'Supply Chain Visibility' Module Training

Supply Chain Risk Team

What is 'Supply Chain Visibility' (SCV)

SCV program focuses on gathering part-to-site mapping for components. All the active parts from the selected suppliers are surveyed and recovery information (Primary Site, Alternate Site, Weeks to Recover) is gathered from suppliers.

1 Part –> Site Data Gathering

For owned sites, subcontractor sites and sub-tier sites:

- Site/Factory Locations of Suppliers where Cisco parts are manufactured

- Mapping of Parts to the above Sites/Factories

- Activity conducted at each of the Sites/Factories

- Time to Recover for the Activities

2 Geo- Mapping & Impact Assessment

When an incident occurs, the part to site data mapping done in step 1 enables Cisco to:

- ✓ Identify potentially impacted Cisco Suppliers and Sites within X Mile of radius.

- ✓ Identify potentially impacted parts being built at those Sites
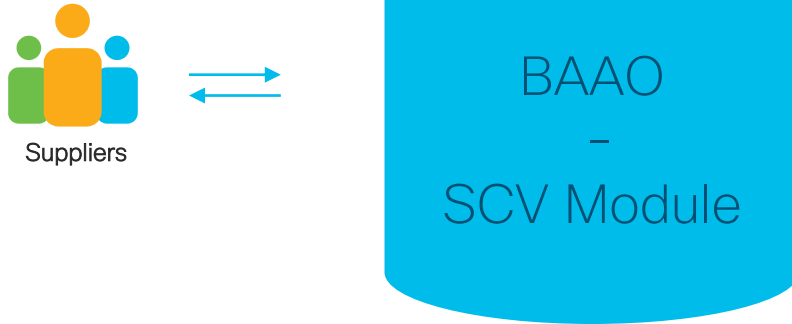
3 Analytics & Next Steps

Internal Analytics done based on Impact assessment from step 2 and next steps are identified:

- ➤ Reach out to Suppliers to confirm impact

- ➤ Devise internal Mitigation Plans for Impacted Parts

Supplier Actions   Cisco Actions

SCV Survey: What has changed ?

Suppliers

BAAO
–
SCV Module

Cisco internal solution replacing the
incumbent 3rd party solution from Resilinc

BAAO – SCV Module: Roll Out Plan

NEWS

July
Cisco's Announcement

mid October
Survey Due

Q1, FY20

Aug 5 / 6, 2019
Training / Onboarding suppliers

Late August
FY 20 SCV Survey LAUNCH

- SCV Survey is an annual survey
- Survey will be rolled in a phased manner to suppliers

Scoring

Survey Type	Criteria	Possible Points	Application
Business Continuity	Business Continuity Planning Survey	5 (No Gaps) 3 or 0 (Based on Gaps)	SC Audit Management Tool
Supply Chain Visibility (SCV)	Tier I Part Site Mapping	3 (all mapping completed) 0 (not completed)	SCV Module on BAAO
	Sub-tier Part Site Mapping	2 (all mapping completed) 0 (not completed)	SCV Module on BAAO
	Max Points / Total	10	

Key Sub-Modules in the SCV Tool

Site Address
(sites which make parts for Cisco)

- Name of the Site
- Address of the Site
- Specify – Primary Site vs. Sub-Contractor vs. Sub-tier
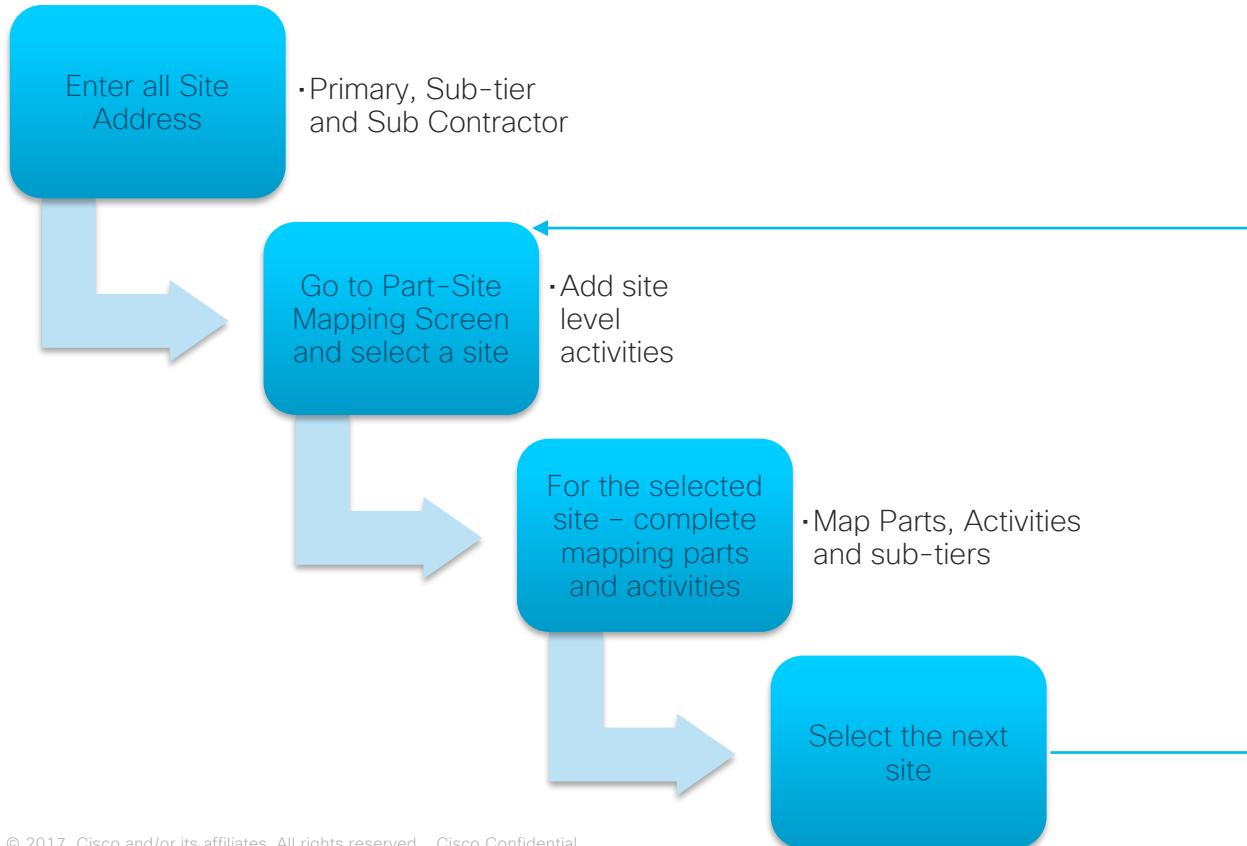
Part Site Mapping
(Active MPNs)

- Add Activities performed at this site – Name, TTR, Alternate Site Name, TTR for Alternate Site
- Map parts to the selected site
- Map activities for each of the parts
- Specify sub-tier site for each of the parts

Survey Home

- List of all supplier representatives
- Summary of survey completion
- Key dates –Survey Initiation dates, Survey Due Dates, Last Reminder Dates
- # Unmapped Parts
- Download of consolidated Mapping Summary

Best Approach to complete SCV Survey

Enter all Site Address

- Primary, Sub-tier and Sub Contractor

Go to Part-Site Mapping Screen and select a site

- Add site level activities

For the selected site – complete mapping parts and activities

- Map Parts, Activities and sub-tiers

Select the next site

Quick Links

	▪ Link to Cisco SCV Module on BAAO	http://gsmbaao.cloudapps.cisco.com
	▪ Link to create CCO ID – *Onboarding Step 1*	https://supplychain.cisco.com
	▪ Link to ART (Access Request Tool) to request access for SCV – *Onboarding Step 2*	https://edsart.cloudapps.cisco.com/createRequest
	▪ Support Mailer for User Onboarding, Technical Issues, Tool Related Queries, SCV Survey	scvsupportalias@cisco.com
	▪ Best Compatible Browsers	Chrome, Firefox
	▪ Training Recording Links	Session 1 Recording password: 8qMZMbNj Session 2 Recording password: MubM23bF

Next Steps

Next Steps	Owner	Dates
▪ Share training materials and recording	Cisco	By August 9, 2019
▪ Identify contacts internally who will be responsible for SCV Survey – Ensure they follow Onboarding Guide and request access to the tool	Suppliers	ASAP
▪ SCV Survey Launch notification email goes out (to selected suppliers)	Cisco	Late August (Q1 FY20)
▪ SCV Office Hours Invites	Cisco	Sep / Oct 2019 (Q1, FY20)
▪ SCV Survey Responses Due Date	Suppliers	Mid October (Q1 FY20)

Onboarding Reference Guide

External Users On-boarding Process

2-Step Process

- <u>Step 1</u>: Register for an CCO ID, if you don't have an existing account, with 2 approvals needed

- <u>Step 2</u>: Request <u>SCV Supplier Representative</u> Role via ART (Access Request Tool), with 1 approval needed
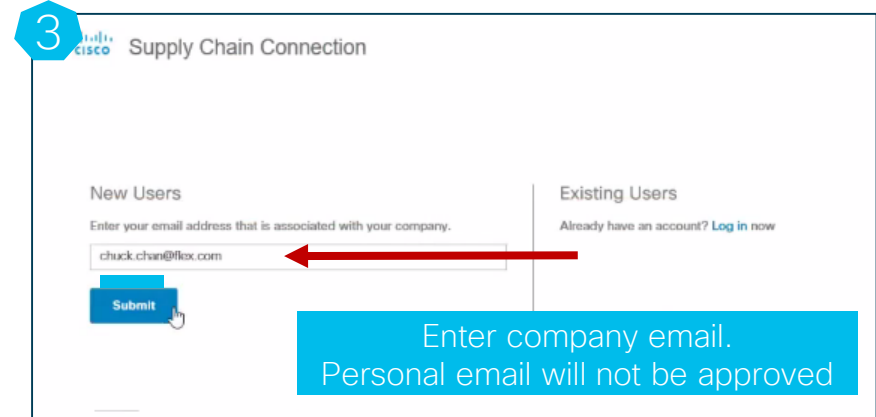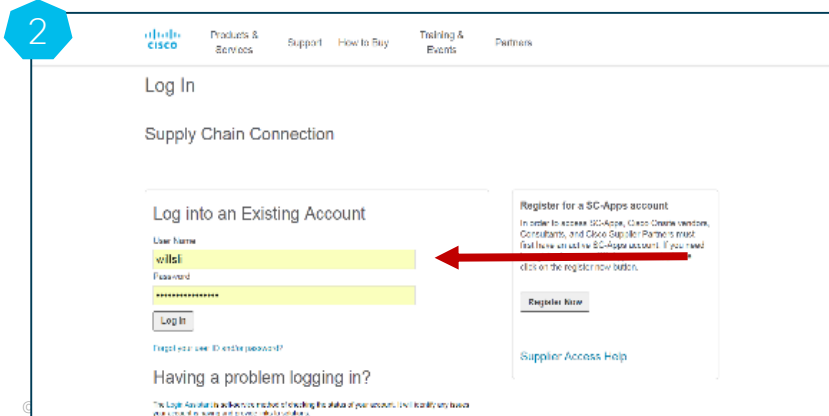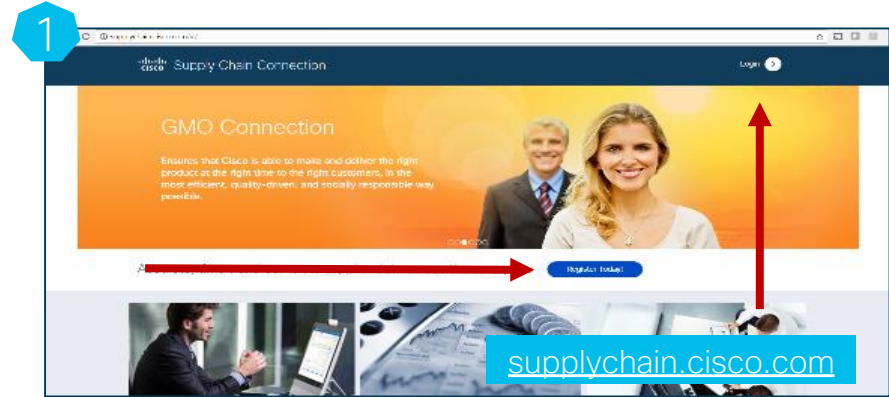
Process Briefing – Step 1

Step 1: On-boarding to Cisco Supply Chain Connections

1. Use your company email to complete Supply Chain Connections registration process through supplychain.cisco.com (Select your company name which ends with -RFQ ONLY)

2. It is required to Activate your Cisco Account from email notification link

3. Registration is subjected to approval which may take some time

4. Request can be checked through ART (https://edsart.cloudapps.cisco.com)

5. Once registration approval obtained – follow step 2.

Proceed to page **10** if you already have a CCO ID / completed Step 1

Step 1: Onboarding to Cisco Supply Chan Connection - Screenshots

- Go to supplychain.cisco.com

- New users are required to register with a valid company email before accessing Supply Chain Applications / Connection

- Existing user – Login used your previously registered User Name and Password

- New user – Register Today! by using company email. Personal email will not be approved

1

Supply Chain Connection

GMO Connection

Ensures that Cisco is able to make and deliver the right product at the right time to the right customers, in the most efficient, quality-driven, and socially responsible way possible.

Register Today!

supplychain.cisco.com

2

CISCO | Products & Services | Support | How to Buy | Training & Events | Partners

Log In

Supply Chain Connection

Log into an Existing Account

User Name
willsli

Password
•••••••••••••

Log In

Forgot your user ID and/or password?

Having a problem logging in?

Register for a SC-Apps account

In order to access SC-Apps, Cisco Online vendors, Consultants, and Cisco Supplier Partners must first have an active SC-Apps account. If you need click on the register now button.

Register Now

Supplier Access Help

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CISCO Supply Chain Connection

New Users

Enter your email address that is associated with your company.

chuck.chan@flex.com

Submit

Existing Users

Already have an account? Log in now

Enter company email.
Personal email will not be approved

Step 1: Continued

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Supply Chain Connection

Company Association — Registration Information — Email Verification

Company Association

erica.pang@flex.com

Expand company tree and select one company node *

1. **(Select your company name which ends with -RFQ ONLY)**

- FLEXTRONICS INTERNATIONAL EUROPE BV
- FLEXTRONICS INTERNATIONAL POLAND SP ZOO
- FLEXTRONICS INTERNATIONAL TECNOLOGIA LTDA
- FLEXTRONICS INTERNATIONAL USA INC
  - FLEXTRONICS INTERNATIONAL USA INC
- FLEXTRONICS LOGISTICS B V
- FLEXTRONICS TECHNOLOGY (PENANG) SDN BHD.
- FLEXTRONICS TELECOM SYSTEMS LTD
- FLEXTRONICS-RFQ
- POWER SYSTEMS-RFQ

Back   Continue

Choose company name (ending with RFQ ONLY) and associated sites – SEE NEXT 2 PAGES

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Register

All fields are required to register for a Cisco Account.

___@flex.com

___@flex.com

UNITED STATES

FLEXTRONICS-RFQ

Job Role

Job Level

Phone Number

Chan

chuck.chan@flex.com

UNITED STATES

FLEXTRONICS-RFQ

Manufacturing

Job Level

Phone Number

TBD

Address Line 2

TBD

State/Province/Region

What is your dream car? (3-20 characters)

BMW

What is your father's first name? (3-20 character)

Chan

293526

293526   Try a new code

I would like to receive communications about products and offerings from Cisco and its family of companies. I understand that I can unsubscribe at any time.
○ Yes ● No

I would like to receive communications from approved Cisco business partners about their products and offerings.
○ Yes ● No

Register

By clicking Register, I agree to the use of my personal information and understand that my personal information may be transferred and standards of data protection may be different.

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Supply Chain Connection

Company Association — Registration Information — Email Verification

Check Your Email

We sent an email to chuck.chan@flex.com with a link to activate your Cisco Account.

Select the link in the email to complete your registration.

Need Help?
- If you do not see the email in your inbox, check your spam folder for an email from Cisco.
- If you need help or have any questions, email web-help@cisco.com.

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Write Forward View ✕

Activate Your Cisco Account

From: adminsupport@cisco.com
Date: 2017-07-11 20:44

Verify your email address to complete your Cisco Account registration.

Activate your Cisco Account.

If you did not request this email, contact Cisco Account Support at web-help@cisco.com.

Need help? Email web-help@cisco.com.

Cisco Account Support

Check your email, and click Activate your Cisco Account

Step 1: Continued

- The request will be routed to your own company's PA (partner admin) for approval, as 1st approval

- Once PA approval done, the request will be routed to Cisco folks as PAM (Partner Manager) for approval, as 2nd one

- You will receive an email notification that your account has been successfully provisioned, once both approvals obtained

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Setup SMS Notifications for Password Recovery

For your convenience, your mobile phone number can be used for security purposes, such as helping you get back into your account if you ever forget your password.

Recovery Phone:

189 2698 7

Verify

Skip

Standard message and data rate may apply for any messages sent or received.
Please contact your wireless provider to confirm possible charges.

Need Help? Mobile Number Verification Help.

Contacts | I-I Feedback | Help | Site Map | Terms & Conditions | Privacy

Optional – set up Recovery Phone

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Wed 7/12/2017 1:23 PM

noreply@cisco.com

Access Type Request: Your Approval is Required

To   #US - SJC Flex Mechanicals

Cc

Hello,

This email is to inform you that one of your direct reports has requested for an access type SCIAM,E2OPEN that requires your approval. (Notice: You can find the request in Completed Approvals page if it is approved/denied by other approver)

Request Id: 9673
Access Type: SCIAM,E2OPEN
Requester: chuck.chan@flex.com

Requester Justification: Auto Submitted Request b

Please navigate to the following url to respond to
https://edsart.cloudapps.cisco.com/myapprovals

Email notification that your request is pending approval

Step 1: Continued

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Access Request Tool — Welcome, Chuck Chan | Log Out

Create Request   My Requests ①   My Approvals

🔓 **Pending Access Requests**
Below are the access requests you've submitted that are awaiting approval.

View Comple...

Create Request   Search 🔍

Status	Request ID	Requested Access
Pending	9673	

Check Request

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View Request – 9673

Request ID	9673
Status	Pending
Requested Access	SCIAM,E2OPEN
Justification	Auto Submitted Request by screg
Request Date	2017-07-12 13:23 +0800
Type	User Onboarding
Pending Approvers	flex.mechanicals@flextronics.com
Approval History	

Action	Approver	Comment

Cancel Request   Close

Approvers List

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Access Request Tool

Create Request   My Requests   My Approvals

🔓 **Create Access Request**
Select the roles you are requesting.

Organization / Supply Chain / Request Roles

ℹ You haven't finished Supply Chain user registration process. Please click ⊕ to request it.

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Access Request Tool

Create Request   My Requests   My Approvals

🔓 **Request Supply Chain Access**
Accessing Supply Chain roles and resources requires an approval process

Select your primary organization and optionally select additional organizations, then submit your request for approval.

Primary Organization   TAU   ▾

Additional Organizations   Select other organizations ▾

Justification   request MPN Contact role to MOAM

Submit for Approval

Do not forget to add justification and click the final submit button

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- 2 approvals are needed: First it will be approved by PA (Partner Admin from your own company) who is mapped into Access Management Dashboard tool. The PA approved request will be routed to PAM (Partner Manager from Cisco) for approval. Check your email and follow up to get approval
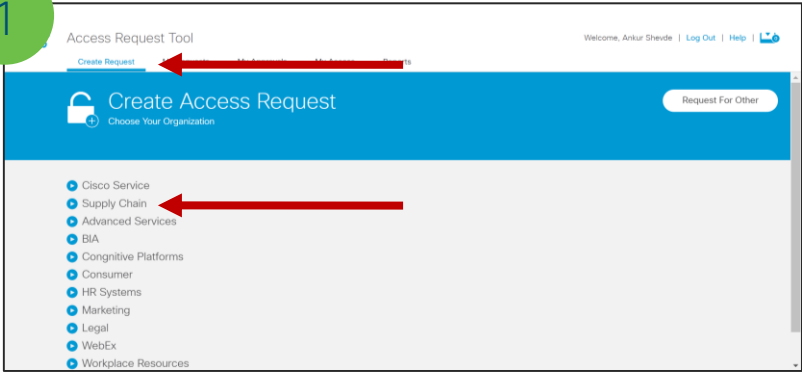
Step 1: Continued

Email Notification Examples

MPa PA approved request routed to PAM from Cisco for approval

Fully provisioned request
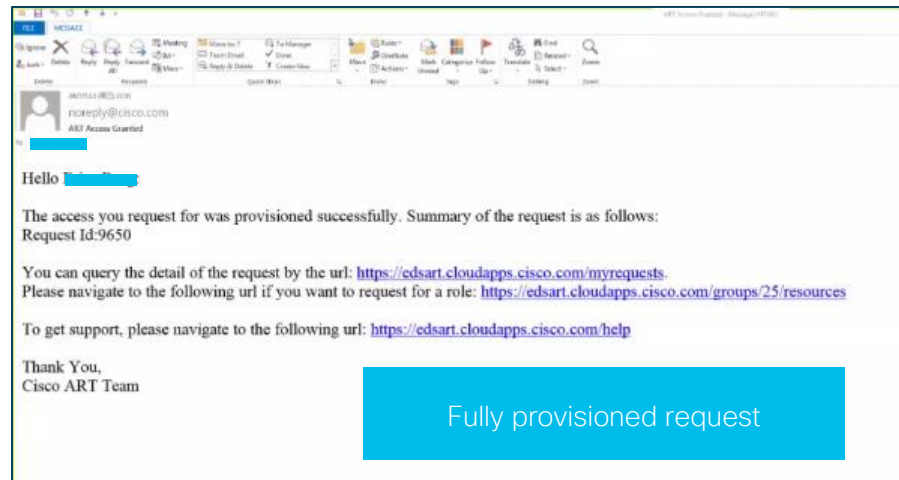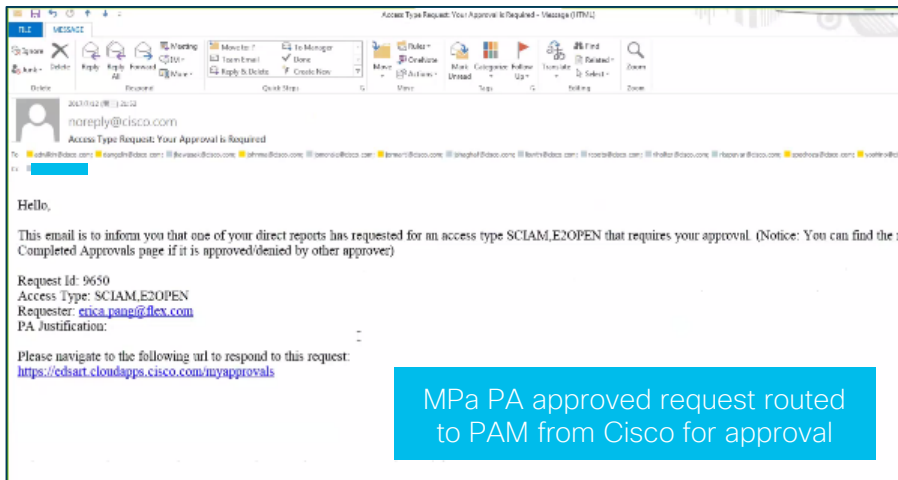
Step 2: On-boarding to BAAO – SCV Module

- Link to ART: https://edsart.cloudapps.cisco.com/createRequest

- Request Role – SCV Supplier Representative (under Supply Chain>Component Supplier>)
    - Slide Request button to the right
    - Scroll up to the top and click "Submit for Approval"
    - Fill in Justification – min. 20 characters
    - Click "Submit for Approval" → Done

- Request will be reviewed and approved accordingly by Cisco

Step 2: Screenshots

Step 2: Continued

5

6

SCV Supplier Representative

Enter Justification

Click on Submit
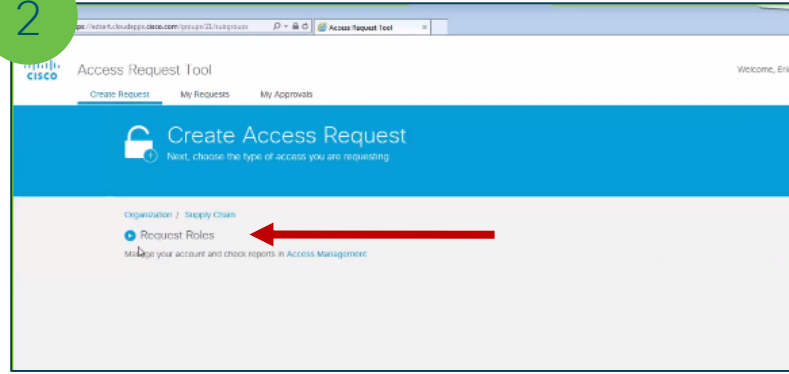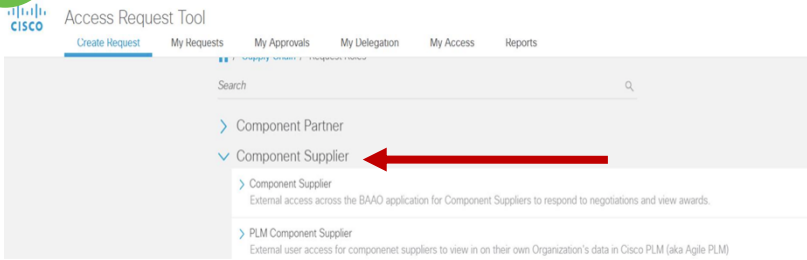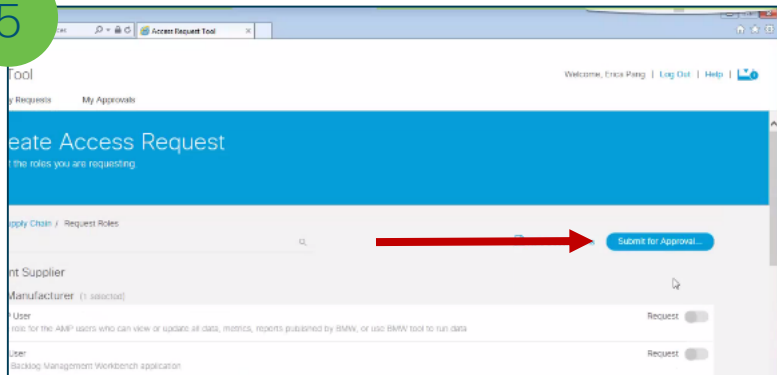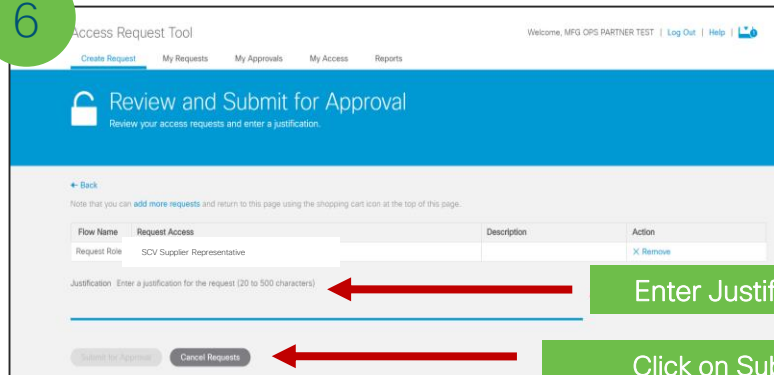
7

8
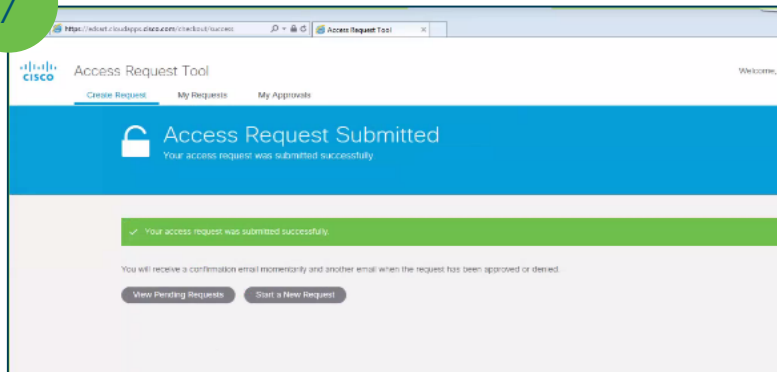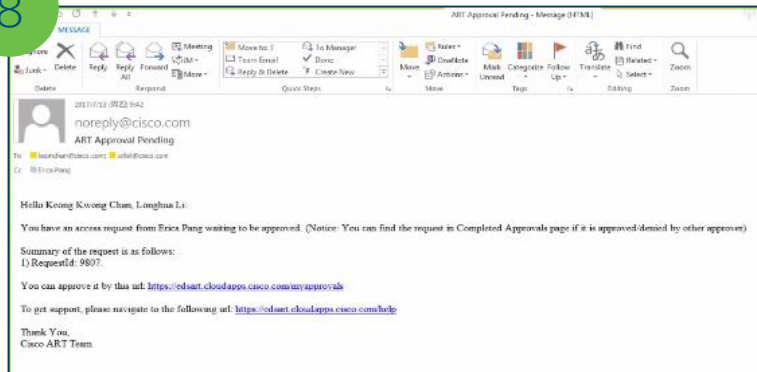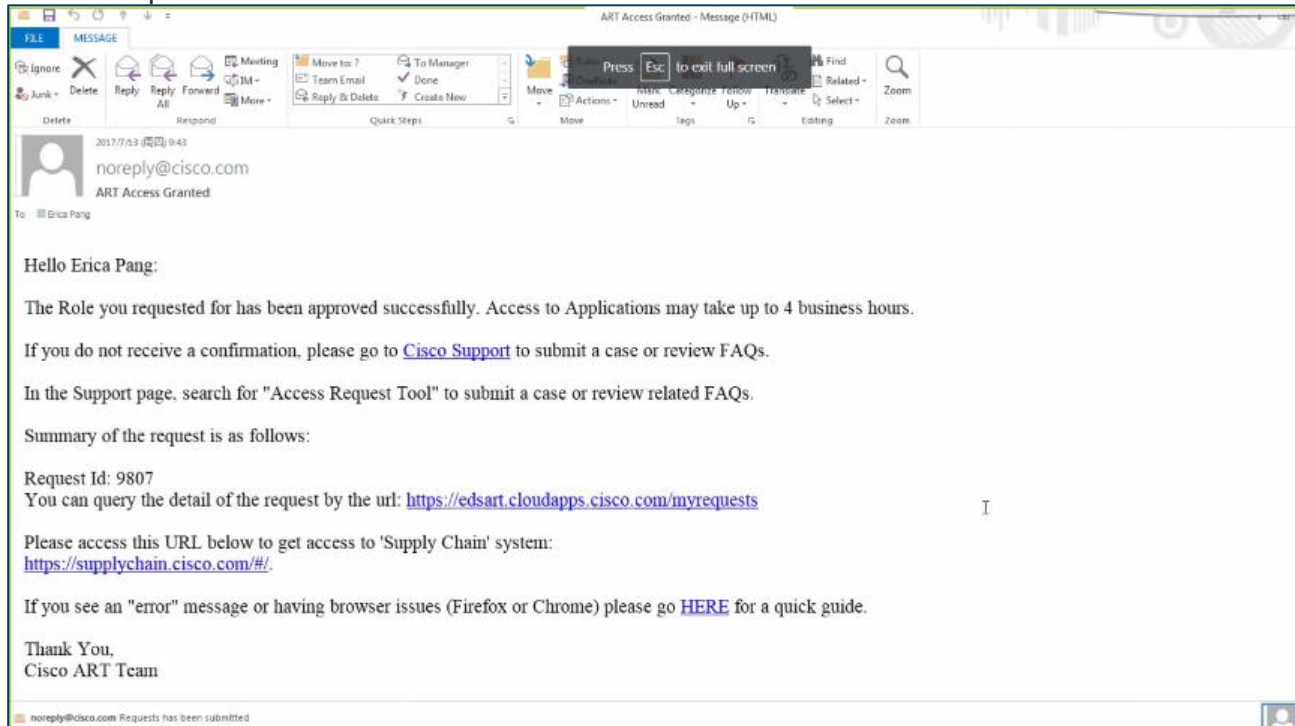
Step 2: Continued

Example of a Confirmation Email:

Questions