowance.
- The Customer will display a warning message:
 - You have reached 90% of your Growth allowance. If you exceed 100% of the licenses you are entitled to under your Cisco Enterprise Agreement, you may be required to pay for the additional licenses at the next true forward event.*

3

3 Scenario #3 - Generate License exceeding Growth Allowance

- The license requested exceeds the Growth Allowance and will result in an additional purchase.
- Click-to-Accept for the Customer to acknowledge that additional charges may apply.

License Level Name	Entitled	Fulfilled	Requested	Shortage	Out of Purchase
LIC-CT8540-1A	300	176	100	0	NA

License Level Name	Entitled	Fulfilled	Requested	Shortage	Out of Purchase
LIC-CT8540-1A	300	270	200	0	NA

License Level Name	Entitled	Fulfilled	Requested	Shortage	Out of Purchase
LIC-CT8540-1A	300	476	400	0	NA

As part of the True-Forward process as defined in your Cisco Enterprise Agreement (EA) terms and conditions, generating licenses that exceed your Growth Allowance through the EA Workspace may result in an additional purchase.

By taking this action, I acknowledge that additional charges may apply and I am authorized to take this action.

View EA Catalog and EA Suites – Request Provisioning

2b Request Provisioning: Scroll down the main EA page and in the **Actions** column, click **Request Provisioning**. A pop up will appear allowing you to provide details to ensure provisioning of the licensing.

Click **Provision Licenses** to proceed.

Provisioning Request – Cisco AMP Endpoints /AMPv Private Cloud

Request Type :
Initial Request

Customer Details

Smart Account Name: TestELADemo	Customer Suite Name: securitycat7	Contract Number * <input type="text" value="0"/>	Start Date: 2020-Mar-09	End Date: 2024-Mar-14
---	---	--	-----------------------------------	---------------------------------

Contact Name: *

Email Address: *

Phone Number: *

Job Title: *

Features to be Provisioned

Please select at least one of the features below to request provisioning

AMP for Endpoints – Advantage <input type="text" value="Number of Endpoints"/>	Private Cloud Instances <input type="text" value="Number of Private Cloud Instances"/>
--	--

AMP for Endpoints Advantage provides access to Orbital in the FireAMP portal and up to three Threat Grid Cloud accounts at no charge under the current ELA term. All prior provisioned AMP for Endpoints will also have access to Orbital.

Private Cloud Instances - AMP for Endpoint accounts are provisioned in Cisco's data centre. If you plan to deploy them on the AMP Private Cloud, they need to be set up at the same time. Each Private Cloud can accommodate 10,000 endpoints.Private Cloud software license can be provisioned by this request. To purchase the Private Cloud Software please go through the Cisco ordering process.

Notes

View EA Catalog and EA Suites

In order to provide visibility to upcoming renewal opportunities, users will be able to view **All Suites** under a Virtual Account or choose between **Active Suites** and **Inactive Suites**. Below are the suite status details:

- a) Active Suites - within Enterprise Agreement term
- b) Inactive Suites - outside of Enterprise Agreement term
 - Overdue suites - within 30-day grace period
 - Inactive suites - beyond 30-day grace period

The **Status** column allows the User to view the status of each suite.

By default, the **Active Suites** option will be selected

The screenshot shows the Cisco Software Central Enterprise Agreements interface. The top navigation bar includes "Cisco Software Central / Enterprise Agreements", "Enterprise Agreements", "Smart Account TestELADemo", and "Virtual Account Cisco DNA EA". The main header is "Cisco DNA EA". Below the header, there are tabs for "EAs", "Devices", "Transactions", "Provisioning Requests", "RTU Transactions", "Reports", "Preferences", "Help", and "Customer Support". The "View EA by" section has "Catalog" and "Consumption" tabs, with "Catalog" selected. A search bar "Search Suites or Products" is present. A dropdown menu is open, showing "Active Suites" (selected), "All Suites", "Active Suites", and "Inactive Suites". The table below displays the following data:

Suites	Action	Customer Suite Name	Status	Start Date	End Date
Cisco DNA for Routing	Action	TestELADemo-Cisco DNA for Routing-Sub238297: 0	ACTIVE	19-Mar-2019	18-Mar-2022
Prime Infrastructure	Generate License				
Advantage	Licensing / Provisioning				
Premier	Licensing / Provisioning				
Cisco DNA for Routing	Action	TEST- Cisco DNA For Routing: 99599595	ACTIVE	16-Feb-2019	15-Feb-2022
Cisco DNA for Switching	Action	TEST- DNA Advantage for Switching-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021
Cisco DNA for Wireless	Action	TEST- DNA Advantage for Wireless-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021


The screenshot shows the same Cisco Software Central Enterprise Agreements interface. The "View EA by" section has "Catalog" and "Consumption" tabs, with "Catalog" selected. The search bar "Search Suites or Products" is present. The dropdown menu is now closed, and the "Active Suites" filter is applied. The table below displays the following data:

Suites	Action	Customer Suite Name	Status	Start Date	End Date
Cisco DNA for Routing	Action	TestELADemo-Cisco DNA for Routing-Sub238297: 0	ACTIVE	19-Mar-2019	18-Mar-2022
Prime Infrastructure	Generate License				
Advantage	Licensing / Provisioning				
Premier	Licensing / Provisioning				
Cisco DNA for Routing	Action	TEST- Cisco DNA For Routing: 99599595	ACTIVE	16-Feb-2019	15-Feb-2022
Cisco DNA for Switching	Action	TEST- DNA Advantage for Switching-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021
Cisco DNA for Wireless	Action	TEST- DNA Advantage for Wireless-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021

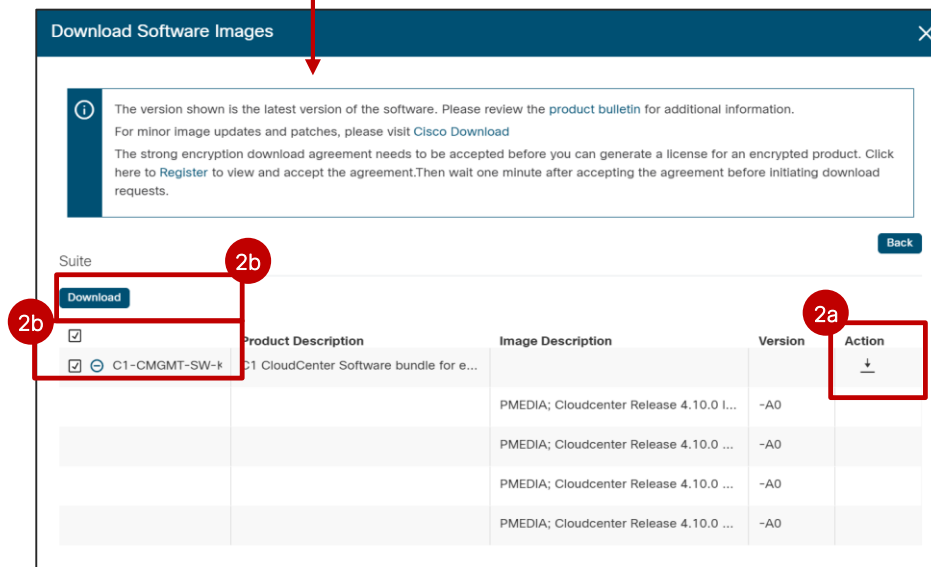
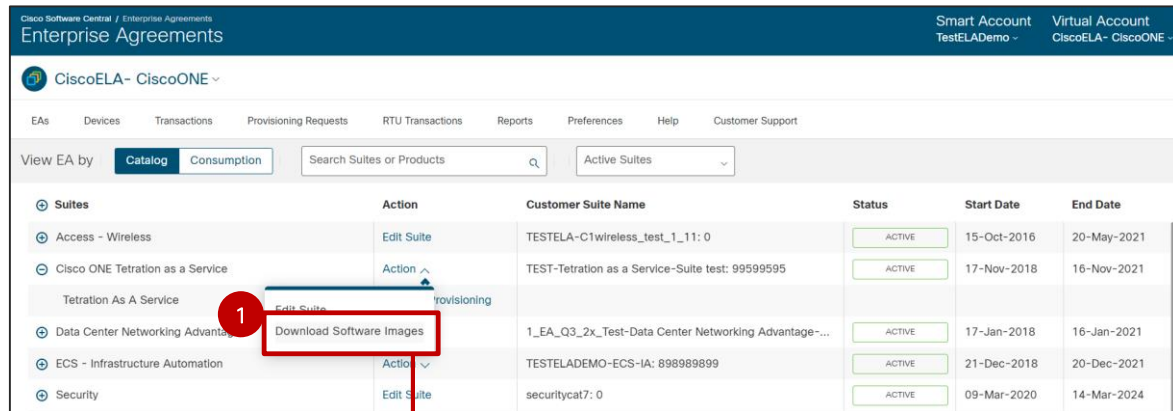
View EA Catalog and EA Suites – Download Software Images

1 To download software images, click on the **Action** drop-down and select **Download Software Images** from the list of options, which will take you to where you can download software images..
***Note that not all suites will have the option to download software images.*

2 To select the product for which you want to download a software image, either:


2a Click the  icon under the **Action** column for a specific product
OR

2b Check the boxes next to each Product ID you wish to download and click the **Download** button.



Note: The browsers that are compatible for the downloads are: Edge, Firefox, Chrome, Safari –IE11 or below can be intermittent based on security settings.

View EA Catalog and EA Suites – Download Software Images

4 After clicking the **Download** or  icon, a confirmation message will appear, asking you to accept the **End User License Agreement (EULA)**.

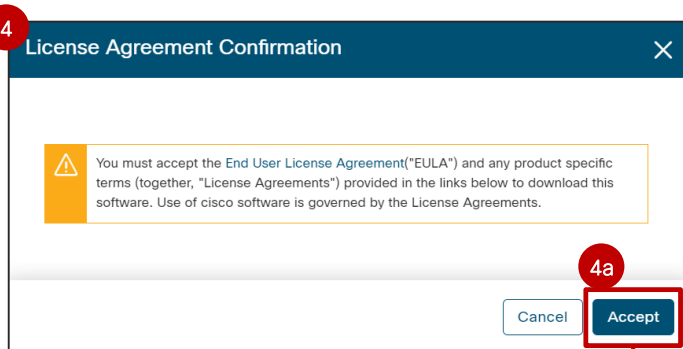
After reviewing the EULA and agreeing to the conditions, click **Accept**. The download will not continue if you **Decline**.

Users will need to enable pop ups on their computers in order for this functionality to work.

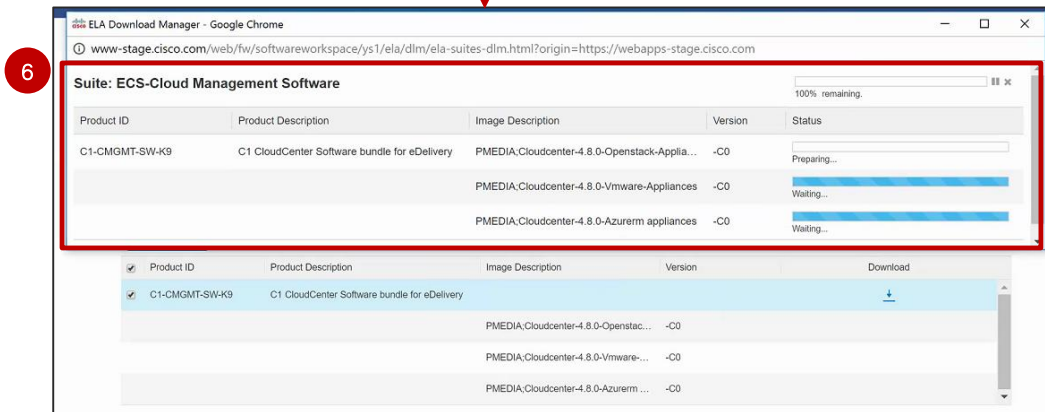
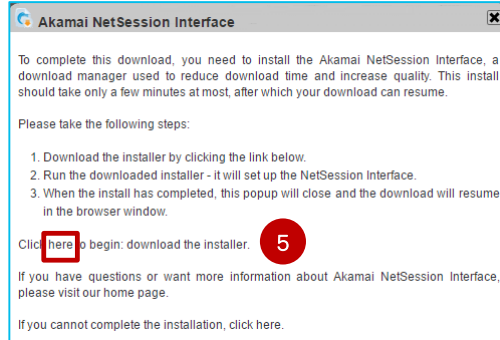
If your laptop blocks the download, a pop up message will appear asking you to 'Try Again', disable the pop up blocker and then try the download again.

5 If this your first time downloading a Software image, you will need to download the Akamai NetSession Interface download manager. Click on the **here** hyperlink to download the software. **This will only appear if you have never downloaded a software image from Cisco.com.**

6 After clicking **Accept** (and downloading the Akamai NetSession Interface download manager if necessary), the software image download(s) will begin.



Note: You will need to accept the strong encryption download agreement before generating the license for an encrypted product.



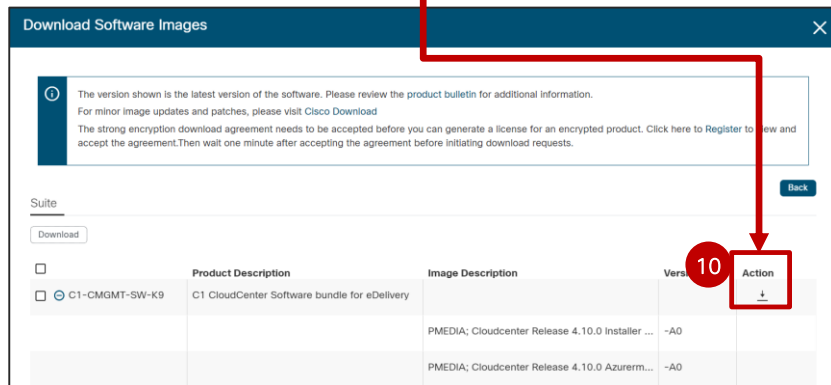
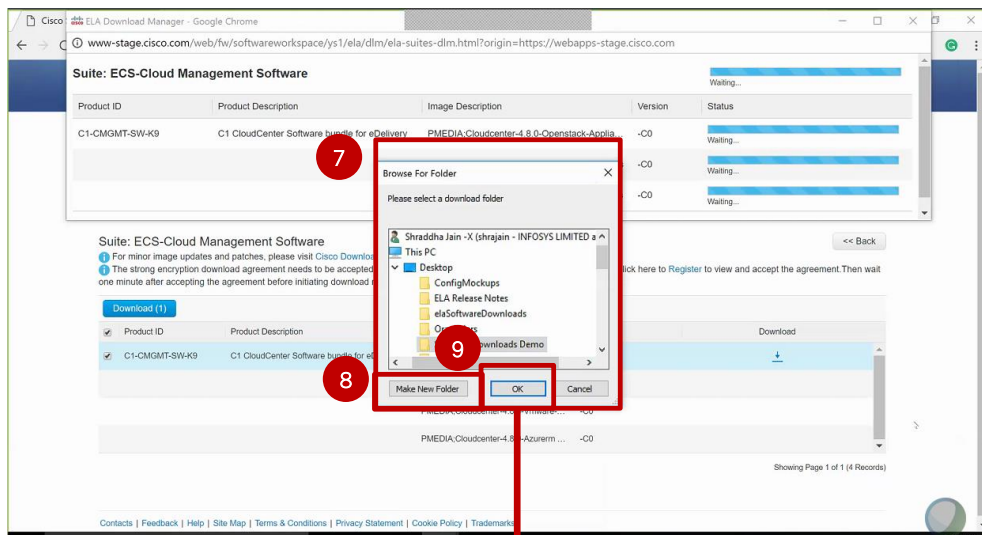
View EA Catalog and EA Suites – Download Software Images

7 As the software image download(s) are taking place, a popup will appear, allowing you to select a download folder for the software images. Only the latest image version is available.

8 To select a folder, click on one of the listed folders. To create a folder, click the **Make New Folder** button and create a new folder.

9 Click **OK** to add the downloads to the chosen folder.

10 After the downloads have been completed, clicking the **↓** icon will open the software image downloads in the selected folder from the previous step.



License Migration and Deprecation

To improve the customer experience and protect the value of Cisco ONE licenses, Cisco DNA EA customers have the ability to self-report:

- old bandwidth licenses they have removed from their install base in the EAWS **only** if they have already consumed a replacement bandwidth license of equal or greater value depending on the mapping rules. The customer can also self-report a license that has been switched from on-premise to cloud. Customers will then receive a credit for the old license to be applied to the new license cost during their True Forward anniversary.
- the migration or upgrade of licenses from a Brownfield device to a new Greenfield device in the EAWS **only** if they have already consumed the Greenfield replacement license of equal or greater value depending on the mapping rules. This capability validates whether the customer has purchased a Greenfield license and has consumed it before allowing the customer to migrate from a Brownfield license to the Greenfield license. Customers will then receive a credit for the old Brownfield license to be applied to the Greenfield license cost during their True Forward anniversary.

The process in EAWS for these self-reporting options is the same, as you'll see in the next few slides.

License Migration and Deprecation

1 In the Cisco DNA EA virtual account, find the Cisco DNA for Routing suite. Click the **Action** drop-down menu and select the **License Migration** menu item.

2 The License Migration window opens. Here you can see the information in the **Technology** and the **Suite Name** fields.

NOTE: although we are using the Cisco DNA for Routing suite in this example, the process is the same for the Cisco DNA for Wireless and Cisco DNA for Switching suites.

Cisco Software Central / Enterprise Agreements
Enterprise Agreements

Smart Account: TestELADemo -
Virtual Account: Cisco DNA EA -

Cisco DNA EA -

EAs Devices Transactions Provisioning Requests RTU Transactions Reports Preferences Help Customer Support

View EA by: Catalog Consumption Search Suites or Products Active Suites

Suites	Action	Customer Suite Name	Status	Start Date	End Date
Cisco DNA for Routing	Action ^ License Migration	TestELADemo-Cisco DNA for Routing-Sub238297: 0	ACTIVE	19-Mar-2019	18-Mar-2022
Prime Infrastructure	Edit Suite				
Advantage	Provisioning				
Premier	Licensing / Provisioning				

License Migration

1 License Migration 2 Review

2 Technology: Cisco ONE Suite Name: Cisco DNA for Routing

License Migration

License Source

Please provide source information to request License Migration.

Source Billing SKU* E2N-SDWAN-C-T1-G-A Source Fulfillment SKU* DNA-C-100M-A-3Y
Enterprise WAN Tier 1 Cloud (100M) DNA EA Advantage Cisco DNA Advantage Cloud Lic, Agg 200M, 3Y

Quantity* 1
1000 total available quantity

License Target

Please provide target information to request License Migration.

Target Billing SKU* E2N-SDWAN-C-T1-G-P Target Fulfillment SKU* C1DNA-C-100M-A-3Y
Enterprise WAN Tier 1 Cloud (100M) DNA EA Premier Cisco ONE DNA Advantage Cloud Lic, 200M, 3Y

Cancel Next

License Migration and Deprecation

- 3 Select the correct **Source Billing SKU** and **Source Fulfillment SKU** from the drop-down menus, and enter the **Quantity** to be migrated or deprecated.
- 4 Select the correct **Target Billing SKU** and **Target Fulfillment SKU** from the drop-down menus, and enter the target **Quantity**.
- 5 Add any appropriate notes in the **Notes** field.
- 6 Click the **Add** button.

The screenshot shows a 'License Migration' window with a progress indicator at the top showing 'License Migration' (1) and 'Review' (2). The interface is divided into several sections:

- License Source:** A section with a red callout '3' containing a text prompt 'Please provide source information to request License Migration.' and three input fields: 'Source Billing SKU*' (E2N-SDWAN-C-T1-G-A), 'Source Fulfillment SKU*' (DNA-C-100M-A-3Y), and 'Quantity*' (1). Below the quantity field is the text '1000 total available quantity'.
- License Target:** A section with a red callout '4' containing a text prompt 'Please provide target information to request License Migration.' and three input fields: 'Target Billing SKU*' (E2N-SDWAN-C-T1-G-P), 'Target Fulfillment SKU*' (C1DNA-C-100M-A-3Y), and 'Quantity*' (1). Below the quantity field is the text '1 total available quantity'.
- Reason Code:** A section with a text input field containing the word 'Upgrade'.
- Notes:** A section with a red callout '5' containing a text input field with the text 'License migration for training development purposes'.
- Buttons:** At the bottom right, there is a blue 'Add' button with a red callout '6', and 'Cancel' and 'Next' buttons.

License Migration and Deprecation

If the source and target quantities match, then the **Next** button becomes enabled.

7 You can also select multiple targets. Just select another **Target Billing SKU** and **Target Fulfilment SKU** from the drop-down menus and type in a new **Quantity**.

8 Once you have entered an additional target, the **Add** button will be enabled. Click the **Add** button to add the additional target.

9 When you have added all the targets, click the **Next** button to continue.

The screenshot shows the 'License Migration' interface with a progress indicator at the top showing 'License Migration' (1) and 'Review' (2). The current step is 'License Migration'. It features two source license dropdowns: 'E2N-SDWAN-C-T1-G-A' (Enterprise WAN Tier 1 Cloud (100M) DNA EA Advantage) and 'DNA-C-100M-A-3Y' (Cisco DNA Advantage Cloud Lic, Agg 200M, 3Y). A 'Quantity' field is set to '1' with a note '1000 total available quantity'. Below this is a 'License Target' section with a red box around it containing: 'Please provide target information to request License Migration.', 'Target Billing SKU*' (Select One..), 'Target Fulfilment SKU*' (Select One..), and 'Quantity *' (Enter Quantity). Below the red box is a 'Reason Code' field and a 'Notes' field containing 'License migration for training development purposes'. At the bottom right of the notes section, an 'Add' button is highlighted with a red box and callout 8. Below the notes is a table titled 'Selected Licenses for Migration' with columns: Target Billing SKU, Target Fulfilment SKU, Quantity, Reason, Notes, and Action. The table contains one row: E2N-SDWAN-C-T1-G-P, C1DNA-C-100M-A-3Y, 1, Upgrade, License migration for training development purposes, and Delete. At the bottom right, a 'Next' button is highlighted with a red box and callout 9, and a 'Cancel' button is also visible.

License Migration

1 License Migration 2 Review

E2N-SDWAN-C-T1-G-A
Enterprise WAN Tier 1 Cloud (100M) DNA EA Advantage

DNA-C-100M-A-3Y
Cisco DNA Advantage Cloud Lic, Agg 200M, 3Y

Quantity*

1

1000 total available quantity

License Target

Please provide target information to request License Migration.

7

Target Billing SKU*

Select One..

Target Fulfilment SKU*

Select One..

Quantity *

Enter Quantity

Reason Code

Notes

License migration for training development purposes

8

Add

Selected Licenses for Migration

Target Billing SKU	Target Fulfilment SKU	Quantity	Reason	Notes	Action
E2N-SDWAN-C-T1-G-P	C1DNA-C-100M-A-3Y	1	Upgrade	License migration for training development purposes	Delete

9

Cancel Next

License Migration and Deprecation

Once you have clicked the **Next** button, the License Migration Review window appears. This window allows you to review your license migration information.

10 Click the **Submit** button to submit the license migration request.

License Migration

✓ License Migration — 2 Review

Technology
Cisco ONE

Suite Name
Cisco DNA for Routing

Review

Review the selected licenses and submit to request License Migration.

Source Information

Source Billing SKU	Source Fulfilment SKU	Total Available Quantity
E2N-SDWAN-C-T1-G-A	Cisco DNA Advantage Cloud Lic, Agg 200M, 3Y	1

Selected Licenses for Migration

Target Billing SKU	Target Fulfilment SKU	Quantity	Reason	Notes
E2N-SDWAN-C-T1-G-P	C1DNA-C-100M-A-3Y	1	Upgrade	License migration for training development purposes

Back Cancel Submit

Navigating through the Devices Tab

1 Upon clicking the **Devices** tab, you will be able to view all device details relating to the selected Smart Account.

2 You can edit the **Device Name** and **Device Description** per your preference. You will need to click on **Actions** and then **Edit Device**.

3 A pop-up will appear where you can provide the required device details (**Device Name** and **Device Description**)

4 Click **Save** to proceed.

Cisco Software Central / Enterprise Agreements
Enterprise Agreements

Smart Account: TestELADemo - Virtual Account: Cisco DNA EA -

Cisco DNA EA

EAs **Devices** Transactions Provisioning Requests RTU Transactions Reports Preferences Help Customer Support

View Devices Search Device(s) Name Or Identifiers Or Device(s) Description Add New Devices

Device Name	Action	Model Number	Device Identifiers			Device Description	Transacti...	Licen...	Featur...
Not Specified	Action		Host ID CJOLLY3850-01				1	1	1
Not Specified	Action	UCS-C3K-HD...	UDI Product ID 23456789	UDI Version ID NULL	UDI Serial Number 34567890		2	2	2
Test	Action		UDI Product ID CISCO2951/K9	UDI Serial Number FTX183880EA	UDI Version ID NULL	bat	0	0	0
Not Spec	Action		UDI Product ID CISCO3850/K9	UDI Serial Number FTX183880EC	UDI Version ID NULL		0	0	0
td1	Edit Device Remove Device	ISR3925E	Serial Number 987			td1	0	0	0

Edit Device

Devices name and description can be edited

Device Identifiers

UDI Product ID CISCO8765	UDI Serial Number 12765456987	UDI Version ID V67
-----------------------------	----------------------------------	-----------------------

Device Name:

Device Description:

Cancel Save

Navigating through the Devices Tab

1 You can also view applicable device **Licenses** and **Features**.

2a **Licenses:** Click on the license count and you will see a pop-up displaying License details for the product families.

2b **Features:** Similarly, upon clicking **Features**, a pop-up will appear displaying all Features details

Device Name	Action	Model Number	Device Identifiers	Device Description	Transacti...	Licen...	Featur...
Not Specified	Action ▾		Host ID CJOLLY3850-01		1	1	1
Not Specified	Action ▾	UCS-C3K-HD...	UDI Product ID 23456789	UDI Version ID NULL	UDI Serial Number 34567890	2	2
Test	Action ▾		UDI Product ID CISCO2951/K9	UDI Serial Number FTX183880EA	UDI Version ID NULL	0	0
Not Specified	Action ▾		UDI Product ID CISCO3850/K9	UDI Serial Number FTX183880EC	UDI Version ID NULL	0	0

2a

Licenses Details for Device: null

Product Family	Product Name	Qty
Cisco FirePOWER Product - Perpetual	AMP8150-VPN-K9=	1
Cisco FirePOWER Product - Term	FP-VMW-TAMC-LIC=	1

2b

Features Details for Device: null

Product Family	Product Name	Qty
Cisco FirePOWER Product - Perpetual	AMP8150-VPN-K9=	1
Cisco FirePOWER Product - Term	FP-VMW-TAMC-LIC=	1

Navigating through the Devices Tab

- 1 You can also add new devices by clicking on **Add New Devices**.
- 2 As soon as a device is added to the EA Workspace, the number of pre-installed licenses on that device should be visible to the customer in the licenses column.

The screenshot shows the Cisco Software Central / Enterprise Agreements interface. The top navigation bar includes 'Smart Account TestELADemo' and 'Virtual Account Cisco DNA EA'. The main header shows 'Cisco DNA EA'. Below this is a navigation menu with 'EAs', 'Devices', 'Transactions', 'Provisioning Requests', 'RTU Transactions', 'Reports', 'Preferences', 'Help', and 'Customer Support'. The 'Devices' tab is active. A search bar is labeled 'View Devices' and contains the text 'Search Device(s) Name Or Identifiers Or Device(s) Description'. A red box labeled '1' highlights the 'Add New Devices' button. Below the search bar is a table with columns: 'Device Name', 'Action', 'Model Number', 'Device Identifiers', 'Device Description', 'Transactio...', 'Licens...', and 'Features'. A red box labeled '2' highlights the 'Licens...' column. The table contains four rows of device data.

Device Name	Action	Model Number	Device Identifiers	Device Description	Transactio...	Licens...	Features
Not Specified	Action ▾	FS1500	Host ID Test1000		0	0	0
Not Specified	Action ▾	FS2000	Host ID CJOLLY3850-01		1	1	1
Not Specified	Action ▾	UCS-C3K-HD...	UDI Product ID 23456789 UDI Version ID NULL UDI Serial Number 34567890		0	0	0
Not Specified	Action ▾		UDI Product ID CISCO3850/K9 UDI Version ID NULL UDI Serial Number FTX183880EC		0	0	0

Navigating through the Devices Tab

- 1 To add new devices, click on **Add New Devices**.
- 2a Upon clicking **Add New Devices**, a pop-up will appear allowing you to make a selection through the available options. In the **Select Node Type** drop-down can select multiple options to add devices.
- 2b You can also import the device related details by clicking on the **Import Devices** button.
- 3 You will need to provide the necessary device details and click on **Add Devices** to proceed.
- 4 A message is displayed so that the customer can acknowledge that they are adding devices with pre-installed licenses that will count towards their license consumption counts.

The screenshot illustrates the 'Add New Devices' workflow in Cisco Software Central. It shows the main interface with the 'Add New Devices' button highlighted (1). A modal window titled 'Add New Devices' is open, featuring an 'Import Devices' button (2b) and a 'Select Node Type' dropdown (2a) with checkboxes for 'Mac Address', 'Serial Number', 'UDI Product ID, UDI Serial Number', 'UDI Product ID, UDI Version ID, UDI Serial Number', and 'IP Address'. An 'Import Devices' sub-modal is also visible. A message box (4) indicates that pre-installed licenses will affect license consumption. The 'Add Devices' button (3) is highlighted at the bottom of the modal.

Upgrading Licenses in the Devices tab

You can also Upgrade or Downgrade Licenses directly in the EA Workspace.

- 1 License Upgrade: Click on the Action drop-down for the device you would like to upgrade, and click License Upgrade/Downgrade.

The screenshot shows the Cisco Software Central / Enterprise Agreements interface. The top navigation bar includes 'Smart Account TestELADemo' and 'Virtual Account Cisco DNA EA'. The main navigation menu has 'EAs', 'Devices', 'Transactions', 'Provisioning Requests', 'RTU Transactions', 'Reports', 'Preferences', 'Help', and 'Customer Support'. The 'Devices' tab is active, showing a search bar and an 'Add New Devices' button. Below is a table of devices with columns for Device Name, Action, Model Number, Device Identifiers, Device Description, Transaction, Licenses, and Features. The 'Action' dropdown for the first device is open, showing options like License RMA, License Transfer, License Resend, License Download, License Upgrade/Downgrade (highlighted with a red box and a '1' in a red circle), and Edit Device.

Device Name	Action	Model Number	Device Identifiers	Device Description	Transactio...	Licens...	Features
Not Specified	Action ▾	LKS-16-LCC-...	CRS-16-LCC-B 5 SMG1922Y30T		0	4	4
Not Specified	Action ▾		Mac Address 56787654		0	0	0
Not Specified	Action ▴		Serial Number 08AC1232		3	1	1
	License RMA	WS-C4500X-1...	UDI Product ID WS-C4500X-16 UDI Version ID NULL UDI Serial Number JAE2117021T		1	1	1
	License Transfer		Mac Address 32222222		0	0	0
	License Resend		Mac Address 67898767		0	0	0
	License Upgrade/Downgrade		Mac Address 567876547898		0	0	0
	Edit Device						

Upgrading Licenses in the Devices tab

2 **Step 1, Upgrade License:** Select the **New License Version** from the drop-down and specify the **License Quantity** (if available).

3 Click **Review** when done.

License Upgrade/Downgrade for Not Specified

1 Upgrade License — 2 Review Changes

Select License Version

Select the New License Version you would like to upgrade or downgrade to.

Change(+/-)	Feature Name	Current License Version	New License Version	License Quantity
LIC-SW-EXP-EA-K9	LIC-SW-EXP-EA-K9	X8.5.3	X8.6.0	1

Cancel Review

Upgrading Licenses in the Devices tab

4 **Step 2, Review Changes:** Verify the changes you have made in the **Review Changes** section. Add in any Notes as desired, and specify the **Send To** and **End User** fields.

5 Lastly, to complete the License Upgrade process, click **Upgrade**.

License Upgrade/Downgrade for Not Specified

4 2
Upgrade License — Review Changes

Review Changes
Review the license version change during the upgrade or downgrade.

SKU Name	Feature Name	Current License Version	New License ...	License Quantity
LIC-SW-EXP-EA-K9	LIC-SW-EXP-EA-K9	X8.5.3	X8.6.0	1

User Preferences

Please provide preferences to generate license or request activation.

Notes

Send To * 📧

End User *

Include License as an email attachment. I agree with Terms of the License [View License Agreement...](#)

5
Cancel **Back** **Upgrade**

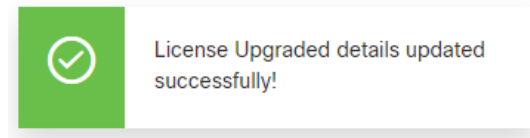
Upgrading Licenses in the Devices tab

6 A confirmation pop-up will appear indicating successful license upgrade. This pop-up notes that license details have successfully been sent to the email ID associated with the license account.

The screenshot shows the Cisco Software Central interface for Enterprise Agreements. The top navigation bar includes 'Cisco Software Central / Enterprise Agreements', 'Enterprise Agreements', 'Smart Account TestELADemo', and 'Virtual Account Cisco DNA EA'. Below this is a 'Cisco DNA EA' header and a navigation menu with 'EAs', 'Devices', 'Transactions', 'Provisioning Requests', 'RTU Transactions', 'Reports', 'Preferences', 'Help', and 'Customer Support'. The 'Devices' tab is active, showing a search bar and an 'Add New Devices' button. A table lists device information with columns for Device Name, Action, Model Number, Device Identifiers, Device Description, Transaction, Licenses, and Features. A confirmation pop-up is visible in the bottom right corner, indicating a successful license upgrade.

Device Name	Action	Model Number	Device Identifiers	Device Description	Transactio...	Licens...	Features	
Not Specified	Action	FS1500	License Key 66:A0:A0:99:A9:A0:A0		6	5	5	
Not Specified	Action		UDI Product ID CISCO8765	UDI Version ID V67	UDI Serial Number 12765456987	2	2	2
Not Specified	Action	CRS-16-LCC-...	UDI Product ID CRS-16-LCC-B	UDI Version ID 5	UDI Serial Number SMG1922Y30T	5	4	4
Not Specified	Action		Mac Address 56787654		0	0	0	

6 License Upgraded details updated successfully!



Navigating through the Devices Tab: Transfer licenses

Users can Transfer (Rehost) licenses

- 1 To start the License Transfer process, go to the Devices tab
- 2 Under the Device, click on Action → select License Transfer from the drop-down

The screenshot shows the Cisco Software Central interface for Enterprise Agreements. The top navigation bar includes 'Cisco DNA EA' and 'Enterprise Agreements'. The main navigation menu has 'Devices' highlighted with a red box and a '1' in a red circle. Below the navigation is a search bar for devices and an 'Add New Devices' button. The main content area displays a table of devices with columns for Device Name, Action, Model Number, Device Identifiers, Device Description, Transaction, Licenses, and Features. The 'Action' dropdown menu is open for the first device, showing options like 'License RMA', 'License Transfer', 'License Resend', 'License Download', and 'Edit Device'. The 'License Transfer' option is highlighted with a red box and a '2' in a red circle.

Device Name	Action	Model Number	Device Identifiers	Device Description	Transactio...	Licens...	Features	
Not Specified	Action ^	FS1500	License Key 66:A0:A0:99:A9:A0:A0		6	5	5	
Not Specified	License RMA		UDI Product ID CISCO8765	UDI Version ID V67	UDI Serial Number 12765456987	2	2	2
Not Specified	License Transfer	CRS-16-LCC-...	UDI Product ID CRS-16-LCC-B	UDI Version ID 5	UDI Serial Number SMG1922Y30T	5	4	4
Not Specified	License Resend		Mac Address 56787654		0	0	0	
Not Specified	License Download		Serial Number 08AC1232		3	1	1	
Not Specified	Edit Device							

Navigating through the Devices Tab: Transfer licenses

When transferring a license, you will go through a 4 step process.

3 Step 1, Select Target Device: select a Target Device from the list or Add New Devices.

4 Click Next

License Transfer

1 Select Target Device 2 Select Features 3 Verify License 4 Review

Transfer Licences from one device to another device registered with your Cisco Profile.

Selected Source Device: AtlantalSE-3

UDI Product ID	UDI Version ID	UDI Serial Number
ISE-VM-K9	V03	FTX12448902

3 Select Target Device

Select or Add New Target on which you want to transfer your license.

Search Devices

Device Name	Model Number	Device Identifiers	Device Description	Transacti...	Lice...
<input checked="" type="radio"/> Not Specified		CISCO876512765456987V67		0	0
<input type="radio"/> Not Specified	WS-C4500X-...	WS-C4500X-16NULLJAE2117021T		1	1
<input type="radio"/> test		224C612D0F9D43B7C40EAE3EA569C23A		0	0
<input type="radio"/> test3	Nexus 3K	CISCO3925/K912763222666	test3desc	3	3

4

Navigating through the Devices Tab: Transfer licenses

When transferring a license, you will go through a **4 step process**.

5 Step 2, Select Features: Select Products for which you want to transfer license from.

6 Click Next

License Transfer

1 Select Target Device 2 Select Features 3 Verify License 4 Review

Transfer Licences from one device to another device registered with your Cisco Profile.

Selected Source Device: _____ Target Device: _____

UDI Product ID	UDI Version ID	UDI Serial Number
ISE-VM-K9	V03	FTX12448902

Select Products and Features
Select Products for which you want to transfer license from.

<input checked="" type="checkbox"/>	Feature Name	Product Family	Available Qty	Qty	Trans Date
<input checked="" type="checkbox"/>	L-ISE-BSE-100=	Identity Services Engi...	1		2014-Oct-21

Showing 1 Record

Back Cancel Next

Navigating through the Devices Tab: Transfer licenses

When transferring a license, you will go through a 4 step process.

- Step 3, Verify License:** verify the license, the Source Device and the Target Device. Post License Transfer the selected Licenses will be transferred to the Target Device.
- Verify the **End User** and **Sent To** recipient, modify if needed.
- Select the checkbox to **agree with Terms of the License**.
- Click **Submit**

License Transfer

Progress: 1. Select Target Device (checked), 2. Select Features (checked), 3. Verify License (active), 4. Review

Transfer Licenses from one device to another device registered with your Cisco Profile.

UDI Product ID	UDI Version ID	UDI Serial Number
ISE-VM-K9	V03	FTX12448902

UDI Product ID	UDI Serial Number	UDI Version ID
CISCO8765	12765456987	V67

⚠ Post License Transfer, selected licenses will be transferred to target device.

Features
License Transfer will be done for the following Features

Prod Desc	Sku	L...
Identity Services Engi...	L-ISE-BSE-100=	1

User Preferences

Please provide preferences to generate license or request activation.

Notes

Send To *

End User *

Include License as an email attachment.

I agree with Terms of the License [View License Agreement...](#)

Back **Cancel** **Submit**

Navigating through the Devices Tab: Transfer licenses

- 11 You will then see a **confirmation message**: License Request Status as successful. The License is sent to the Sent to recipient and the Transaction ID is displayed on the confirmation message.

11

License Request Status
The license has been sent to: @cisco.com [Download](#)

Thank you for registering your product with Cisco Systems. If you have not received an email within 1 to 3 hours, please open a Service Request using the **EA Licensing Ops Concierge** at .

Use the following transaction ID to view status on the Transactions page.

Transaction ID:TRXREQEPDHXPSXX - more details are available in the Transactions menu section.

Note : Check that Junk/Spam email folders allow email from " "

[Done](#)

Navigating through the Transactions Tab

- 1 You can view the status of your transactions by clicking on the **Transactions** tab. This will allow you to check transaction statuses on a Smart Account level to if your transactions are pending or have been processed.
- 2 For each Transaction ID, when clicking on the Actions drop-down menu, three options will appear.
 - **View Details:** allows you to view the details of the transaction
 - **Resend:** Allows you to resend the license request by providing an email id.
 - **Download:** Allows you to download the license details. Upon clicking on **Download**, you will download the license in .zip format.

Cisco Software Central / Enterprise Agreements

Enterprise Agreements

Smart Account: TestELADemo

Virtual Account: Cisco DNA EA

Cisco DNA EA

Navigation: EAs, Devices, **Transactions**, Provisioning Requests, RTU Transactions, Reports, Preferences, Help, Customer Support

View Transactions: Search Transaction Id Or Status Or Request Type Or CCO UserId Or Order Number

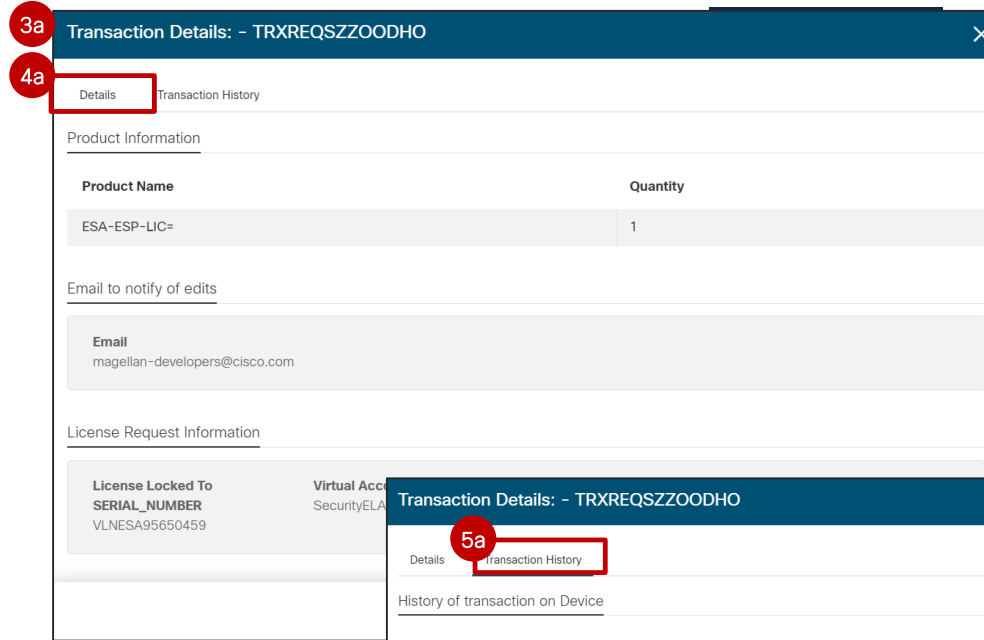
Transaction ID	Actions	License Locked To	Date	Status	Request Type	SKUs	CCO UserId	Expiry
TRXREQEPDX...	Action	UDI Product ID : ISE-VM-K9 +1	2020-Mar-31	PROCESSED	FULFILLMENT	C1-ISE-BASE-AP	dkomerel	Permanent
TRX...	View Details		2020-Mar-31	PROCESSED	CONVERT_TO...	L-SMART-LIC +More	dkomerel	Permanent
TRX...	Resend	UUID : 9247edc7ab8285b6ad173bdc...	2020-Mar-31	PROCESSED	UPGRADE	UPG-ELA-ER-10T011-USR	dkomerel	Permanent
TRX...	Download		2020-Mar-30	PROCESSED	CONVERT_TO...	L-SMART-LIC +More	lkurella	2020-Apr-30

Navigating through the Transactions Tab

3a Upon clicking on **View Details**, the **Transaction Details** pop up will appear with two tabs:

4a **Details:** This tab provides product and license related information. Note that this includes Suite name instead of Contract number.

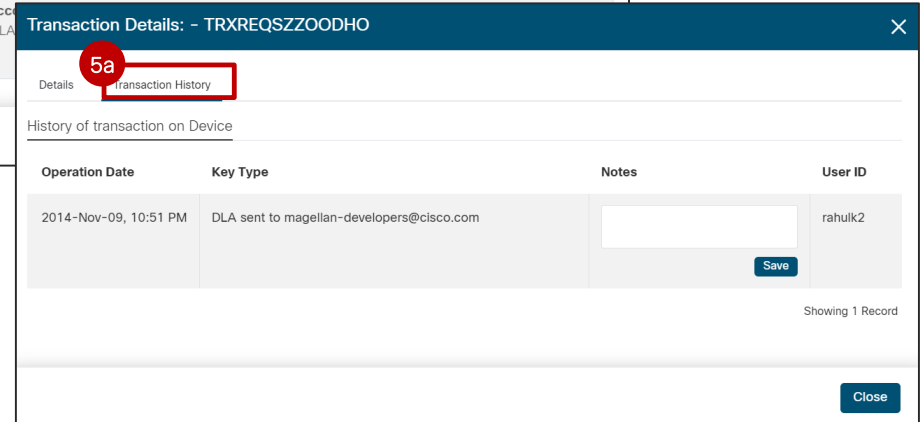
5a **Transaction History:** This tab provides the history of transactions performed on the device. You can now **Edit Notes**.



The screenshot shows a pop-up window titled "Transaction Details: - TRXREQSZZOODHO". It has two tabs: "Details" (selected and highlighted with a red box) and "Transaction History". The "Details" tab contains the following sections:

- Product Information:** A table with columns "Product Name" and "Quantity".

Product Name	Quantity
ESA-ESP-LIC=	1
- Email to notify of edits:** An input field containing "magellan-developers@cisco.com".
- License Request Information:** A section with fields for "License Locked To" (VLNESA95650459) and "Virtual Account SecurityELA".



The screenshot shows the same pop-up window, but with the "Transaction History" tab selected (highlighted with a red box). The "Details" tab is now dimmed. The "Transaction History" tab displays a table titled "History of transaction on Device":

Operation Date	Key Type	Notes	User ID
2014-Nov-09, 10:51 PM	DLA sent to magellan-developers@cisco.com	<input type="text"/>	rahulk2

Below the table, there is a "Save" button and the text "Showing 1 Record". At the bottom right of the pop-up, there is a "Close" button.

Navigating through the Transactions tab

- 3b Upon clicking on **Resend**, the Transactions Details pop up will appear. You can **Resend** the license to the specified email address.

Transaction Details: - TRXREQSZOODHO ✕

Your License will be sent to the email address specified by you.

Send To *Use Comma to separate Emails*

a @cisco.com| ▾

License will be sent for the complete device shown below: - TRXREQSZOODHO

SERIAL_NUMBER VLNESA95650459
--

3b **Resend** Cancel

Navigating through the Transactions Tab

In the **Transactions** tab you can also display all the SKUs linked to a transaction as part of the drop-down under the SKUs column.

- 1 Click on **More** to display the list of SKUs in a drop-down menu.

The screenshot shows the Cisco Software Central interface for Enterprise Agreements. The 'Transactions' tab is active. A table lists transactions with columns for Transaction ID, Actions, License Locked To, Date, Status, Request Type, SKUs, CCO UserId, and Expiry. A red circle with the number '1' highlights the '+More' button in the SKUs column of the second row. A dropdown menu is open, showing a list of SKUs: 'L-SMART-LIC' and 'C1-ISE-BASE-AP'. The dropdown also includes a 'Press ctrl + c to copy selected text to clipboard' message.

Transaction ID	Actions	License Locked To	Date	Status	Request Type	SKUs	CCO UserId	Expiry
TRXREQEPDX...	Action	UDI Product ID : ISE-VM-K9 +1	2020-Mar-31	PROCESSED	FULFILLMENT	C1-ISE-BASE-AP	dkomere1	Permanent
TRXREQEPDX...	Action		2020-Mar-31	PROCESSED	CONVERT_TO_...	L-SMART-LIC +More	dkomere1	Permanent
TRXREQEPDX...	Action	UUID : 9247edc7ab8285b6ad173bdc...	2020-Mar-31	PROCESSED	UPGR...	L-SMART-LIC	dkomere1	Permanent
TRXREQEPDX...	Action		2020-Mar-30	PROCESSED	CONV...	C1-ISE-BASE-AP	lkurella	2020-Apr-30
TRXREQEPDX...	Action	License Key : 23:33:11:76:54:32:56	2020-Mar-30	PROCESSED	FULF...		lkurella	2024-Dec-31

Smart License Transactions

1 Smart License transactions that are performed from the EA Workspace will appear in Cisco **Smart Software Manager** under the **Licenses Tab** and the **Event Log**.

If you generate/request provisioning for a Smart License from the EA Workspace, the license will then be visible and will be managed in **Smart Software Manager**.

The screenshot displays the Cisco Smart Software Licensing interface. At the top, it shows the breadcrumb 'Cisco Software Central > Smart Software Licensing' and the account name 'Cisco Demo Customer Smart Account'. The main heading is 'Smart Software Licensing', with navigation links for Alerts, Inventory, Convert to Smart Licensing, Reports, Preferences, On-Prem Accounts, and Activity. Below this, the 'Virtual Account' is set to '1_EMEAR Demo', and there are alert indicators for 3 Major and 91 Minor alerts. The interface has three tabs: 'General', 'Licenses', and 'Event Log'. The 'Licenses' and 'Event Log' tabs are highlighted with red boxes, and a red circle with the number '1' is placed over each. Below the tabs are buttons for 'Available Actions', 'Manage License Tags', and 'License Reservation...'. There is a search bar for 'Search by License' and a checkbox for 'Show License Transactions'. A table below shows a list of licenses with columns for License, Billing, Purchased, In Use, Balance, Alerts, and Actions.

License	Billing	Purchased	In Use	Balance	Alerts	Actions
ASA5516 Threat Defense Malware Protection	Prepaid	1	0	+1		Actions
C9300 24P DNA Advantage	Prepaid	1	0	+1		Actions
C9300 24P NW Advantage	Prepaid	1	0	+1		Actions

Smart License Transactions: Activity

- 1 Smart licenses transactions that are performed from the EA Workspace will appear in the Cisco Smart Software Manager Activity tab, in the License Transactions view.
- 2 Click on the Transaction Date
- 3 A pop-up will appear with Transaction Details, including the Source (EA).

Cisco Software Central > Smart Software Licensing

Smart Software Licensing

Alerts | Inventory | Convert to Smart Licensing | Reports | Preferences | On-Prem Accounts | Activity

Activity

1 License Transactions Event Log

Transaction Date	License SKU	License	Quantity	License Expiration	Virtual Account	Source
2020-Jan-02 18:59:38	L-CSR-1G-AX-S=	CSR 1K V AX 1G	1	2020-Feb-01 (Demo)	vielab	Manual Entry
2019-Nov-22 15:19:45	C1-C9300-48-DNA	C9300 48P D	-10	2020-Mar-11 (Term)	ELA	TRANSFER
2019-Sep-26 05:54:48	C1-C9300-48-DNA	C9300 48P D	10	2020-Mar-11 (Term)	ELA	EA (TRAN ID: TRXREQPDSPSPHX)
2019-Aug-23 12:32:44	C1-C9300-48-DNA	C9300 48P D	10	2020-Mar-11 (Term)	ELA	EA (TRAN ID: TRXREQEPSPSHSXTZ)

2 Transaction : 2019-Aug-23 12:32:44

Transaction Details

Transaction Date: 2019-Aug-23 12:32:44
License SKU: C1-C9300-48-DNAA-T
License: C9300 48P DNA Advantage
Quantity: 10
License Type: Term
Start Date: 2019-Aug-23
Expiration Date: 2020-Mar-11
Virtual Account: ELA
Source: EA (TRAN ID: TRXREQEPSPSHSXTZ)
Subscription ID: -
Customer Suite Name: test

Close

Navigating through the Provisioning Requests tab

1 You will be able to see the provisioning details of a product along with the status of the provisioning request for the product on a Smart Account level by clicking the **Provisioning Requests** tab.

2 Upon clicking the **View Details** link, a pop up will appear allowing you to view customer and contact details.

The screenshot shows the Cisco Software Central interface for Enterprise Agreements. The 'Provisioning Requests' tab is selected. A table lists several requests with their IDs, actions, statuses, products, requested dates, and requesters. A red box highlights the 'View Detail' link for a 'PENDING' request. A red arrow points from this link to a pop-up window titled 'Provisioning Details - Cisco Cloud Email Security Service'. The pop-up displays details for a pending request, including customer information and contact details for both the requester and technical support.

Request ID	Actions	Status	Product	Requested Date	Requested By
TRXREQIHPE	View Detail	PROCESSED	Wireless Add-On for Stealthwatch	2020-Mar-18, 7:37 AM	anksrira
TRXREQEOE	View Detail	PROCESSED	Cisco Umbrella	2020-Mar-24, 1:29 AM	kpissey
TRXREQEIT	View Detail	REJECTED	Cisco Umbrella	2020-Mar-23, 4:19 PM	rtalluri
TRXREQEPP	View Detail	PENDING	Cloud Email Security(CES) - Advanced Malware protection (AMP)	2020-Mar-23, 8:35 AM	kpissey
TRXREQEDI	View Detail	PROCESSED	Cisco Cloud Email Security		
TRXREQEDH	View Detail	PROCESSED	Cisco Cloud Email Security		
TRXREQEPD	View Detail	PROCESSED	Cisco Cloud Email Security		

Provisioning Details - Cisco Cloud Email Security Service

Details

Request Type: INITIAL | Status: PENDING | Request Date: 03/11/2020 03:28 AM

Customer Details

Smart Account Name: TestELADemo | Customer Suite Name: Cat41to5 | Contract Number: 64774848 | Start Date: 2020-Feb-18 | End Date: 2025-Feb-20

Requester Contact Details

Contact Name: Lakshmi Priyanka Kurella | Address: Survey No. 210, Manikonda Villag e, Lingampally Rangareddy Distri ct, Hyderabad, Telangana, HYDER ABAD, ANDHRA PRADESH, INDI A, 500032 | Phone Number: 8 060 1768 | Email Address: lkurella@cisco.com

Technical Contact Details

Contact Name: werwer | Email Address: fdsff@gmil.com | Phone Number: +1 770-218-7057 | Job Title: test

RTU Transactions Tab

There is a tab in the EA Workspace called **RTU Transactions**.



The RTU Transactions tab will be blank for all users until a future release (when all RTU transactions will appear under this new tab).

You will have visibility into Customer's RTU License Entitlement information throughout the term of the Enterprise Agreement (EA) in the Consumption Reports.

The RTU License Consumption will be available in a future release.

The screenshot shows the Cisco Software Central interface for Enterprise Agreements. The top navigation bar includes the Cisco logo and user account information. The main navigation menu has several tabs, with 'RTU Transactions' highlighted by a red box. Below the navigation, there is a search bar for 'View RTU Transactions' and a table with the following columns: License Locked To, Suite Name, Uploaded Date, Quantity, SKUs, Uploaded By, and Expiry. The table is currently empty, displaying 'No Transactions to display'.

Navigating through the Reports tab

1 The **Reports tab** allows you to generate a report on a Smart Account level by selecting any of the following parameters:

a. **Suite Name:** You can select the suite to generate the report for.

b. **Report type:** This functionality allows you to select the report type (e.g. by technology, devices etc.).

c. **Date Range:** You can select a defined date range e.g. last 30 days, 60 days etc. Note that you can also customize the date range.

2 If user selects **EA Suite Duration** option then user will be able to generate reports for the entire Cisco Enterprise Agreement duration.

3 You can **View** the report or **Export** the report to an Excel file.

The screenshot displays the Cisco Software Central Enterprise Agreements interface. The top navigation bar includes 'Enterprise Agreements', 'Smart Account TestELADemo', and 'Virtual Account Cisco DNA EA'. The main navigation menu has 'Reports' selected. The 'Generate Report' section is highlighted with a red box. It contains three main sections: 'Suite Name' with a dropdown menu, 'Report Type' with a dropdown menu, and 'Date Range' with a date range selector. The 'Date Range' dropdown is open, showing options like 'Last 7 Days', 'Last 30 Days', 'Last 60 Days', 'Last 90 Days', 'Last 6 Months', 'Last 1 Year', and 'EA Suite Duration'. The 'EA Suite Duration' option is highlighted. At the bottom right of the 'Generate Report' section are 'View' and 'Export' buttons.

Reports for inactive suites can be generated by Cisco Admins and Support Users only

EA Consumption Report

There are two ways to view an EA Consumption Report – view EA by Consumption, or using the options on the Reports tab.

Consumption Reports are only visible to Customers and Partners with Smart Account Admin, Virtual Account Admin or Smart Account User Roles.

Let's look at the first option (View EA by Consumption).

- 1 Select the **Virtual Account** for which you want to generate the report using the drop-down menu.
- 2 Select **Active Suites** from the drop-down menu to view all active suites in this Virtual Account.
- 3 Click on **View Consumption**.

The screenshot shows the Cisco Software Central / Enterprise Agreements interface. At the top right, there are two account selection menus: 'Smart Account TestELADemo' and 'Virtual Account Cisco DNA EA'. A red box with the number '1' highlights the 'Virtual Account' menu. Below this, the 'View EA by' section has two tabs: 'Catalog' and 'Consumption'. A red box with the number '3' highlights the 'Consumption' tab. To the right of the tabs is a search box labeled 'Search Suites or Products' and a dropdown menu currently set to 'Active Suites'. A red box with the number '2' highlights this dropdown menu. The main content area displays a table of EA suites.


Suites	Action	Customer Suite Name	Status	Start Date	End Date
⊕ Cisco DNA for Routing	Action ▾	TestELADemo-Cisco DNA for Routing-Sub238297: 0	ACTIVE	19-Mar-2019	18-Mar-2022
Prime Infrastructure	Generate License				
Advantage	Licensing / Provisioning				
Premier	Licensing / Provisioning				
⊕ Cisco DNA for Routing	Action ▾	TEST- Cisco DNA For Routing: 99599595	ACTIVE	16-Feb-2019	15-Feb-2022
⊕ Cisco DNA for Switching	Action ▾	TEST- DNA Advantage for Switching-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021
⊕ Cisco DNA for Wireless	Action ▾	TEST- DNA Advantage for Wireless-Suite: 99599595	ACTIVE	08-Dec-2018	07-Dec-2021



The Consumption Report option is applicable to Cisco ONE (subscription-based), Cisco DNA, Data Center, and Security Choice EAs.

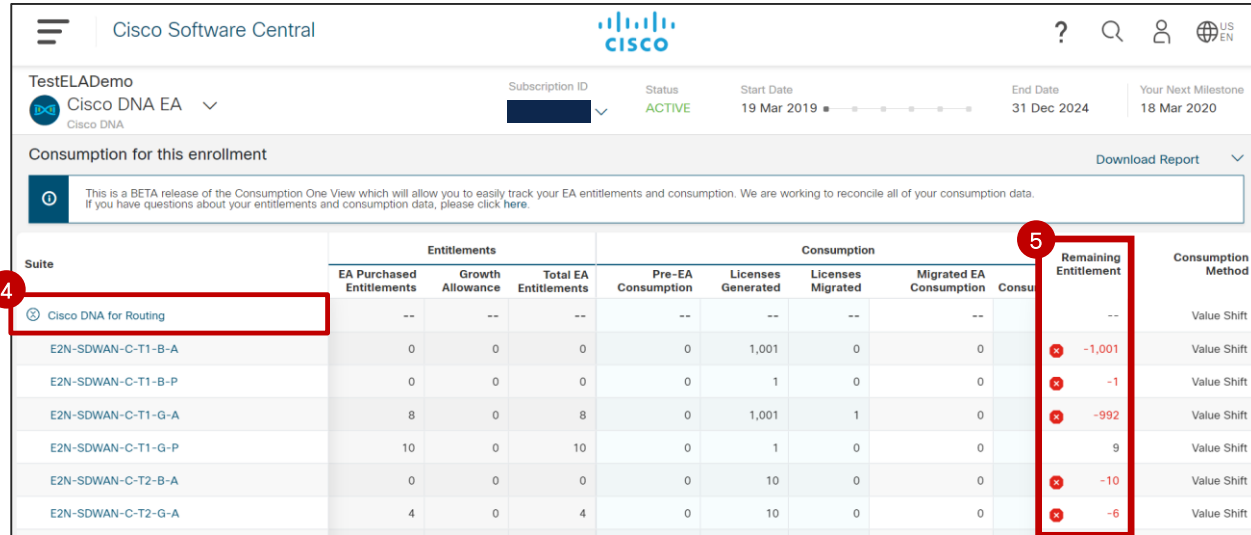
EA Consumption Report (cont'd)

The **Consumption One View** interface appears, showing the consumption of all active suites for this Virtual Account, organized by suite names.

- 4 To view the SKUs within a suite, click the icon  next to the suite name.

In this example, we see the consumption information for the SKUs purchased in the Cisco DNA for Routing suite.

- 5 Notice that besides Entitlements and Consumption information, you also see **Remaining Entitlement** information.









TestELADemo
Cisco DNA EA
Cisco DNA

Subscription ID: [REDACTED] Status: ACTIVE Start Date: 19 Mar 2019 End Date: 31 Dec 2024 Your Next Milestone: 18 Mar 2020

Consumption for this enrollment

This is a BETA release of the Consumption One View which will allow you to easily track your EA entitlements and consumption. We are working to reconcile all of your consumption data. If you have questions about your entitlements and consumption data, please click here.

Suite	Entitlements			Consumption					Remaining Entitlement	Consumption Method
	EA Purchased Entitlements	Growth Allowance	Total EA Entitlements	Pre-EA Consumption	Licenses Generated	Licenses Migrated	Migrated EA Consumption	Consumption		
 Cisco DNA for Routing	--	--	--	--	--	--	--	--	--	
E2N-SDWAN-C-T1-B-A	0	0	0	0	1,001	0	0		 -1,001	Value Shift
E2N-SDWAN-C-T1-B-P	0	0	0	0	1	0	0		 -1	Value Shift
E2N-SDWAN-C-T1-G-A	8	0	8	0	1,001	1	0		 -992	Value Shift
E2N-SDWAN-C-T1-G-P	10	0	10	0	1	0	0		9	Value Shift
E2N-SDWAN-C-T2-B-A	0	0	0	0	10	0	0		 -10	Value Shift
E2N-SDWAN-C-T2-G-A	4	0	4	0	10	0	0		 -6	Value Shift



The Consumption Report option is applicable to Cisco ONE (subscription-based), Cisco DNA, Data Center, and Security Choice EAs.

EA Consumption Report (cont'd)

- 1 To download an Excel version of the Consumption Report, click the **Download Report** drop-down menu.

To download a **Level 1 Report**, choose the **Consumption Report** menu option. You can alternately choose to download a **Level 2** or **Level 3** Consumption Report. You also have the option of downloading a **Detailed Report** instead of a Consumption Report.

The Level 2 report shows more information than the Level 1 report.

The Level 3 report shows more information than the Level 2 report.

Suite	Entitlements			Consumption				Remaining Entitlements
	EA Purchased Entitlements	Growth Allowance	Total EA Entitlements	Pre-EA Consumption	Licenses Generated	Licenses Migrated	Total Consumption	
WAN	1,664	331	1,995	0	0	0	0	1,995
E2C1-ASR1KF	67	13	80	0	0	0	0	80
E2C1-ISR1900F	15	3	18	0	0	0	0	18
E2C1-ISR9000F	607	100	1,106	0	0	0	0	1,106
E2C1-ISR3900F	10	0	10	0	0	0	0	10
E2C1-ISR4900F	10	0	10	0	0	0	0	10
E2C1-ISR9900F	10	0	10	0	0	0	0	10
Access - Switching	8487	1694	10181	5000	0	0	5000	5181
Cisco ONE EA FND I	4872	974	5846	4000	0	0	4000	1846
Cisco ONE EA FND I	456	91	547	0	0	0	0	547
Cisco ONE EA FND I	1328	265	1593	1000	0	0	1000	593
Cisco ONE EA FND I	275	55	330	0	0	0	0	330
Cisco ONE EA FND I	23	4	27	0	0	0	0	27
Cisco ONE EA FND I	291	58	349	0	0	0	0	349
Cisco ONE EA FND I	1214	242	1456	0	0	0	0	1456
Cisco ONE EA FND I	27	5	32	0	0	0	0	32
Cisco ONE EA FND I	1	0	1	0	0	0	0	1
Data Center - Network	187	35	222	0	0	0	0	222
Cisco ONE EA FND I	5	1	6	0	0	0	0	6
Cisco ONE EA FND I	2	0	2	0	0	0	0	2
Cisco ONE EA FND I	16	3	19	0	0	0	0	19
Cisco ONE EA FND I	6	1	7	0	0	0	0	7
Cisco ONE EA FND I	17	3	20	0	0	0	0	20

The Consumption Report option is applicable to Cisco ONE (subscription-based), Cisco DNA, Data Center, and Security Choice EAs.

EA Detailed Reports and Consumption Reports

What is the difference between the Detailed Report and the Consumption Report in the EA Workspace?

- **Detailed Report** – This report is a record of all license transactions generated from the EA Workspace. This is useful to understand specific transactions, including who did what and when.
- **Consumption Report** – This report is a record of overall license consumption information with remaining entitlements. This information is necessary for Cisco's True Forward process.

EA Consumption Report

- 1 An EA Consumption Report option is available in the Reports tab of the EA Workspace.
- 2 Select the Virtual Account for which you want to generate the report using the drop-down menu.
- 3 For Consumption Report, select All Suites from the Suite Name drop-down. Then select Consumption Report from the Report Type drop-down, specify the Date Range. If user selects EA Suite Duration option then user will be able to generate reports for the entire Cisco Enterprise Agreement duration.
- 4 Click the View button to view the report.
- 5 You can also select the suites to
- 6 Export the report to Excel.

The screenshot displays the Cisco Software Central Enterprise Agreements interface. The top navigation bar includes 'Smart Account TestELADemo' and 'Virtual Account CiscoELA- CiscoONE'. The 'Reports' tab is selected. The 'Generate Report' section shows 'Suite Name' set to 'All Suites', 'Report Type' set to 'Consumption Report', and 'Date Range' set to '2020-Mar-03 - 2020-Apr-01'. Below this, the 'Consumption Report' table is visible, with a 'View' button and an 'Export' button. A table with columns for Suite Name, License Category, Overage/Alerts, Counting Metric, EA Quantity, Growth Percentage, Growth Allowance, Total Initial Entitlement, and Next True Forfeiture is shown.

<input checked="" type="checkbox"/>	Suite Name	License Category	Overage/Alerts	Counting Metric	EA Quantity	Growth Perce...	Growth Allow...	Total Initial En...	Next True For...	Y
<input checked="" type="checkbox"/>	Cisco ONE Tetration as a S		0	QUANTITY	1000	20	200	1200	16-Nov-2020	0



The Consumption Report option is applicable to Cisco ONE (subscription-based), Cisco DNA, Data Center, and Security Choice EAs.

Navigating through the Preferences tab

1 Upon clicking the Preferences tab, you will be able to customize how you view details within the EA Workspace.

2 End Users and Email Contacts: This part of the page allows you to create a list of contacts and End Users.

The screenshot displays the Cisco Software Central / Enterprise Agreements interface. The top navigation bar includes 'Enterprise Agreements', 'Smart Account TestELADemo', and 'Virtual Account CiscoELA- CiscoONE'. The main navigation menu contains 'EAs', 'Devices', 'Transactions', 'Provisioning Requests', 'RTU Transactions', 'Reports', 'Preferences' (highlighted with a red box and a '1'), 'Help', and 'Customer Support'. Below the navigation, the 'View Preferences' section is visible, with a red box and a '2' highlighting the 'Registering User' section. This section contains a table with user details:

Name	Email	Company	Address
edelivery testerzerotwo	edelivery_tester_02@yahoo.com	XYZ DESIGN	539 QUAILBROOK CT SAN JOSE, CA, 95110, UNITED STATES

Next to the table is a 'Preferences' section with a dropdown menu set to '10' and a checkbox for 'Exclude license details as an attachment in email'. Below this is the 'Users and Email Contacts' section, which includes a blue information box with a '1' icon and text explaining that setting up contacts and end users expedites the license registration process. At the bottom, there is a form to create a list of contacts and end users with fields for 'End User', 'First Name*', 'Last Name*', and 'Email Address*'. The form includes a plus sign and a trash icon for adding and deleting entries.

Navigating through the Preferences tab: End User Creation

2a End Users and Email Contacts (cont'd): Upon clicking the expand button, you will be able to enter details which are required for record creation.

2b Click this check box to ensure that the person you are adding is included as an End User.

The screenshot shows the 'Users and Email Contacts' section of a software interface. It contains a blue information box with a circular icon and text explaining that setting up contacts and end users expedites the license registration process. Below this, there is a heading 'A list of contacts and end users can be created below.' followed by a table with three columns: 'First Name*', 'Last Name*', and 'Email Address*'. Each column has a text input field. To the left of the table is a checkbox labeled 'End User' with a red box around it. To the right of the table are '+' and trash icons.

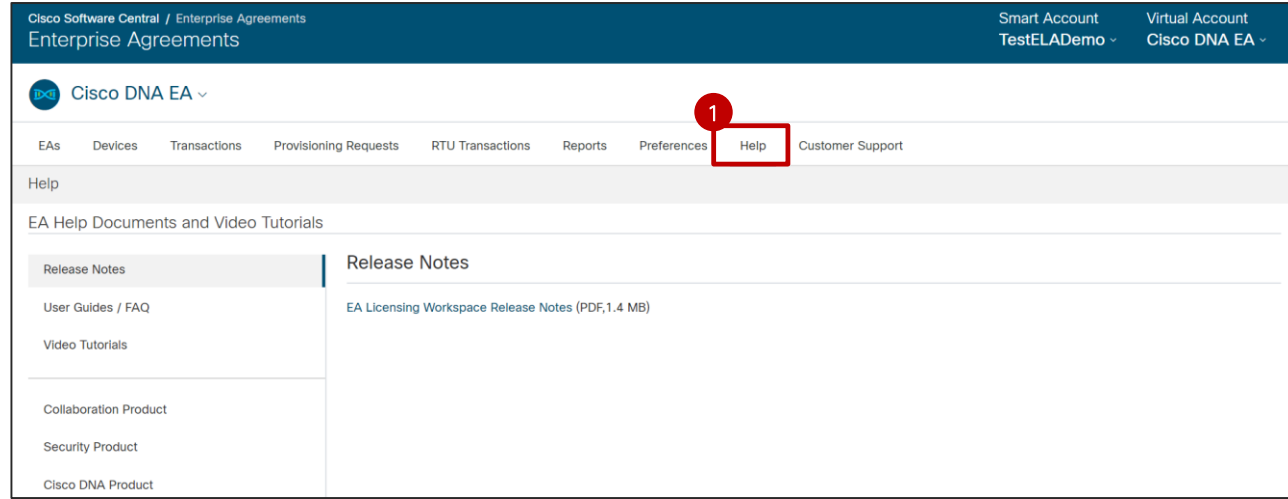
This screenshot shows the same 'Users and Email Contacts' section, but with the form expanded. The 'End User' checkbox is now checked and has a red box around it. The form fields are now populated with labels and input boxes: 'First Name*' (First Name), 'Last Name*' (Last Name), 'Email Address*' (Email Address), 'Phone Number*' (Phone Number), 'Title' (Title), 'Company*' (Company), 'Street Address*' (Street Address), 'City*' (City), 'State*' (State), 'Zip/Postal Code*' (Zip/Postal Code), and 'Country*' (Country). The '+' and trash icons are still present on the right.

Navigating through the Help tab

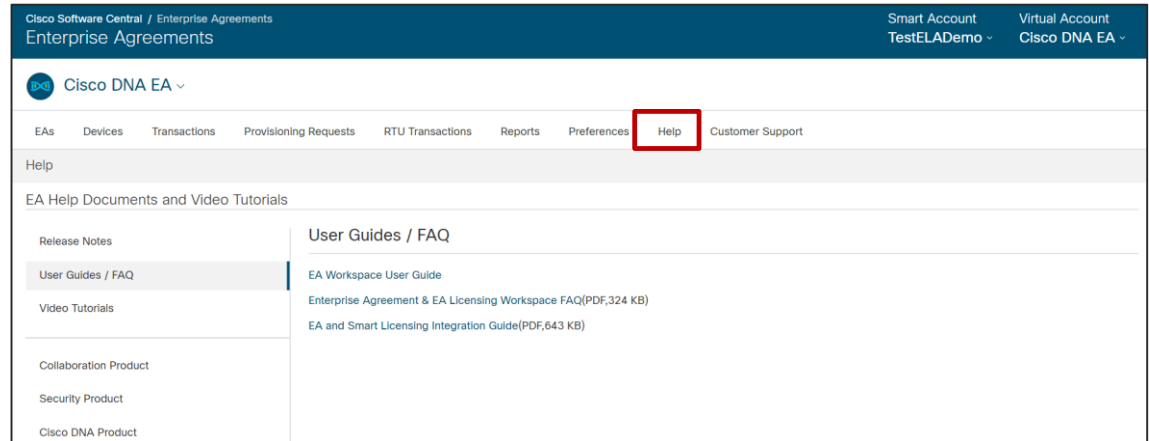
1 For ease of use and finding general information, the **Help tab** can be accessed. There is a navigation list on the left of the page for users to navigate between general EA help content and product specific content.

The left navigation bar includes a "Release Notes" section and "User Guides / FAQ" section with the existing resources that are bucketed.

Additionally, there is a video selection in this navigation list that brings up videos organized into general basic video tutorials and product specific video tutorials.



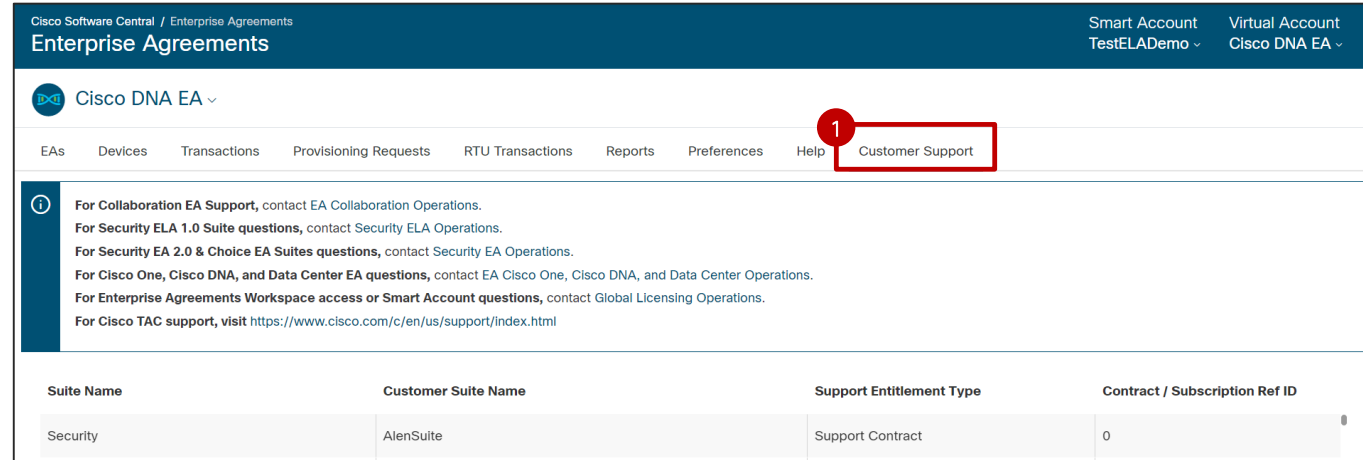
The screenshot shows the Cisco Software Central Enterprise Agreements interface. The top navigation bar includes "Cisco Software Central / Enterprise Agreements", "Enterprise Agreements", "Smart Account TestELADemo", and "Virtual Account Cisco DNA EA". The main navigation menu contains "EAs", "Devices", "Transactions", "Provisioning Requests", "RTU Transactions", "Reports", "Preferences", "Help", and "Customer Support". The "Help" tab is highlighted with a red box and a red circle containing the number "1". The left navigation bar is titled "Help" and lists "EA Help Documents and Video Tutorials" with sub-sections: "Release Notes", "User Guides / FAQ", "Video Tutorials", "Collaboration Product", "Security Product", and "Cisco DNA Product". The "Release Notes" section is selected, displaying "EA Licensing Workspace Release Notes (PDF, 1.4 MB)".



The screenshot shows the same Cisco Software Central Enterprise Agreements interface. The top navigation bar and main navigation menu are identical to the previous screenshot. The left navigation bar is titled "Help" and lists "EA Help Documents and Video Tutorials" with sub-sections: "Release Notes", "User Guides / FAQ", "Video Tutorials", "Collaboration Product", "Security Product", and "Cisco DNA Product". The "User Guides / FAQ" section is selected, displaying "EA Workspace User Guide", "Enterprise Agreement & EA Licensing Workspace FAQ(PDF,324 KB)", and "EA and Smart Licensing Integration Guide(PDF,643 KB)".

Navigating through the Customer Support tab

1 If you are in need of Cisco Enterprise Agreement Support, you will be able to find the necessary contact information in the **Customer Support** tab. Here you will also find the Suite Name information at a Smart Account level and Contract Information, which you will need when you call for Technical Support as well.



Cisco Software Central / Enterprise Agreements

Enterprise Agreements

Smart Account TestELADemo Virtual Account Cisco DNA EA

Cisco DNA EA

EAs Devices Transactions Provisioning Requests RTU Transactions Reports Preferences Help **Customer Support**

i For Collaboration EA Support, contact EA Collaboration Operations.
For Security ELA 1.0 Suite questions, contact Security ELA Operations.
For Security EA 2.0 & Choice EA Suites questions, contact Security EA Operations.
For Cisco One, Cisco DNA, and Data Center EA questions, contact EA Cisco One, Cisco DNA, and Data Center Operations.
For Enterprise Agreements Workspace access or Smart Account questions, contact Global Licensing Operations.
For Cisco TAC support, visit <https://www.cisco.com/c/en/us/support/index.html>

Suite Name	Customer Suite Name	Support Entitlement Type	Contract / Subscription Ref ID
Security	AlenSuite	Support Contract	0

Additional resources

EA Workspace Support

For Collaboration EA Support, contact EA Collaboration Operations (collab-ela-support@cisco.com)

For Security EA 1.0 Suite questions, contact EA Security Operations (secela-ops@cisco.com)

For Security EA 2.0 & Choice EA Suites questions, open a case via [Support Case Manager](#) (SCM).

For Cisco ONE, Cisco DNA, and Data Center EA questions, open a case via [Support Case Manager](#) (SCM).

For EA Workspace access or Smart Account questions, open a case via [Support Case Manager](#) (SCM). To learn more on how to open a case in SCM, click [here](#).

For Technical Support questions contact Cisco TAC:
<https://www.cisco.com/c/en/us/support/index.html>

Next Steps and Additional Resources

- Verify you have added the necessary Licensing users to your Smart Account
- Begin utilizing the EA Workspace Workspace for all of your licensing needs!

Additional Resources

[EA Customer Help Page](#)

[FAQ](#)

[EA Workspace User Guide](#)

Questions?





Version History (October 2019)

Slide #	Details	Release
69	Updated Customer Service tab screenshot	N/A
71	Updated support links	N/A

Version History (March 2020)

Slide #	Details	Release
5	Updated agenda slide	March 13th, 2020
7, 8, 13, 14, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 60, 61, 62, 63, 64	New EA Workspace User Interface (new User Experience). Updated screenshots and some commentary.	March 13th, 2020
66, 67	Updated Support Info and Customer Help page	March 13th, 2020

Version History (April 2020)

Slide #	Details	Release
7, 8, 13,	New EA Workspace Landing Page – updated screenshots	April 3rd, 2020
14	Add New Users to a Smart Account – screenshot updates	April 3rd, 2020
19, 20, 21	New slide: NEW EA Workspace Landing Page	April 3rd, 2020
22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32	View EA Catalog and EA Suites – new slides and updated screenshots	April 3rd, 2020
34, 38, 39, 40, 41, 42, 45, 46, 51, 54, 59, 60, 64, 65, 67, 68	EA Workspace UI changes, screenshots	April 3rd, 2020
58	Moved the RTU transactions tab	April 3rd, 2020

Version History (May 2020)

Slide #	Details	Release
68, 70	Modified Support slide to include Support Case Manager	May 2020

Version History (June 2020)

Slide #	Details	Release
All slides	PPT format update/refresh	June 2020